

From: pdunkerton@kctmo.org.uk

To: [REDACTED]

CC: [REDACTED]; grenfellleaseholdersassociation@hotmail.co.uk;

[REDACTED]; [REDACTED]; srumble@kctmo.org.uk;

tmcnaughtreynolds@kctmo.org.uk; jjones@kctmo.org.uk; adurand@kctmo.org.uk

Date: Wed, 12 Jun 2013 12:33:49 +0100

Subject: RE: Resident's Meeting

Dear Eddie,

Thank you for your email.

Firstly I would like confirm that a temporary repair to electrical supply has been made and the building is safe from power surges.

With regard to your queries below:

We have been in contact with many of our affected residents on an individual basis but I apologise for not communicating more widely.

We are undertaking inspections of electrical supply within all the affected flats, which will form part of our Periodical Electrical reports and will inform any insurance claims and applications. This does take some time due to residents' availability for access. I'm also currently in the process of managing tests of all faulty electrical equipment reported by residents to determine whether they can be repaired.

In the meantime we have contacted residents with faulty freezers or fridges individually to ensure they can get by with food.

We are unable to hold a public meeting just yet as there will be a lot of questions which we are not in a position to answer until all the inspections and testing have been completed.

I am working with my management team to draft a letter with the latest information on our action since the power surges, which we intend to send to residents this week.

I would much appreciate if you allowed me time to complete the above to ensure conclusion to this unfortunate situation.

Thank you

Regards

Thank you

Regards

Paul Dunkerton, Project Manager, Assets & Regeneration Department

w: www.kctmo.org.uk

a: Network Hub, First Floor 300 Kensal Road, W10 5BE



Before printing, please think about the environment

From: Edward Daffarn [mailto: [REDACTED]]
Sent: 12 June 2013 08:59
To: Paul Dunkerton
Cc: Francis verity action group; grenfell leaseholders; TUNDE GLA; christine ra
Subject: FW: Resident's Meeting

Dear Paul,

I am writing to you on behalf of various Lancaster West Estate stakeholders, namely, the Grenfell Action Group, the Lancaster West Residents Association and the Grenfell Tower Leaseholders Association.

We would like to express our collective disappointment that the TMO has chosen to ignore our request for an emergency resident meeting (made by emails on the 30th May and the 6th June) to allow those residents impacted by the recent power surge to come together and question the TMO.

Residents have not received any sort of update from the TMO for over one week now and we demand the opportunity to ask the TMO why no action was taken by our landlords when the power surge problems first surfaced despite the fact that they were aware that residents had reported electrical appliances blowing up and catching fire.

We also want to know what caused the power surge, assurances that the problem has been properly rectified and how the TMO intend to compensate residents who have lost electrical equipment.

At present, many residents have been left without washing machines, computers, televisions, etc and have no idea how the TMO intend to deal with this problem.

This is an entirely unsatisfactory situation that the TMO need to address without further delay.

Regards,

Edward Daffarn

Grenfell Action Group

<http://grenfellactiongroup.wordpress.com/>

From: [REDACTED]
To: pdunkerton@kctmo.org.uk
CC: [REDACTED]
[REDACTED] grenfellleaseholdersassociation@hotmail.co.uk; [REDACTED]

Subject: RE: Resident's Meeting

Date: Thu, 6 Jun 2013 09:16:03 +0100

Dear Paul,

Now that the TMO have had some time to address the power surge issue at Grenfell Tower, the Lancaster West Residents Association, the Grenfell Tower Leaseholders Association and the Grenfell Action Group are calling for the TMO to organise an Emergency Resident's Meeting to be held early one evening on the week commencing Monday June 10th.

This will give residents the chance to ask questions and provide the TMO with an opportunity to explain to us what has occurred with regards to power surges at Grenfell Tower and why no remedial action was taken earlier despite warnings that electrical appliances were catching on fire?

Residents may also wish to discuss the matter of compensation, if there is any emergency fund available and how the TMO intend to put things right for all the distress caused.

We will look forward hearing back from you with details of when you plan for the meeting we have requested to take place.

Regards,
Edward Daffarn
Grenfell Action Group
<http://grenfellactiongroup.wordpress.com/>

From: pdunkerton@kctmo.org.uk
To: [REDACTED]
CC: srumble@kctmo.org.uk; jjones@kctmo.org.uk; dwilks@kctmo.org.uk
Date: Thu, 30 May 2013 09:07:31 +0100
Subject: RE: Resident's Meeting
Eddie,

Thank you for your email.

I would agree that the TMO need to provide full explanation to the cause of the problem and the remedy required, however we are still looking into the matter and completing our process of inspecting resident appliances which have been reported as faulty.

We can assure you that the electrical supply has been made safe and the M&E team are working for long term solution and protection.

I will ensure you, and other residents, that we will notify you as soon as we know the fault.

Regards

Paul Dunkerton, Project Manager, Assets & Regeneration Department

w: www.kctmo.org.uk
a: Network Hub, First Floor 300 Kensal Road, W10 5BE
 Before printing, please think about the environment

From: Edward Daffarn [[mailto:\[REDACTED\]](mailto:[REDACTED])]
Sent: 30 May 2013 08:46
To: Paul Dunkerton
Subject: Resident's Meeting

Dear Paul,

Following the events of the past few days the Lancaster West Residents Association, the Grenfell Tower Leasholders Association and the Grenfell Action Group are calling for the TMO to organise an Emergency Resident's Meeting to be held over the next few days.

This will give the TMO an opportunity to explain to residents what has occurred with regards to power surges at Grenfell Tower and why no remedial action was taken earlier despite warnings that electrical appliances were catching on fire.

Residents may also wish to discuss the matter of compensation and how the TMO intend to put things right for all the distress caused.

I look forward to hearing back from you at the earliest opportunity.

Kind regards,

Edward Daffarn

Grenfell Action Group.

<http://grenfellactiongroup.wordpress.com/>