

From: Janet Seward <jseward@kctmo.org.uk>
Sent: Thu 06/03/2014 17:47
To: [REDACTED]
Cc: (T) Complaints <TComplaints@kctmo.org.uk>

Dear Mr Daffarn

Please find attached the Stage 3 Complaint Review. I have also sent it to you by recorded delivery so that you have a hard copy as a record. I shall be back in the office on Tuesday 11th March, if you have any queries regarding the letter.

Yours Sincerely

Janet

Janet Seward
Policy & Improvement Manager
[REDACTED]

Dear Mr Daffarn,

Stage 3 Complaint Review

I am writing to you to inform you of the results of the stage 3 panel that was held on Monday 24th February to review your complaint.

The panel reviewed each of your complaints and the KCTMO replies at Stages 1 and 2.

Stage 1 complaint

The panel understood your Stage 1 complaint to be that KCTMO did not deal properly with the power surges that occurred in Grenfell Tower in May 2013. An additional issue emerged during the correspondence that you had not been provided with information in line with your legal rights under the Freedom of Information Act 2000.

With regard to the first part of your complaint, the panel looked for evidence both for and against your contention that KCTMO did not deal with the power surge properly. They reviewed the bundle of papers given to them, including the information which you requested that they be shown (your emails of 13th February, the blogs from the Grenfell Action Group website and the Scrutiny Panel report and minutes of 16th July 2013).

The panel concluded that KCTMO had been open about its efforts to deal with the power surge. The panel agreed that KCTMO had done all that they could have done. With regard to the complaint about your FOI request, the issue was resolved on appeal and your complaint relating to it was upheld.

The panel agreed that your complaint at Stage 1 was handled correctly and do not uphold your complaint.

Stage 2 complaint

The panel understood your Stage 2 complaint to be that KCTMO has tried to cover up the seriousness of the power surges. The panel considered that the reply to your Stage 2 complaint by the Director of Operations, Sacha Jevans, answered your concerns. Furthermore, the panel considered that you have received all the reports that you requested in your email of 10th September:

- Email correspondence between KCTMO/RBKC and Zurich insurer
- The list of repairs reported from Grenfell Tower to KCTMO from February 2013 TO June 2013
- Electrical installation certificate following works carried out by RGE Services on 9th July
- Periodic Inspection Report dated 4th May
- Further electrical test completed 5th September.

The panel agreed that your complaint at Stage 2 was handled correctly and do not uphold your complaint.

At the meeting, the panel reviewed the actions taken to date against KCTMO's Complaints Policy and considered that the previous stages and Stage 3 were being conducted correctly according to that policy.

In conclusion, the panel considering your Stage 3 complaint agree that KCTMO acted properly in replying to your complaints at Stages 1 and 2. The panel recommends to KCTMO that all these issues are now closed and if you want to raise any of them again, it must be as a new complaint.

This concludes the KCTMO complaints process. If you are still dissatisfied with KCTMO's response you should contact the Housing Ombudsman Service:

Address: 81 Aldwych, London, WC2B 4HN

Telephone: [REDACTED] (lines are open Monday to Friday from 9:15 to 17:15)

Fax: [REDACTED]

Email: info@housing-ombudsman.org.uk

Yours sincerely,

Janet Seward on behalf of the Panel
Clerk to the Panel

From: Edward Daffarn [mailto:[REDACTED]]
Sent: 05 March 2014 10:55
To: Janet Seward
Subject: RE: Stage 3 complaint

Dear Janet,

Please can you advise if there has been any progress on my Stage 3 complaint.

Thank you for our continued assistance with this matter.
Edward Daffarn
Grenfell Action Group
<http://grenfellactiongroup.wordpress.com/>

From: jseward@kctmo.org.uk
To: [REDACTED]
Date: Mon, 24 Feb 2014 08:28:33 +0000
Subject: RE: Stage 3 complaint
Dear Mr Daffarn

Thank you for your patience. We have rearranged the meeting for later today.

