

Truda Scriven

From: Charlie Saul
Sent: 10 October 2016 11:09
To: 'Simon BOYGLE'; 'Stuart Stevens Triio'; 'Harvey Smith Triio'; 'Back Office....mobs'; 'Cerianne Talbot'; 'Den Triio'; 'Tony Maddocks K&S'
Subject: RE: Grenfell tower....IMG 170186

Good morning Simon,

I have spoken to the project manager responsible for the recently finished capital works at Grenfell Tower.

Please see her advice below with regards to access to the boxing club:

"Their door is alarmed, and access is via their chair [REDACTED] or on [REDACTED].

National Grid will have to introduce themselves, as the boxing club do not operate 24/7 and will not be aware of any block issues."

Kind regards,

Charlie

From: Simon BOYGLE [mailto:londonopsgas@gmail.com]
Sent: 07 October 2016 16:44
To: Stuart Stevens Triio <Stuart.Stevens@triio.co.uk>; Harvey Smith Triio <harvey.smith@triio.co.uk>; Back Office....mobs <mobs.backoffice@triio.co.uk>; Cerianne Talbot <Cerianne.Talbot@triio.co.uk>; Den Triio <denise.deardon@triio.co.uk>; Tony Maddocks K&S <tony@k-spipecontractors.co.uk>
Cc: Charlie Saul <csaul@kctmo.org.uk>
Subject: Re: Grenfell tower....IMG 170186

PPW UPDATE.....7.10.16

Have got provisional internal route up to top floor.
Currently in hand with KCTMO to arrange access to Dale Youth boxing club (no access & c/taker does not have keys) on 2nd floor as existing pipe goes through.

Should be able to complete full survey.

Kind regards

Simon Boygle
sent from my iPhone

SMELL GAS? CALL.... [REDACTED]

London Operations....Gas
SURVEYING DEPARTMENT
MULTI-OCCUPANCY BUILDINGS

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On 6 Oct 2016, at 08:01, Simon BOYGLE <londonopsgas@gmail.com> wrote:

PPW UPDATE.....6.10.16

Good morning

Just to update regarding flat numbers on the proforma.

23 out of the 46 flat numbers on the proforma with a [REDACTED] etc are still on gas as have confirmed cookers still working.

Confirmed visually in the basement only a single riser supplying flats with [REDACTED], i.e. [REDACTED] etc are off gas.

So only 23 off gas, cooking only.

There is a ring main in the boiler room with single face isolation valve for each riser.

Further survey to follow.

Kind regards

Simon Boygle

sent from my iPhone

SMELL GAS? CALL... [REDACTED]

London Operations....Gas

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Truda Scriven

From: Charlie Saul
Sent: 12 October 2016 16:17
To: 'Kelly, Patrick'
Cc: 'Smith, Harvey'; 'Zilionyte, Deimante'
Subject: RE: Grenfell Tower.

Good afternoon Patrick,

Do you have any further updates with regards to Grenfell Tower?

I believe we we're expecting to see the initial survey results and the letter provided to resident's affected.

Kind regards,

Charlie

Charlie Saul
Assistant Contracts Manager
Assets and Regeneration
Kensington & Chelsea TMO

csaul@kctmo.org.uk
[Redacted]



www.kctmo.org.uk
[Redacted]

292a Kensal Road, London, W10 5BE

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From: Kelly, Patrick [<mailto:Patrick.Kelly2@nationalgrid.com>]
Sent: 04 October 2016 18:45
To: Charlie Saul <csaul@kctmo.org.uk>
Cc: Smith, Harvey <Harvey.Smith@triio.co.uk>; Zilionyte, Deimante <Deimante.Zilionyte@nationalgrid.com>
Subject: Grenfell Tower.

Charlie,

Firstly, thank you for your time on Monday to meet at Grenfell Tower.

The purpose of the meeting was for National Grid to provide an update following the recent disconnection of 40 flats due to a Gas leak being identified during an inspection visit.

At this time we believe that 10 Flats have been affected by the disconnection.

I confirmed that the restoration work has now been passed to our strategic partner (tRiIO) who will now carry out a detail survey of the building with a view to installing a new network initially to the affected residents but also considering replacing the remaining Gas infrastructure.

Upon completion of the survey Harvey and his management team will arrange a further site visit.

Finally, as agreed all correspondence that is to be sent by tRiIO to the residents of Grenfell Tower will in the first instance be sent to the TMO for review.

Regards

Patrick Kelly
MOBs Specialists
Construction & Procurement
Office: [REDACTED]
Int : [REDACTED]
Mob : [REDACTED]
E Mail : Patrick.Kelly2@nationalgrid.com

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Truda Scriven

From: Wisken, Martyn <Martyn.Wisken@triio.co.uk>
Sent: 15 November 2016 12:33
To: Charlie Saul; Smith, Harvey
Subject: RE: Grenfell Tower

Charlie,

The proposed design for rebuild should be ready today. Please be aware that buy-out is not an option if anybody in the block insists on keeping their gas supply. I will talk to National grid as to whether buy-out of the entire block will gain approval.

Regards

Martyn Wisken
Design Engineer
tRIIO®
Uxbridge Road,
Slough.
SL2 5NA
Phone: [REDACTED]
Mobile: [REDACTED]

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From: Charlie Saul [mailto:csaul@kctmo.org.uk]
Sent: 15 November 2016 09:39
To: Smith, Harvey
Cc: Wisken, Martyn
Subject: RE: Grenfell Tower

Good morning,

Could you please provide the formal proposal for the gas reinstatement and buy out options?

Kind regards,

Charlie

From: Charlie Saul
Sent: 10 November 2016 15:36
To: 'Smith, Harvey' <Harvey.Smith@triio.co.uk>
Cc: 'Wisken, Martyn' <Martyn.Wisken@triio.co.uk>
Subject: RE: Grenfell Tower

Hi Harvey,

We're taking a number of calls from residents chasing an update, as they have been advised by NG to call us.

As per my previous email, we would appreciate a formal proposal for the reinstatement of the gas as well as the buyout.

Would that be possible?

Kind regards,

Charlie

From: Charlie Saul
Sent: 08 November 2016 13:26
To: 'Smith, Harvey' <Harvey.Smith@triio.co.uk>
Cc: Wisken, Martyn <Martyn.Wisken@triio.co.uk>
Subject: RE: Grenfell Tower

Good afternoon Harvey,

The feeling here is that we would be more comfortable to make a decision once both proposal are officially provided and we have all the required information.

Kind regards,

Charlie

From: Smith, Harvey [<mailto:Harvey.Smith@triio.co.uk>]
Sent: 07 November 2016 14:16
To: Charlie Saul <csaul@kctmo.org.uk>
Cc: Wisken, Martyn <Martyn.Wisken@triio.co.uk>
Subject: RE: Grenfell Tower

Charlie

I have asked for someone to provide more detail on 'buy out', but feel the more appropriate way forward is to restore supplies to the people currently without gas, by running pipe through the stairwell. Following on from the reports you kindly provided regarding space within the false ceiling, it was felt the route was unlikely to be viable, but we can run pipe below the ceiling and box it in to provide gas to the remaining properties in the block, with your permission.

Regards

Harvey Smith
Operations Support Manager

tRiio®

National Grid
Albert Road
East Barnet
EN4 9SH

Phone: [REDACTED]

Email: harvey.smith@triio.co.uk



From: Charlie Saul [<mailto:csaul@kctmo.org.uk>]

Sent: 07 November 2016 14:05

To: Smith, Harvey

Cc: Wisken, Martyn

Subject: RE: Grenfell Tower

Hi Harvey,

When we were on site you mentioned that these plans were reliant on there being enough space within the false ceiling in the lobby areas.

Have you been able to confirm if this is possible?

It was our understanding that we would see some detail around the option for the 'buyout'. We have yet to see a proposal detailing what the buyout would involve.

Can you confirm if we will receive such a proposal?

Kind regards,

Charlie

From: Smith, Harvey [<mailto:Harvey.Smith@triio.co.uk>]

Sent: 03 November 2016 14:22

To: Charlie Saul <csaul@kctmo.org.uk>

Cc: Wisken, Martyn <Martyn.Wisken@triio.co.uk>

Subject: Re: Grenfell Tower

Charlie

Using the proposal already submitted I would like to have your permission for a pipe to be installed in the stairwell as discussed, so we can restore supplies to the properties without gas.

I believe this is the most prudent way forward.

Regards

Harvey Smith

Operations Support Manager

tRIIO®

National Grid

Albert Road

East Barnet

EN4 9SH

Phone: [REDACTED]

Email: harvey.smith@triio.co.uk



On 3 Nov 2016, at 13:40, Charlie Saul <csaul@kctmo.org.uk> wrote:

Good afternoon Harvey,

Are you able to provide an update with regards to the proposals?

