

IN THE GRENFELL TOWER INQUIRY

PHASE 2 WITNESS STATEMENT OF HANAN WAHABI

EXHIBIT HW/2

Grenfell Tower Local Residents Compact Group 'Working Together'

This local agreement for Grenfell Tower has been drawn up in partnership with the Residents' Representatives and the Tenant Management Organisation. (T.M.O) and currently covers the area of Grenfell Tower, Lancaster West Estate with 120 dwellings.

The agreement is to ensure:

- A partnership approach is set up with the objective of creating a sense of community and working relationship between the residents of Grenfell Tower and the T.M.O.
- Ensure information and consultation, where required, is provided to all residents within the represented area.
- The Residents' Representatives play an active role in monitoring the quality of local services provided by the Housing Department as well as other TMO departments/public bodies. (Example: regular Estate walkabouts with RBKC or TMO operatives / officers).
- To encourage residents to get involved in bringing improvements to the estate.
- Enable the Resident Representatives to have a say in the way the housing service are delivered both at local and borough wide level, for example to express views on the TMO cleaning, communal repairs and other services.
- Promote and encourage a standard of service, respect and courtesy expected from the Residents Representatives and TMO Officers and adhered to through the Code of Conduct.
- Enabling representatives to attend a number of TMO meetings (example: ARB's - Area Review Boards), to ensure that issues affecting the estate/block at local level are highlighted and to be able to play an active role in considering specific borough wide housing issues and policy with the TMO.
- Hold residents' meetings where required for consultation purposes, (example: major works / refurbishments / improvement projects or external redecoration). Issue 2 News letters per year.
- Flexibility of working with residents so that as well dealing with them as a group the TMO can, when appropriate or necessary, deal with them on an individual basis.

Management of the Representation:

- The representatives will meet as the representatives deem necessary.
- Any Social Activities or Consultation Information will be provided through Block News letters where appropriate.
- Representatives to be involved in TMO / Resident Training events / workshops and any other TMO activities which aid them to gain the skills and knowledge required for further development of the group.
- The representatives will ensure that all members will act in an appropriate manner and adhere to the Compact guidelines and Code of Conduct.
- Monitoring the Local Agreement
 - The representatives should meet (or be in contact with) once a quarter, with officers from the Neighbourhood Team and / or a Resident Engagement Officer.
 - Annual monitoring be completed with the representatives of the Compact and the Resident Engagement Officer. Annual monitoring will form part of the continued recognition and registering process.
 - Nominations for representatives will be sought and or confirmed annually during the monitoring process.
 - Copies of any News letters will be kept for a 12 month period for reference and monitoring purposes.

Local Representation

- This agreement seeks to build on the good relationship that already exists between those residents covered by the Compact and the TMO. The residents have sought this local agreement; so that they can become more aware of the services they should receive and enable better monitoring of them.
- The representatives wish to remind everyone that all residents pay for the services provided; so that getting value for money is essential, which should result in giving everyone a better quality of life within the immediate environment.
- The Compact Group will consult and negotiate with the Landlord (RBKC) and the managing agents (TMO) for the furtherance of these objectives.

This Local Compact has been adopted with the Residents of:

Grenfell Tower, Lancaster West Estate, W11

Name / Signature of lead Representatives

Name Will van Tilburg Signature [Signature]

Name EDWARD DAFFAR Signature [Signature]

Name DAVID COLLINS Signature [Signature]

Name HANAN WATIASI Signature [Signature]

NAME MARCIO GOMES And [Signature]

The TMO (Tenant Management Organisation)

Dated