Janet Seward
Policy & Improvement Manager
[REDACTED]

From: Edward Daffarn [[mailto:\[REDACTED\]](mailto:[REDACTED])]
Sent: 24 February 2014 08:21
To: Janet Seward
Subject: RE: Stage 3 complaint

Dear Janet,
Thank you for this information and I am sorry to hear that one of the Panel members was unwell last week.
I will expect to hear back from you in due course.
Regards,
Edward Daffarn
Grenfell Action Group
<http://grenfellactiongroup.wordpress.com/>

From: jseward@kctmo.org.uk
To: [REDACTED]
Date: Wed, 19 Feb 2014 15:02:16 +0000
Subject: Stage 3 complaint
Dear Mr Daffarn

Dear Mr Daffarn

Please find attached regarding the progress of the Stage 3 complaint which you have lodged against the TMO (Hard copy in the post for your records).

Janet Seward
Policy & Improvement Manager



Providing excellent
housing services
through resident led
management

Mr Daffarn
134 Grenfell Tower
Lancaster West Estate
LONDON
W11 1TQ

292a Kensal Road
LONDON
W10 5BE

Janet Seward



jseward@kctmo.org.uk

19th February, 2014

Dear Mr Daffarn,

Stage 3 Complaint Review

Dear Mr Daffarn

We are writing to update you on the Stage 3 complaint which you have lodged against the TMO.

The panel convened yesterday, 18th February 2014, but unfortunately one of the members was unwell and unable to attend.

We consulted the complaints policy which outlines the procedure for holding a Stage 3 Complaint Review and determines the panel membership. We decided that we will reconvene next week when the panel member is well or we can find an alternative panel member to ensure we have met the policy standard to review the complaint.

We apologise for the delay which could not be helped due to these unforeseen circumstances and be assured we will make a decision before the due service date of the 7th March 2014.

Yours Sincerely

Janet Seward
Policy & Improvement Manager

From: Janet Seward <jseward@kctmo.org.uk>
Sent: Wed 12/02/2014 16:43
To: [REDACTED]

• You

□
Dear Mr Daffarn,

I am writing to you about your request to attend the meeting of the panel which will review your Stage 3 **complaint**. Your request has been considered and based on the available documents that you have provided, it has been established that there is ample evidence for the panel to consider your **complaint**. We are happy to send you a copy of the information pack that the panel will consider at stage 3. Please be advised that, if after considering all the documentation, the panel deems that your attendance would aid them in concluding the matter, the panel would adjourn and you would be invited to meet with the panel at a later date.

Janet Seward
Policy & Improvement Manager
[REDACTED]

From: Edward Daffarn [mailto:[REDACTED]]
Sent: 03 February 2014 11:04
To: Joanne Burke
Subject: RE: Mr Daffarn of 134 Grenfell Tower - Stage 3

□
Dear Ms Burke,
Please be aware that I would like the opportunity to speak to the Stage 3 Panel, in person, if this is possible?
Please can you ensure that the panel are given access to the below links to the Grenfell Action Group blog that clearly show our struggle for justice during the power surge crisis and it's aftermath. We also repeat our request that Mr Black indicate what lies or mis-information he believes we have printed on our blog?

<http://grenfellactiongroup.wordpress.com/2013/05/28/more-trouble-at-grenfell-tower/>

<http://grenfellactiongroup.wordpress.com/2013/05/29/grenfell-tower-from-bad-to-worse/>

<http://grenfellactiongroup.wordpress.com/2013/06/10/why-are-we-waiting/>

<http://grenfellactiongroup.wordpress.com/2013/06/14/divide-and-rule/>

<http://grenfellactiongroup.wordpress.com/2013/06/23/fightin-talk/>

<http://grenfellactiongroup.wordpress.com/2013/08/13/no-justice-for-grenfell-tower-power-surge-victims/>

<http://grenfellactiongroup.wordpress.com/2013/08/27/marshall-gets-stuck-in/>

<http://grenfellactiongroup.wordpress.com/2013/09/27/its-a-dirty-job/>

<http://grenfellactiongroup.wordpress.com/2013/10/17/ho-hum-2/>

In addition, I am about to forward you an email from the Resident Engagement Team at the TMO that I would like you to add as evidence that residents of Grenfell Tower attempts to be allowed to speak with a collective voice in relation to the power surge and other matters are still being oppressed by our landlords.

