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**From:** David Bellamy <David.Bellamy@london.gov.uk>  
**Sent:** 15 June 2017 19:48  
**To:** Barradell, John  
**Subject:** RE: Feedback on K&C

**Categories:** Red Category, Printed & in overnight box

I now have (below) the actions from the ministerial meeting this afternoon, which I attended. The ones which involve K&C are below -- it's worth flagging that building a list of people known to live in the tower as something they have apparently so far failed to do.

David.

1. KENSINGTON AND CHELSEA BOROUGH COUNCIL to liaise with local religious and other groups to establish whether there were likely to be more residents in the building than the Council were aware of.
2. DEPARTMENT FOR WORK AND PENSIONS to liaise with the METROPOLITAN POLICE, KENSINGTON AND CHELSEA BOROUGH COUNCIL and DEPARTMENT FOR COMMUNITIES AND LOCAL GOVERNMENT to share information on individuals who may have been resident in the Tower, with the aim of urgently completing an accurate list.
4. KENSINGTON AND CHELSEA BOROUGH COUNCIL to liaise with DEPARTMENT FOR COMMUNITIES AND LOCAL GOVERNMENT on guaranteeing the provision of local accommodation in the medium-term to all those who have lost their homes in the incident, and to provide clear advice on this at the next meeting (on Friday 16 June).
5. KENSINGTON AND CHELSEA BOROUGH COUNCIL to liaise on issues relating to the provision of public services (finance, benefits, postal services etc) with the relevant Government departments, including the DEPARTMENT FOR WORK AND PENSIONS, HM TREASURY and the DEPARTMENT FOR BUSINESS, ENERGY AND INDUSTRIAL STRATEGY.

-----Original Message-----

From: David Bellamy  
Sent: 15 June 2017 19:20  
To: 'John.Barradell@cityoflondon.gov.uk'  
Subject: Feedback on K&C

Hi John,

Thanks for your time earlier. Below is the feedback I've received from the team here so far. If I get any more, I will pass it on.

Best wishes,  
David.

\* Clearer communication to the public on what they should (and shouldn't) do. Regular updates - just putting times on their website when they update would help and their twitter updates have been a bit sporadic. Latest update on their website is 11:34

\* Improved responsiveness to key agencies so we can help especially to London Resilience who are attempting to coordinate for them

- \* British Red Cross have been struggling to get traction with them - I've been helping here - but they have lots of experience they could lean on
- \* Communicating with corporates and VIPs who are offering help e.g. To pay for hotels for everyone affected. We have a junior contact in the comms team to direct them to at K&C who isn't taking up their support or even responding
- \* Lack of communication updates to those affected e.g. Those who have been evacuated nearby don't know when they will be allowed back
- \* They also need to identify and allocate out responsibilities for stuff. And ask for help

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