

Book Number 9 of...
LLAG
London Local Authority Gold
Incident Log Book

Date	20 June 2017/21 June /22 June
Time	16.17/10.11/09.19
Police CAD/Ref No.	
Incident	
Incident Location	

Book Owner /Role	Time	Date
John Barradell	16.17	20 June 2017

Loggist	Time	Date
Emma Lloyd	16.17	20 June 2017

Additional Information

JB John Barradell
AW Alex Woodman
MS Mark Sawyer

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Entry No.	Date	Time (24 hr)	Information	Decision/Action/Rationale	Initial(s)	Review/ Complete
1.	20 th June 2017	16.17	JB provided updates on Family Assistance Centre – available from tomorrow for training			
2.		16.19	Paddy McGuinness enquired about the support that they receive from Central Government.			
3.		16.20	JB flagged issue of receiving out-of-date information/anecdotal information that they we have to respond to, which is unhelpful.			
4.		16.31	Following fire, housing associations and local authorities began conducting checks			
5.		16.32	MS flagged request from GLA on housing a member of GLA staff embedded at Portland House to JB (not COBR)			
6.		16.34	50% return on requests for information so far – hopeful of fuller picture by the end of the day (briefed)			
7.		16.36	Want to start testing as soon as possible on the data they have received (briefing via COBR)			
8.		16.48	Social Media (twitter and Facebook) has been launched and gov.uk has remained the website			
9.		16.49	Twice daily announcement from Gold Comms			
10.		16.55		Action: JB go to go through red DCLG about need to have foreign office representatives in the Westway. JB agrees if they are not getting enquiries then they could be removed.		
11.		16.59	JB informed that the MoD has no infrastructure to rectify the issue, only ability to advise on rectifying (no shower units or piped hot water)			
12.		16.59		Action: to receive advisory support from defence		
13.		17.00		Action: to also have engage commercial representative in securing to rectify this.		

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14.		17.01		Action: to establish a sub-group for hot water			
15.		17.07	JB briefed that facility will be 100% available from Thursday (22 nd) (after COBR ended)				
16.		17.08	JB briefed that a room is available that could accommodate 150 people for families briefing				
17.		17.08	JB briefed that two lorries are at the hotel already unpacking and kitting out the venue				
18.		17.11		Action: AW to get Robin Campbell to speak with John			
19.		17.11	John took a call with Tim Shields with Robin Campbell.				
20.		17.12	Tim shared he has all but three rooms available on the floor, will all be ready to go by COP tomorrow. John Lewis is unpacking				
21.		17.13	Tim Shields and team will sing off the design.				
22.		17.14	JB proposed visit at 22.00 tonight with local MP, Sadiq Khan and Minister for London.				
23.		17.16	Agreed that visit will take place at 19.30 to 20.30				
24.		17.17		Action: Tim to ensure Centre is open post 19.00			
25.		17.17		Action: Tim and a couple of John Lewis staff to be available at 19.30 to 20.30 to receive the visit from JB and the stakeholders			
26.		17.18		Action: AW or MS to visit the hotel and photograph the venue.			
27.		17.19		Action: to make the relevant phone calls once they have inspected the venue and feedback.			
28.		17.24	JB took phone call on mobile				
29.		17.24		Action: enquire if Claire Cober is available tonight (John O'Brien)			
30.		17.20	EL handed over to second loggist				
31.		23.20	EL takes over logging again				

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		23.20	JB given document to review by Comms team			
32.		23.22		Action: to include reference and thanks to volunteers		
33.	21 June	10.11	JB attended LLAG SMT Meeting			
34.		10.12	JB informed by Doug Patterson their community			
35.		10.13	engagements is now the priority with key focus on Communications.			
36.		10.14	JB briefed on twice daily briefings to go out and JB questioned the deadlines of submitting information.			
35						
37.		10.15		Action: to check the timings of the 11.00 and 16.00 fit with other government timings and rhythms		
38.		10.15		Action: to ensure statistics collection also runs to wider timings, such as COBR.		
39.		10.16	51 offers made, 19 being viewed, struggling to make contact with 22			
40.		10.17		Action: to include softer information on the statistics template of work taking place		
41.		10.18	STAC at 10.30, SCG at 11.00 and 13.00, COBR at 16.45, 15.30 at pre-brief for COBR			
42.		10.18		Action: AW to consolidate briefing for John B		
43.		10.19		Action: DCLG to keep John briefed on the TMO		
44.		10.20		Action: to send information to Silver for 14.30 to put together briefing ahead of COBR		
45.		10.20	JB briefed that Sajid Javid wants to release 68 properties in K + C			
46.		10.21		Action: JB to follow up afterwards on Javid request		
47.		10.22		Action: CRIP needs to be circulated to SMT by Stuart (prepared by the BECC)		
48.		10.23		Action: SitRep and CRIP to be released to as a COP		

