

## **GRENFELL TOWER PUBLIC INQUIRY**

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### **EXHIBIT AM/1**

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This is “**Exhibit AM/1**” referred to in the Second Witness Statement of Amina Mohamed.

Dated: this 21<sup>st</sup> day of February 2020

| Repair No. | UPRN           | Address Line 1         | Address Line 2        | Address Line 3 | Postcode | Property Type Code | Location code | Current Stage | Current Stage: Name | Logged Date | Stage 35 date (on site completion) | Admin complete date | Priority code | reptype code | Workfor ce code | Workfor ce Name      | Cancel reason | Original commitment £ | Current commitment £ | Repair description   |
|------------|----------------|------------------------|-----------------------|----------------|----------|--------------------|---------------|---------------|---------------------|-------------|------------------------------------|---------------------|---------------|--------------|-----------------|----------------------|---------------|-----------------------|----------------------|--|
| 201649904  | U2170127 70300 | FLAT 51 GRENFELL TOWER | LANCASTER WEST ESTATE | LONDON         | W11 1TG  | DFLA               | BATH          | 99            | FULLY PAY APPROVED  | 15/02/2017  | 29/03/2017                         | 11/04/2017          | N             | WORK         | ISP             | KCTMO REPAIRS DIRECT |               | £114                  | £24                  | FOW REPLACE TILES AROUND THE BATH                            |
| 201635556  | U2170127 70300 | FLAT 51 GRENFELL TOWER | LANCASTER WEST ESTATE | LONDON         | W11 1TG  | DFLA               | BATH          | 99            | FULLY PAY APPROVED  | 16/11/2016  | 14/12/2016                         | 26/01/2017          | N             | WORK         | ISP             | KCTMO REPAIRS DIRECT |               | £50                   | £50                  | CLIENT INSPECTION TO BATHROOM FLOORING FOLLOWING LEAK        |
| 201629148  | U2170127 70300 | FLAT 51 GRENFELL TOWER | LANCASTER WEST ESTATE | LONDON         | W11 1TG  | DFLA               | THRU          | 85            | FULLY ABANDONED     | 10/10/2016  |                                    | 11/10/2016          | N             | WORK         | ISP             | KCTMO REPAIRS DIRECT | CAOR          | £50                   | £50                  | INSPECT FLOORING THROUGHOUT FOLLOWING WATER DAMAGE           |
| 201629146  | U2170127 70300 | FLAT 51 GRENFELL TOWER | LANCASTER WEST ESTATE | LONDON         | W11 1TG  | DFLA               | THRU          | 35            | ONSITE COMPLETE     | 10/10/2016  | 28/10/2016                         |                     | N             | WORK         | ISP             | KCTMO REPAIRS DIRECT |               | £50                   | £50                  | UPVC WINDOW NOT CLOSING PROPERLY OVERHAUL                    |
| 201561689  | U2170127 70300 | FLAT 51 GRENFELL TOWER | LANCASTER WEST ESTATE | LONDON         | W11 1TG  | DFLA               | COM           | 5             | TICKET PRINTED      | 26/02/2016  |                                    |                     | 1             | WORK         | UTIL            | ENGIE (COFELY)       |               | £0                    | £0                   | PLEASE FIX COMMUNAL AIR VENTILATION SYSTEM AFFECTIN THIS FLA |
