

IN THE GRENFELL TOWER INQUIRY

PHASE 2 WITNESS STATEMENT OF ADRIANA RAMIREZ

EXHIBIT AR/2

Job Number	Contractor Code	Contractor Name	Job Status	Date Logged	Short Description	Priority	Target Date	Appointment Date
201709875	ISP	KCTMO REPAIRS DIRECT	85: FULLY ABANDONED	08-Jun-2017 09:15	REFIT CUPBOARD PANELS IN THE BATHROOM WHICH WERE TAKEN OFF	RD N CMP 20 WK DAYS	06-Jul-2017 09:15	19-Jun-2017 07:00
201700017	ISP	KCTMO REPAIRS DIRECT	99: FULLY PAY APPROVED	03-Apr-2017 08:18	INSPECT DAMAGE TO TOILET FROM LEAK ABOVE	RD N CMP 20 WK DAYS	04-May-2017 08:18	11-Apr-2017 07:00
201655195	ISP	KCTMO REPAIRS DIRECT	99: FULLY PAY APPROVED	19-Mar-2017 15:30	OOH 524-190317 19/03/17 @ 15.30 LEAK FROM 178	RD OOH ATT IN 4 HRS	20-Mar-2017 03:30	
201653695	ISP	KCTMO REPAIRS DIRECT	85: FULLY ABANDONED	10-Mar-2017 09:14	BATH PANNELS DAMAGED FROM PREVIOUS LEAK/ WILL NEED CHANGING	RD N CMP 20 WK DAYS	07-Apr-2017 08:14	17-Mar-2017 08:00
201653689	UTIL	ENGIE (COFELY)	5: TICKET PRINTED	10-Mar-2017 09:07	TNT REPORTS A LEAK POSSIBLY FROM A HEATING PIPE INTO HER HAL	E CMP IN 1 WRK DAY	13-Mar-2017 09:07	
201643109	ISP	KCTMO REPAIRS DIRECT	99: FULLY PAY APPROVED	06-Jan-2017 09:06	LEAK FROM PIPE ON SIDE OF WC	E CMP IN 1 WRK DAY	09-Jan-2017 09:06	06-Jan-2017 08:00
201641781	ISP	KCTMO REPAIRS DIRECT	19: APPOINTMENT BOOKED	28-Dec-2016 12:55	INSPECTION OF LEAK DAMAGE	RD N CMP 20 WK DAYS	26-Jan-2017 12:55	11-Jan-2017 10:00
201641775	ISP	KCTMO REPAIRS DIRECT	99: FULLY PAY APPROVED	28-Dec-2016 12:40	KITCHEN SINK BLOCKED - UPSURGING	RD U CMP 5 WRK DAYS	05-Jan-2017 12:40	
201634491	ISP	KCTMO REPAIRS DIRECT	99: FULLY PAY APPROVED	10-Nov-2016 09:49	OOH 206-091116 09/11/116 @ 16.57 LEAK FROM KITCHEN PIPE	RD OOH ATT IN 4 HRS	10-Nov-2016 13:49	

