

Paragraph Number	BSR Reference	Inquiry URN	Description
		{IWS00001699}	Phase 2 Witness Statement of Emma O'Connor Statement
7	HAR00016065	{HAR00016065}	Email from Rydon to Harley Facades in regards to Flat 171 of GT expressing concern about the window handles.
8	HAR00016064	{HAR00016064}	Email from Rydon to Harley Facades in regards to a broken hinge mechanism in Flat 171 of GT.
9	TMOH00011338	{TMOH00011338}	Email between Chris Holt and Claire Williams re two window restrictors were missing from flat 171 and tenant removed them and refuses to fit them back
10	TMOH00006047	{TMOH00006047}	Letter from KCTMO Area Manager to Emma O'Connor re Window Restrictions re Flat 171
11	RYD00079247	{RYD00079247}	Email thread re flat 171 and windows damaged
14	EO/1	{IWS00001701}	Exhibit EO/1 - Video footage of the extractor fan
24	EO/2	{IWS00001707}	Exhibit EO/2 - Letter from RBKC Housing, Health and Adult Social Care to Emma O'Connor regarding her housing application