I would also like to request that the minutes from the RBKC Scrutiny Committee that discussed the power surge is made available to the panel and that they are able to see how the TMO explained away the danger to lives by stating that smoke was caused (not by electrical appliances on fire) but by steam!

I would like the panel to consider this additional evidence in the context of clearly showing that the TMO have no will to help and support residents of Grenfell Tower and, instead, actively seek to keep us dis-empowered and silent.

I would also like to raise this issue of our community's shocking treatment by the TMO Resident Engagement Team with you as an official **complaint** and request that your Department deals with it as so? How is it possible for the TMO to call itself resident led when it treats any attempts by residents to improve their housing conditions with such disdain and contempt. Why are the Resident Engagement Team not bending over backwards to try and help facilitate the resident involvement that we request instead of refusing to engage with us?

Please can you confirm that this matter will be dealt with as a **complaint** by the TMO?

Regards,

Edward Daffarn

Grenfell Action Group.

> From: jburke@kctmo.org.uk

> To: [REDACTED]

> Date: Thu, 30 Jan 2014 17:07:58 +0000

> Subject: Mr Daffarn of 134 Grenfell Tower - Stage 3

Dear Mr Daffarn

Ref: 127252

I am disappointed to hear that you were unhappy with our response to your **complaint**. In view of this we have now escalated your **complaint** to stage three of our **complaints** procedure.

This stage will involve your **complaint** being reviewed by a panel of people who have had no previous involvement in your **complaint**. This will normally be the Chief Executive or a Director, a resident Board Member and a council appointed or independent Board member. Considering your **complaint** at stage three may involve a review of all relevant documentary evidence.

If you have any further information in support of your claim, we ask that you provide this by 6th February 2014. You will receive details of their findings within 28 working days.

If for any reason we are unable to meet this target we will contact you and agree a new date on which you can expect an outcome.

Should you have any questions or concerns, you can contact me on [REDACTED] or email Complaints@kctmo.org.uk <mailto:Complaints@kctmo.org.uk>

Kind regards

Joanne Burke
Complaints Manager

t: [REDACTED]

RE: Mr Daffarn of 134 Grenfell Tower - Stage 3

□

You replied on Sat 03/03/2018 23:20

Edward Daffarn

Tue 28/01/2014 09:41

(T) Complaints

□

Dear Ms Burke,

I am writing to you following our telephone conversation on 23rd Jan and the letter I received from the TMO's, Sacha Jevans, on 10th December 2013.

I am not satisfied with the TMO investigation into Stage 2 of my complaint and I wish the matter to now be dealt with as a Stage 3 complaint.

My complaint remains the same and that is that the TMO, in particular Mr Maddison and Mr Black, have assisted in covering up the seriousness of the power surge that occurred in Grenfell Tower in May 2013.

During the catastrophic power surge on 29th May 2013 tenants' rooms filled with smoke as their electrical appliances caught fire. There are documented reports from residents of Grenfell Tower of televisions and toasters combusting and filling rooms full of smoke. Many residents were extremely frightened and upset by what they experienced bearing in mind that the Lakanal House fire in a South London tower block, that killed five people, was started by a fire in a television set. One resident of Grenfell Tower has stated that if the power surge had occurred when his family were sleeping then he feared they may all have been burnt to death.

It is deeply insulting to the residents of Grenfell Tower that the TMO's, Mr Maddison, decided to tell the RBKC Scrutiny Committee that the only smoke seen in tenants' flats was caused by steam coming from a hot surface. This misleading explanation then prevented any further debate on the nature of smoke in tenants flats and directed the Scrutiny Committee away from the fact that the power surge incident was so serious that residents actually feared for their lives.

