

From: Edward Daffarn [REDACTED]
Sent: 22 January 2014 10:04
To: Claire Williams
Cc: TUNDE GLA; christine ra; grenfell leaseholders; shah gla; Tania GAG current; [REDACTED]; [REDACTED]
Subject: Re: Grenfell Tower Residents Group?

Dear Ms Williams,

I am writing to you to request that the TMO provide recognition, funds and support so that a Grenfell Tower Residents Group can be set up to help tenants in Grenfell Tower through the upcoming improvement works?

A Residents' Group would allow leaseholders and tenants to come together collectively to make our views and concerns heard and ensure that the TMO conduct this project "with" us rather than doing it "to" us.

I have spoken with both the Lancaster West Residents Association and the Grenfell Tower Leaseholders Association and both are in support of the Grenfell Action Group's request for this form of collective representation.

Residents of Grenfell Tower shall look forward to receiving a positive response from the TMO to this request in the near future.

Regards,

Edward Daffarn

Grenfell Action Group

<http://grenfellactiongroup.wordpress.com/>

From: Claire Williams [mailto:clwilliams@kctmo.org.uk]
Sent: 23 January 2014 16:41
To: 'Edward Daffarn'
Cc: TUNDE GLA; christine ra; grenfell leaseholders; shah gla; Tania GAG current; [REDACTED]; [REDACTED]; Janet Edwards
Subject: RE: Grenfell Tower Residents Group?

Dear Mr Daffarn

Further to our conversation of yesterday, I confirm my role is to manage the building project at Grenfell, I have no knowledge or experience in setting up residents groups. I have now established that Janet Edwards of our Resident Engagement Team is the correct person for you to discuss this with. I am copying her into this email so that she can contact you to pick up your issues as below.

Thank you for attending the drop-in session last night to talk through the heating proposals. I heard your parting comment that you understood more about the proposal as a result of your discussion with our mechanical engineer, who designed the system. He was there specifically to pick up some of the more technical questions that residents posed, as we had many residents with quite specific and detailed questions in relation to both the proposed layout and operation of the system.

Regards

Claire Williams
Project Manager



t: [REDACTED]

m: [REDACTED]

a: The Network Hub, 292a Kensal Road, London, W10 5BE

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From: Janet Edwards [mailto:jedwards@kctmo.org.uk]

Sent: 24 January 2014 10:12

To: 'Edward Daffarn'

Cc: TUNDE GLA; christine ra; Claire Williams; grenfell leaseholders; shah gla; Tania GAG current; [REDACTED]; [REDACTED]; [REDACTED]

Subject: RE: Grenfell Tower Residents Group?

Dear Mr Daffarn

I write further to Claire Williams e-mail to you below dated 23 January.

I would like to reiterate, as we have done previously, that the TMO are unable to recognise Grenfell Tower Residents Group as there is in existence an RA covering the Lancaster West Estate area. I will again, by separate e-mail, forward the responses you received from Yvonne Birch and myself on this matter in 2012/13.

Janet Edwards
Resident Engagement Manager
K&C TMO
292a Kensal Road
London W10 5BE

Tel: [REDACTED]

e-mail: jedwards@kctmo.org.uk



From: [REDACTED]
To: jedwards@kctmo.org.uk
CC: [REDACTED] clwilliams@kctmo.org.uk;
grenfellleaseholdersassociation@hotmail.co.uk; [REDACTED]
[REDACTED]
[REDACTED]

Subject: RE: Grenfell Tower Residents Group?

Date: Fri, 24 Jan 2014 13:55:19 +0000

Dear Ms Edwards,

The TMO seem to have a very funny way of promoting resident involvement on Lancaster West Estate and your decision not to assist residents of Grenfell Tower to set up a localised Resident Group to help steer them through the upcoming improvement works is nothing short of scandalous.

It seems that you have mistaken a previous attempt by the Grenfell Action Group to gain legitimate recognition from the TMO with our current appeal for a Resident Group to be set up to deal with the aforementioned Grenfell Tower improvement works.

It would seem that the TMO are determined to exercise a "divide and rule" policy and deny residents of Grenfell Tower the ability to form a collective group to represent our collective concerns at such a crucial time in the buildings' history.

