

Gwyneth Everson

From: Grenfell Tower Leaseholder's Association
<grenfelleaseholdersassociation@hotmail.co.uk>
Sent: 02 September 2019 11:10
To: Andrew Brookes
Subject: FW: Damaged main entrance door and one of the side entrance door glasses were broken at Grenfell Tower.

External email STOP THINK before you CLICK on links or OPEN attachments
how I involved Lee Chapman?

From: Lee Chapman [REDACTED]
Sent: 06 December 2016 13:32
To: Grenfell Tower Leaseholder's Association <GrenfellLeaseholdersAssociation@hotmail.co.uk>
Cc: [REDACTED]
Subject: Re: Damaged main entrance door and one of the side entrance door glasses were broken at Grenfell Tower.

Good Afternoon Shah,

All understood, as well as the other email regarding the "regeneration project".

Going forward, I will copy in the Leaseholders association on any issues/complaints in order to ensure we are aligned on issues.

As you were out for a year you were probably not aware of the hot water, which frequently stopped being supplied over the weekends on more than 3 occasions. One particular time i called the TMO, who then passed my details to a contractor, who told me "I'm not coming this late on a Friday night, it can wait". As a result of that, I informed the TMO and it didn't get resolved until the following day.

I believe that the TMO have resolved the issue with the contractor, but it is something we will need to monitor over winter.

Keep us posted as you said regarding the petition.

Thanks and regards,

Naomi and Lee

From: Grenfell Tower Leaseholder's Association <GrenfellLeaseholdersAssociation@hotmail.co.uk>
Sent: 06 December 2016 11:38
To: Lee Chapman
Cc: [REDACTED] Grenfell Tower Leaseholder's Association
Subject: Re: Damaged main entrance door and one of the side entrance door glasses were broken at Grenfell Tower.

Dear Lee and Naomi,

Thanks for your prompt reply.

As you may know, one person can't make an association, you at lease need two or more.

This is first time since I founded leaseholders association nearly decade ago, someone from leaseholders' shown their positive attitude and made a positive contribution by replying our email.

I agree with everything you said in your email. Tunde and I are very happy and overwhelm by your support. Going forward, finally we meet someone like you, who we can share our ideas and thoughts for the "better building".

I have raised many issues with them on my earlier emails and once the petition is completed and we have the absolute majority support then we will put massive pressure on KCTMO(The managing agent for RBKC)) with our issues and concerns.

We will share every details with you and Naomi and we will meet regularly to discuss our agenda and issues.

Very best wishes and take care

Shah

From: Lee Chapman [REDACTED]

Sent: 05 December 2016 22:43

To: Grenfell Tower Leaseholder's Association

Cc: Naomi

Subject: Re: Damaged main entrance door and one of the side entrance door glasses were broken at Grenfell Tower.

Good Evening Shah,

Thank you for your email.

Given our conversation yesterday, please can you advise us of what assistance is required in order to push the issues that matter onto the TMO/Council?

My wife and I are more than happy to assist in order to ensure a "better building" going forward for leaseholders and that of our households, we have already been informed of a number of things that have been done in the past to make things better for everyone in the building.

In terms of ideas and thoughts of what needs to happen in this building, I feel there needs to be a push for better security, given recent incidents.

We am very concerned about the lack of urgency shown by the TMO in investigating some of the recent crimes and anti-social behaviour that have recently happened at the tower.

Please kindly advise us of what we can do to assist?

Thanks in advance,

Naomi and Lee.

On 5 Dec 2016, at 22:01, Grenfell Tower Leaseholder's Association
<GrenfellLeaseholdersAssociation@hotmail.co.uk> wrote:

Dear Lee and Naomi,
I hope this email find both of you well.

