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**From:** Emma Kelly <ekelly@rydon.co.uk>  
**Sent:** 01 September 2016 17:17  
**To:** 'Claire Williams'; Aftercare  
**Subject:** RE: X2 defective windows - Flat 134 Grenfell Tower

Thanks Claire

I have raised 21 and passed to our contractor I have also chased this with Harleys for their action as soon as possible.

I will update you with a response as soon I get one

Emma Kelly  
Maintenance Co-ordinator  
T [REDACTED]  
D [REDACTED]

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**From:** Claire Williams [<mailto:cwilliams@kctmo.org.uk>]  
**Sent:** 01 September 2016 10:46  
**To:** Aftercare  
**Cc:** Emma Kelly  
**Subject:** FW: X2 defective windows - Flat 134 Grenfell Tower

Hi

Can you please pick up on 2 window problems:

- 134 as below
- 21 living room window seal coming out – approx. 2m entire length needed  
Resident is Hakim on [REDACTED]

Thanks

Claire Williams  
Project Manager



t: [REDACTED]  
m: [REDACTED]  
a: The Network Hub, 292a Kensal Road, London W10 5BE

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**From:** Karim F Daboh  
**Sent:** 01 September 2016 10:40

**To:** Claire Williams <[cwilliams@kctmo.org.uk](mailto:cwilliams@kctmo.org.uk)>  
**Subject:** X2 defective windows - Flat 134 Grenfell Tower

Below is the email I was trying to send to Rydon.

“Good morning ALL

Mr Daffarn reported 2 windows with defective handles in his flat that he wants repaired. He was on the phone this morning chasing progress. Can someone from your end please phone him with update? Just needs to know when the repairs will be carried out.

Tel no to ring is [REDACTED]

Thanks

Karim Daboh  
CSA – KCTMO”

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### **Resident Board Member Elections & AGM 2016**

Have you voted for your Resident Board Member? It takes just five minutes to vote, use the voting paper sent to you or vote online with your unique code.

Talk to the Company Secretariat [REDACTED] if you have not received your pack by 23 August 2016.

Voting takes place from 15 August 2016 to on 15 September 2016 (closes 9.30am)

### **Residents? Conference 2016**

Don?t forget to reserve your place at the conference and lunch (free of charge), contact the conference information line [REDACTED] by 5 September 2016.

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