

Paragraph Number	RBKC Reference	Inquiry URN	Description
		{RBK00029894}	Witness statement of Jon Morcom
39	JM/1	{RBK00047465}	Exhibit JM/1 - Housing Department - Complaints Annual Report 1 April 2017 to 31 March 2018
42, 60	JM/2	{RBK00052467}	Exhibit JM/2 - Stage 1 response letter regarding complaint of Council oversight of TMO complaints handling
44, 60	JM/3 pp. 4 and 11	{RBK00047461}	Exhibit JM/3 - Stage 2 response letter regarding complaint of Council oversight of TMO complaints handling
60	JM/4	{RBK00047462}	Exhibit JM/4 - Stage 3 response letter regarding complaint of Council oversight of TMO complaints handling
62	JM/5	{RBK00047463}	Exhibit JM/5 - Stage 1 response letter regarding complaint on Lancaster West Estate Management Board
62	JM/6	{RBK00047464}	Exhibit JM/6 - Stage 2 response letter regarding complaint on Lancaster West Estate Management Board
70	(JM/7: RBK00000143).	{RBK00000143}	Exhibit JM/7 - Email from Laura Johnson to Amanda Johnson and Peter Maddison
71	(JM/8: RBK00000171).	{RBK00000171}	Exhibit JM/8 - Email exchange GLTA, John Sweeney and Laura Johnson
71	(JM/9: RBK00000173).	{RBK00000173}	Exhibit JM/9 - Email exchange TMO Complaints Team, Sacha Jevans and Laura Johnson
72	(JM/10: RBK00000178).	{RBK00000178}	Exhibit JM/10 - Email exchange GLTA, Victoria Borwick MP and Laura Johnson