| 201559589  | U2170127 70300 | FLAT 51 GRENFELL TOWER | LANCASTER WEST ESTATE | LONDON         | W11 1TG  | DFLA               | BATH          | 5             | TICKET PRINTED      | 17/02/2016  |                                    |                     | 2             | WORK         | UTIL            | ENGIE (COFELY)       |               | £0                    | £0                   | BATHROOM VENT FAN NOT WORKING                                |
| 201557888  | U2170127 70300 | FLAT 51 GRENFELL TOWER | LANCASTER WEST ESTATE | LONDON         | W11 1TG  | DFLA               | BATH          | 99            | FULLY PAY APPROVED  | 09/02/2016  | 17/02/2016                         | 09/03/2016          | N             | WORK         | ISP             | KCTMO REPAIRS DIRECT |               | £50                   | £50                  | EXTRACTOR FAN IN BATHROOM HAS STOPPED WORKING                |
| 201545028  | U2170127 70300 | FLAT 51 GRENFELL TOWER | LANCASTER WEST ESTATE | LONDON         | W11 1TG  | DFLA               | BATH          | 99            | FULLY PAY APPROVED  | 30/11/2015  | 04/12/2015                         | 09/03/2016          | U             | WORK         | ISP             | KCTMO REPAIRS DIRECT |               | £56                   | £56                  | HOT WTAER TAP IS NOT OPENING OR CLOSING NEEDS CHANGING FROM  |
| 201544550  | U2170127 70300 | FLAT 51 GRENFELL TOWER | LANCASTER WEST ESTATE | LONDON         | W11 1TG  | DFLA               | BATH          | 99            | FULLY PAY APPROVED  | 27/11/2015  | 27/11/2015                         | 14/01/2016          | E             | WORK         | ISP             | KCTMO REPAIRS DIRECT |               | £56                   | £68                  | HOT WATER TAP NOT CLOSING PROPERLY WATER COMING OUT EAST     |

|           |                   |                              |                              |        |         |      |      |    |                           |            |            |            |   |      |      |  |      |     |     |   |
|-----------|-------------------|------------------------------|------------------------------|--------|---------|------|------|----|---------------------------|------------|------------|------------|---|------|------|--|------|-----|-----|---|
| 201544546 | U2170127<br>70300 | FLAT 51<br>GRENFELL<br>TOWER | LANCASTE<br>R WEST<br>ESTATE | LONDON | W11 1TG | DFLA | BATH | 85 | FULLY<br>ABANDON<br>ED    | 27/11/2015 |            | 27/11/2015 | N | WORK | ISP  | KCTMO<br>REPAIRS<br>DIRECT                 | OTHR | £50 | £50 | HOT WATER<br>TAP NOT<br>CLOSING<br>PROPERLY<br>WATER<br>DRIPPING              |
| 201534382 | U2170127<br>70300 | FLAT 51<br>GRENFELL<br>TOWER | LANCASTE<br>R WEST<br>ESTATE | LONDON | W11 1TG | DFLA | BATH | 99 | FULLY PAY<br>APPROVE<br>D | 12/10/2015 | 14/10/2015 | 03/11/2015 | U | WORK | ISP  | KCTMO<br>REPAIRS<br>DIRECT                 |      | £68 | £68 | ATTEND TO<br>BLOCKED WASH<br>HAND BASIN IN<br>BATHROOM                        |
| 201529345 | U2170127<br>70300 | FLAT 51<br>GRENFELL<br>TOWER | LANCASTE<br>R WEST<br>ESTATE | LONDON | W11 1TG | DFLA |      | 1  | RECORD<br>CREATED         | 15/09/2015 |            |            |   | COMP |      |  |      |     |     | RTB QUERY   |
| 201418489 | U2170127<br>70300 | FLAT 51<br>GRENFELL<br>TOWER | LANCASTE<br>R WEST<br>ESTATE | LONDON | W11 1TG | DFLA | BATH | 99 | FULLY PAY<br>APPROVE<br>D | 24/07/2014 | 28/07/2014 | 11/08/2014 | U | WORK | ISP  | KCTMO<br>REPAIRS<br>DIRECT                 |      | £50 | £75 | ELECTRIC<br>POWER:<br>ELECTRIC<br>APPLIANCE;<br>EXTRACTOR<br>FAN;<br>BATHROOM |
