

Grenfell Action Group

Working to defend and serve the Lancaster West community



← RIP-EMB

PAN-BOROUGH RESISTANCE GROWS-WELCOME TO CHELSEA INDEPENDENT. →

TMO POUR SALT ON A FESTERING WOUND.

Posted on [March 1, 2014](#)

Tenants & Residents Home Contents Insurance Scheme
Kensington and Chelsea Tenant Management Organisation

What will it cost

Personal Possessions (cover away from the home)

Sum Insured	Fortnightly by Cash using a Swipe Card	Monthly by Cash using a Swipe Card	Monthly by Direct Debit	Annually by Cheque, Postal Order, Debit or Credit Card
£1,000	£1.71	£3.70	£3.70	£44.41
£2,000	£3.42	£7.40	£7.40	£88.82
£3,000	£5.12	£11.10	£11.10	£133.23

Wheelchairs & Mobility Scooters

Sum Insured	Fortnightly by Cash using a Swipe Card	Monthly by Cash using a Swipe Card	Monthly by Direct Debit	Annually by Cheque, Postal Order, Debit or Credit Card

THE TMO APPEAR NOT SATISFIED WITH DELIVERING SUB-STANDARD SERVICES TO RESIDENTS AND HAVE DECIDED TO WIDEN THEIR HORIZON'S TO INCLUDE SELLING HOME INSURANCE. NEXT THING YOU KNOW, THE TMO WILL BE OFFERING DOOR-STEP LOANS!

The power surge victims of Grenfell Tower were dealt a further cruel blow by the Tenant Management Organisation (TMO), who manage the RBKC Council's social housing, with

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- A Complete Waste Of Space

Follow

the announcement that the TMO have decided to launch a Tenants and Residents Home Contents Insurance Scheme.

In May 2013 the residents of Grenfell Tower experienced catastrophic power surges that caused televisions to catch on fire, flames to pour out of toasters and sparks to cascade from ceiling light fittings, During this terrifying experience computers and other electrical equipment belonging to the residents of Grenfell Tower were destroyed causing much misery and financial hardship for the innocent power surge victims.

When those who lost electrical appliances approached the TMO for compensation we were told by the TMO that we should claim off our own household insurance. We then explained to the TMO the reasons why no-one in Grenfell Tower had private household insurance and that we believed that it was the TMO's responsibility to compensate us.

Well.... the rest is part of Lancaster West Estate's recent painful history. Power surge victims never received the compensation that we were due and, instead, we were forced to accept a £200 fob off from the TMO and told to go away and keep quiet.

The idea that the residents of Grenfell Tower received a just or fair outcome at the hands of the TMO, RBKC and their insurers is simply laughable. The idea that those same residents, who lost their electrical equipment and were refused insurance by the TMO, would trust the TMO with any future insurance claims is beyond scorn.

We wonder that the TMO don't have better things to do with their time than come up with grubby insurance schemes, particularly, as the residents of Grenfell Tower know that their horse has already bolted.

The Grenfell Action Group believe that the trust between the TMO and residents of Grenfell Tower is destroyed and that there is also precious little trust between the TMO and the wider Lancaster West community.

The idea that Lancaster West residents would buy insurance from the TMO is ludicrous and is simply an attempt by the TMO to pour salt on an already festering wound.

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