Message

From: Warren, Rob [/O=SGMAIL/OU=EXCHANGE ADMINISTRATIVE GROUP

(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=WARREN, ROBC5F]

Sent: 24/03/2015 14:58:51

To: Evans, Paul [pevans@celotex.co.uk]

CC: Berger, Debbie [dberger@celotex.co.uk]; Garlick, Louise [lgarlick@celotex.co.uk]

Subject: Timeline on enquiries from Ardmore to Celotex.docx

Paul

Please see attached for the timeline of events as best as we can piece them together (there were a number of CTC people involved and not all interactions would have been recorded on Salesforce). It includes telephone conversations we have had with Ardmore.

It should help to form a response to the letter.

At the moment we have other NHBC project enquiries in the technical inbox and we are holding off responding otherwise we are in danger of ending up in the same boat as the Ardmore enquiry. My view on NHBC projects is that we turn them away and say we are not suitable up front until we have evidence to the contrary.

Regards,

Rob