

GRENFELL TOWER PUBLIC INQUIRY

EXHIBIT MMFA/14

This is “**Exhibit MMFA/14**” referred to in the Second Witness Statement of Manuel Miguel Ferreira Alves.

Dated: this 25th day of February 2020

From: Miguel Alves <[REDACTED]>
Date: 22 May 2014 at 16:05:23 BST
To: Siobhan Rumble <srumble@kctmo.org.uk>
Subject: Re: Grenfell Tower complain

Dear Siobhan, no one responded to my email, but I want a answer from you not from Janice jones please!!

You are the manager.

Thanks
M. Alves

Sent from my iPhone

On 22 May 2014, at 15:59, "Siobhan Rumble" <srumble@kctmo.org.uk> wrote:

Good afternoon Mr Alves,

Please confirm if Janice Jones responded to you on this email?

Siobhan Rumble
Neighbourhood Manager Lancaster West
Income Manager TMO



From: Miguel Alves [<mailto:adopisco@msn.com>]
Sent: 09 May 2014 13:14
To: Siobhan Rumble
Subject: Fwd: Grenfell Tower complain

Dear Siobhan,
Reminder about complain I did by email on 28 April 2014

Thank you
M. Alves

From: Miguel Alves <[REDACTED]>
Date: 28 April 2014 22:48:45 BST
To: srumble@kctmo.org.uk
Subject: Grenfell Tower complain

Dear Siobhan Rumble

On Saturday at 4 o'clock, I was about to reach the entrance to the building when I heard a loud bell ringing inside, which I later found out to be the fire alarm and a gentleman who was on the phone, told me that a group of children broke the fire alarm glass at the entrance of the building, having been witnessed by him. He showed me these pictures asking if I had any knowledge of who they were. I then called up TMO emergency services to report them of this felony. They informed me that they would pass the message on to the electrician and also the

lift engineers and that they would arrive on site during the course of the next 8 hours maximum. This amount of time to call in these specialists is unacceptable as we, as a block of flats could have been without an elevator for up to 8 hours, with many elderly people who could need assistance to get up or in another emergency to be reached and brought down in time. I believe this should be addressed with the engineers so that we can arrange for quicker deployments in emergency's as such as this one. For about half an hour talking to TMO that I spent there and no emergency services such as the fire brigade or the police showed up to the location. I understand that this was only a false alarm but surely they should be on site as quickly as possible so that in case of a real emergency they could evacuate everybody safely. Therefore I would like to issue my concern of this so that we can work together so that if any emergency that happens in the future can be dealt with to minimise the time of wait. I would like to know also if the general fire alarm is connected to the fire brigade as it seemed like it was not due to the time it took for them to arrive. I would like to know if they came due to the fact that the alarm was ringing in the fire brigade or if it was the various amounts of people calling them to site. I would like to take this opportunity to also mention that there were cars parked on the double yellow line which is a very dangerous hazard for all of us especially if the fire brigade couldn't get into the drive way. Therefore I would like to know what you will do about these?

Regards,

M. Alves
Flat 105 Grenfell Tower

P.s. I would like you to check the security feed so that these kids can be identified and dealt with accordingly as they also seem to be constantly in the garage as they break the garage gate so they can have access to it.

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