

# Major Incident – Grenfell Tower, North Kensington

## SCG ACTION TRACKER

UPDATED: 10:20 19 June 2017

Date	SCG	Ref.	Organisation	Action	Outcome/Update
18/6	13:00	1	LA and TfL	Written and recorded risk assessment to be provided prior to the opening up of the Hammersmith and City line and a timescale agreed.	
18/6	13:00	4	All	All agencies on the ground to brief their on-scene staff on the role and function of the Westway centre and what to communicate to the public to support the community engagement with official responders in the centre.	
18/6	13:00	6	MPS	Provide update on community meeting taking place tomorrow afternoon when known.	
18/6	13:00	9	HASG	HASG to consider humanitarian aspects of fatalities for the families and how they will be best dealt with going forward.	
18/6	13:00	10	MPS and LLAG	Discussion between MPS and LLAG regarding the handing over of the SCG to the local authority as well as recovery.	
17/6	1400	3	RBKC	RBKC officer to part of multiagency community meeting when it takes place.	

17/6	1400	5	MPS	C/Supt Stringer to make contact with RBKC to discuss comms with the community	
17/6	14:00	7	Faith Sector	Faith Sector to consider the option of organising a multi faith meeting.	
15/6	11:00	7	LRCG	LRCG to facilitate link between RBKC Comms to GLA and BRC.	Ongoing. MPS Comms LRGC rep to be invited to attend 1300 18 June SCG.
15/6	11:00	14	All	All to inform MPS Silver of any VIP visits to the scene.	Ongoing.
14/6	19:30	1	All	Feedback on the revised strategic aim and objectives within 30 minutes.	Closed
14/6	19:30	7	TfL / MPS	Review the decision of the potential opening of the A40 at the Tactical Coordination Group	A40 reopened
14/6	19:30	14	TfL	Agree the lineside clearance of train lines with commanders at scene.	2236 14 June - Working with LFB to close track checks and clearance of debris (Hammersmith & City line), with aim to run test train tonight to confirm signalling reliability and readiness for operation of train services in the morning. Reviewing whether or not to open Latimer Road station in the morning or not
14/6	19:30	10	RBKC / All	To communicate to those providing support overnight to go to the Westway Centre as a focus of support to the public and for all agencies to echo this message where possible.	Closed. Red Cross - Have been sharing RBKC messages re rest centres etc via organisational comms channels.

14/6	19:30	15	LRCG	Release of information by the comms group regarding fatalities and casualties is to be verified and timely information to maintain the transparency and honesty of the operation to the public.	Ongoing, but action closed.
14/6	19:30	16	LRCG	Clear communications to be provided regarding the reopening of transport infrastructure.	Closed
14/6	19:30	8	RBKC	Reiterate communications regarding air quality through their rest centres.	Complete
14/6	19:30	12	HM Coroner	To confirm with Westminster the arrangements to be put in place for the set up of the DDM overnight.	Complete
14/6	19:30	3	NHS England	To provide an update at tomorrow's SCG on business as usual counselling service they will provide to those affected by the incident.	NHS England advised a representative would be present at the HASG and would cover three work streams including – Mental Health, Primary Care and Community Services . Support would be available for those evacuated from Grenfell Tower and the surrounding perimeter. NHS are liaising directly with LFB and LAS staff regarding psychological support.
14/6	19:30	2	Faith Sector	Look at counselling support for responders over the coming weeks.	The Faith Sector coordinated response for calls regarding LFB counselling support. Cruse Bereavement Care were in contact with relevant parties.
14/6	19:30	5	LFB	To clarify fatality numbers following rapid search.	From LFB Gold (2000 14 June): 17 deceased, 6 removed, 11 in situ. Unknown number in areas still to be

					searched.
14/6	19:30	4	RBKC	To continue working with the emergency services to confirm number of residents potentially affected and what support they are receiving.	RBKC advised approximately 25 families evacuated from the area were in accommodation. 24 families from Grenfell Tower.
14/6	19:30	6	LFB	Provide a timeline for the shoring operations, when known.	LFB provide at SCG (1100 15 June)
14/6	19:30	9	RBKC	The Recovery Group to consider the distribution of donated goods.	RBKC has set up a triage to ensure perishable goods are distributed as necessary to food banks. The Recovery Group were in the process of putting plans in place for transporting the enormous amounts of donated materials. One rest centre now remains open at Westway Sports Centre.
14/6	19:30	11	RBKC	Future communications to provide clarity of messaging to partners and the public what is provided by the authority at the various reception centres.	Complete.
15/6	11:00	3	LRG	London Resilience to support RBKC to identify representatives for HASG (FLO, Red Cross, etc.)	Complete
15/6	11:00	4	LRG	London Resilience to provide HSE details to RBKC.	Details have already been provided. Action complete.
15/6	11:00	10	LRG	London Resilience to provide details of Faith and Local Authority representatives to MFCG.	Complete
15/6	11:00	2	MPS	MPS to provide early indication of changes to cordons	Silver instructed Bronze cordons to