201634274	ISP	KCTMO REPAIRS DIRECT	85: FULLY ABANDONED	09-Nov-2016 09:16	RECALL 201634083 07891536530 FOW 201634048 INVESTIGATE LE	E CMP IN 1 WRK DAY	10-Nov-2016 09:16	
201634268	ISP	KCTMO REPAIRS DIRECT	85: FULLY ABANDONED	09-Nov-2016 09:11	07891536530 FOW 201634048 INVESTIGATE LEAK IN TOP AIR VENT I	RD N CMP 20 WK DAYS	07-Dec-2016 09:11	
201634083	ISP	KCTMO REPAIRS DIRECT	19: APPOINTMENT BOOKED	08-Nov-2016 10:28	FOW 201634048 INVESTIGATE LEAK IN TOP AIR VENT IN KITCHEN	RD N CMP 20 WK DAYS	06-Dec-2016 10:28	18-Nov-2016 12:00
201634048	ISP	KCTMO REPAIRS DIRECT	99: FULLY PAY APPROVED	07-Nov-2016 20:48	OOH 652-071116 07/11/16 @ 20.48 LEAK FROM VENT KIT	E CMP IN 1 WRK DAY	08-Nov-2016 20:48	
201610719	ISP	KCTMO REPAIRS DIRECT	99: FULLY PAY APPROVED	02-Jun-2016 14:53	RENEW 4 WOODEN PANELS IN TOILET DAMAGED BY PREVIOUS LEAK	RD N CMP 20 WK DAYS	30-Jun-2016 14:53	13-Jun-2016 07:00
201605065	ISP	KCTMO REPAIRS DIRECT	99: FULLY PAY APPROVED	03-May-2016 08:31	WATER LEAKING FROM THE WALLS AND FLOOR IN THE BATHROOM	E CMP IN 1 WRK DAY	04-May-2016 08:31	03-May-2016 07:00
201604109	ISP	KCTMO REPAIRS DIRECT	99: FULLY PAY APPROVED	26-Apr-2016 08:12	LEAK FROM FL ABOVE 186 WC BEEN LEAKING FOR A FEW DAYS AND TN	E CMP IN 1 WRK DAY	27-Apr-2016 08:12	26-Apr-2016 11:00
201602187	ISP	KCTMO REPAIRS DIRECT	99: FULLY PAY APPROVED	14-Apr-2016 08:11	PLEASE INSPECT THE WALLS FOR DAMP	RD N CMP 20 WK DAYS	13-May-2016 08:11	19-Apr-2016 07:00
201542639	ISP	KCTMO REPAIRS DIRECT	99: FULLY PAY APPROVED	19-Nov-2015 12:18	REMOVE DAMAGED ACCESS PANEL AND S/F NEW	RD N CMP 20 WK DAYS	17-Dec-2015 12:18	26-Nov-2015 08:00
201540683			1: RECORD CREATED	11-Nov-2015 11:55	ISSUE ION WALL SEE MEMOS			

201520898	ISP	KCTMO REPAIRS DIRECT	99: FULLY PAY APPROVED	26-Jul-2015 11:56	OOH2138394 26/07/15 @ 12.56 NO COLD WATER	RD OOH ATT IN 4 HRS	27-Jul-2015 14:18	
201514414	ISP	KCTMO REPAIRS DIRECT	99: FULLY PAY APPROVED	22-Jun-2015 09:56	CISTERN OVERFLOWING INTO TOILET PLEASE MAKE GOOD	RD U CMP 5 WRK DAYS	29-Jun-2015 09:56	25-Jun-2015 11:00
201514120	UTIL	ENGIE (COFELY)	99: FULLY PAY APPROVED	12-Jun-2015 18:16	OOH CALL REF 2125031 OF 12/06/15 @19:16-LOSS OF WATER SUPPLY	E CMP IN 1 WRK DAY	15-Jun-2015 18:16	
201511598	ISP	KCTMO REPAIRS DIRECT	85: FULLY ABANDONED	08-Jun-2015 08:05	NO COLD WATER FROM KITCHEN SINK TAP.	E CMP IN 1 WRK DAY	09-Jun-2015 08:05	08-Jun-2015 07:00
201510256	ISP	KCTMO REPAIRS DIRECT	99: FULLY PAY APPROVED	01-Jun-2015 08:17	RE-RAISED FROM 201503343 - PICK UP & RENEW HANDLE TO FRNT DR	RD N CMP 20 WK DAYS	29-Jun-2015 08:17	04-Jun-2015 11:00
201503343	ISP	KCTMO REPAIRS DIRECT	99: FULLY PAY APPROVED	22-Apr-2015 11:00	EASE AND ADJUST FRONT DOOR LOCK THAT IS NOT CLOSING PROPERLY	RD N CMP 20 WK DAYS	20-May-2015 11:00	28-Apr-2015 11:00
201458450	ISP	KCTMO REPAIRS DIRECT	99: FULLY PAY APPROVED	04-Mar-2015 10:20	DRAINAGE COMPANY TO CLEAR SINK ALL THE WAY TO STACK	RD U CMP 5 WRK DAYS	11-Mar-2015 10:20	
201457335	ISP	KCTMO REPAIRS DIRECT	99: FULLY PAY APPROVED	26-Feb-2015 09:05	REMEDY BACKSURGE FROM WASHING MACHINE TO SINK	RD U CMP 5 WRK DAYS	05-Mar-2015 09:05	27-Feb-2015 08:00
201450028	UTIL	ENGIE (COFELY)	5: TICKET PRINTED	21-Jan-2015 09:14	DEFECTIVE RADS - NOT WORKING. PLS RECTIFY ASAP	2 CMP IN 7 WRK DAYS	30-Jan-2015 09:14	
201442210	ISP	KCTMO REPAIRS DIRECT	99: FULLY PAY APPROVED	05-Dec-2014 09:17	DECORATE KITCHEN PANEL FOLLOWING REFIT	RD N CMP 20 WK DAYS	15-Jan-2015 09:17	14-Jan-2015 08:01

