

GRENFELL TOWER INQUIRY

**EXHIBIT JD/5 TO SECOND WITNESS STATEMENT OF JENNY BEATRICE
DAINTON**

Jenny Beatrice Dainton

On 14 Jul 2017, at 03:08, Jenny Dainton [REDACTED] wrote:

Hi Jessica,

We finally got moved to a lower floor room after being totally messed around and made to wait for hours in the lobby with all our bags while they decided what room to move us to. Experiences like that leave us feeling undignified and are extremely upsetting.

We are now on the mezzanine level but the room we are in now is even smaller in size and again we only have two single beds!

So there is still not sufficient space for us to sleep or move and definitely no room here to add another single bed. I also do not understand why we have been put in a 'reduced mobility' 'Accessible' room as this makes the bathroom facilities awkward and uncomfortable for us to use. As you know this is a very large hotel with hundreds of rooms so this treatment to put us in a box room with two single beds is completely unnecessary and unfair.

Could you please speak to the housing department again to get us moved to a suitable room for 3 adults. I am exhausted with trying to deal with the hotel directly and seem to have no authorisation with them in terms of what room they decide put us in or when. Would you please also reiterate to the housing department that there are 3 of us because we have been here for 4 weeks now and have only ever had enough beds for 2 of us.

Thank you once again for your ongoing support and help.

Jenny