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LFB LALINK

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20 June 2017 14:50

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Cc: TOBY.GOULD@london-fire.gov.uk; LFB LRG

Subject: OFFICAL: For Information: North London Fire: Housing Assistance

Dear All,

Thank you very much for your responses to our request for Mutual Aid for Housing Officers. Please note that if officers have not received their deployment instructions from Janet Trench (GLA) who is based at the Westway and coordinating housing officer deployments, there will be no more required at this time.

We are very grateful for your patience and understanding. We appreciate that from the time the request was made, to now, the requirement for additional housing officers has changed. When we put out the request we were asked to do so because it was felt that more housing officers would be required for a mixture of housing assessments and staffing an enquiries desk at the Westway today and over coming days. As of now we are advised that most housing assessments have now been completed. There is still a requirement to staff the housing enquiries desk at the Westway over coming days but this will now be staffed by RBKC and staff being coordinated by Lorraine Douglas (Borough unknown) on a shift rota basis.

Please do not deploy any additional housing officers. Please thank those who have volunteered and have not had deployment instructions from Janet Trench, Lorraine Douglas or Andrew Carter but ask them to stand down at this point.

This is a complex and constantly moving situation. We will of course continue to manage mutual aid requests in as coordinated a manner as possible but we are only able to do so based on requests and advice from the team coordinating that aspect of the response who are working under intense pressure.

I apologise for the inconvenience that I know has been caused.

Kind regards

Toby Gould

Sent on behalf of Toby Gould
London Resilience Group

Manuella Roedler
LLACC Link

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For fire safety advice please go to [london-fire.gov.uk/YourSafety](https://www.london-fire.gov.uk/YourSafety)