Kind regards,

Charlie

From: Charlie Saul

Sent: 25 October 2016 14:34

To: 'Smith, Harvey' <Harvey.Smith@triio.co.uk>

Cc: Anthony Cheney <acheney@kctmo.org.uk>; Deardon, Denise <Denise.Deardon@triio.co.uk>

Subject: RE: Grenfell Tower

Good afternoon Harvey,

Following our discussion on site, the contractor responsible for the refurbishment project at Grenfell Tower has provided the extract below with regards to the false ceilings on each floor:

"I personally would not consider these as false ceilings, but as pipe boxings which were fitted as tight as possible to the new heating distribution pipe work. Unless the gas board are willing to dismantle the boxings and reinstate after running their new pipes, I personally wouldn't recommend trying to run any new pipes in the boxings.

The fire proofing done was where the pipes left the new cupboard and then when the pipes ran through the flat part wall above the front doors."

This may influence your decision to try and run the pipework as proposed.

Kind regards,

Charlie

Charlie Saul


Assistant Contracts Manager

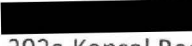
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Kensington & Chelsea TMO

csaul@kctmo.org.uk




<image003.jpg>
www.kctmo.org.uk


292a Kensal Road, London, W10 5BE

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From: Smith, Harvey [mailto:Harvey.Smith@triio.co.uk]
Sent: 20 October 2016 14:27
To: Charlie Saul <csaul@kctmo.org.uk>
Cc: Anthony Cheney <acheney@kctmo.org.uk>; Alex Bosman <abosman@kctmo.org.uk>; Deardon, Denise <Denise.Deardon@triio.co.uk>
Subject: RE: Grenfell Tower

Charlie

Can you please confirm when we can meet and agree a method of construction for the replacement riser at the above?

I have just taken a call from a resident who was advised that agreement had already been given to National Grid and we could commence with our works. Unfortunately, agreement has not been received by me, but if this is the case, can you please forward to me.

Regards

Harvey Smith
Operations Support Manager

tRIIO®
National Grid
Albert Road
East Barnet
EN4 9SH
Phone: 
Email: harvey.smith@triio.co.uk

<image004.png>

From: Smith, Harvey
Sent: 17 October 2016 11:59
To: 'Charlie Saul'
Cc: Anthony Cheney
Subject: RE: Grenfell Tower

Charlie

Thank you for the response and please find the attached draft solution, which allows for the riser going through the stairwell from the basement to the top floor. I am assuming there is room above the false ceilings on each floor to accommodate the pipes through the landing areas, but this will have to be confirmed by removal of a couple of sections of the ceiling to ensure a route is available. A site meeting will be critical to ensure we can find a route compliant with gas and fire safety regulations.

If you have any queries, please let me know.

Regards

Harvey Smith
Operations Support Manager

tRIIO®
National Grid
Albert Road
East Barnet
EN4 9SH
Phone: [REDACTED]
Email: harvey.smith@triio.co.uk

<image004.png>

From: Charlie Saul [<mailto:csaul@kctmo.org.uk>]
Sent: 17 October 2016 10:25
To: Smith, Harvey
Cc: Anthony Cheney
Subject: RE: Grenfell Tower

Good morning Harvey,

We are still awaiting the original report from when the gas was cut off initially. Could you please follow up with NG and provide this asap?

Could you please detail the most recent proposal in writing so this can be reviewed before any further site meetings?

Kind regards,

Charlie

From: Smith, Harvey [<mailto:Harvey.Smith@triio.co.uk>]
Sent: 14 October 2016 17:45
To: Charlie Saul <csaul@kctmo.org.uk>
Subject: RE: Grenfell Tower

Charlie

I have been able to review a design proposal for the above, but will need input from yourself on whether it will compromise the fire worthiness of the block or be aesthetically acceptable. Are you available to meet on site one afternoon during the week commencing 17th October?

Please call if you have any queries.

Regards

Harvey Smith
Operations Support Manager

tRIIO®

National Grid
Albert Road
East Barnet
EN4 9SH

Phone: [REDACTED]

Email: harvey.smith@trio.co.uk

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From: Smith, Harvey
Sent: 12 October 2016 19:35
To: CSaul@KCTMO.ORG.UK
Subject: Grenfell Tower

Charlie

I am sorry for the delay in contacting you regarding the above, but as was suggested at our meeting, we have found it difficult to find a compliant route for a gas riser to restore supplies. At this moment, I still do not have a viable solution for the restoration of gas and have arranged to meet my design manager on site this Friday, to review the options that we have already discarded and investigate the possibility of finding a viable solution.

One of the issues that has come to light is the ventilation system for the communal areas on each floor. It would be useful if you could confirm the principles of this system, as it appears to be a mechanically operated, forced ventilation system on a timer, which, if correctly understood, restricts where we can run pipe.

I know that the possibility of buying out the right to gas was discussed at our meeting and am still mindful this may be the ultimate solution on this occasion. Have you been able to confirm whether the electrical system is capable of coping with the additional load?

I will update you further following my site meeting.

Regards

Harvey Smith
Operations Support Manager

tRIIO®

National Grid
Albert Road
East Barnet
EN4 9SH

Phone: [REDACTED]

Email: harvey.smith@trio.co.uk

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Truda Scriven

From: Charlie Saul
Sent: 21 November 2016 15:50
To: 'Smith, Harvey'
Subject: RE: IMG170186 - GRENELL TOWER

Hi Harvey,

I haven't had any resident's from Grenfell Tower contact me.

I'm not sure what that is in regards to.

I am discussing the proposal with the relevant people. Should we require any further information I will contact you.

Kind regards,

Charlie

From: Smith, Harvey [mailto:Harvey.Smith@trio.co.uk]
Sent: 21 November 2016 15:47
To: Charlie Saul <csaul@kctmo.org.uk>
Subject: FW: IMG170186 - GRENELL TOWER

Charlie

I have just received a call from one of the residents of the above, suggesting they have spoken to you and that you are waiting for further information from me regarding the design proposals for this site. If you can drop me a line, I will gladly arrange for any further details you may require.

Regards

Harvey Smith
Operations Support Manager

trio®
National Grid
Albert Road
East Barnet
EN4 9SH
Phone: [REDACTED]
Email: harvey.smith@trio.co.uk



From: Smith, Harvey
Sent: 18 November 2016 14:07
To: 'Charlie Saul'

Cc: Wisken, Martyn (Martyn.Wisken@triio.co.uk)
Subject: FW: IMG170186 - GRENFELL TOWER

Charlie

Please find the attached design for the above. I have been advised that buy-out is not an option for this block, so would be grateful if you could review the design and confirm whether permission will be granted to complete the works.

Regards

Harvey Smith
Operations Support Manager

triio®
National Grid
Albert Road
East Barnet
EN4 9SH
Phone: [REDACTED]
Email: harvey.smith@triio.co.uk



From: Johnson, Ashley **On Behalf Of** MOBS, NL

Sent: 15 November 2016 16:02

To: MOBS, NL; Cave, Vince; Raif, Aytac; Murray, Michael; Bender, Ronald; Hassan, Ertan; Hasan, Alpaslan; Walton, Sinclair; Tjonis, Anthony; Richardson, Adam; O'Kane, Peter; Gerreyn, Cedric; Mehmet, Michelle; Pretty, Ian; Gordon, Nicholas; Brown, Natalie; Sutherland, Graham; Keeley, Philomena; Boygle, Simon; Lovett, Hugh; Blaker, Stephen; Radley, Andrew; Donovan, Stephen; Burder, Jayne; Kinden, Trevor; Cox, Michael; Page, Mike; Burr, Timothy; MOBS Commercial; Grant, Richard; Hall, Dave; Gosney, Gemma; Weaver, Michael; Barton, Natalie; Crawley, Paul; Guest, Mavis; Tattam, Janet; Hounsom, Carol; Estcourt, Andrew; Savage, Robin; Winand, Stephen; Croucher, Hannah; Watkinson, Amy; Umagho-Ukueku, Michelle; Dolan, Aaron; Huntley, Paul; Sayles, Leonard; Johnson, Edward

Cc: Clarke, Steve; Cassin, Dave; Deardon, Denise; Hoskins, Ian; Smith, Harvey; Steele, Ryan; Stevens, Stuart (Borehamwood); Talbot, Cerianne; Kingston, Nathan; Weaver, Michael

Subject: IMG170186 - GRENFELL TOWER

All

Please see attached the design pack for the above project

Regards

Ashley Johnson
Design Analyst

triio®
Office: Uxbridge Road
Slough
Berkshire
SL2 5NA
Mobile: [REDACTED]



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Registered in England. Company Number 191408

Truda Scriven

From: Janice Wray
Sent: 25 November 2016 15:12
To: Charlie Saul
Subject: FW: Grenfell Tower - Gas Reinstatement

Hi Charlies


I forwarded yesterday's e-mail to Carl and these were his initial thoughts below – I have since forwarded the response from National Grid, will advise when he comes back

J

Janice Wray
TMO Health, Safety & Facilities Manager
t: [REDACTED]



w: www.kctmo.org.uk
a: 292a Kensal Road, London, W10 5BE.

