

IN THE GRENFELL TOWER INQUIRY

ML/18

Good morning everyone

Please be advised, Ms Lokko will be visiting our Kensal Road office today (30/08/16) at 14:30pm to sign up for 3 Grenfell Tower. The tenancy start date will be Monday 5th September 2016.

Kind regards

Millicent Williams | Neighbourhood Officer | Lancaster West

Kensington & Chelsea TMO | 1 Station Walk | Lancaster West Estate | London | W11 1AH

www.kctmo.org.uk

[REDACTED]
Mob:

Created by: houyvm On: 30/08/2016 at 15:51:28

Reference: 00912263

OT - t/c to appl to confirm that Medequip will attend on 5/9/16 between 10am & 2pm to fit bed and chair raisers. She confirmed that she would be able to manage over weekend without the raisers. YM

Created by: houyvm On: 31/08/2016 at 10:20:06

Reference: 00912263

OT - follow up visit on 5/9/16. OT and Ms Lokko present (also her daughter who was initially lying on appl's bed; did not participate in visit)

The flat was fairly cluttered with belongings, incl a wardrobe located in passageway, various unpacked boxes, plus empty boxes that had not been disposed of.

Transfers:

Bed - Ms Lokko has a single metal framed bed only. She initially stated she was planning to use this bed, having had to leave her double/kingsize wooden bed plus new mattress behind in old flat. She then advised she wanted to get this bed back, stated she told removal men to

leave it there (despite them doing 2 trips), as whilst she was unpacking there was no space for it in the new flat. She stated that removal men lost or stole some of the slats from the base of this bed, that her brother will collect it for her in his van next weekend. She advised she has not returned key to her old flat; OT pointed out that she may thus be liable for additional week's rent. It is unclear exactly what she plans to do re the bed, thus OT will not order any equipment yet.

Single bed - 500mm compressed height, metal slats under mattress, double bed lever in situ but not most suitable bed lever for the bed (presumably it was issued for use with double bed). Independent transfers using bed lever on right side, effortful sit to stand, needed prompting to bring bottom to edge of bed. Would benefit from different bed lever with wooden base, as current one not totally secure/stable.

Toilet - 4" RTS in situ, used door frame on right and folded metal laundry rack on left to assist with transfers. Would benefit from provision of free standing toilet frame to assist

Chair - has social services high back Oakham type chair in situ, 450mm seat height - appl demonstrated safe and indep transfers. She asked about having settee raised but OT advised that this would not be necessary as appl can use the armchair. OT queried if chair was wide enough but appl adamantly declined to consider a wider chair.

Bath - 690mm wide; bath step in situ and OB shower. Appl declined to demonstrate transfers stated she has managed. OT to follow up on next visit.

Plan - await appl's decision / action re bed; once known order equipment, as appropriate.
YM

Created by: houyvm On: 06/09/2016 at 10:06:38

Reference: 00912263

OT - From: Masset, Yvonne: HS-Housing

Sent: 06 September 2016 09:27

To: 'Millicent Williams' <mwilliams@kctmo.org.uk>; Mahmoud, Fidaa: HS-Housing
<Fidaa.Mahmoud@rbkc.gov.uk>

Subject: RE: Aids and Adaptations - Ms Monica Lokko

Hi