

[Redacted]

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**From:** Claire Williams [Redacted]  
**Sent:** 02 December 2015 11:22  
**To:** Lynda Prentice  
**Subject:** RE: Complaint against TMO's use of solicitors letters.

Fine – so long as I know the bottom line. What time do you knock I thought it was maybe 9 or 10 ish?

Claire Williams  
Project Manager



[Redacted]

a: The Network Hub, 292a Kensal Road, London, W10 5BE

Before printing, please think about the environment

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**From:** Lynda Prentice [Redacted]  
**Sent:** 02 December 2015 11:14  
**To:** Claire Williams  
**Subject:** RE: Complaint against TMO's use of solicitors letters.

hi Claire  
we did not knock this morning as you know Stuart and I knocked yesterday and he said he wanted a meeting with yourself and us to sort out any issues.  
Stuart spoke to you about this and as far as I was aware we was not due to knock this morning

Lynda Prentice  
Resident Liaison Officer

[Redacted]

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**From:** Claire Williams [Redacted]  
**Sent:** 02 December 2015 11:09  
**To:** Lynda Prentice  
**Subject:** FW: Complaint against TMO's use of solicitors letters.

Lynda

Did you knock at all, or say you could do works today for him?

Please advise so I get a correct response back to him.

Ta

Claire Williams  
Project Manager