

Gwyneth Everson

From: shah Ahmed [REDACTED]
Sent: 06 January 2020 12:50
To: Andrew Brookes
Cc: Gwyneth Everson
Subject: Fwd: Noise and nuisance from [REDACTED]

Client: A3281
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External email STOP THINK before you CLICK on links or OPEN attachments

Ref: Aftermath of Grenfell Towering inferno on 14th June 2017

-----Original Message-----

From: Lymn, Tiffany: WCC <tlymn@westminster.gov.uk>
To: Shahidahmed [REDACTED]
CC: Woodman, Alex: WCC <awoodman@westminster.gov.uk>; King, Paul: WCC <pking@westminster.gov.uk>
Sent: Thu, 16 May 2019 8:29
Subject: RE: RE: Noise and nuisance from [REDACTED]

Dear Mr Ahmed,

I am sorry to hear of the disturbance you experiences on Wednesday morning.

I note that when you contacted the Noise Service on Wednesday morning you stated that the noise was not occurring and a visit was not carried out.

To progress your complaint we need to witness the noise. We encourage you to call us when the noise is happening but also allow us to arrange a proactive visit to your home at a time the noise is likely to occur.

Today is my last day in the office before I leave for Maternity Leave so I have referred your complaint to the area team manager, Mr Paul King, who is copied into this email.

Mr King is going to telephone you in due course to discuss this further and arrange a proactive visit.

Kind regards
Tiffany

From: Shahidahmed [REDACTED]
Sent: 15 May 2019 01:49
To: Lymn, Tiffany: WCC <tlymn@westminster.gov.uk>
Subject: FW: RE: Noise and nuisance from [REDACTED]

Dear Lymn,

We were suddenly waken up from the deep sleep due to loud noises, were coming from from our ceiling and heavy stuffs were throwing on our ceiling from flat above us and [REDACTED]

[REDACTED] I am extremely frustrated, angry and on a edge. My wife she has to get up 6am in the morning to go to work. As a senior retail manager and such a demanding job and long hours and most of the time she has to stand on her feets. It has taken its tools making us very ill and since grenfell inferno on 14th June it is almost two years we are deprived peacefully enchrinement in our own home. The society has gone to the dog and street is run by the Prince of darkness and it very sad.

This world has seriously gone mad, I will seek that answer from you, is it true?

That cannot possibly be right, how would you react, if someone wake you up, almost every other night, we have been tolerance, so things might improve or trying to move out from this place: seeking light at the end of the tennel, but it doesn't mean we have to go through it, suffer and nothing could be done. This is quite unacceptable.

My call has been logged from call centre in Manchester ref cas/5055 at 1:10am his name is jang. Please see details of my call.

I will be forwarding this email to my lawyer for this record.

When I told your call centre in Manchester that if this happens again I may have to call police, his reply was that the police would not do anything, I may have to call them back etc.

I am making every effort to moving out from this place and this doesn't mean we have to suffer under any cases or circumstances.

I wait to hear from you urgently

Best wishes

Mr Ahmed

Sent from my Sony Xperia™ smartphone

----- Original Message -----

Subject: RE: Noise and nuisance from [REDACTED]

Sent: 13 May 2019 03:48

From: Shahidahmed [REDACTED]

To: "Lymn, Tiffany: WCC" <tlymn@westminster.gov.uk>

Cc:

Dear Elizabeth,

Before I write this text message it has been almost two hours I have been experiencing and it's almost equal to torture , heavy thumping drops, moving furniture, heavy constant foot steps started from 1am now the time is 3:20am on my ceiling, its almost very difficult to get some sleep making me so angry, frustrated and putting us on edge. How would you take, feel, react, tolerate if that happens to you middle of the night.

May I sincerely request you to convey this message to the occupants of [REDACTED] This episode I am experiencing directly from the flat above me not from anywhere else . We have to get up early in the morning to go to work like everybody else and sometimes very long hours and exhausted us such an extend making us very ill and extremely tired due to not having proper sleep.

I may have to share this with my landlord and managing agent, or worse I have to give them notice to terminate my tenancy agreement. I tried my utmost to be good neighbour but the world does not give a damn about so call being nice to fellow human being.

Best wishes

Shah

Flat 1

Dear Lynn,

The above message I have sent to mother of two boys and occupants of [REDACTED] above me.

The choice is yours, I had enough and can't take any more.

Best wishes

Mr Ahmed

Sent from my Sony Xperia™ smartphone

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<http://www.westminster.gov.uk/dont-be-idle>

Join us at #MyWestminster Day on Sunday 30 June 2019 from 11am at Paddington Recreation Ground to enjoy free food, entertainment and activities for all ages. Find out more and register your interest at westminster.gov.uk/mywestminster#MWD.

Find out how much sugar is in your food and drink and make a healthy change to improve your family's health by downloading the free Change4Life Be Food Smart app today at

<https://t.co/P1KQhgwYTd>

Westminster City Council switchboard: [REDACTED]

www.westminster.gov.uk

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