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From: [REDACTED] [mailto:[REDACTED]]
Sent: 25 November 2016 11:48
To: Janice Wray <jwray@kctmo.org.uk>
Subject: Re: Grenfell Tower - Gas Reinstatement

Morning Janice

The issue of open ended boxing is interesting.

Please let me know the answer.

From a fire safety prospectus as the pipe pass through any compartment floor, wall or ceiling it must be fire stopped to the fire rating of that compartment lining so the wall onto the staircase is 60 minutes.
If it is to be installed within a riser, which one? The drawings do not make this clear, where is the boxing being fitted?
ie surface mounted in the lift lobby areas?

What materials will the boxing be constructed of.

A lot more information is needed on this subject.

This is a Building Control issue, what are their thoughts?

A Building Control final certificate will be needed on completion along with Gas safe certificates etc

Carl

-----Original Message-----

From: Janice Wray <jwray@kctmo.org.uk>
To: Carl Stokes [REDACTED]

Sent: Thu, 24 Nov 2016 20:38
Subject: Fwd: Grenfell Tower - Gas Reinstatement

C

Could you please take a look at this and let me have any comments or requirements

Thanks

J

Sent from Samsung Mobile

----- Original message -----

From: Charlie Saul <csaul@kctmo.org.uk>

Date: 24/11/2016 15:10 (GMT+00:00)

To: Janice Wray <jwray@kctmo.org.uk>

Subject: Grenfell Tower - Gas Reinstatement

Hi Janice,

As I'm sure you may have heard, the gas supply to Grenfell Tower has been capped to one of the risers by National Grid due to a gas leak.

Attached are their proposed plans to re-instate the gas to the block.

We have queried the affects the 'open ended boxing' may have compartmentation of the stairwell/lobby areas and are awaiting response.

Are there any further question that health and safety or Carl would like answered about the proposal before permission is granted to progress the works?

Kind regards,

Charlie

Charlie Saul
Contracts Manager
Assets and Regeneration
Kensington & Chelsea TMO

csaul@kctmo.org.uk

[kctmo logo email]

www.kctmo.org.uk<<http://www.kctmo.org.uk/>>

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Truda Scriven

From: Charlie Saul
Sent: 05 December 2016 09:20
To: 'Smith, Harvey'
Cc: 'Wisken, Martyn'
Subject: RE: IMG170186 - GRENFELL TOWER

Good morning Harvey,

Are you able to provide a start date for the works at Grenfell Tower please?

Kind regards,

Charlie

From: Charlie Saul
Sent: 30 November 2016 16:25
To: 'Smith, Harvey' <Harvey.Smith@triio.co.uk>
Cc: Wisken, Martyn <Martyn.Wisken@triio.co.uk>
Subject: RE: IMG170186 - GRENFELL TOWER

Thank you for your assistance Harvey.

Please proceed with works as laid out in the plans discussed.

Now the works have been approved please provide the site specific RAMS and material spec when available.

Could you also provide a copy of the next communication to be sent to the residents of Grenfell Tower?

I am assuming a site compound will be set up. Could you please disclose your proposed location for this?

Kind regards,

Charlie


Charlie Saul
Contracts Manager
Assets and Regeneration
Kensington & Chelsea TMO

csaul@kctmo.org.uk



www.kctmo.org.uk

[REDACTED]
292a Kensal Road, London, W10 5BE

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From: Smith, Harvey [<mailto:Harvey.Smith@triio.co.uk>]

Sent: 30 November 2016 15:24

To: Charlie Saul <csaul@kctmo.org.uk>

Cc: Wisken, Martyn <Martyn.Wisken@triio.co.uk>

Subject: RE: IMG170186 - GRENELL TOWER

Good afternoon Charlie

I have attached copies of generic risk assessments and method statements that are applied to sites similar to Grenfell Tower. We will supplement these with a site specific risk assessment prior to works starting.

There are a number of different fire proof sheet or board materials that can be used for the purpose of enclosing our pipe and isolating it from the common areas, which we will confirm with you prior to installation.

We do comply with building regulations and will take advice from you, or your engineers on the fire rating required for this particular installation. We have been working with neighbouring local authorities and found that dependent upon design & use, these values can vary. It is also possible that with the co-operation of the occupiers, we may be able to keep our installation within the confines of the stairwell as we rise up through the building and restore supplies to the properties currently without gas. However, we will certainly need to enclose our pipe with fireproof material when we need to replace supplies to the remaining properties.

I have included a programme of works.

If any further information is required, please do not hesitate to ask.

Regards

Harvey Smith

Operations Support Manager

triio®

National Grid

Albert Road

East Barnet

EN4 9SH

Phone: [REDACTED]

Email: harvey.smith@triio.co.uk



From: Charlie Saul [<mailto:csaul@kctmo.org.uk>]

Sent: 30 November 2016 13:39

To: Wisken, Martyn; Smith, Harvey

Subject: RE: IMG170186 - GRENELL TOWER

Thank you Martin.

Our Health and Safety department have asked the following questions of the proposal:

- Supply full method statement
- Supply schedule of works
- Confirm that works will meet Building Regulations
- What material is the boxing constructed of?

Kind regards,

Charlie

From: Wisken, Martyn [<mailto:Martyn.Wisken@triio.co.uk>]

Sent: 24 November 2016 15:30

To: Charlie Saul <csaul@kctmo.org.uk>; Smith, Harvey <Harvey.Smith@triio.co.uk>

Subject: RE: IMG170186 - GRENfell TOWER

Charlie,

The intention is that the boxing will isolate the pipework from the mechanical ventilation in the communal areas. It will be vented directly to the stairwell at one end (which itself is well ventilated) and run to a "dead end" at the point of entry to the individual flats at the other. In case of fire in the stairwell, any smoke will travel along the boxing to a dead end and would be isolated within the boxing. In turn any smoke within the communal area would not get to the stairwell as the boxing would be fire rated.

Hope this helps.

Regards

Martyn Wisken
Design Engineer
tRIIO®
Uxbridge Road,
Slough.
SL2 5NA
Phone: [REDACTED]
Mobile: [REDACTED]

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From: Charlie Saul [<mailto:csaul@kctmo.org.uk>]
Sent: 24 November 2016 13:05
To: Smith, Harvey
Cc: Wisken, Martyn
Subject: RE: IMG170186 - GRENFELL TOWER

Good afternoon Harvey,

I'm wondering if you could please answer a couple of queries with regards to the boxing around the pipework to be installed?

- What is the finish to the boxing?
- How will the boxing affect the fire safety of the block?

With regards to fire safety we are querying if the boxing will compromise the compartmentation of the stairs/lobby areas. It's not clear from the plans if the boxing will end in the lobby or continue into the stairwell. The worry is that if the boxing continues into the stairwell then this will allow the passage of smoke through the block.

How could the flow of smoke be controlled within the open ended boxing?

Hope this makes sense.

Kind regards,

Charlie

Charlie Saul
Contracts Manager
Assets and Regeneration
Kensington & Chelsea TMO

csaul@kctmo.org.uk



www.kctmo.org.uk



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From: Smith, Harvey [<mailto:Harvey.Smith@triio.co.uk>]
Sent: 18 November 2016 14:08
To: Charlie Saul <csaul@kctmo.org.uk>
Cc: Wisken, Martyn <Martyn.Wisken@triio.co.uk>
Subject: FW: IMG170186 - GRENFELL TOWER

Charlie

Please find the attached design for the above. I have been advised that buy-out is not an option for this block, so would be grateful if you could review the design and confirm whether permission will be granted to complete the works.