To back up my allegation the TMO only need to look at the minutes of the RBKC Scrutiny Committee investigation into the power surge that proves that the TMO sought to minimize the impact of the power surge and Mr Maddison misdirected Members by stating that smoke was caused by steam and completely failed to mention the terrifying impact of residents' electrical equipment catching fire.

Despite repeated requests, Robert Black has never identified the statements that local Grenfell Tower stakeholders published that he claims were misleading or untrue. We simply tried to tell the Scrutiny Committee that serious health and safety issues have been covered over by the TMO.

It is time the the TMO admitted that Mr Black is not able to substantiate his allegations against stakeholders of our community and accept that his actions assisted the cover up of the seriousness of the Grenfell Tower power surge. Maybe, even at this late stage Mr Black would like to do us the courtesy of identifying what statements regarding the power surge he considered were misleading or untrue?

It is unacceptable that residents of Grenfell Tower be subjected to this kind of treatment and shows that the TMO value our lives so little that they choose not to acknowledge that residents very basic safety was so dangerously placed at risk.

If I am not content with the outcome of the TMO's Stage 3 investigation I shall be looking to pursue my right to have this matter referred to the Ombudsman.

Regards,
Edward Daffarn

From: TComplaints@kctmo.org.uk
To: [REDACTED]
Date: Thu, 23 Jan 2014 12:50:43 +0000
Subject: Mr Daffarn of 134 Grenfell Tower - Stage 3

Dear Mr Daffarn

Thank you for taking the time to speak with me today. I was disappointed to hear that you felt the need to escalate your complaint.

As discussed, for your complaint to be considered at stage three, please outline the problem and why you feel our response is not good enough and what you think we can do to put it right.

I have attached Sacha Jevans stage two response for your information.

Kind regards

Joanne Burke
Complaints Manager
t: [REDACTED]

w: www.kctmo.org.uk
a: Network Hub, 292a Kensal Road, London, W10 5BE
 Before printing, please think about the environment

Freephone: [REDACTED]

www.kctmo.org.uk



Mr Daffarn
Flat 134 Grenfell Tower
Lancaster West Estate
London
W11 1TQ

Complaints Manager
Network Hub
Unit A
292 Kensal Road
London
W10 5BE

[REDACTED]
Complaints@kctmo.org.uk

10th December 2013

Dear Mr Daffarn,

I am writing in response to your complaint dated 27th November 2013. The issues you raise have previously been the subject of correspondence between yourself and Robert Black. I therefore propose to consider this matter at Stage 2 of the KCTMO complaints procedure.

You allege that the TMO has tried to cover up the seriousness of the power surges that occurred in Grenfell Tower in May 2012.

I have investigated this matter and can confirm that the first report of a power surge was received on Saturday 11th May 2013 to the out of hour's service. The repairs contractor, Wilmot Dixon attended site that evening and assessed that the electrics in that particular flat were safe and arranged for an electrician to attend site on Monday 13th May 2013.

At the time of the initial report on 11th May 2013, a complex series of issues were in play:

- **Fault to Cold Water Pumps:** Residents of Grenfell Tower were left without cold water for a period of time over the weekend of 11th May 2013 - this was the result of the electrical pumps tripping. At the time it was considered a possibility that this was linked to the same fault as the power surges. However, it subsequently became apparent that this was an unrelated issue that happened to occur at the same time.
- **UK Power Networks:** UK Power Networks wrote to residents in May 2013 advising them that Grenfell Tower would be without electrical power for 9 hours on Saturday 19th May 2013. There was therefore a possibility that that these proposed works were linked to the power surges. We therefore made contact with UK Power Networks to explore this matter and assess whether the cause of the surges was from the mains grid.
- **KALC:** Grenfell Tower is directly adjacent to the KALC site and Leadbitter were on site carrying out excavation and piling around the time of the power surges. It was a possibility that this was linked to the power surges. We were in contact with Leadbitter to explore this possibility, however, it became clear that the site was on a separate mains to Grenfell Tower and that there was unlikely to be a direct link with the surges.