				to RBKC	liaise with the LALO on scene
15/6	11:00	6	LRCG	LRCG to provide public messages on use / requirement of face masks.	Action complete (see PHE twitter)
15/6	11:00	16	LFB	LFB to contact JRLO regarding military support.	Contact made
15/6	11:00	15	MPS	MPS Gold to contact RBKC Gold to discuss handover process.	1730 call took place
14/6	19:30	13	SCG Chair / LFB Gold	Discuss specialist shoring operation after the SCG.	RBKC confirmed the Royal Borough would fund the shoring operations to be contracted to Wates.
15/6	11:00	9	HASG	HASG to discuss the combination of FFRC and RC at the request of BRC.	Considered at HASG meeting – 15 June
14/6	19:30	17	RBKC / All	RBKC to update on recovery at the next SCG and all agencies to consider their representation at the Recovery Coordination Group and their initial issues for their input to a recovery impact assessment.	London Resilience has received requests from LFB, British Red Cross, Cruse Bereavement Care and HSE to participate in Recovery Group once established. Details provided to RBKC.
15/6	11:00	11	All	All to copy London Resilience to any requests to DCLG.	Ongoing
15/6	11:00	1	NHS	NHS to provide details of support offered to LAS and LFB to London Resilience.	LAS has provided assurance that they have adequate resources to deal with the psychological impacts on their responding staff. NHS England (London) has provided a link between LFB and Central North West London Mental Health Trust – who will provide the London Fire Brigade with a responsive second-line offer to their own resources and capabilities, and be

					able to step this up on request.
16/6	11:00	5	London Resilience	London Resilience to provide contact details for John Barradell and Graham Ellis to DCLG.	Complete
16/6	11:00	3	LRCG	LRCG to confirm latest fatality figures with SIM ahead of 12:15 release to media.	Confirmed during the SCG
17/6	14:00	1	MPS	MPS to assign a FLO to attend HASG meetings.	Complete. MPS provided FLO contact details to HASG secretariat.
17/6	14:00	2	GLA	GLA to deploy a GLA Comms colleague to be co-located with LLAG at Westminster City Council.	Complete
17/6	14:00	9	MPS	MPS to identify which agency to lead on disposal of animal remains from the scene. HM Coroner advises must be kept separate from human remains and disposed of appropriately.	MPS will store animal remains at scene. Local Authority will be asked to dispose of the remains.
17/6	14:00	11	LLAG	MFCG (HM Coroner) requires admin support to answer telephone calls to Coroner's office.	Complete. LLAG confirmed that 2 experienced staff will answer the Coroner's phone calls.
17/6	1400	12	DCLG	Discuss ministerial visit with LRG	Complete
16/6	11:00	2	Coroner/MPS	Coroner and MPS to work through how families and directly impacted by the incident will receive information.	Complete. Process in place.

15/6	11:00	5	NHS	NHS to confirm sites of potential hospital deaths to Coroner.	Complete. Process in place.
18/6	13:00	5	Military	Request to the military for advice on engineering and logistics to be based at Westminster in support of Site Recovery.	Military Assessment Team attending site 19 June.
18/6	13:00	2	Local Authority	Call regarding site recovery management and recovery cell, local authority to set up meeting this afternoon. This meeting is now scheduled for 18:30hrs today.	Complete. Daily rhythm of 19:30 Site Remediation calls chaired by Michael Lockwood.
18/6	13:00	7	All	Details of press intrusion incidents reported at the rest centre to be sent to LLAG.	Ongoing.
18/6	13:00	8	All	All organisations to reinforce message to staff regarding speaking to the press and potentially releasing investigative information.	Ongoing.
18/6	13:00	3	All	To provide contact details to London Resilience of the interested agencies in the site recovery management cell.	Complete.
17/6	14:00	8	DCLG	DCLG to identify a suitable site clearance sifting location following discussion with MPS	Ongoing. To be addressed by site Remediation Group. MPS to provide parameters on appropriate location. DCLG liaising with MPS.
17/6	14:00	10	LLAG	RBKC to identify options for storing personal effects following discussion with the MPS SIO.	To be addressed by Site Remediation Group.
15/6	11:00	13	HASG	HASG Chair to contact MFCG directly.	Closed

15/6	11:00	8	MPS	MPS to determine a missing person planning assumption for use by SCG.	Ongoing. Figure based on the confirmed number of missing persons.
17/6	14:00	6	LFB	LFB and TfL to discuss proportionate mitigation measures to manage risk of debris potentially falling on Hammersmith & City tube line.	Ongoing. Options will consider how to protect track and keep line open safely. Confirmed 18 June that no measures required, will manage locally.
16/6	11:00	1	DCLG	DCLG to consider further information to be developed and issued nationally regarding fire safety in tower blocks.	Ongoing. DCLG conducted a ring round on 16 June to establish the numbers of tower blocks in England and their condition. We have contacted 166 of the largest English affordable housing stock owning local authorities (157 responses so far (95%)) - almost 50% of all affordable housing stock. In regard to further information to be developed and issued nationally regarding fire safety in tower blocks, this is a longer term action which will be completed as soon as possible. DCLG are working closely with Home Office colleagues to ensure everything that needs to be done is actioned.
15/6	11:00	12	LRCG	LRCG to consider information from Coroner on how to best manage expectations on recovery and identification of fatalities.	Ongoing. MPS Comms LRGC rep to be invited to attend 1300 18 June SCG.



16/6	11:00	4	RBKC	RBKC to update next SCG on process and arrangements for recovery coordination.	Ongoing. Superseded by 18/6 13:00 action 10.
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