

**Gwyneth Everson**

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**From:** Herrera-Garcia, Carmelo: CP-Fin: RBKC <Carmelo.Herrera-Garcia@rbkc.gov.uk>  
**Sent:** 17 February 2019 12:37  
**To:** Scott, Chris: HS-Housing: RBKC; Cllr, Taylor-Smith, Kim: RBKC; Grant, Mark: CP-Prop: RBKC; Andrew Brookes; Steven Hewitt; Judith Reid; Shahidahmed  
**Subject:** Re: Noise and nuisance from flat 3 above us

Dear Mr Ahmed,

Once again, I am ever so sorry that this happened again last night. As discussed over the phone earlier today, Steven has confirmed he will speak to the landlord this week.

Please let me know if you want me to look into anything else Mr Ahmed.

Best wishes,

Carmelo Herrera-Garcia  
Service Manager  
Family & Friends Assistance Centre  
17 Old Court Place | Kensington | London W8 4PL  
Royal Borough of Kensington and Chelsea

Tel. no.: [REDACTED]

Please note that I don't work Wednesdays

**From:** Shahidahmed [REDACTED]  
**Sent:** Sunday, February 17, 2019 2:34:59 AM  
**To:** Herrera-Garcia, Carmelo: CP-Fin: RBKC; Scott, Chris: HS-Housing: RBKC; Cllr, Taylor-Smith, Kim: RBKC; Grant, Mark: CP-Prop: RBKC; Andrew Brookes; Steven Hewitt; Judith Reid  
**Subject:** Noise and nuisance from flat 3 above us

Dear Carmelo

As I speak the time is 2:20am Sunday morning and group of people's came to the flat 3 above us started playing music and dancing and deep impact thumping women high heels and men's boots noise and nuisance wake us up from deep sleep and couldn't go back to sleep and made me extremely angry and frustrated and feeling very ill. You need to organise temporary accommodation urgently.

Best wishes  
Mr Ahmed

Sent from my Sony Xperia™ smartphone

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The Royal Borough of Kensington and Chelsea.  
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