Freephone: [REDACTED]

www.kctmo.org.uk



By Friday 24th May 2013, seven residents had reported problems. Our electrical contractors had attended site to inspect the electrics and put in place monitoring arrangements to detect power surges to help diagnose the possible cause.

In recognition of the seriousness of the problem and the concern of residents, we sent out letter to all Grenfell residents on 24th May advising them of the electrical problems that had been reported and that we had been working with our contractors and utility suppliers to identify the cause. We also explained the testing we had carried out, our on going monitoring arrangements and details of who residents should contact should they experience a problem.

A major power surge occurred on 28th May 2013 and the fault on the incoming main at the 10th Floor was identified and repaired. The incoming mains was subsequently replaced entirely.

In summary, KCTMO responded promptly to the initial fault that was reported on 11th May 2013. We recognised the seriousness of the situation and carried out tests and put in place monitoring arrangements to help diagnose the fault and carry out necessary repairs. The picture was complicated by the occurrence of simultaneous faults on the incoming main and the cold water pumps. The situation was further complicated by the proximity to the major works on the KALC site and UK Power Networks proposal to carry out works on the local mains at around the same time.

The matter was referred to our insurers, Zurich Municipal who have reviewed the situation and have confirmed that all appropriate tests and certification was in place for the building and that the power surges could not have been anticipated. KCTMO have also provided detailed reports and briefings to RBKC's Scrutiny Committee on this matter and had provided full facts.

You also complain that Robert Black has not answered your questions following questions:

- What claims linked to the incident were factually inaccurate and what "statements and allegations" do you disagree with?
- Who do you claim made these factually inaccurate statements and provide us with all the examples of the factually inaccurate statements you were referring to in the Scrutiny Committee?

Robert Black has explained that there was a high volume of "round robin" e-mails and blogs covering the subject of the power surges. These messages were copied to a wide range of people, including members of the Housing Scrutiny Committee. Some of this correspondence made comments that suggested that KCTMO did not take the power surges seriously, or had been negligent in some way. Robert wanted to clarify to Scrutiny Committee that he did not agree with such comments and that KCTMO's position had been communicated to Scrutiny Committee through our reports and briefings and to residents through direct contact and correspondence.

It is appropriate that Robert has given his opinion when questioned at Scrutiny Committee. I therefore do not uphold your complaint. If you are not satisfied with the outcome of your complaint, please let me know by Friday 10th January and the matter will be considered at Stage 3 of our complaints procedure.

You ask for this matter to be referred to the ombudsman. You are within your rights to refer this matter directly to the ombudsman. However, the ombudsman is likely to ask whether the matter has been considered through the KCTMO complaints procedure.

Yours sincerely

A handwritten signature in black ink, appearing to read "S. Jevans".

Sacha Jevans
Executive Director of Operations

RE: Mr Daffarn - Grenfell Tower Scrutiny CommitteeC


□
Dear Mr Daffarn

Thank you for your email, which will be responded to within 10 working days.

Regards

Ms Dulce De Oliveira Watts
Complaints Officer

[../..../..../Documents%20and%20Settings/abowden/Local%20Settings/Temporary%20Internet%
20Files/Content.Outlook/MMFK5TT2/www.kctmo.org.uk]www.kctmo.org.uk
292a Kensal Road, London W10 5BE

 Before printing, please think about the environment

From: Edward Daffarn [mailto:]
Sent: 27 November 2013 08:15
To: (T) Complaints
Subject: FW: Mr Daffarn - Grenfell Tower Scrutiny Committee

Dear Sir or Madame,

I wish to lodge a formal **complaint** that the TMO have tried to "cover up" the seriousness of the power surge that impacted on Grenfell Tower for three weeks in May 2013.

