

Witness: Samuel Daniels

Statement No: 2

Statement Date: 26 February 2020

Exhibit: SD/05

IN THE MATTER OF THE GRENFELL TOWER INQUIRY

EXHIBIT SD/05

Repair: FOW 201700502

Secure | https://crm.kctmo.org.uk/KCCRMLIVE/main.aspx#816865538

Dynamics 365

Service > Repairs > FOW 201700502 RE...

SAVE | SAVE & CLOSE | NEW | CREATE DOCUMENT | DEACTIVATE | PROCESS | ADD TO QUEUE | QUEUE ITEM DETAILS | ASSIGN | ...

REPAIR: INFORMATION

FOW 201700502 RENEW FRONT DOOR

Job Number*
201700554

Duration range
Greater than 24 months

Number of days since notification
974

Owner*
Kristoffer

Initial Details

INITIAL DETAILS

Customer Details*
Customer Contact Number*
Property, estate or block?
Property
Origin*
Reported by staff member?
Repair Subject
Further description

LUCY ADELAIDE DANIELS

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Property

FLAT 135 GRENFELL TOWER,LANCASTER WEST ESTATE, W11 1JY

Out Of Hours

☐

FOW 201700502 RENEW FRONT DOOR

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Repair Type
Notified Date
Repair Priority
Job Number*
Annual Home Visit
Repair contractor
Capita Repair Status
Number of days since notification
Duration range

Responsive Repair

05/04/2017

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201700554

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KCTMO REPAIRS DIRECT

19. APPOINTMENT BOOKED

974

Greater than 24 months

OPEN PROPERTY IN CAPITA

Surveyor

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POSTS | ACTIVITIES | NOTES

All | Add Phone ... | Add Task | ...

We didn't find any activity records.

CONTACT DETAILS

Full Name*
Property
Email
Home Phone
Mobile Phone
Business Phone
Preferred Method of Contact
Emergency Contact Details
TMO Member
Date contact details last confirmed
Visitor Parking Permit Issued

LUCY ADELAIDE DANIELS

FLAT 135 GRENFELL TOWER,LANCASTER

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No

Active

Windows | File Explorer | Chrome | Edge | Teams

18:25
05/12/2019

IWS00002070/2

IWS00002070_0002

Repair: FOW 201700495

Secure | https://crm.kctmo.org.uk/KCCRMLIVE/main.aspx#463444762

Dynamics 365

Service > Repairs > FOW 201700495 OV...

SAVE | SAVE & CLOSE | NEW | CREATE DOCUMENT | DEACTIVATE | PROCESS | ADD TO QUEUE | QUEUE ITEM DETAILS | ASSIGN | ...

REPAIR: INFORMATION

FOW 201700495 OVERHAUL COMPLETE UPV...

Job Number
201700553

Duration range
Greater than

Number of days since
974

Owner
Kristoffel

Initial Details

INITIAL DETAILS

Customer Details*

Customer Contact Number*

Property, estate or block*

Property

Origin*

Reported by staff member?

Repair Subject

Further description

Repair Type

Notified Date

Repair Priority

Job Number*

Annual Home Visit

Repair contractor

Capita Repair Status

Number of days since notification

Duration range

OPEN PROPERTY IN CAPITA

Surveyor

LUCY ADELAIDE DANIELS

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Property

FLAT 135 GRENFELL TOWER, LANCASTER WEST ESTATE, W11

Out Of Hours

☐

FOW 201700495 OVERHAUL COMPLETE UPVC FRONT DOOR

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Responsive Repair

05/04/2017

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201700553

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KCTMO REPAIRS DIRECT

85: FULLY ABANDONED

974

Greater than 24 months

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POSTS | ACTIVITIES | NOTES

All | Add Phone ... | Add Task | ...

We didn't find any activity records.

CONTACT DETAILS

Full Name*

Property

Email

Home Phone

Mobile Phone

Business Phone

Preferred Method of Contact

Emergency Contact Details

TMO Member

Date contact details last confirmed

Visitor Parking Permit Issued

LUCY ADELAIDE DANIELS

FLAT 135 GRENFELL TOWER, LANCASTER

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No

Active

Windows | File Explorer | Chrome | Edge | Teams

18:35
05/12/2019

IWS00002070/3

IWS00002070_0003