Regards

Harvey Smith
Operations Support Manager

tRIIO®
National Grid
Albert Road
East Barnet
EN4 9SH
Phone: [REDACTED]
Email: harvey.smith@trio.co.uk



From: Johnson, Ashley **On Behalf Of** MOBS, NL

Sent: 15 November 2016 16:02

To: MOBS, NL; Cave, Vince; Raif, Aytac; Murray, Michael; Bender, Ronald; Hassan, Ertan; Hasan, Alpaslan; Walton, Sinclair; Tjonis, Anthony; Richardson, Adam; O'Kane, Peter; Gerreyn, Cedric; Mehmet, Michelle; Pretty, Ian; Gordon, Nicholas; Brown, Natalie; Sutherland, Graham; Keeley, Philomena; Boygle, Simon; Lovett, Hugh; Blaker, Stephen; Radley, Andrew; Donovan, Stephen; Burder, Jayne; Kinden, Trevor; Cox, Michael; Page, Mike; Burr, Timothy; MOBS Commercial; Grant, Richard; Hall, Dave; Gosney, Gemma; Weaver, Michael; Barton, Natalie; Crawley, Paul; Guest, Mavis; Tattam, Janet; Hounsom, Carol; Estcourt, Andrew; Savage, Robin; Winand, Stephen; Croucher, Hannah; Watkinson, Amy; Umagho-Ukueku, Michelle; Dolan, Aaron; Huntley, Paul; Sayles, Leonard; Johnson, Edward

Cc: Clarke, Steve; Cassin, Dave; Deardon, Denise; Hoskins, Ian; Smith, Harvey; Steele, Ryan; Stevens, Stuart (Borehamwood); Talbot, Cerianne; Kingston, Nathan; Weaver, Michael

Subject: IMG170186 - GRENFELL TOWER

All

Please see attached the design pack for the above project

Regards

Ashley Johnson
Design Analyst

tRIIO®
Office: Uxbridge Road
Slough
Berkshire
SL2 5NA
Mobile: [REDACTED]



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Truda Scriven

From: Charlie Saul
Sent: 09 December 2016 15:04
To: Claire Williams
Subject: FW: Grenfell Tower - National Grid

Hi Claire,

Given your understanding of the make-up of Grenfell Tower, is the below agreeable with you?

Kind regards,

Charlie

From: Smith, Harvey [mailto:Harvey.Smith@triio.co.uk]
Sent: 09 December 2016 14:51
To: Charlie Saul <csaul@kctmo.org.uk>
Cc: Radley, Andrew <Andrew.Radley@triio.co.uk>
Subject: RE: Grenfell Tower - National Grid

Charlie

I think it would be best for Claire Williams to meet with our Andy Radley who I have copied in to this note and go through the points raised on site. Andy is managing the construction element of our works on this site. If you are happy to proceed this way, Andy can call Claire direct and arrange a convenient time to meet?

Please let me know what you would prefer?

Regards

Harvey Smith
Operations Support Manager

triio®
National Grid
Albert Road
East Barnet
EN4 9SH
Phone: [REDACTED]
Email: harvey.smith@triio.co.uk



From: Charlie Saul [mailto:csaul@kctmo.org.uk]
Sent: 09 December 2016 14:30
To: Smith, Harvey; Wisken, Martyn
Subject: FW: Grenfell Tower - National Grid

Good afternoon Harvey,

A colleague of mine has provided the comments below with regards to the Grenfell gas reinstatement for your consideration.

Kind regards,

Charlie

From: Claire Williams
Sent: 05 December 2016 15:59
To: Charlie Saul <csaul@kctmo.org.uk>
Subject: RE: Grenfell Tower - National Grid

Hi Charlie

Just the obvious:

- 1 I want to understand where any connections are going to run through the glamorous glazed foyer – I would want them to be inconspicuous and run in corners, not in the middle of glazing panels.
- 2 The flat layouts do not always have a cupboard in the position shown, some people have ripped out the cupboard, and anecdotally some people use this room as a study. This is where National Grid intend to position a gas meter.
- 3 I would want to know more specifically about the boxing, as presumably like flues it needs to have access panels –and they mention fire proofing.
- 4 We have some asbestos records on ceilings – both in the KCTMO database and also in the O&M manual which is in the shared directory/building maintenance/Grenfell.
- 5 A condition survey of the existing lobbies would be needed, as the works are still under defects to Rydon until July 2017 and I would not want to call them back if National Grid damage the materials and decorations.

Thanks

Claire Williams
Project Manager

<http://www.kctmo.org.uk>

t: [REDACTED]
m: [REDACTED]
a: The Network Hub, 292a Kensal Road, London, W10 5BE
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From: Charlie Saul
Sent: 05 December 2016 14:36
To: Claire Williams <clwilliams@kctmo.org.uk>
Subject: Grenfell Tower - National Grid

Hi Claire,

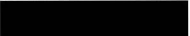
Grenfell info attached.

Charlie Saul
Contracts Manager
Assets and Regeneration
Kensington & Chelsea TMO

csaul@kctmo.org.uk



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Truda Scriven

From: Raymond Hylton
Sent: 30 September 2016 16:25
To: Antonia Lee Wilmot
Cc: Alex Bosman
Subject: RE: Gas Leak Grenfell Tower

Thank you.

Regards

Raymond Hylton

Contracts Manager



w: www.kctmo.org.uk

a: Unit A, Network Hub, 292 Kensal Road, London W10 5BE

t: [REDACTED] **m:** [REDACTED]

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From: Antonia Lee Wilmot
Sent: 30 September 2016 16:20
To: Steph Perkin <sperkin@kctmo.org.uk>; Raymond Hylton <rhylton@kctmo.org.uk>; Janice Wray <jwray@kctmo.org.uk>; Millicent Williams <mwilliams@kctmo.org.uk>; Seamus Dunlea <sdunlea@kctmo.org.uk>
Subject: Gas Leak Grenfell Tower
Importance: High

Hi all

I have spoken with Millicent William and has arrange for ESA; Seamus Dunlea to attend and give National Grid access to be basement area at Grenfell Tower.

The leak appears to be coming from the riser in the vicinity of Flat 32 (Gas many need to be turned off to 40 flats)

The contact at National Grid is Matt Lyons on [REDACTED]

Kind regards

Antonia Lee-Wilmot
Services Manager

t: [REDACTED]



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Truda Scriven

From: Findley, Raenaldo <Raenaldo.Findley@nationalgrid.com>
Sent: 27 September 2016 10:37
To: Janice Wray
Cc: Nicola Bartholomew; Alex Bosman; Kiran Singh; Adrian Bowman; Claire Williams
Subject: RE: EXT || FW: high-rise inspection towards the gas pipes Grenfell Tower W11 1TQ
Attachments: CLO Letter Appointment.doc

Morning,

I'll be carrying out a letter drop this afternoon to alarm residents regarding inspection taking place on Friday the 30th September 2016 please see letter attached.

Thank you for your assistants....

Kind Regards

Raenaldo Findley
National Grid
MOBs Officer
Gas Operations - London
Email: Raenaldo.Findley@nationalgrid.com
Tel: [REDACTED]

"Safety in our heads customer in our Hearts "

From: Janice Wray [mailto:jwray@kctmo.org.uk]
Sent: 06 September 2016 16:29
To: Findley, Raenaldo
Cc: Nicola Bartholomew; Alex Bosman; Kiran Singh; Adrian Bowman; Claire Williams
Subject: EXT || FW: high-rise inspection towards the gas pipes Grenfell Tower W11 1TQ
Importance: High

Hi Findlay

Further to your e-mail please see attached requested information.

Any queries please advise

Thanks


Janice

Janice Wray
TMO Health, Safety & Facilities Manager
t: [REDACTED]



w: www.kctmo.org.uk

a: 292a Kensal Road, London, W10 5BE.

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From: Findley, Raenaldo [<mailto:Raenaldo.Findley@nationalgrid.com>]
Sent: 04 August 2016 16:57
To: Nicola Bartholomew <nbartholomew@kctmo.org.uk>
Cc: Janice Wray <jwray@kctmo.org.uk>
Subject: high-rise inspection towards the gas pipes Grenfell Tower W11 1TQ
Importance: High

Good afternoon,

I was informed by your colleague you are the point of contact who will be able to help further, I am working on behalf of National Grid and it has been highlighted the following properties will need to undergo high-rise inspection towards the gas pipes within the following Blocks. To do so we will need access to those flats that is currently using gas, also to the storage unit where gas meters for the riser are kept.

That flats within that area we would like to inspect are as follows: **Grenfell Tower W11 1TQ**

I have attached a letter explaining in detail the reason for our inspection which may help support the cause in gaining access to as many flats as possible. I am able to provide a copy for each block and carry out a letter drop our end but before I action, I would like to touch base with you regarding best practical ways to inform the tenants so we are able to carry out survey.

I have also attached a checklist questionnaire which will help us when a time and date has been agreed to carry out inspection. If this could be fill out for each block and returned to myself via email that would be great.

Janis I was advised you can help with providing an asbestos register as this will help NG engineer's when inspection is actioned for the location of asbestos within the building.

Kind Regards

Raenaldo Findley

National Grid

MOBS Officer

Gas Operations -West London S3

Email: Raenaldo.Findley@nationalgrid.com

Tel: [REDACTED]

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Have you voted for your Resident Board Member? It takes just five minutes to vote, use the voting paper sent to you or vote online with your unique code.