201439882	ISP	KCTMO REPAIRS DIRECT	99: FULLY PAY APPROVED	24-Nov-2014 15:53	REFIT PANEL IN KITCHEN AFTER WORKS FROM COFELY	RD N CMP 20 WK DAYS	22-Dec-2014 15:53	04-Dec-2014 12:00
201438964			1: RECORD CREATED	20-Nov-2014 09:28	SEE NOTE			
201437374	ISP	KCTMO REPAIRS DIRECT	85: FULLY ABANDONED	11-Nov-2014 14:17	ASBESTOS BEHIND THE PANAL IN THE KITCHEN	E CMP IN 1 WRK DAY	12-Nov-2014 14:17	
201436516	ISP	KCTMO REPAIRS DIRECT	99: FULLY PAY APPROVED	06-Nov-2014 14:18	PANEL IN KITCH CUT FOR ACCESS AS PER COFLEY 201436488	RD U CMP 5 WRK DAYS	19-Dec-2014 14:18	11-Nov-2014 12:00
201436311	UTIL	ENGIE (COFELY)	5: TICKET PRINTED	05-Nov-2014 16:18	FLAT 176	1 CMP IN 3 WRK DAYS	10-Nov-2014 16:18	
201412101	ISP	KCTMO REPAIRS DIRECT	99: FULLY PAY APPROVED	13-Jun-2014 12:05	RENEW PANEL TO HEATING PIPES & MAKE GOOD AFTER	RD N CMP 20 WK DAYS	11-Jul-2014 12:05	04-Jul-2014 07:00
201408965	ISP	KCTMO REPAIRS DIRECT	99: FULLY PAY APPROVED	28-May-2014 08:41	ALL THE BOARDING NEEDS TO BE TAKING OUT TO GAIN ACCESS TO	RD N CMP 20 WK DAYS	25-Jun-2014 08:41	06-Jun-2014 12:56
201405562	ISP	KCTMO REPAIRS DIRECT	99: FULLY PAY APPROVED	06-May-2014 15:36	RECALL TO JOB REF NO 201405100 TNT CALLED TO ADVIS KITCHEN	RD N CMP 20 WK DAYS	04-Jun-2014 15:36	09-May-2014 07:00
201405100	ISP	KCTMO REPAIRS DIRECT	99: FULLY PAY APPROVED	02-May-2014 11:10	TAPS: SINK TAPS; LOOSE; MIXER TAP; HOT; FITTING FAULT	RD N CMP 20 WK DAYS	03-Jun-2014 11:10	06-May-2014 07:00
201401847	UTIL	ENGIE (COFELY)	5: TICKET PRINTED	10-Apr-2014 09:46	X1 LIVING ROOM RAD WITH DEFECTIVE VALVES. CANT REGULATE.	2 CMP IN 7 WRK DAYS	23-Apr-2014 09:46	