I wish to complain that Mr Black, the Chief Executive of the TMO, has failed to properly answer the following questions posed to him in the trail of emails below:

What claims linked to the incident were factually inaccurate and what "statements and allegations" do you disagree with?

Who do you claim made these factually inaccurate statements and provide us with all the examples of the factually inaccurate statements you were referring to in the Scrutiny Committee?

I wish this matter to be referred to the Ombudsman because I do not believe that the TMO are capable of examining their own misconduct.

Mr Black has alleged to the RBKC Scrutiny Committee that members of our community have been telling untruths but has failed to provide any evidence to back up his claim. We believe that the evidence that Mr Black gave to the Scrutiny Committee is part of the TMO/RBKC Council "cover up" into what really happened during the power surge.

Regards,
Edward Daffar

From: [REDACTED]
To: rblack@kctmo.org.uk
CC: [REDACTED]; cllr.marshall@rbkc.gov.uk
Subject: RE: Grenfell Tower Scrutiny Committee
Date: Tue, 17 Sep 2013 16:36:41 +0100

Dear Mr Black,
Your response below clearly shows that you are either unable or unwilling to answer my perfectly legitimate questions.

Rest assured, despite your best efforts, the TMO's attempt to cover up the seriousness of the fire risks to Grenfell Tower residents will be exposed and those involved held accountable.

Regards,
Edward Daffarn
Grenfell Action Group
<http://grenfellactiongroup.wordpress.com/>

From: TComplaints@kctmo.org.uk
To: [REDACTED]
Date: Tue, 17 Sep 2013 10:52:14 +0100
Subject: Mr Daffarn - Grenfell Tower Scrutiny Committee

Dear Mr Daffarn

We do not respond to blogs and round robins, so do not intend to debate their contents now. However, we reserve our right to give our opinion when asked to comment on the subject to Scrutiny Committee.

Regards

Robert Black
Chief Executive
t: [REDACTED]

w: www.kctmo.org.uk
a: Network Hub, 292a Kensal Road, London, W10 5BE
 Before printing, please think about the environment

From: Robert Black
Sent: 12 September 2013 15:43
To: Joanne Burke
Subject: Fw: Mr Daffarn - Grenfell Tower Scrutiny Committee

From: Edward Daffarn [<mailto:>];
Sent: Thursday, September 12, 2013 03:28 PM
To: Robert Black
Cc: Francis verity action group
; cllr.marshall@rbkc.gov.uk <cllr.marshall@rbkc.gov.uk>
Subject: RE: Mr Daffarn - Grenfell Tower Scrutiny Committee

Dear Mr Black,

Your email does not answer the legitimate question that I put to you in my email dated 10th Sept regarding the serious allegations of a cover up into the fire risk during the Grenfell Tower power surges.

If I can remind you, your statement at the Scrutiny Committee was recorded in these minutes:

" Mr Black assured the Committee the TMO had taken this incident and the resulted damage to tenants' property seriously. The TMO he said took health and safety matters seriously. **He noted some of the claims linked to the incident had been factually inaccurate.** He highlighted the scale of the regeneration project and said that any delay to it was in order to ensure agreement on the best scheme possible that was within budget. He drew attention to the engagement activities with the residents which included a meeting to be attended by the Deputy Leader and Cabinet Member on 19 July".

Further more your email dated September 12th states that you were not happy with the content of various emails or blogs linked to the power surge incident and stated that you" [disagree with some of the statements and allegations made in that correspondence](#)"

I had asked you previously to explain yourself to our community by telling us specifically:

What claims linked to the incident were factually inaccurate and what "statements and allegations" do you disagree with?

Who do you claim made these factually inaccurate statements and provide us with all the examples of the factually inaccurate statements you were referring to in the Scrutiny Committee?

In fact, as far as residents are concerned, the only "factually inaccurate" information came entirely from the TMO side who could not even ascertain how many properties had been impacted by the power surge, let alone, get a grip of the power surge problem.

