

From: [Claire Williams](#)
To: ["Edward Daffarn"](#)
Cc: [Siobhan Rumble](#); ["yourcommunity@rydon.co.uk"](mailto:yourcommunity@rydon.co.uk); ["cstephanou@rydon.co.uk"](mailto:cstephanou@rydon.co.uk)
Subject: RE: Grenfell Tower Emergency Residents Meeting
Date: 10 March 2015 11:18:54

Dear Mr Daffarn

Thank you for your email of 9 March.

The TMO has consulted residents on the heating proposal, in group sessions and also individually. Rydon are discussing the heating layout with each household as works progress, as there are some options for pipework layouts where furniture or practicality demands.

There is a misunderstanding on the HIU location – the proposed position was not determined by cost. The location is determined by technical regulations (it needs to be close to a drainage point); and now we have accessed more homes it is clear that the existing pipework ducts behind the bathroom and wc are not easily accessible. So this is the best technical solution for plumbers working in occupied properties– ie cause less disruption to the building fabric, which will also mean we will not need to be in homes for longer than necessary. It has been noted in every newsletter since October 2014 that works would be undertaken within the flats in the new year, so this should not be a surprise.

I note that working in residents' homes when they are fully occupied and furnished is not simple. This is why we looked to a contractor with this type of experience with Resident Liaison Officers to work with residents. The existing layout of Grenfell meant that the solution was never going to be easy – but the TMO could not afford to wait for the heating system to fail before it undertook works. Please ask any residents with queries to either talk to Rydon's RLOs or they can contact me direct.

We will be carrying on with our works programme.

Claire Williams
Project Manager



t: [REDACTED]

m: [REDACTED]

a: The Network Hub, 292a Kensal Road, London, W10 5BE

Before printing, please think about the environment

From: [REDACTED]

To: clwilliams@tmo.org.uk

CC: srumble@kctmo.org.uk; yourcommunity@rydon.co.uk; cstephanou@rydon.co.uk

Subject: Re: Grenfell Tower Emergency Residents Meeting

Date: Mon, 9 Mar 2015 12:52:15 +0000

Dear Ms Williams,

On Sunday 8th March a number of concerned residents undertook a door knocking exercise in Grenfell Tower to measure the level of support for an Emergency Resident's Meeting to discuss the lack of consultation by TMO/Rydon and to respond to the threat that TMO/Rydon intend to place new boilers in residents entrance hallways in order to cut costs.

We are amazed at the level of support and solidarity that we received from residents and we are now intending on holding an Grenfell Tower Emergency Meeting on Tuesday 17th March at 6.45pm so that tenants and leaseholders can gather to discuss how residents can come together collectively to ensure that all residents are treated with respect by TMO/Rydon now you require entrance to our homes.

In the meantime, a number of residents have requested that TMO/Rydons do not enter their properties until residents have had a chance to meet together on 17th March and we are asking that the TMO/Rydon respect these residents wishes and do not apply pressure to continue with works inside these properties.

Thank you for your understanding of these issues and we trust that you will want to work with residents in a constructive manner to ensure a smooth resolution to these concerns.

Regards,

On behalf of:

Concerned Grenfell Tower residents.

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