From: Sawyer, Mark
Sent: 17 June 2017 12:46

To: 'Redpath, Tony: CP-PPU: RBKC'

Subject: RE: Re: The situation..

Noted.

Sent with Good (www.good.com)

----Original Message----

From: Redpath, Tony: CP-PPU: RBKC [Tony.Redpath@rbkc.gov.uk]

Sent: Saturday, June 17, 2017 12:42 PM GMT Standard Time

To: Sawyer, Mark

Subject: Fwd: Re: The situation...

Mark

Sue's initiating email plea below shared with you in confidence for insight.

Tony

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From: Redpath, Tony: CP-PPU: RBKC

Sent: Saturday, June 17, 2017 12:23:57 PM

To: Austin Nick: H&F; Brown, Ray: CP-CustAccess: RBKC; Chamberlain, Clare: CS: RBKC; Morris, Debbie (Bi-borough Director for HR): CP-HROD: RBKC; Johnson, Laura: HS-Housing: RBKC; Stallwood, Graham: CP-Plan: RBKC; Bartle,

Kevin: CP-Fin: RBKC; Baillie Stella: H&F; Redmond Sue: H&F

Subject: Re: The situation..

Colleagues,

There's a quick fix on contact details - David Kerry will send round the RBKC emergency contacts directory, to prevent anyone having to dig out their copy.

A completely different model of operation is coming into place in which RBKC officers holding responsibilities for our response will be working alongside alternates as part of a collective team sourced from across London.

Once the shape of the model has settled we'll need to make sure people know of it, understand how it will work and can recognise how they relate to it.

That will come with challenges but is also hugely reassuring. A task which we were holding to ourselves and which threatened to completely overwhelm us is now shared with talented and dedicated people who simply want to help. As the people with local knowledge and insight we will offer a unique resource; and the tremendous efforts we have all made so far will now be multiplied.

Sue - good luck at No 10. Don't trip over the doormat like I did.

I'd close this email with a rousing Latin phrase, only I don't know any.

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From: Redmond Sue: H&F

Sent: Saturday, June 17, 2017 11:54:07 AM

To: Austin Nick: H&F; Brown, Ray: CP-CustAccess: RBKC; Chamberlain, Clare: CS: RBKC; Redpath, Tony: CP-PPU: RBKC; Morris, Debbie (Bi-borough Director for HR): CP-HROD: RBKC; Johnson, Laura: HS-Housing: RBKC; Stallwood,

Graham: CP-Plan: RBKC; Bartle, Kevin: CP-Fin: RBKC; Baillie Stella: H&F

Subject: The situation..

Dear colleagues

I have taken it upon myself to e mail you all in case you haven't had an update and from talking to Kevin you haven't. Kevin has agreed with me sending this,

We are in WCC Portland house and have been since 6 last night.

Laura, Tony, Nicholas and I came, Tony stayed all night and the rest of us are back today after being here with the new team who are here to help till late.

The Becc has moved here and merged with WCC.

We are being coordinated now by a central pool of CEos and other directors from other LaS and things are happening at a serious pace.

Laura is under extreme pressure and is with her team today. Nicholas is here with the leads . I am here as HALO but have now relinquished that role to a CEO of Hounslow.

I have been asked to join Theresa May at 1 in no 10 to meet some residents.

There is also a community meeting I think happening where some leaders from here will attend.

The message is we need to get faith back in the public sector. And regain trust.

I really feel we need the senior team in RBKC to help and be seen. People are here wanting to take actions but they dont have the contacts or local knowledge and this isn't a good message.

Can I suggest in order to help fully and to support Nicholas who must be under considerable pressure and Tony who seemed to be the only one involved too..that we share now as an equal senior leadership team some tasks and responsibilities. This is far too big not too..I know this isn't your fault believe me this isn't a criticism.

Forgive me...I am interim ..but I have been thrust into a space and I need to help.

Can we have a rota for a lead to be here everyday as the link for Rbkc and someone just to be agile and flexible and been seen to be of value.

I'm here now and can cover today unless someone wants to relive me later this afternoon..no doubt I will have to return to debrief on my meeting

Can someone organise that as you all know each other's and let us all know

We do t need everyone as we really do need to space out this as it will go in for days yet but we do need to make sure someone is here every day

In addition I know you know this but we need to do something or staff about what happened on Friday and am sure Debbie is giving that some thought...and something for local members too who are desperate to talk more...and who currently are not involved at least in this space I am at currently.

Forgive me for assuming anything but we need to communicate. At the very least I need your tel numbers

Mine personal one is

Thnaks Sue

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The Royal Borough of Kensington and Chelsea.

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