

GRENFELL TOWER PUBLIC INQUIRY

EXHIBIT MMFA/5

This is “**Exhibit MMFA/5**” referred to in the Second Witness Statement of Manuel Miguel Ferreira Alves.

Dated: this 25th day of February 2020

From: Grenfell Tower Leaseholder's Association
<grenfellleaseholdersassociation@hotmail.co.uk>

Date: 2 February 2014 at 22:10:20 GMT

To: Tunde Awoderu [REDACTED] Miguel Manuel Ferreira Alves
[REDACTED] Shanti Patel
[REDACTED]

Nick Burton [REDACTED]
[REDACTED]

Subject: FW: No Trust in Neighbourhood Manager of LWE

From: grenfellleaseholdersassociation@hotmail.co.uk

To: rblack@kctmo.org.uk

CC: cllr.atkinson@rbkc.gov.uk; cllr.foreman@rbkc.gov.uk; jjones@kctmo.org.uk;
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[REDACTED]

Subject: No Trust in Neighbourhood Manager of LWE

Date: Sun, 2 Feb 2014 22:06:29 +0000

Dear Mr Robert Black,

Please find attached scanned copy of the envelope to confirm that Ms Siobhan Rumble, **Neighbourhood Manager** for Lancaster West Estate and **Income Manager** of TMO. The letter was not sent on the 24th but on 27th January 2014 and reached us on 28th January 2014. According to Royal Mail they delivered the letter on the next day according to the mandate (First class next day delivery) they have given to their customers. We are not sure why she has to apologise for the postal service, this is grossly misleading.

The area manager Ms Siobhan Rumble verbally told the secretary of the GTLA Mr. Miguel Alves on 31st January 2014 that she and the council had got better things to do but read emails from the GTLA. We sent our email to vast array of the councillors for the very simple fact that they have to bear witness as to what is going on at Grenfell Tower. The KCTMO not only manage Grenfell Tower at Lancaster West Estate but the whole housing stock of RBKC. But we find it relevant that the councillors and civil servants are informed accordingly and we are consistent with that we will continue to do so. KCTMO is not our landlord but RBKC. So far no councillors from the borough have come forward to say they have not got time for us. It proves conclusively how arrogant Ms Rumble is to make such a comment on behalf of the councillors of RBKC.

We strongly believe somebody has to take responsibility for this. She has lost our trust and respect as a neighbourhood manager of Lancaster west. She is not suitable and capable to be part of the team to handle the £9.7m Grenfell Tower regeneration project. It's important you restore that trust immediately as a tenant led organisation.

In relation to the concierge/CCTV/security services at Grenfell Tower, the GTLA have made our position clear and we believe what has happened for the past two decades were scandalous and we are still waiting to hear from you before we take it further.

Best wishes

Tunde Awoderu

The Vice chairman

On Behalf of Grenfell Tower leaseholder's Association



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0127 998

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