

IN THE GRENFELL TOWER INQUIRY

ML/17

Reference: 00912263

T/C from Ms Lokko - it was agreed that she will contact Millicent at TMO to arrange tenancy sign up and then let us know.

She stated that Rita informed her that bathing equipment would be ordered, that the bath at new flat is higher than her existing one and that she has been struggling to use existing bath, with current equipment, due to back problems; her daughter was helping her, [REDACTED]
[REDACTED]

I advised that her disability equipment could be taken by the removals service, and that we would then request it be fitted on following day. We could visit her once she has moved, to assess bathing and order any new equipment required; she was in agreement with this.

She stated that Rita told her she would get boxes for packing. I advised that her move will be dealt with by Fidaa/her colleague and that I would pass this on to her. YM

Created by: houyvm On: 24/08/2016 at 14:52:37

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OT:

Email from TMO re sign up - see below.

FM advised verbally that she has booked removals on Fri 2/9/16 to allow time for boxes to be delivered and packing to be done. Cannot delay removals until 5/9 as appl would then need to pay a further week's rent

Technician activity booked on TCES to visit and refit bed and chair raisers on 5/9; confirmed by phone. YM

From: Millicent Williams [mailto:mwilliams@kctmo.org.uk]

Sent: 30 August 2016 10:59

To: Mahmoud, Fidaa: HS-Housing <Fidaa.Mahmoud@rbkc.gov.uk>; Housing Health & Disability Team: HHASC-Housing <HousingHealthDisabi@rbkc.gov.uk>; Mills, Richard: HS-Housing <Richard.Mills@rbkc.gov.uk>

Subject: RE: Sign-up for 3 Grenfell Tower - Ms Lokko - urgent