| 201402742 | U2170127<br>70300 | FLAT 51<br>GRENFELL<br>TOWER | LANCASTE<br>R WEST<br>ESTATE | LONDON | W11 1TG | DFLA | THRU | 5  | TICKET<br>PRINTED         | 16/04/2014 |            |            | 2 | WORK | UTIL | ENGIE<br>(COFELY)                          |      | £0  | £0  | CAN NOT<br>REGULATE<br>HEATING. PLS<br>INSPECT &<br>REMEDY                    |
| 201401908 | U2170127<br>70300 | FLAT 51<br>GRENFELL<br>TOWER | LANCASTE<br>R WEST<br>ESTATE | LONDON | W11 1TG | DFLA | KITC | 99 | FULLY PAY<br>APPROVE<br>D | 10/04/2014 | 14/04/2014 |            | N | WORK | ISP  | KCTMO<br>REPAIRS<br>DIRECT                 |      | £50 | £50 | ELECTRIC<br>LIGHTING:<br>INTERNAL<br>LIGHTING;<br>LAMPHOLDER<br>LOOSE OR BR   |
| 201358853 | U2170127<br>70300 | FLAT 51<br>GRENFELL<br>TOWER | LANCASTE<br>R WEST<br>ESTATE | LONDON | W11 1TG | DFLA | HALL | 85 | FULLY<br>ABANDON<br>ED    | 31/03/2014 |            | 04/07/2014 | N | WORK | ISP  | KCTMO<br>REPAIRS<br>DIRECT                 | CBRD | £50 | £50 | ELECTRIC<br>LIGHTING:<br>INTERNAL<br>LIGHTING;<br>LAMPHOLDER<br>LOOSE OR BR   |
| 201355883 | U2170127<br>70300 | FLAT 51<br>GRENFELL<br>TOWER | LANCASTE<br>R WEST<br>ESTATE | LONDON | W11 1TG | DFLA | THRU | 1  | RECORD<br>CREATED         | 11/03/2014 |            |            | 1 | WORK | ENVH | E -<br>ENVIRON<br>MENTAL<br>HEALTH<br>RBKC |      | £0  | £0  | PEST CONTROL<br>TREATMENT -<br>BED BUGS                                       |
| 201355599 | U2170127<br>70300 | FLAT 51<br>GRENFELL<br>TOWER | LANCASTE<br>R WEST<br>ESTATE | LONDON | W11 1TG | DFLA | THRU | 5  | TICKET<br>PRINTED         | 10/03/2014 |            |            | 2 | WORK | UTIL | ENGIE<br>(COFELY)                          |      | £0  | £0  | CAN NOT<br>REGULATE<br>HEATING. PLS<br>INSPECT &<br>REMEDY                    |
| 201351111 | U2170127<br>70300 | FLAT 51<br>GRENFELL<br>TOWER | LANCASTE<br>R WEST<br>ESTATE | LONDON | W11 1TG | DFLA | THRU | 85 | FULLY<br>ABANDON<br>ED    | 12/02/2014 |            | 25/02/2014 | U | WORK | ISP  | KCTMO<br>REPAIRS<br>DIRECT                 | CATR | £75 | £75 | ELECTRICAL<br>TEST AND<br>REPORT<br>FOLLOWING A<br>MUTUAL<br>EXCHANGE         |
| 201347254 | U2170127<br>70300 | FLAT 51<br>GRENFELL<br>TOWER | LANCASTE<br>R WEST<br>ESTATE | LONDON | W11 1TG | DFLA | THRU | 5  | TICKET<br>PRINTED         | 22/01/2014 |            |            | 1 | WORK | TBGL | T BROWN<br>GROUP<br>LTD                    |      | £0  | £0  | GAS CHECK<br>THROUGH<br>MUTUAL<br>EXCHANGE                                    |
| 201221350 | U2170127<br>70300 | FLAT 51<br>GRENFELL<br>TOWER | LANCASTE<br>R WEST<br>ESTATE | LONDON | W11 1TG | DFLA | THRU | 5  | TICKET<br>PRINTED         | 04/09/2012 |            |            | E | WORK | UTIL | ENGIE<br>(COFELY)                          |      | £0  | £0  | LEAKING<br>BOILER   |



|           |                   |                              |                              |        |         |      |      |    |                           |            |            |            |    |      |      |  |  |      |      |  |
|-----------|-------------------|------------------------------|------------------------------|--------|---------|------|------|----|---------------------------|------------|------------|------------|----|------|------|--|--|------|------|--|
