

From: [Clare Lees](#)
To: [REDACTED]
Cc: [Angela Bosniak-Szekeres](#)
Subject: Your request for information under the Freedom of Information 2000
Date: 10 September 2013 15:35:18
Attachments: [Appendix 1.pdf](#)
[Appendix 2.pdf](#)
[Appendix 3.pdf](#)
[Appendix 4.pdf](#)
[Appendix 5.pdf](#)
Importance: High

Dear Mr Daffarn,

In response to your freedom of information request Peter Maddison, Director of Assets and Regeneration, and Kiran Singh, Head of Neighbourhood Management, have provided the following information.

Your initial request related to any emails/correspondence between the TMO/RBKC and Zurich Insurers. Please see enclosed five appendices which are summarised below:

- Appendix 1 – Email correspondence between RBKC Insurance Department and the TMO. The email requests copies of electrical reports from the TMO which have also been attached.*
- Appendix 2 – List of repairs reported to the TMO from February 2013 to June 2013 as requested in the email correspondence in Appendix 1 (Please note, personal addresses and some repair reference numbers have been removed/censored as they relate to specific tenants and are subject to Data Protection)*
- Appendix 3 – Electrical Installation Certificate following works carried out by RGE Services on 09/07/2013*
- Appendix 4 – Periodic Inspection Report dated 04/05/2010*
- Appendix 5 – Further electrical test completed 05/09/2013 following the recommendation in Appendix 3*

The TMO also submitted claim forms to Zurich on behalf of residents. These claim forms contain personal information specific to individual residents which cannot be disclosed due to Data Protection.

You also requested the report which was sent to Zurich. To clarify the TMO liaised directly with RBKC Insurance Team and not with Zurich. Any correspondence between RBKC and Zurich will have to be requested separately through either party directly and it will be their responsibility to disclose any relevant information.

Your second Freedom of Information request relates to the TMO report that was presented to the Scrutiny Committee. The Scrutiny Committee is governed by RBKC and any papers which are presented to this committee are administered by RBKC. Any request for this report will have to be directed to RBKC as the TMO cannot disclose any reports for a committee which it does not govern.

I trust this has fulfilled your request, should any further information be required please get in touch.

Kind regards,
Clare Lees
Governance Officer

t: [REDACTED]



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