

Message

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**From:** Celotex, Technical [/O=SGMAIL/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=CELOTEX, TECHNICALA32]  
**Sent:** 27/03/2015 09:31:06  
**To:** DL-UK-Celotex TECHDEPT [dl-uk-celotextechdept@saint-gobain.com]  
**CC:** Garlick, Louise [lgarlick@celotex.co.uk]; Evans, Paul [pevans@celotex.co.uk]  
**Subject:** RS5000 and buildings above 18m  
**Importance:** High

Good morning!

With regards to RS5000 enquiries for buildings above 18m, it is important that any changes to our policy in dealing with these enquiries is rolled out in a consistent way to our customers, sales team and to the market in general.

To that end the advice we give to customers is to be reviewed by Paul Evans and the management team.

In the meantime please continue to deal with all 18m enquiries as per our existing policy.

This means that we produce calculations for all projects using the RS5000 templates that we have set up and a copy of the compliance guide should be sent with all 18m calculations.

I would suggest that the compliance guide is attached to every e-mail where calculations are being sent, even if you know the customer has already had it.

If you are asked as to whether a solution is compliant, then the answer is exactly as before. Full details of our system test is available in our compliance guide and they need to present this to building control and have a discussion as to whether the designed system is compliant.

We recommend that this discussion take place as early in the design stage as possible and agreement from building control must be sought before any materials are ordered or work begun.

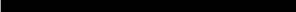
If you are unsure of the response to give with any particular enquiry then have a chat with me.

Thank you,

**Jamie Hayes**

Technical Services Team Leader  
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