Residents do not want to be solely contacted individually by letter by the TMO as it gives us no power or strength to change things we may not be happy with. We had this experience during the "power surge" crisis and residents have a right to come together to make sure this ill-treatment and disrespect of residents is never repeated. To deny us a legitimate voice is undemocratic and brings great shame on the TMO Resident Engagement Dept. and the TMO organisation as a whole.

Be aware that the KALC Project awarded local stakeholders on Lancaster West Estate the sum of 10 thousand pounds to ensure that residents views were taken on board. Residents of Grenfell Tower are looking for an investment from the TMO that would also allow us to access some external support (Planning Aid for London, for example) and ensure residents of Grenfell Tower have a collective voice and proper access to representation and mediation during the improvement works.

If you choose to deny us our democratic rights, please can you clearly explain to our community why the residents of Grenfell Tower should not be able to form a Group (with recognition, support and financial assistance from the TMO) to help represent us throughout the improvement works?

Regards,

Edward Daffarn

Grenfell Action Group

<http://grenfellactiongroup.wordpress.com/>

From: Edward Daffarn [mailto: [REDACTED]]
Sent: 28 January 2014 09:55
To: Angela Bosnjak-Szekeres
Subject: RE: Grenfell Tower Residents Group?

Dear Ms Bosnjak Szekeres,

I am writing to alert you to the totally undemocratic behavior from members of the TMO Resident Engagement Team.

The blow emails clearly show that your Resident Engagement Team have no intention of assisting residents of Grenfell Tower to form a collective voice to assist residents throughout the forthcoming improvement works and this reflects very badly on the TMO's claim to be a resident lead organisation.

Please inform me what steps I should take to challenge this unfair and undemocratic decision by the TMO?

Please be aware that I will wish this matter to be dealt with as a complaint if it cant be resolved amicably with the TMO funding and supporting a local Resident Group.

Regards,

Edward Daffarn

Grenfell Action Group

From: Angela Bosnjak-Szekeres [mailto:abosnjakszekeres@kctmo.org.uk]
Sent: 30 January 2014 20:36
To: 'Edward Daffarn'
Subject: RE: Grenfell Tower Residents Group

Dear Mr Daffarn,

Thank you for your e-mail. The resident engagement activities do not come under my remit, as a Head of Governance and Company Secretary and I am not in the position to offer advice on them. I have liaised with my colleagues on the matter you raised and it is my understanding that the Resident Engagement team has responded to your request about setting up and supporting a Grenfell Tower residents group.

The Asset and Regeneration team are leading on the specific consultation on the works to Grenfell Tower. They would welcome any suggestions about how to ensure that all residents of Grenfell Tower are able to be consulted on the proposed works.

I hope this addresses your concern about the residents of Grenfell Tower having opportunities to participate in the project. Should you require further assistance in this matter, please contact Yvonne Birch, who is the Executive Director in charge of resident engagement by writing to her on ybirch@kctmo.org.uk.

Regards,

Angela

Angela Bosnjak-Szekeres

Head of Governance & Company Secretary

t: [REDACTED]
f: [REDACTED]



w: www.kctmo.org.uk

a: 346 Kensington High Street, London, W14 8NS

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From: Edward Daffarn [[mailto:\[REDACTED\]](mailto:[REDACTED])]
Sent: 31 January 2014 10:37
To: Khan, Monsur: CP-PPU
Subject: FW: Grenfell Action Group

Dear Monsur,

Please see previous attempt by TMO to not recognise the Grenfell Action Group as an RA despite the advice they received from Jon Warnock at TPAS.

Please be aware that the TMO are not consistent with their policy as they have previously recognised the Grenfell Tower Leaseholders Association as an RA.

Please, also, be aware that the EMB is not functioning at the moment.

Regards,

Edward Daffarn

Grenfell Action Group

<http://grenfellactiongroup.wordpress.com/>

From: Monsur.Khan@rbkc.gov.uk [<mailto:Monsur.Khan@rbkc.gov.uk>]
Sent: 07 February 2014 14:37
To: [REDACTED]
Subject: RE: Grenfell Action Group

Dear Edward,

I have read the two emails you have forward me. The TMO have made their position clear and I am not in a position to dispute this as I have not been party to all the conversations (emails or otherwise).

