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To,  
The Estate officer  
Deon Wilks  
Grenfell Tower  
Grenfell Road  
London  
W11 1TQ

From,  
Mr S Ahmed  
156 Grenfell Tower  
Grenfell Road  
London  
W11 1TQ

25<sup>th</sup> February 2009,

Dear Deon Wilks,

This is to inform you that, someone on the 15<sup>th</sup> floor has dumped revolting rubbish on the floor rather than disposing it through the Chute. I have reported to Betty your repair officer dated 25<sup>th</sup> February 2009 on 1:30pm and I hope cleaner has noted and reported to you.

The whole place is becoming so unhygienic, it's beyond believe and I request that you to find out who is doing this ASAP. I have attached photographic evidence for your information. The rubbish ranges from smelly spoiled food, to used babies nappy and an appalling smell always reaches our flat.

There are two families who I feel it could be who live at 155 & 152. Please contact them immediately to stop this unsocial activity. And I would also appreciate it if you asked cleaner to take a note and witness this incident and record it accordingly and this is not the first time they did it. I have reported hundred different occasions with in last two years and it is apparent now that you have failed to take appropriate action to stop it and for the record I am not happy with your services at all.

On Saturday dated 21<sup>st</sup> February 2009 I have asked the security guard to witness it and log in to your report books. I hope he has done so. I live next to the chute and my flat is near to the front door. The horrible smells blows to our entire flat it's so unbearable that we couldn't sleep at night.

I have been writing to you for a long time and seem to me you have failed to take any action and this is unacceptable. No point sending me a nice letter

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without any action taken from your end to prevent it. This is going on for a long time it is damaging my family's health and specially my young son. He couldn't sleep at night due to the smelly air blows directly to his room. I want health & safety people to assess the on going situation. You must stop this happening again. If I don't get proper response I would take it to appropriate authority without hesitation.

I have a photographic evidence to support it.

Yours sincerely,

Mr S Ahmed

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