Talk to the Company Secretariat [REDACTED] if you have not received your pack by 23 August 2016. Voting takes place from 15 August 2016 to on 15 September 2016 (closes 9.30am)

Residents? Conference 2016

Don't forget to reserve your place at the conference and lunch (free of charge), contact the conference information line [REDACTED] by 5 September 2016.

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Grenfell Tower
W11 1TQ

Dear Sir/Madam,

We are contacting you with regard to your gas supply at Grenfell Tower W11 1TQ, as an operator, National Grid Gas is responsible and has a legal duty to ensure the pipework is safe. As per "The Pipelines Safety Regulations 1996 – Regulation 13" we as "The operator shall ensure that a pipeline is maintained in an efficient state, in efficient working order and in good repair."

We are required to carry out an assessment in order to ascertain the condition of our pipework. For us to do this work thoroughly we need to see as much of the pipework as possible – meaning we'll need access to individual flats and apartments. We have agreed a date with the Managing agent for the inspection to commence on **30th September 2016**.

It is essential that this inspection is carried out as soon as possible. There is no charge for this work, and your support in allowing us access to your property is vital. Following this inspection we will determine whether further work is required.

Please note that even if you do not use gas we will still require access to view our gas pipework.

For your information, the assessment will be carried out by one of our specialist engineers who will have the appropriate identification.

Should you require further information please do not hesitate to contact me.

Yours sincerely,

Raenaldo Findley
Customer Liaison Officer
Mobile: [REDACTED]
Email: Raenaldo.findley@nationalgrid.com

Securing our energy supply for future generations.

Truda Scriven

From: Peter Maddison
Sent: 07 November 2016 16:25
To: Complaints Team
Cc: Claire Williams; Alex Bosman
Subject: RE: Councillor Blakeman Mr William Thompson, 52 Grenfell Tower, W11 - Stage 1 complaint COM161110296

Hi Dulce

I understand that Alex will respond to this enquiry

Peter

Peter Maddison
Director of Assets and Regeneration



t: [REDACTED]
m: [REDACTED]
a: The Network Hub, 292a Kensal Road, London, W10 5BE

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From: Complaints Team
Sent: 07 November 2016 15:51
To: [REDACTED] <[REDACTED]>
Cc: Peter Maddison <pmaddison@kctmo.org.uk>; Claire Williams <clwilliams@kctmo.org.uk>
Subject: Councillor Blakeman Mr William Thompson, 52 Grenfell Tower, W11 - Stage 1 complaint COM161110296

Dear Councillor Blakeman

Stage 1 complaint: COM161110296

Thank you for your email. This matter has been registered as a stage 1 complaint and we are contacting William Thompson with regard to obtaining his authority to disclose the complaint outcome to you.

Kind regards

Dulce De Oliveira Watts
Complaints Officer



www.kctmo.org.uk

292a Kensal Road, London W10 5BE

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From: Judith Blakeman [<mailto:>]
Sent: 03 November 2016 18:16
To: Peter Maddison <pmaddison@kctmo.org.uk>; Claire Williams <clwilliams@kctmo.org.uk>; Complaints Team <complaints@kctmo.org.uk>
Cc: cllr.atkinson@rbkc.gov.uk; Cllr.Lasharie@rbkc.gov.uk; Complaints_Dist2 <Complaints_Dist2@kctmo.org.uk>
Subject: ExternalMr William Thompson, 52 Grenfell Tower, W11

Dear Mr Maddison and Ms Williams

Mr Thompson advises that on 29 September the National Grid came to his flat, had a look at some issues there, said they "had seen worse" and that they would get back to him. The next day an electric hob and oven had been placed outside his flat. His gas was also turned off without explanation or notification.

Mr Thompson contacted National Grid last Monday, who told him that the TMO was blocking them from dealing with any repairs to the gas as the TMO wanted Grenfell Tower "to go all electric". Apparently other flats have had their gas turned off as well and have also had hobs left for them, including households who are now being expected to cook for their families on just two hobs and a small oven.

This sounds extraordinary and I would be grateful for a full report, as well as an assurance that the gas service will be restored to all affected flats as soon as possible.

If the TMO wishes to withdraw gas supplies from all the homes in the Tower, this must be the subject of full consultation with everyone involved, including the Grenfell Tower Compact, the Lancaster West Residents' Association and the ward councillors.

I look forward to being advised of what is actually happening.

Cllr Judith Blakeman

Truda Scriven

From: Olivia Hutchison
Sent: 07 October 2016 11:48
To: Nicola Bartholomew
Cc: Alex Bosman; Charlie Saul
Subject: Letter to residents at Grenfell Tower
Attachments: Grenfell Tower - gas supply.docx

Hi All,

Please can you review the attached letter. We need to hand deliver these by close of play today.

Alex/Charlie – do we have any idea which flat or how many have been affected? Otherwise we will need to deliver to the whole block...

Let me know your thoughts.

Olivia

All residents
Grenfell Tower

292a Kensal Road
LONDON
W10 5BE

7 October 2016

Dear resident,

Re: Gas supply to Grenfell Tower

We are aware that a number of residents at Grenfell Tower have been without the use of their gas cooking facilities since last Friday 30th September.

National Grid discovered a leak on one of the pipes servicing the block on the above date and capped off the supply as a precautionary measure whilst they assess the situation.

Residents affected by this should have received a letter from National Grid, an information leaflet and/or temporary cooking facilities in the form of an electric hot plate. If you did not receive the leaflet or a temporary cooking facility, we have enclosed a copy for your information.

We hope to receive a full report from National Grid early next week with their proposed action. In the meantime, if you have any concerns or would like to request an electric hot plate, please use the numbers included in the leaflet.

We hope to give all residents a further update by Wednesday 12th October.

Yours sincerely,

Kiran Singh
Head of Neighbourhood (North)

Truda Scriven

From: Janice Wray
Sent: 06 September 2016 16:29
To: 'Findley, Raenaldo'
Cc: Nicola Bartholomew; Alex Bosman; Kiran Singh; Adrian Bowman; Claire Williams
Subject: FW: high-rise inspection towards the gas pipes Grenfell Tower W11 1TQ
Attachments: Grenfell Tower - Gas Drop Tests.xlsx; Gas pro-forma Grenfell Tower

Importance: High

Hi Findlay

Further to your e-mail please see attached requested information.

Any queries please advise

Thanks

Janice

Janice Wray
TMO Health, Safety & Facilities Manager
t: [REDACTED]



w: www.kctmo.org.uk
a: 292a Kensal Road, London, W10 5BE.

Before printing, please think about the environment

From: Findley, Raenaldo [<mailto:Raenaldo.Findley@nationalgrid.com>]
Sent: 04 August 2016 16:57
To: Nicola Bartholomew <nbartholomew@kctmo.org.uk>
Cc: Janice Wray <jwray@kctmo.org.uk>
Subject: high-rise inspection towards the gas pipes Grenfell Tower W11 1TQ
Importance: High

Good afternoon,

I was informed by your colleague you are the point of contact who will be able to help further, I am working on behalf of National Grid and it has been highlighted the following properties will need to undergo high-rise inspection towards the gas pipes within the following Blocks. To do so we will need access to those flats that is currently using gas, also to the storage unit where gas meters for the riser are kept.

That flats within that area we would like to inspect are as follows: **Grenfell Tower W11 1TQ**

I have attached a letter explaining in detail the reason for our inspection which may help support the cause in gaining access to as many flats as possible. I am able to provide a copy for each block and carry out a letter drop our

end but before I action, I would like to touch base with you regarding best practical ways to inform the tenants so we are able to carry out survey.

I have also attached a checklist questionnaire which will help us when a time and date has been agreed to carry out inspection. If this could be fill out for each block and returned to myself via email that would be great.

Janis I was advised you can help with providing an asbestos register as this will help NG engineer's when inspection is actioned for the location of asbestos within the building.

