

Book Number 5 of...
LLAG
London Local Authority Gold
Incident Log Book

Date	19 June 2017
Time	15.07
Police CAD/Ref No.	
Incident	Grenfell Tower Fire
Incident Location	

Book Owner /Role	Time	Date
John Barradell	15.07	19 June 2017

Loggist	Time	Date
Emma Lloyd	15.07	19 June 2017

Additional Information

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Entry No.	Date	Time (24 hr)	Information	Decision/Action/Rationale	Initial(s)	Review/Complete
1	19.06.2017	15.11	JB briefed by Doug that Paul N is content with the rest centre			
2		15.12	JB briefed that it is 394 displaced, who have not hot water			
3		15.15	JB briefed that the TMO are managing this and they escalated it to the BECC at 12.09			
4		15.16	Paul N briefed John that the centre is moving in the right direction and has moved from rest centre to assistance centre			
5		15.16	There is now a housing officer there, mental health officer there and other voluntary sector representatives there.			
6		15.18	DWP and DCLG have been a presence in the centre.			
7		15.20	Housing and social services in K+C are giving out the letter as part of their visits (3 letters have been returned and these are now with key workers to progress).			
8			Paul N confirmed that there is a logging system for those in the centre.			
9		15.22	-	Paul N to send JB details on the local authorities in the centre, government presence and strategy for staffing the centre.		
10		15.23	A strategy will be in place in the next 24 hours according to Paul N			
11		16.00	Gold in COBR and not contactable.			

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12		16.00	Deputy Gold, Doug Patterson, has made decision on the name of the domain			
13		16.40	Request through communications to confirm the management of the email address – support@grenfellresponse.org.			
14		16.45	Comms are putting security measures in place to make the site more secure, including a message saying that personal details should not be sent to the email address and that it is for logging questions.			
15		16.45	Email will have an out of office explaining purpose of the site, but will not give a timescale on response			
16		16.46	In the absence of LLAG – Deputy Gold, Doug Patterson made the decision to go live with website and email			
17		17.30	Request from comms with updated media bulletins for approval			
18		17.30	-	In LLAG absence, agreed by LLAG deputy, Doug Patterson.		
19		17.35	Following call from Alice Rider in Nick Herds office to AW asking for info and raising concerns about 1) social media about the community event they were unaware of, 2) what services are in the rest centre. Doug has made enquiries through the social media team and AW through the BECC and AW has fed this information back to Alice Rider.			
20		18.20	Request from J following COBR for AW to contact David Bellemey to establish point of			

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			contact for the support they will be providing at the rest centre.			
21		18.21	-	AW to call David Bellemey		
22		18.26	Phone call actioned and information provided by David Bellamy (Laura Brown)			
23		18.26	-	AW to feed this information back in		
24		18.38	-	AW to action the offer following COBR for London ambassadors to send out yellow jackets to help hand out leaflets with our high-viz people on the streets		
25		18.42	-	AW to check phone number for enquiries has been set up.		
26		18.45	JB attended LLAG co-ordination meeting			
27		18.47	J briefed group that central govt is willing to give whatever resource is required and confident ion progress, but recognises complexity of the incident and its enormity.			
28		18.48	JB stressed need of getting the numbers right on the number of people and amount of money etc. Briefings in future need to be geared toward that agenda.			
29		18.50	Key action from the Mayor about visible presence on the street and want the leaflets by people in yellow jackets to be handed out			
30		18.51	JB briefed group on plan with London Ambassadors, actioned through the BECC			
31		18.53	Julie updated that 2000 leaflets are in centre, but do not have most recent email address on them.			
32		18.55	Updated leaflets will be available tomorrow.			

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33		18.56	Could be distributed tonight if the leaflet is signed off now – leaflet sent around the table for sign off.			
34		18.56	Confirmed that leaflets did not go out today, contrary to previous reports to JB			
35		18.58	Mick Smith to co-ordinate the distribution of leaflets on the ground when available.			
36		19.00	96 key workers assigned today, although this does mean they have engaged yet, above target of 50 – 60.			
37		19.01	Mary Harpley is sure that they have enough social worker resource for assigning social workers to victims.			
38		19.01	Numbers requiring support have increased, e.g. people who have returned from holiday or staying with friends.			
39		19.02	Mary Harpley – numbers are going to remain fluid for the next few days.			
40		19.03	Stuart reports that utilities companies are indicating that repairs could take months, but we will be encouraging them to consider alternative options.			