

Witness Statement of: Jackie Blanchflower
No. of statement: 3
Exhibits: 1
Date of statement: 29 July 2020

GRENFELL TOWER PUBLIC INQUIRY

THIRD WITNESS STATEMENT OF JACKIE BLANCHFLOWER

I, **JACKIE BLANCHFLOWER**, will say as follows:-

1. I provide this third statement to clarify several points arising from my first Inquiry witness statement.
2. In paragraph 20 of my first statement I recount the experience of being trapped in a lift while visiting the RBKC TMO managed property, 123 Acklam Road. I wish to be clear that a lift engineer did arrive to assist me while I was on the telephone to the TMO for the second time, and that he dealt with the situation quickly and effectively, freeing me within minutes. What I found unacceptable and deeply troubling was the lack of communication between my first and second calls to the TMO's out of hours helpline, and their inability to trace my first call when I called back, despite the considerable difficulty of my situation.
3. At paragraph 23 of my first statement, I refer to an email that I sent to Sharon Baah of the TMO on 7 January 2016. I intended to exhibit a copy of that email as Exhibit JB/1. Unfortunately a small mistake was made as the email that I exhibited as JB/1 is dated 13 April 2016, and differs slightly to the email I actually sent on 7 January 2016. To rectify this I exhibit the email that I sent on 7 January 2016 here as **Exhibit JB/3**. I would ask that Exhibit JB/3 be considered an effective replacement for Exhibit JB/1.

4. At the request of the Grenfell Tower Inquiry, I have sought to investigate the origin of Exhibit JB/1, but unfortunately I have not been able to establish how this email came into existence or why it differs slightly in content from Exhibit JB/3. I am however absolutely clear that Exhibit JB/1 (dated 13 April 2016) is a subsequent, derivative version of Exhibit JB/3 (dated 7 January 2016), and that it was to Exhibit JB/3 that I was seeking to refer in paragraph 23 of my first witness statement.

Statement of truth

I believe that the facts stated in this statement are true.

I am willing for this statement to form part of the evidence before the Inquiry and to be published on the Inquiry's website.

Signed:



Date:

29-7-20