Kind Regards

Raenaldo Findley

National Grid

MOBS Officer

Gas Operations -West London S3

Email: Raenaldo.Findley@nationalgrid.com

Tel: [REDACTED]

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For the registered information on the UK operating companies within the National Grid group please use the attached link: <http://www.nationalgrid.com/corporate/legal/registeredoffices.htm>

Truda Scriven

From: Nicola Bartholomew
Sent: 31 August 2016 11:18
To: Janice Wray
Subject: Gas pro-forma Grenfell Tower
Attachments: Survey Checklist v8 Grenfell Tower 22.8.2016. National Grid.docx

Hi Janice


Please see attached with my updates- I have suggested that they may wish to wait until we are back on site in October

Thanks
Nicky

Nicola Bartholomew
Neighbourhood Management Team Leader – Lancaster West



t: [REDACTED]
m. [REDACTED]
w: www.kctmo.org.uk
a: Kensington & Chelsea TMO, 292a Kensal Road, London W10

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CLO Survey Checklist: Multi-Occupancy Buildings

CLO:

Address Location:

Date:

Stakeholder Details:

<u>Ref No.</u>	<u>Questions</u>	<u>Answers/Notes</u>
CLOQ1	How many floors does the building have?	24
CLOQ2	How many flats in the building are using gas?	107 tenanted flats are on the servicing contract for domestic gas. 129 flats in total TMO would not be able to provide information on leasehold flats.
CLOQ3	Is the building located within a conservation area?	Yes
CLOQ4	Does the building have listed status? (Grade 1 – Grade 2)	No
CLOQ5	Is there a communal heating and hot water system?	Yes communal boiler present.
CLOQ6	Do you have Keys to the flat and/or access to the meter?	No
CLOQ7	Are you aware of any biological hazards? E.g. Vegetation, Rats, Discarded Needles	No
CLOQ8	Is there any evidence of hazardous work being carried out	No
CLOQ9	Are you aware of Asbestos in the building/is there a register available?	Communal asbestos management survey undertaken with no asbestos containing materials having been identified. Asbestos management surveys have been undertaken on many of the dwellings and asbestos containing materials are commonly identified in the form of decorative ceiling artex and in a small number of cases asbestos was also found in vinyl floor tiles and associated

Additional information:

The housing office on site is currently closed for refurbishment and we will back on site during the first week of October. You may wish to delay your visits until that point and then we can work with you to help with access and deal with any issues that may occur.

Truda Scriven

From: Janice Wray
Sent: 29 November 2016 12:16
To: Charlie Saul
Cc: Alex Bosman
Subject: FW: Grenfell Tower - Gas Reinstatement

Further response from Carl Stokes

Janice

Janice Wray
TMO Health, Safety & Facilities Manager
t: [REDACTED]



w: www.kctmo.org.uk
a: 292a Kensal Road, London, W10 5BE.

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From: [REDACTED] [mailto:[REDACTED]]
Sent: 25 November 2016 16:12
To: Janice Wray <jwray@kctmo.org.uk>
Subject: Re: Grenfell Tower - Gas Reinstatement

All noted

But what happens if the fire is in the flat, does that mean that the fire can travel via the boxing to the stairwell?

This is notifiable work so I am assuming that all the work will go through the Building Regulations process and meet all the requirements of the Building Regulations?

Can the utility company please provide a full method statement and schedule of works showing that all the work will meet the Building Regulations requirements.

Carl

-----Original Message-----

From: Janice Wray <jwray@kctmo.org.uk>
To: carlstokes <[REDACTED]>
Sent: Fri, 25 Nov 2016 15:11
Subject: FW: Grenfell Tower - Gas Reinstatement

Update - FYI

Janice Wray
TMO Health, Safety & Facilities Manager
t: [REDACTED]



w: www.kctmo.org.uk
a: 292a Kensal Road, London, W10 5BE.

Before printing, please think about the environment

From: Charlie Saul
Sent: 25 November 2016 11:34
To: Janice Wray <jwray@kctmo.org.uk>
Subject: RE: Grenfell Tower - Gas Reinstatement

Hi Janice,

We have had a response from National Grid with regards to our query.

Please see attached.

Are you likely to have further comments?

Kind regards,

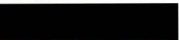
Charlie

Charlie Saul
Contracts Manager
Assets and Regeneration
Kensington & Chelsea TMO

csaul@kctmo.org.uk



www.kctmo.org.uk



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Before printing, please think about the environment

From: Charlie Saul
Sent: 24 November 2016 15:10
To: Janice Wray <jwray@kctmo.org.uk>
Subject: Grenfell Tower - Gas Reinstatement

Hi Janice,

As I'm sure you may have heard, the gas supply to Grenfell Tower has been capped to one of the risers by National Grid due to a gas leak.

Attached are their proposed plans to re-instate the gas to the block.

We have queried the affects the 'open ended boxing' may have compartmentation of the stairwell/lobby areas and are awaiting response.

Are there any further question that health and safety or Carl would like answered about the proposal before permission is granted to progress the works?

Kind regards,

Charlie

Charlie Saul
Contracts Manager
Assets and Regeneration
Kensington & Chelsea TMO

csaul@kctmo.org.uk



www.kctmo.org.uk



292a Kensal Road, London, W10 5BE

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Attached Message

From: Wisken, Martyn <Martyn.Wisken@trio.co.uk>

To Charlie Saul <csaul@kctmo.org.uk>; Smith, Harvey <Harvey.Smith@triio.co.uk>
Subject RE: IMG170186 - GRENELL TOWER
Date Thu, 24 Nov 2016 15:30:23 +0000

Charlie,

The intention is that the boxing will isolate the pipework from the mechanical ventilation in the communal areas. It will be vented directly to the stairwell at one end (which itself is well ventilated) and run to a "dead end" at the point of entry to the individual flats at the other. In case of fire in the stairwell, any smoke will travel along the boxing to a dead end and would be isolated within the boxing. In turn any smoke within the communal area would not get to the stairwell as the boxing would be fire rated.

Hope this helps.

Regards

Martyn Wisken
Design Engineer
tRIIO®

Uxbridge Road,
Slough,
SL2 5NA

Phone: [REDACTED]

Mobile: [REDACTED]

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Registered Office: Maple Cross House, Denham Way, Maple Cross, Rickmansworth, Herts, WD3 9SW
Registered in England. Company Number 191408
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From: Charlie Saul [<mailto:csaul@kctmo.org.uk>]

Sent: 24 November 2016 13:05

To: Smith, Harvey

Cc: Wisken, Martyn

Subject: RE: IMG170186 - GRENELL TOWER

Good afternoon Harvey,

I'm wondering if you could please answer a couple of queries with regards to the boxing around the pipework to be installed?

- What is the finish to the boxing?
- How will the boxing affect the fire safety of the block?

With regards to fire safety we are querying if the boxing will compromise the compartmentation of the stairs/lobby areas. It's not clear from the plans if the boxing will end in the lobby or continue into the stairwell. The worry is that if the boxing continues into the stairwell then this will allow the passage of smoke through the block.

How could the flow of smoke be controlled within the open ended boxing?

Hope this makes sense.

Kind regards,

Charlie

Charlie Saul
Contracts Manager
Assets and Regeneration
Kensington & Chelsea TMO

csaul@kctmo.org.uk



www.kctmo.org.uk

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From: Smith, Harvey [<mailto:Harvey.Smith@triio.co.uk>]

Sent: 18 November 2016 14:08

To: Charlie Saul <csaul@kctmo.org.uk>

Cc: Wisken, Martyn <Martyn.Wisken@triio.co.uk>

Subject: FW: IMGM170186 - GRENFELL TOWER

Charlie

Please find the attached design for the above. I have been advised that buy-out is not an option for this block, so would be grateful if you could review the design and confirm whether permission will be granted to complete the works.

Regards

Harvey Smith
Operations Support Manager

tRIIO®
National Grid

Albert Road
East Barnet
EN4 9SH
Phone: [REDACTED]
Email: harvey.smith@trio.co.uk



From: Johnson, Ashley **On Behalf Of** MOBS, NL

Sent: 15 November 2016 16:02

To: MOBS, NL; Cave, Vince; Raif, Aytac; Murray, Michael; Bender, Ronald; Hassan, Ertan; Hasan, Alpaslan; Walton, Sinclair; Tjonis, Anthony; Richardson, Adam; O'Kane, Peter; Gerreyn, Cedric; Mehmet, Michelle; Pretty, Ian; Gordon, Nicholas; Brown, Natalie; Sutherland, Graham; Keeley, Philomena; Boygle, Simon; Lovett, Hugh; Blaker, Stephen; Radley, Andrew; Donovan, Stephen; Burder, Jayne; Kinden, Trevor; Cox, Michael; Page, Mike; Burr, Timothy; MOBS Commercial; Grant, Richard; Hall, Dave; Gosney, Gemma; Weaver, Michael; Barton, Natalie; Crawley, Paul; Guest, Mavis; Tattam, Janet; Hounsom, Carol; Estcourt, Andrew; Savage, Robin; Winand, Stephen; Croucher, Hannah; Watkinson, Amy; Umagho-Ukueku, Michelle; Dolan, Aaron; Huntley, Paul; Sayles, Leonard; Johnson, Edward

Cc: Clarke, Steve; Cassin, Dave; Deardon, Denise; Hoskins, Ian; Smith, Harvey; Steele, Ryan; Stevens, Stuart (Borehamwood); Talbot, Cerianne; Kingston, Nathan; Weaver, Michael

Subject: IMG170186 - GRENFELL TOWER

All

Please see attached the design pack for the above project

Regards

Ashley Johnson
Design Analyst

tRIIO®
Office: Uxbridge Road
Slough
Berkshire
SL2 5NA
Mobile: [REDACTED]



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Truda Scriven

From: Alex Bosman
Sent: 16 November 2016 17:10
To: Peter Maddison; Claire Williams
Subject: FW: Gas Service at Grenfell Tower
Attachments: Councillor Blakeman Mr William Thompson, 52 Grenfell Tower, W11 - Stage 1 complaint COM161110296

Hi Peter and Claire,

Please see update below and attached response to Cllr Blakeman's recent queries.