201351758	ISP	KCTMO REPAIRS DIRECT	99: FULLY PAY APPROVED	17-Feb-2014 09:16	KITCHEN SINK: SINK TAP; DRIPPING; MIXER TAP; HOT; FAIR WEAR	RD N CMP 20 WK DAYS	17-Mar-2014 09:14	19-Feb-2014 08:00
201344365	UTIL	ENGIE (COFELY)	5: TICKET PRINTED	08-Jan-2014 10:42	RAD IN THE LIVING NOT WORKING	1 CMP IN 3 WRK DAYS	13-Jan-2014 10:30	
201341925	TMO	KENSINGTON & CHELSEA TMO	99: FULLY PAY APPROVED	18-Dec-2013 10:19	TMO PRE INSPECTION 8/1/13	12 - 20 DAY PRE INSP	20-Jan-2014 10:17	
201336217	TOPC	TOPCOAT CONSTRUCTION LTD	1: RECORD CREATED	15-Nov-2013 13:59	ADDITIONAL WORKS FOR 201321500 FOR INVOICING PURPOSES	3 CMP IN 28 WRK DAYS	27-Dec-2013 13:59	
201336213	TSAU	T & S AUTOMATIC SPRINGS LTD	99: FULLY PAY APPROVED	15-Nov-2013 13:53	FOR INVOICING PURPOSES ADDITIONAL WORKS 201321500	3 CMP IN 28 WRK DAYS	27-Dec-2013 13:53	
201332370	ISP	KCTMO REPAIRS DIRECT	99: FULLY PAY APPROVED	28-Oct-2013 11:11	KITCHEN SINK: WASTE; BLOCKED; OTHER WASTES BLOCKED; FAIR WEA	RD U CMP 5 WRK DAYS	04-Nov-2013 11:11	30-Oct-2013 10:00
201332363	LWHM	LANCASTER WEST HANDYMAN	5: TICKET PRINTED	28-Oct-2013 11:06	INVESTIGATE CONCEALED LEAK & REMEDY ASAP	AEW B CMPL 3 WRK DAY	31-Oct-2013 11:06	28-Oct-2013 00:00
201331257	UTIL	ENGIE (COFELY)	5: TICKET PRINTED	22-Oct-2013 11:23	PRIORITY 1 NORMAL WORKING HOURS RAD NOT WORKING	1 CMP IN 3 WRK DAYS	25-Oct-2013 11:14	
201329460			1: RECORD CREATED	14-Oct-2013 09:00	OOHRS CALL NUM: 1890218 DATE: 12/10/13 TIME: 15:53			
201329418	ISP	KCTMO REPAIRS DIRECT	99: FULLY PAY APPROVED	14-Oct-2013 08:14	RECTIFY LEAK UNDER BATH AFFECTING PROPERTY BELLOW	E CMP IN 1 WRK DAY	15-Oct-2013 08:14	14-Oct-2013 08:14

201328447	ISP	KCTMO REPAIRS DIRECT	99: FULLY PAY APPROVED	08-Oct- 2013 11:37	RECALL TO JOB REF NO 201326705 LEAK UNDER THE BATH	RD N CMP 20 WK DAYS	05-Nov- 2013 12:34	11-Oct-2013 07:00
201328086			1: RECORD CREATED	07-Oct- 2013 08:05	NO HOT WATER			
201326705	ISP	KCTMO REPAIRS DIRECT	99: FULLY PAY APPROVED	30-Sep- 2013 09:07	RECTIFY LEAK UNDER BATH	RD N CMP 20 WK DAYS	28-Oct- 2013 10:07	03-Oct-2013 09:00
201321500	TOPC	TOPCOAT CONSTRUCTION LTD	17: PAID BY ONE WORLD	29-Aug- 2013 11:21	VOID REPAIRS AND EPC	3 CMP IN 28 WRK DAYS	09-Oct- 2013 11:21	

These repairs relate to works requested by previous tenants of the flat