

Gwyneth Everson

From: shah Ahmed [REDACTED]
Sent: 06 January 2020 12:59
To: Andrew Brookes
Cc: Gwyneth Everson
Subject: Fwd: Noise and disturbance the flat above u- Aftermath

External email STOP THINK before you CLICK on links or OPEN attachments
Aftermath

-----Original Message-----

From: Herrera-Garcia, Carmelo: CP-Fin: RBKC <Carmelo.Herrera-Garcia@rbkc.gov.uk>
To: Shahidahmed [REDACTED]
CC: Cllr, Taylor-Smith, Kim: RBKC <Cllr.Kim.Taylor-Smith@rbkc.gov.uk>; Grant, Mark: CP-Prop: RBKC <Mark.Grant@rbkc.gov.uk>; Durr, Sheila: CP-Fin: RBKC <Sheila.Durr@rbkc.gov.uk>; Steven Hewitt <stevenhewitt@dexters.co.uk>; Scott, Chris: HS-Housing: RBKC <Chris.Scott@rbkc.gov.uk>
Sent: Mon, 25 Feb 2019 8:33
Subject: RE: Noise and disturbance the flat above us

Good morning Mr Ahmed,

Hope you and Mrs Ahmed were able to have some rest over the weekend. As per our telephone conversation on Saturday, Steven Hewitt has confirmed he will call you today.

Steven – Mr Ahmed would like to know if something can be done to flat 3 front door so that it doesn't bang shut.

Many thanks

Best wishes,

Carmelo Herrera-Garcia
Service Manager
Grenfell Dedicated Service
Family & Friends Assistance Centre
17 Old Court Place | Kensington | London W8 4PL
Royal Borough of Kensington and Chelsea

Tel. no.: [REDACTED]

Please note that I don't work Wednesdays

From: Shahidahmed [REDACTED]
Sent: 23 February 2019 07:40
To: Herrera-Garcia, Carmelo: CP-Fin: RBKC <Carmelo.Herrera-Garcia@rbkc.gov.uk>; Scott, Chris: HS-Housing: RBKC <Chris.Scott@rbkc.gov.uk>
Cc: Cllr, Taylor-Smith, Kim: RBKC <Cllr.Kim.Taylor-Smith@rbkc.gov.uk>; Grant, Mark: CP-Prop: RBKC <Mark.Grant@rbkc.gov.uk>; Durr, Sheila: CP-Fin: RBKC <Sheila.Durr@rbkc.gov.uk>; Steven Hewitt <stevenhewitt@dexters.co.uk>
Subject: Noise and disturbance the flat above us

Carmelo and Chris,

Further to our long conversation yesterday evening and this is to confirm that Steven from Dexters did not call me and as you said that he doesn't feel that my landlord has to speak to me. Today is Saturday morning and my wife had long Friday at work and we had to awake up from sleep at 5am on Saturday morning due to noise and disturbance and peoples keep coming and going and closing their door very loud next to our door. She is working on Sunday as well. I

told them, so many times to be mindful or to fix the door so it doesn't slump behind them. I think no one is listening and unfortunately it's going to in a deaf ears and very disrespectful. Now we are very exhausted and tired and every day and every weekend and it's some kind of torture for us.

The Landlord and the tenants and Dexters taking mockery of our suffering and they are not prepared to taking any action and simple consideration and mindfulness because they are not interested and they don't give a damn, fact that their action causing us to go through sleepless night and I gave up. It's money over humanity and being mindful, respectful towards fellow human being and neighbours. This is an unfortunate society we are creating and no empathy for fellow human beings. Its is always about their and my rights and no one else's. Its making us angry, frustrated and lost trust in people's in general and simplicity in lives that we always used to strive to believe in lives.

Best wishes

Mr Ahmed

Sent from my Sony Xperia™ smartphone

The Royal Borough of Kensington and Chelsea.

This e-mail may contain information which is confidential, legally privileged and/or copyright protected. This e-mail is intended for the addressee only. If you receive this in error, please contact the sender and delete the material from your computer.

JA/185