Thanks,

Alex

Alex Bosman

Head of Contract Management
Kensington & Chelsea TMO
292a Kensal Road
W10 5BE
[REDACTED]

-----Original Message-----

From: Alex Bosman
Sent: 16 November 2016 17:09
To: [REDACTED]
Subject: FW: Gas Service at Grenfell Tower

Dear Cllr Blakeman,

I am writing in relation to the enquiry below regarding the gas supply to some residents of Grenfell Tower.

National Grid were carrying out routine inspections of the gas supplies to all homes of residents at Grenfell Tower on the 29th September on the 30th September a leak was identified and one of the gas risers was shutdown to ensure the safety of all residents. This affected 23 homes; who were provided with an electric hob and information leaflet by National Grid at the time; following this National Grid confirmed that it would not be possible to carry out a repair to the existing pipework and that it would be necessary to run new pipework from the main ground floor supply.

National Grid have confirmed this leak was due to the age and deterioration of the gas supply pipework; for this reason we do not believe it is related to the refurbishment works. As National Grid were surveying the condition of the gas supply to all homes at Grenfell Tower they are taking the condition of all pipe work into consideration in both the design and any potential consultation process and have not raised any other concerns with us.

Since the gas shutdown my team have worked with National Grid to facilitate the design of the new pipework required and are currently awaiting the final proposal to provide consent for the works to take place. In addition we have been in discussion with National Grid to understand their process for resident consultation if they were to propose a removal of the gas supplies on a permanent basis if it is not possible to run new pipe work. This will also enable a balanced discussion with residents taking into consideration the works which may be possible, the potential disruption these works may cause, time frames for the works to be completed and any process or offer of

compensation available from National Grid if consultation were to take place to permanently remove any gas supply to residents homes.

At this stage National grid have not provided their final design of the new pipework or confirmed their final decision regarding consulting residents to permanently remove any gas supply to residents homes.

Due to the complex nature of works required to run new gas supply pipework and as we have not yet received a final proposal from National Grid at this stage it is not clear if the gas supply to residents homes will be restored before Christmas.

I appreciate and recognise the inconvenience the current shutdown is having on residents as a result of this my team having been following up this issue with National Grid on a regular basis to progress the most practical solution as quickly as possible; however due to the time that has passed I will be escalating this with National Grid with particular reference to providing time frames and details of any compensation which may be available to enable residents to plan for the coming month.

Until we have received further information from national grid we are unable to provide any further detailed information to residents.

If you have any further queries in relation to this matter please do not hesitate to contact me.

Kind regards,

Alex

Alex Bosman

Head of Contract Management
Kensington & Chelsea TMO
292a Kensal Road
W10 5BE
[REDACTED]

-----Original Message-----

From: Judith Blakeman [mailto:[REDACTED]]
Sent: 11 November 2016 21:26
To: Peter Maddison <pmaddison@kctmo.org.uk>
Subject: Gas Service at Grenfell Tower

Dear Mr Maddison

What is going on with the gas supply at Grenfell Tower? Does the communication from the TMO mean that residents will have no gas supply over Christmas? How did the gas leak occur? Was it as a result of the works to the Tower? Why is it going to take an extended period of time to rectify? Is this an indication of a very serious problem at the Tower? Is it possible to let residents have more information than is provided here? Presumably the TMO is liaising with the National Grid?

Many thanks.

Cllr Judith Blakeman

Truda Scriven

From: Alex Bosman
Sent: 16 November 2016 16:17
To: [REDACTED]
Cc: Complaints_Allowed
Subject: Councillor Blakeman Mr William Thompson, 52 Grenfell Tower, W11 - Stage 1 complaint COM161110296

Dear Cllr Blakeman and Mr Thompson,

I am writing in relation to your enquiry regarding the domestic gas being shut off at your home by National Grid on Friday 30th September.

The gas supply to your home is owned and managed by National Grid who are responsible for all gas pipework and meters; National Grid turned off the gas supply due to a leak being detected to ensure the safety of all residents; at the time of the gas shut down National Grid provided affected residents with a leaflet explaining what had happened and providing contact details if residents required updates. At the time of the shutdown no further information or timeframes were provided to the TMO. Following this gas shutdown National Grid confirmed it would not be possible to reinstate the gas supply by carrying out minor repairs and that it would be necessary to rerun the gas supply pipe work completely to affected homes.

My team have continued to work with National Grid to facilitate the design of suitable new gas pipe runs and are now awaiting the final proposal prior to giving consent for the works to take place. In addition we have been in discussion with national Grid to understand their process for resident consultation if they were to propose a removal of the gas supplies on a permanent basis.

At this stage National grid have not provided their final design of the new pipework or confirmed their final decision regarding consulting residents to permanently remove any gas supply to residents homes.

I appreciate and apologies for the impact the current gas shutdown is having; my team will continue to raise our concerns with National Grid to enable the most practical solution for residents to be progressed.

However due to the length of time that has passed I will be escalating this matter with National Grid to confirm what compensation is available for the inconvenience and timeframes for finalizing their approach.

If you have any further enquires relating to this matter please do not hesitate to contact me.

Kind regards,

Alex

Alex Bosman

Head of Contract Management
Kensington & Chelsea TMO
292a Kensal Road
W10 5BE



From: Complaints Team

Sent: 07 November 2016 15:51

To: [REDACTED] <[REDACTED]>

Cc: Peter Maddison <pmaddison@kctmo.org.uk>; Claire Williams <clwilliams@kctmo.org.uk>

Subject: Councillor Blakeman Mr William Thompson, 52 Grenfell Tower, W11 - Stage 1 complaint COM161110296

Dear Councillor Blakeman

Stage 1 complaint: COM161110296

Thank you for your email. This matter has been registered as a stage 1 complaint and we are contacting William Thompson with regard to obtaining his authority to disclose the complaint outcome to you.


Kind regards

Dulce De Oliveira Watts
Complaints Officer



www.kctmo.org.uk

292a Kensal Road, London W10 5BE

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From: Judith Blakeman [[mailto:\[REDACTED\]](mailto:[REDACTED])]

Sent: 03 November 2016 18:16

To: Peter Maddison <pmaddison@kctmo.org.uk>; Claire Williams <clwilliams@kctmo.org.uk>; Complaints Team <complaints@kctmo.org.uk>

Cc: cllr.atkinson@rbkc.gov.uk; Cllr.Lasharie@rbkc.gov.uk; [REDACTED] Complaints_Dist2 <Complaints_Dist2@kctmo.org.uk>

Subject: ExternalMr William Thompson, 52 Grenfell Tower, W11

Dear Mr Maddison and Ms Williams

Mr Thompson advises that on 29 September the National Grid came to his flat, had a look at some issues there, said they "had seen worse" and that they would get back to him. The next day an electric hob and oven had been placed outside his flat. His gas was also turned off without explanation or notification.

Mr Thompson contacted National Grid last Monday, who told him that the TMO was blocking them from dealing with any repairs to the gas as the TMO wanted Grenfell Tower "to go all electric". Apparently other flats have had their gas turned off as well and have also had hobs left for them, including households who are now being expected to cook for their families on just two hobs and a small oven.

This sounds extraordinary and I would be grateful for a full report, as well as an assurance that the gas service will be restored to all affected flats as soon as possible.

If the TMO wishes to withdraw gas supplies from all the homes in the Tower, this must be the subject of full consultation with everyone involved, including the Grenfell Tower Compact, the Lancaster West Residents' Association and the ward councillors.

I look forward to being advised of what is actually happening.

Cllr Judith Blakeman

Truda Scriven

From: Alex Bosman
Sent: 03 October 2016 11:41
To: Anthony Cheney
Subject: FW: EXT || FW: high-rise inspection towards the gas pipes Grenfell Tower W11 1TQ
Attachments: CLO Letter Appointment.doc

FYI

Alex Bosman

Head of Contract Management
Kensington & Chelsea TMO
292a Kensal Road
W10 5BE



From: Findley, Raenaldo [mailto:Raenaldo.Findley@nationalgrid.com]
Sent: 27 September 2016 10:37
To: Janice Wray <jwray@kctmo.org.uk>
Cc: Nicola Bartholomew <nbartholomew@kctmo.org.uk>; Alex Bosman <abosman@kctmo.org.uk>; Kiran Singh <ksingh@kctmo.org.uk>; Adrian Bowman <abowman@kctmo.org.uk>; Claire Williams <clwilliams@kctmo.org.uk>
Subject: RE: EXT || FW: high-rise inspection towards the gas pipes Grenfell Tower W11 1TQ

Morning,

I'll be carrying out a letter drop this afternoon to alarm residents regarding inspection taking place on Friday the 30th September 2016 please see letter attached.

