

IN THE GRENFELL TOWER INQUIRY

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ML/10

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Reference: 00912263

T/call from applicant, she has received the letter re bidding and will try with a family member first. If she encounters any further problems she will call back. MK

Created by: houmakl On: 06/03/2015 at 14:57:11



Reference: 00912263

T/call from applicant who wanted to check if she received assistance with removals and an incentive package. I advised HOT would organise and pay for her removals and she would get £1,500 in incentive payment subject to checks at arrears etc at the point of offer. If there were arrears and they were higher than the incentive the offer would have to be re-considered. She asked if she would get a wetroom with a walk in shower. She said she did not have one at the moment and if she had not been identified as requiring one it would be unlikely. I have left a note so that OT's can be informed at the point of viewing to advise her if she required a wet room alternatively if she needed one a property could possibly be adapted after moving in. She needed to think about the need to have a wet room and the desire to have one as it has not been raised previously. MK

Created by: houmakl On: 12/03/2015 at 10:36:17

Reference: 00912263

Nominations: Pls confirm that daughter is still not living with applicant at point of offer. Also a OT may need to accompany applicant to viewings as she is requesting the need for a wet room. MK

Created by: houmakl On: 12/03/2015 at 10:37:28

Reference: 00912263

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Created by: houmakl On: 16/03/2015 at 15:34:57

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Hng noms & Peabody Trust email exchange- rent ac Created

Created by: hounakt On: 23/03/2015 at 09:39:17

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