Please find forwarded email for your kind information.
As you may know we have requested volunteers for Grenfell Tower leaseholders association and none of them came forward. It's quite apparent, they want a fruitful outcome on everything without any involvement and contribution and we never quite understood this kind of human psychology.
Safe receipt of this email would be highly appreciated.
Please kindly share your idea and thought in relation to Grenfell Tower with us.
Best wishes
Shah

From: Nicola Bartholomew <nbartholomew@kctmo.org.uk>
Sent: 05 December 2016 17:36
To: 'Grenfell Tower Leaseholder's Association'
Subject: RE: Damaged main entrance door and one of the side entrance door glasses were broken at Grenfell Tower.

Good evening Tunde.

I apologise for the brief delay in my response to your email and thank-you for the picture you have helpfully provided.

I can confirm that this issue was picked up by the neighbourhood team and has been reported through to our repairs team. The boarding has been put up and we are just waiting for the glazing which I anticipate will take place during the early part of this week.
We are arranging to review the CCTV footage of the damage caused and will be seeking to identify who the perpetrators are. If they are identified as residents we will be taking the necessary tenancy enforcement action and passing the information to the Police to assist us.

Whilst we have CCTV in place it will not always deter vandalism occurring in the first instance which is a real shame. The neighbourhood team are committed to ensuring that Grenfell Tower remains a safe and pleasant place to live. I will write to you again as soon as I have confirmation of how this took place and if we have managed to identify a perpetrator from the CCTV footage in the tower.

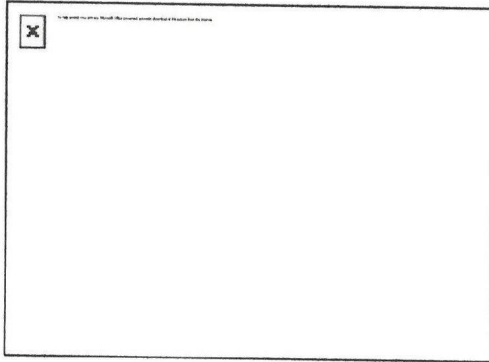
Kind regards
Nicky

Nicola Bartholomew
Neighbourhood Management Team Leader West

<image001.jpg>

t: [REDACTED]

w: www.kctmo.org.uk




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a: Kensington & Chelsea TMO, 292a Kensal Road, London W10

 Before printing, please think about the environment

From: Grenfell Tower Leaseholder's Association

[mailto:GrenfellLeaseholdersAssociation@hotmail.co.uk]

Sent: 29 November 2016 21:14

To: Nicola Bartholomew <nbartholomew@kctmo.org.uk>

Cc: Judith Blakeman

<cllr.blakeman@rbkc.gov.uk>; cllr.atkinson@rbkc.gov.uk; cllr.lasharie@rbkc.gov.uk; cllr.paget-brown@rbkc.gov.uk; cllr.feilding-mellen@rbkc.com; Robert Black

<rblack@kctmo.org.uk>; laura.johnson@rbkc.gov.uk; Amanda.Johnson@rbkc.gov.uk; Peter

Maddison <pmaddison@kctmo.org.uk>; Millicent Williams

<mwilliams@kctmo.org.uk>; [REDACTED]

Shanti Patel

[REDACTED] scrutiny@rbkc.gov.uk; [REDACTED]

Nick Burton

Miguel Manuel Ferreira Alves

Janice Jones <jjones@kctmo.org.uk>; Daniel Wood

<dwood@kctmo.org.uk>; Claire Williams <clwilliams@kctmo.org.uk>

Subject: Damaged main entrance door and one of the side entrance door glasses were broken at Grenfell Tower.

Dear Nicola Bartholomew,

Please find attached picture of the broken glass from one of the entrance door at Grenfell Tower.

Could you please kindly confirm how did it happen?

As you said in your letter dated 23rd September 2016 that I quote "The entrance door at Grenfell Tower was recently damaged from, we believe, being propped open to allow free access to anyone"

If it is due to vandalisms and anti-social, as you may know the RBKC/KCTMO has invested 10m at Grenfell Tower along with Hi Tech 21st century CCTV camera installed just to prevent these kinds of incidents.

Could you please kindly also confirm to us that, you have successfully caught the culprit and taking necessary action? If NOT Why?

I wait to hear from you.

Kind regards

Tunde Awoderu