Thank you for your assistants....

Kind Regards

Raenaldo Findley
National Grid
MOBs Officer
Gas Operations - London
Email: Raenaldo.Findley@nationalgrid.com
Tel: [REDACTED]

"Safety in our heads customer in our Hearts "

From: Janice Wray [mailto:jwray@kctmo.org.uk]
Sent: 06 September 2016 16:29
To: Findley, Raenaldo
Cc: Nicola Bartholomew; Alex Bosman; Kiran Singh; Adrian Bowman; Claire Williams

Subject: EXT || FW: high-rise inspection towards the gas pipes Grenfell Tower W11 1TQ
Importance: High

Hi Findlay

Further to your e-mail please see attached requested information.

Any queries please advise

Thanks


Janice

Janice Wray
TMO Health, Safety & Facilities Manager

t: [REDACTED]



w: www.kctmo.org.uk
a: 292a Kensal Road, London, W10 5BE.

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From: Findley, Raenaldo [<mailto:Raenaldo.Findley@nationalgrid.com>]
Sent: 04 August 2016 16:57
To: Nicola Bartholomew <nbartholomew@kctmo.org.uk>
Cc: Janice Wray <jwray@kctmo.org.uk>
Subject: high-rise inspection towards the gas pipes Grenfell Tower W11 1TQ
Importance: High

Good afternoon,

I was informed by your colleague you are the point of contact who will be able to help further, I am working on behalf of National Grid and it has been highlighted the following properties will need to undergo high-rise inspection towards the gas pipes within the following Blocks. To do so we will need access to those flats that is currently using gas, also to the storage unit where gas meters for the riser are kept.

That flats within that area we would like to inspect are as follows: **Grenfell Tower W11 1TQ**

I have attached a letter explaining in detail the reason for our inspection which may help support the cause in gaining access to as many flats as possible. I am able to provide a copy for each block and carry out a letter drop our end but before I action, I would like to touch base with you regarding best practical ways to inform the tenants so we are able to carry out survey.

I have also attached a checklist questionnaire which will help us when a time and date has been agreed to carry out inspection. If this could be fill out for each block and returned to myself via email that would be great.

Janis I was advised you can help with providing an asbestos register as this will help NG engineer's when inspection is actioned for the location of asbestos within the building.

Kind Regards

Raenaldo Findley

National Grid

MOBS Officer

Gas Operations -West London S3

Email: Raenaldo.Findley@nationalgrid.com

Tel: [REDACTED]

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Resident Board Member Elections & AGM 2016

Have you voted for your Resident Board Member? It takes just five minutes to vote, use the voting paper sent to you or vote online with your unique code.

Talk to the Company Secretariat ([REDACTED]) if you have not received your pack by 23 August 2016. Voting takes place from 15 August 2016 to on 15 September 2016 (closes 9.30am)

Residents? Conference 2016

Don't forget to reserve your place at the conference and lunch (free of charge), contact the conference information line [REDACTED] by 5 September 2016.

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Grenfell Tower
W11 1TQ

Dear Sir/Madam,

We are contacting you with regard to your gas supply at Grenfell Tower W11 1TQ, as an operator, National Grid Gas is responsible and has a legal duty to ensure the pipework is safe. As per "The Pipelines Safety Regulations 1996 – Regulation 13" we as "The operator shall ensure that a pipeline is maintained in an efficient state, in efficient working order and in good repair."

We are required to carry out an assessment in order to ascertain the condition of our pipework. For us to do this work thoroughly we need to see as much of the pipework as possible – meaning we'll need access to individual flats and apartments. We have agreed a date with the Managing agent for the inspection to commence on **30th September 2016**.

It is essential that this inspection is carried out as soon as possible. There is no charge for this work, and your support in allowing us access to your property is vital. Following this inspection we will determine whether further work is required.

Please note that even if you do not use gas we will still require access to view our gas pipework.

For your information, the assessment will be carried out by one of our specialist engineers who will have the appropriate identification.

Should you require further information please do not hesitate to contact me.

Yours sincerely,

Raenaldo Findley
Customer Liaison Officer
Mobile: [REDACTED]
Email: Raenaldo.findley@nationalgrid.com

Securing our energy supply for future generations.

Truda Scriven

From: Alex Bosman
Sent: 16 November 2016 16:17
To: [REDACTED]; [REDACTED]
Cc: Complaints_Allowed
Subject: Councillor Blakeman Mr William Thompson, 52 Grenfell Tower, W11 - Stage 1 complaint COM161110296

Dear Cllr Blakeman and Mr Thompson,

I am writing in relation to your enquiry regarding the domestic gas being shut off at your home by National Grid on Friday 30th September.

The gas supply to your home is owned and managed by National Grid who are responsible for all gas pipework and meters; National Grid turned off the gas supply due to a leak being detected to ensure the safety of all residents; at the time of the gas shut down National Grid provided affected residents with a leaflet explaining what had happened and providing contact details if residents required updates. At the time of the shutdown no further information or timeframes were provided to the TMO. Following this gas shutdown National Grid confirmed it would not be possible to reinstate the gas supply by carrying out minor repairs and that it would be necessary to rerun the gas supply pipe work completely to affected homes.

My team have continued to work with National Grid to facilitate the design of suitable new gas pipe runs and are now awaiting the final proposal prior to giving consent for the works to take place. In addition we have been in discussion with national Grid to understand their process for resident consultation if they were to propose a removal of the gas supplies on a permanent basis.

At this stage National grid have not provided their final design of the new pipework or confirmed their final decision regarding consulting residents to permanently remove any gas supply to residents homes.

I appreciate and apologies for the impact the current gas shutdown is having; my team will continue to raise our concerns with National Grid to enable the most practical solution for residents to be progressed.

However due to the length of time that has passed I will be escalating this matter with National Grid to confirm what compensation is available for the inconvenience and timeframes for finalizing their approach.

If you have any further enquires relating to this matter please do not hesitate to contact me.

Kind regards,

Alex

Alex Bosman

Head of Contract Management
Kensington & Chelsea TMO
292a Kensal Road
W10 5BE
[REDACTED]



From: Complaints Team
Sent: 07 November 2016 15:51
To: [REDACTED] <[REDACTED]>
Cc: Peter Maddison <pmaddison@kctmo.org.uk>; Claire Williams <clwilliams@kctmo.org.uk>
Subject: Councillor Blakeman Mr William Thompson, 52 Grenfell Tower, W11 - Stage 1 complaint COM161110296

Dear Councillor Blakeman

Stage 1 complaint: COM161110296

Thank you for your email. This matter has been registered as a stage 1 complaint and we are contacting William Thompson with regard to obtaining his authority to disclose the complaint outcome to you.

Kind regards

Dulce De Oliveira Watts
Complaints Officer



[REDACTED]
www.kctmo.org.uk
292a Kensal Road, London W10 5BE

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From: Judith Blakeman [[mailto:\[REDACTED\]](mailto:[REDACTED])]
Sent: 03 November 2016 18:16
To: Peter Maddison <pmaddison@kctmo.org.uk>; Claire Williams <clwilliams@kctmo.org.uk>; Complaints Team <complaints@kctmo.org.uk>
Cc: cldr.atkinson@rbkc.gov.uk; Cllr.Lasharie@rbkc.gov.uk; [REDACTED] Complaints_Dist2 <Complaints_Dist2@kctmo.org.uk>
Subject: ExternalMr William Thompson, 52 Grenfell Tower, W11

Dear Mr Maddison and Ms Williams

Mr Thompson advises that on 29 September the National Grid came to his flat, had a look at some issues there, said they "had seen worse" and that they would get back to him. The next day an electric hob and oven had been placed outside his flat. His gas was also turned off without explanation or notification.

Mr Thompson contacted National Grid last Monday, who told him that the TMO was blocking them from dealing with any repairs to the gas as the TMO wanted Grenfell Tower "to go all electric". Apparently other flats have had their gas turned off as well and have also had hobs left for them, including households who are now being expected to cook for their families on just two hobs and a small oven.

This sounds extraordinary and I would be grateful for a full report, as well as an assurance that the gas service will be restored to all affected flats as soon as possible.

If the TMO wishes to withdraw gas supplies from all the homes in the Tower, this must be the subject of full consultation with everyone involved, including the Grenfell Tower Compact, the Lancaster West Residents' Association and the ward councillors.

I look forward to being advised of what is actually happening.

Cllr Judith Blakeman