| 201117156 | U2170127<br>70300 | FLAT 51<br>GRENFELL<br>TOWER | LANCASTE<br>R WEST<br>ESTATE | LONDON | W11 1TG | DFLA | THRU | 1  | RECORD<br>CREATED         | 11/08/2011 |            |            | 2  | WORK | ENVH | E -<br>ENVIRON<br>MENTAL<br>HEALTH<br>RBKC |  | £0   | £0   | PEST CONTROL<br>TREATMENT -<br>COCKROACHES                                   |
| 201103098 | U2170127<br>70300 | FLAT 51<br>GRENFELL<br>TOWER | LANCASTE<br>R WEST<br>ESTATE | LONDON | W11 1TG | DFLA |      | 1  | RECORD<br>CREATED         | 26/04/2011 |            |            |    | COMP |      |  |  |      |      | LEAK GOING<br>INTO 41.   |
| 201102834 | U2170127<br>70300 | FLAT 51<br>GRENFELL<br>TOWER | LANCASTE<br>R WEST<br>ESTATE | LONDON | W11 1TG | DFLA | THRU | 99 | FULLY PAY<br>APPROVE<br>D | 21/04/2011 | 24/05/2011 | 25/07/2011 | N  | WORK | MORR | MORRISO<br>N<br>FACILITIE<br>S<br>SERVICES |  | £260 | £260 | SEAL<br>STAINS..REEDE<br>C BATHRM<br>WALLS &<br>CEILING..KITCH<br>EN CEILING |
| 201100518 | U2170127<br>70300 | FLAT 51<br>GRENFELL<br>TOWER | LANCASTE<br>R WEST<br>ESTATE | LONDON | W11 1TG | DFLA |      | 99 | FULLY PAY<br>APPROVE<br>D | 05/04/2011 |            | 21/04/2011 | IN | INSP | WBER | WILLIAM<br>BERRY-<br>SURVEYO<br>R          |  |      |      | INPSECTION<br>AFTER LEAK<br>FROM 61  |
| 200941652 | U2170127<br>70300 | FLAT 51<br>GRENFELL<br>TOWER | LANCASTE<br>R WEST<br>ESTATE | LONDON | W11 1TG | DFLA | KITC | 99 | FULLY PAY<br>APPROVE<br>D | 21/01/2010 | 02/02/2010 | 03/10/2011 | N  | WORK | MORR | MORRISO<br>N<br>FACILITIE<br>S<br>SERVICES |  | £10  | £21  | OVERHAUL<br>KITCHEN UNIT   |
| 200902768 | U2170127<br>70300 | FLAT 51<br>GRENFELL<br>TOWER | LANCASTE<br>R WEST<br>ESTATE | LONDON | W11 1TG | DFLA | THRU | 5  | TICKET<br>PRINTED         | 24/04/2009 |            |            | 1  | WORK | UTIL | ENGIE<br>(COFELY)                          |  | £0   | £0   | HEATING<br>SYSTEM NOT<br>TURNING OFF   |
| 200900156 | U2170127<br>70300 | FLAT 51<br>GRENFELL<br>TOWER | LANCASTE<br>R WEST<br>ESTATE | LONDON | W11 1TG | DFLA |      | 99 | FULLY PAY<br>APPROVE<br>D | 01/04/2009 |            | 21/05/2009 | B  | WORK | AEWN | CONNAUG<br>HT PLC<br>(NORTH)               |  | £63  | £63  | WATER TANK<br>LEAKING  |
|           | 1qrtfgy           | FLAT 51<br>GRENFELL<br>TOWER | LANCASTE<br>R WEST<br>ESTATE | LONDON | W11 1TG | DFLA | THRU | 5  | TICKET<br>PRINTED         | 03/11/2008 |            |            | 1  | WORK | UTIL | ENGIE<br>(COFELY)                          |  | £0   | £0   | TENANT<br>CANNOT TURN<br>OFF HEATING   |
| 200826134 | U2170127<br>70300 | FLAT 51<br>GRENFELL<br>TOWER | LANCASTE<br>R WEST<br>ESTATE | LONDON | W11 1TG | DFLA | KITC | 99 | FULLY PAY<br>APPROVE<br>D | 29/10/2008 |            | 08/05/2009 | D  | WORK | AEWN | CONNAUG<br>HT PLC<br>(NORTH)               |  | £487 | £730 | REDECS<br>REQUIRED TO<br>KITCHEN AND<br>BATHROOM<br>FOLLOWING<br>LEAKS FROM  |
| 200824272 | U2170127<br>70300 | FLAT 51<br>GRENFELL<br>TOWER | LANCASTE<br>R WEST<br>ESTATE | LONDON | W11 1TG | DFLA | THRU | 99 | FULLY PAY<br>APPROVE<br>D | 15/10/2008 |            | 23/02/2010 | IN | INSP | WBER | WILLIAM<br>BERRY-<br>SURVEYO<br>R          |  |      |      | INSPECT DECS<br>WORK FROM<br>LEAK  |
| 200823642 | U2170127<br>70300 | FLAT 51<br>GRENFELL<br>TOWER | LANCASTE<br>R WEST<br>ESTATE | LONDON | W11 1TG | DFLA |      | 1  | RECORD<br>CREATED         | 09/10/2008 |            |            |    | COMP |      |  |  |      |      | SOMEBODY<br>FOUND RENT<br>CARD   |