However, I would still like to offer our team's assistance where possible and appropriate to help you and the Grenfell Action Group engage with the Council and other service providers. Please can you let me know what specific assistance you would like us to provide?

Thank you.

Monsur

Monsur Khan

Community Engagement Team
Royal Borough of Kensington and Chelsea
Kensington Town Hall
Hornton Street
London W8 7NX
Direct Line: [REDACTED]
Email: monsur.khan@rbkc.gov.uk

From: [REDACTED]
To: monsur.khan@rbkc.gov.uk
Subject: RE: Grenfell Action Group
Date: Tue, 18 Feb 2014 09:16:14 +0000

Dear Monsur,
I thought that you might be interested in our latest blog post that highlights some of the history of resident disempowerment of the Lancaster West community by the TMO and our local RBKC Councillors:

<http://grenfellactiongroup.wordpress.com/2014/02/16/please-sir-can-we-have-some-collective-representation%E2%80%8F2/>

In answer to your email dated 7th February, it is not the Grenfell Action Group that need the assistance of the RBKC Community Engagement Team but the residents of Lancaster West Estate.

We are one of the largest social housing Estates in the Borough and yet we have no effective form of functioning collective representation.

The Estate Management Board has not functioned for the past few years and, regrettably, the RA is also in disrepair.

The residents of Lancaster West Estate do not deserve to live without effective representation particularly when the Council and the TMO have specific Departments set up to assist in resident engagement.

A consequence of our community's lack of representation is evidenced by the fact that the RBKC Council and the TMO have been allowed to run our homes into the ground through lack of care and investment.

The problems of resident engagement on Lancaster West are very complex and will not be solved easily. Any intervention will require an investment of time, money and intellect.

With this in mind, please can you inform me what actions the RBKC Resident Engagement Team will be taking to help assist the residents of Lancaster West Estate gain proper collective representation?

Regards,

Edward Daffarn

Grenfell Action Group

<http://grenfellactiongroup.wordpress.com/>

From: Edward Daffarn [mailto: [REDACTED]]
Sent: 27 February 2014 10:54
To: Khan, Monsur: CP-PPU
Subject: RE: Grenfell Action Group

Dear Monsur,

Please can you inform me when I can expect to hear back from your Dept. with regards the request for assistance for the RBKC Resident Engagement Team to help residents of Lancaster West to gain some collective representation?

The "voicelessness" of our community has increased with the recent news that the RBKC have served a Breach Notice on the Lancaster West EMB.

With the Lancaster West Residents Association in a state of disrepair our community needs assistance.

Regards,

Edward Daffarn

Grenfell Action Group

<http://grenfellactiongroup.wordpress.com/>

From: Monsur.Khan@rbkc.gov.uk [mailto:Monsur.Khan@rbkc.gov.uk]
Sent: 28 February 2014 11:00
To: [REDACTED]
Subject: RE: Grenfell Action Group

Dear Edward,

I was on leave during the week of 17 February.

I think it would be best if we met to discuss what specific things we can help get done/do to
a) understand the issue of resident representation on the estate better and b) then see what actions can be taken and by whom to help address any issues with representation.

If you agree, I would like to suggest some dates and times to meet. Please let me know which of these you are convenient for you:

11 March PM

Or

13 March AM

Thank you.

Monsur

Monsur Khan

Community Engagement Team
Royal Borough of Kensington and Chelsea
Kensington Town Hall
Hornton Street
London W8 7NX
Direct Line: [REDACTED]
Email: monsur.khan@rbkc.gov.uk

From: Monsur.Khan@rbkc.gov.uk [mailto:Monsur.Khan@rbkc.gov.uk]
Sent: 18 March 2014 10:19
To: [REDACTED]
Subject: RE: Grenfell Action Group

Dear Edward,

It was useful to meet and I hope we can keep the line of communication open and try out some of the ideas you had around reviving the Lancaster West Residents Association. I look forward to hearing further from you about what role you would like to play in this.

As agreed, I await an electronic copy of the leaflet you printed so that I can ask for advice about whether we can support paying for the printing of it.

Thank you.
Monsur

Monsur Khan

Royal Borough of Kensington and Chelsea
Kensington Town Hall
Hornton Street
London W8 7NX
Direct Line: [REDACTED]
Email: monsur.khan@rbkc.gov.uk