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**From:** Chris Holt <cholt@rydon.co.uk>  
**Sent:** 16 October 2015 11:42  
**To:** Ben Bailey  
**Cc:** Simon Lawrence; Lynda Prentice  
**Subject:** handles not straight

Ben,

Following a visit with TMO to flat 171 today, they have expressed their concern that some of the window handles are not 100% straight when in locked position facing down. I have spoken to Taff who said they are within tolerance but TMO will need assurances that there is nothing wrong with them and he suggested that we ask for a visit by the manufacturer. The Clerk of Works will be inspecting the properties soon for the hand over and will pick up on this as well.

Please, could you arrange for a visit as soon as possible so we can provide sufficient information to the Client in regards to the above.

Kind Regards,

Chris

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