| 200729692 | U2170127<br>70300 | FLAT 51<br>GRENFELL<br>TOWER | LANCASTE<br>R WEST<br>ESTATE | LONDON | W11 1TG | DFLA |      | 99 | FULLY PAY<br>APPROVE<br>D | 28/11/2007 |            | 23/02/2010 | 1  | WORK | UTIL | ENGIE<br>(COFELY)                          |  | £0   | £0   | HOT WATER<br>TANK IS<br>LEAKING  |
| 200700835 | U2170127<br>70300 | FLAT 51<br>GRENFELL<br>TOWER | LANCASTE<br>R WEST<br>ESTATE | LONDON | W11 1TG | DFLA |      | 83 | FULL<br>ADMIN<br>COMPLETE | 10/04/2007 |            | 24/04/2007 | IN | INSP | DDAL | DONAL<br>DALY-<br>SURVEYO<br>R             |  |      |      | VARIOUS<br>DEFECTS APP<br>25/04/2007   |
| 200649349 | U2170127<br>70300 | FLAT 51<br>GRENFELL<br>TOWER | LANCASTE<br>R WEST<br>ESTATE | LONDON | W11 1TG | DFLA | BATH | 99 | FULLY PAY<br>APPROVE<br>D | 30/03/2007 |            | 23/02/2010 | IN | INSP | LWHM | LANCASTE<br>R WEST<br>HANDYMA<br>N         |  |      |      | PREINSPECTIO<br>N ON LEAK<br>FROM FLAT<br>ABOVE                              |

|           |                   |                              |                              |        |         |      |      |    |                           |            |            |            |    |      |      |   |      |        |        |   |
|-----------|-------------------|------------------------------|------------------------------|--------|---------|------|------|----|---------------------------|------------|------------|------------|----|------|------|---|------|--------|--------|---|
| 200631819 | U2170127<br>70300 | FLAT 51<br>GRENFELL<br>TOWER | LANCASTE<br>R WEST<br>ESTATE | LONDON | W11 1TG | DFLA |      | 99 | FULLY PAY<br>APPROVE<br>D | 23/11/2006 |            | 23/02/2010 | A  | WORK | LWHM | LANCASTE<br>R WEST<br>HANDYMA<br>N          |      | £0     | £0     | FORCE ENTRY<br>RENEW UP TO 2<br>LOCKS AND<br>REPAIR ANY<br>DAMAGE<br>CAUSED |
| 200531357 | U2170127<br>70300 | FLAT 51<br>GRENFELL<br>TOWER | LANCASTE<br>R WEST<br>ESTATE | LONDON | W11 1TG | DFLA |      | 99 | FULLY PAY<br>APPROVE<br>D | 28/11/2005 |            | 05/12/2005 | 1  | WORK | SLOU | SLOUGH<br>THERMAL<br>INS<br>SERVICE<br>LTD  |      | £100   | £100   | SURVEY AND<br>SAMPLE<br>SUSPECT<br>MATERIALS                                |
| 200530583 | U2170127<br>70300 | FLAT 51<br>GRENFELL<br>TOWER | LANCASTE<br>R WEST<br>ESTATE | LONDON | W11 1TG | DFLA |      | 99 | FULLY PAY<br>APPROVE<br>D | 22/11/2005 |            | 23/12/2005 | 3  | WORK | SLOU | SLOUGH<br>THERMAL<br>INS<br>SERVICE<br>LTD  |      | £340   | £340   | REMOVE AND<br>REPLACE THE<br>ASBESTOS<br>LINING PANEL                       |
| 200529678 | U2170127<br>70300 | FLAT 51<br>GRENFELL<br>TOWER | LANCASTE<br>R WEST<br>ESTATE | LONDON | W11 1TG | DFLA | THRU | 99 | FULLY PAY<br>APPROVE<br>D | 16/11/2005 |            | 23/02/2010 | 2  | WORK | UTIL | ENGIE<br>(COFELY)                           |      | £0     | £0     | CHECK<br>SYSTEMS -<br>VOID RECORD<br>NO OF<br>RADIATORS &<br>POSITIONS      |
| 200529672 | U2170127<br>70300 | FLAT 51<br>GRENFELL<br>TOWER | LANCASTE<br>R WEST<br>ESTATE | LONDON | W11 1TG | DFLA | THRU | 99 | FULLY PAY<br>APPROVE<br>D | 16/11/2005 | 07/02/2006 | 16/02/2006 | VT | WORK | AEWN | CONNAUG<br>HT PLC<br>(NORTH)                |      | £1,740 | £1,895 | VOID REPAIRS  |
| 200529328 | U2170127<br>70300 | FLAT 51<br>GRENFELL<br>TOWER | LANCASTE<br>R WEST<br>ESTATE | LONDON | W11 1TG | DFLA | KITC | 85 | FULLY<br>ABANDON<br>ED    | 15/11/2005 |            | 25/02/2006 | 1  | WORK | MONT | MONTROS<br>E<br>BUILDING<br>SERVICES<br>LTD | CAOR | £0     | £0     | VOID GAS<br>CHECK   |