Your email statement that the Grenfell Action Group and wider residents have been provided with full information by the TMO is also not accurate.

We asked the TMO for the report that they submitted to the Scrutiny Committee and we were made to wait 20 long working days only to be informed that the TMO would not supply us with the report that we requested and that we would now have to approach the RBKC to obtain this information.

For a resident led organisation this is another example of how you treat your residents with utter contempt.

It is quite something that after nearly being burnt to death by our landlords we cant even get access to the report that details what the TMO claim went on.

I look forward to your response shortly and, this time, please answer the questions we have posed you directly.

Regards,

Edward Daffarn

Grenfell Action Group.

<http://grenfellactiongroup.wordpress.com/>

From: TComplaints@kctmo.org.uk

To: [REDACTED]

Date: Thu, 12 Sep 2013 10:59:20 +0100

Subject: Mr Daffarn - Grenfell Tower Scrutiny Committee

Dear Mr Daffarn

Thank you for your e-mail. KCTMO take the health and safety of our residents very seriously and my team has worked very hard to resolve the serious issues faced at Grenfell Tower. We have gone to considerable lengths to keep residents informed throughout and have shared all relevant information with residents, including the recent information sent to you following your Freedom of Information request.

There is no question of a "cover up" and we will continue to work with residents to resolve any specific outstanding issues.

There has been a considerable volume of e-mail correspondence relating to the power surges, much of which has been copied to a wide range of Councillors and other stakeholders, including members of the Scrutiny Committee. KCTMO does not respond to "round robin" e-mails or blogs, however, I disagree with some of the statements and allegations made in that correspondence, and I wanted to put this on record for members of the Scrutiny Committee. Our insurers have also reviewed the actions we took before and after the surges and have confirmed that we acted in an appropriate manner.

KCTMO's understanding of the facts relating to the power surges has been communicated to residents in our written correspondence and to Scrutiny Committee in the form of a written report. If there are any specific issues that you would like my team

to resolve, please contact Peter Maddison on [REDACTED] or email him at pmaddison@kctmo.org.uk

Regards

Robert Black
Chief Executive

t: [REDACTED]
w: www.kctmo.org.uk
a: Network Hub, 292a Kensal Road, London, W10 5BE
 Before printing, please think about the environment

From: Edward Daffarn [[mailto:\[REDACTED\]](mailto:[REDACTED])]
Sent: Tuesday, September 10, 2013 11:56 PM
To: Robert Black
Cc: Francis verity action group
<[REDACTED]>; cldr.marshall@rbkc.gov.uk <cldr.marshall@rbkc.gov.uk>
Subject: Re: Grenfell Tower Scrutiny Committee

Dear Mr Black,

I am writing to you following the near catastrophic power surges that occurred at Grenfell Tower in May 2013 and presented an extreme fire risk for residents. This event now appears to have become part of a cover up on behalf of the TMO and RBKC to deny that residents health and safety was placed at precarious risk. We have just obtained access to the minutes from the Scrutiny Committee that was held in July and contained the following paragraph;
" Mr Black assured the Committee the TMO had taken this incident and the resulted damage to tenants' property seriously. The TMO he said took health and safety matters seriously. **He noted some of the claims linked to the incident had been factually inaccurate.** He highlighted the scale of the regeneration project and said that any delay to it was in order to ensure agreement on the best scheme possible that was within budget. He drew attention to the engagement activities with the residents which included a meeting to be attended by the Deputy Leader and Cabinet Member on 19 July".

<http://www.rbkc.gov.uk/committees/Meetings/tabid/73/ctl/ViewMeetingPublic/mid/410/Meeting/6274/Committee/1540/Default.aspx>

Please can you explain to us what "claims linked to the incident had been factually inaccurate" and who you suggest has been making these false claims? Please answer this question explicitly.

Regards,
Edward Daffarn
Grenfell Action Group
<http://grenfellactiongroup.wordpress.com/>