

<Cllr.Blakeman@rbkc.gov.uk>; maria.memoli <maria.memoli@localgovernance.co.uk>
Sent: Sun, 17 Jul 2011 23:47
Subject: anti social behaviour Ref: Grenfell Tower W11

Adelola Dairo
Area Manager
Estate Office
Grenfell Tower
Lancaster West Estate
London W11 1TQ

Cc K&CTMO, RBKC & THE COUNCILLORS

17th July 2011

Dear Miss Dairo,

Further to your letter dated 9th March 2011, we are reporting a serious anti social activity which took place dated 16th July 2011 on Saturday. Youths came to the 15th floor at around 3:30 pm and occupied the landing for a considerable time and conducted all sorts of anti social activities in this period, even vomiting outside my front door. This is absolutely disgraceful, this is not the first case of such a disgusting incident taking place, leaving our entire landing in a grave mess. It happens virtually every weekend and sometimes in the evenings of weekdays. **THIS HAS TO STOP!**

You need to take measures now to prevent this from happening again. Please begin by reviewing the CCTV footage between 4pm to 6pm on weekends to identify the perpetrators and take the necessary action. It is essential that you do so because these youths continue to threaten our security, which we are paying you to protect.

We reported the most recent incident to K&CTMO (ref: 1666940) called three times but no result, and we asked one of the chairmen of the stakeholders at LWEMB to witness the atrocious mess on our landing. And at the third attempt, I managed to bring the security guard up to witness the incident and report to you at 9.10pm on 16th July. They promised to clean the vomit and the mess within four hours and nothing has been done 48 hours later.

The weekend is the time friends and relatives come to visit us and so many times we have found ourselves in a very embarrassing position because of the state of our landing, as a result of anti social behaviour. How would you feel in our position?

It is your duty according to our tenant and leasehold agreements that the landlord ensures our right to the quiet enjoyment of our homes without tenants and leaseholder's alike feeling a threat to security. We implore you to honour this agreement.

We are struggling for the whole weekend until 9:15pm on Sunday to contact the K&CTMO to clean a potentially dangerous virus spreading from the vomit left in front of my front door. How would you feel in our position? The K&CTMO has failed to deal with it miserably yet again. We are very angry about the poor treatment we have received and your standard of services is putting resident's health at risk and most of all ours.

Yours Sincerely,