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49.		10.24		SIRO data needs to be captured, not deleted and archived			
50.		10.26		Action: MS to take the issue of SIRO data and process forward			
51.		10.28		Decision: JB clear on division of responsibility with K + C responsible for business as usual and LLAG responsible for incident response.			
52.		10.29	EL handed over to Harriet as loggist for John Barradell				
53.		10.45	Lisa Taylor arrived at Portland House to provide support on business engagement				
54.		13.51	JB given an email drafted to go to London Chief Executives providing an update on the work of the Boroughs and flagging up the need for additional resources				
55.		13.51	JB approved email to go to Chief Executives				
56.		16.22	JB left Portland House to attend COBR at 17.00				
57.		18.34	Claire Waxman – Victims Commissioner for London arrived at the Family Assistance Centre and was given a tour of the facility by Tim Shields				
58.		18.42	Fiona Wilcox arrived at the assistance centre and was given a quick tour of the facility by AW before the arrival of JB and others.				
59.		18.49	JB arrived at the facility with Greg Hands MP and was given a tour by Tim Shields				
60.		18.53	JB spoke with Fiona Wilcox				
61.		18.57	Martin Hewitt arrived at the centre and joined the group.				
62.		19.06	JB stressed to Gail Towley that if they need any resources they must ask for it				
63.		19.12	Martin Hewitt and Greg Hands left the centre				
64.		19.18	Fiona Wilcox left the building				

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65.		19.19	JB took call from John O'Brien			
66.		19.27		Action: Tim Shields to document the set up, including the learning points, wher could be done differently and what should be put in place.		
67.		19.40		JB left the assistance centre		
68.		19.46		Bronze site needs to agree the CPDA design plan		
69.		19.46		Action: ask him to do one on moving the cordon in		
70.		19.52	JB briefed by AW on the survivors group			
71.		19.54		Action: to work with Norman from Red Cross on this		
72.		21.30		Action: take all possible steps to restore hot water to restore water to the houses in the cordon		
73.		21.31		Action: Instruct Stuart Love to proceed with an engineering solution to provide hot water and then central heating with military and civilian support.		
74.		21.33		Action: Solution to be prepared and reported back to LLAG		
75.		21.35		Action: AW to ask CPDA to undertake a review of outer and inner cordons and find suitable mitigation to be done by tomorrow		
76.		22.03	Further discussion on establishing a single point of contact for the MP of Kensington			
77.		22.09	JB emailed Emma Dent Coad MP providing an update on the single point of contact and giving the relevant contact details			
78.		22.09		Action: email to be set up by 7am tomorrow morning		
79.		22.19	Email exchange between JB and Eleanor Kelly regarding the email address for enquiries to the Lancaster West Residents Association email			

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80.		22.19		Decision: JB suggested an auto-forward to lwra@grenfellresponse.org would be better			
81.		22.19		Action: to speak to Julia about the 24/7 monitoring of the email.			
82.	22/06/17	09.17	JB called Yvonne Doyle from PHE and left a message asking her to call him as soon as possible				
83.		09.20	JB took call from Yvonne Doyle from PHE				
84.		09.21	Yvonne stated that they had received questions from victim's about issues like temporary accommodation				
85.		09.23	Yvonne attended community group to take questions, but found she was the only one there to take questions with the media in attendance, invited via the GLA				
86.		09.25		Action: Yvonne to send JB the questions received			
87.		09.26	'Kim' was the community convenor at the event				
88.		09.26	The Sunday Times and ITV were in attendance				
89.		09.27	JB stressed the need for us to be co-ordinated. Requesters must come through LLAG for events like this				
90.		09.28		Action: to cover off questions in one of the bulletins that goes out today			
91.		09.29		Action: JB to speak to GLA rep here			
92.		09.30	JB briefed Doug Patterson on the call with Yvonne				
93.		09.30		Action: to speak with Eleanor Kelly about this			
94.		09.31	JB spoke to the Comms team about this issue				
95.		09.32	JB spoke to James from the GLA about this				
96.		09.33		Action: James to look into how and why this situation happened.			