

THE GRENFELL TOWER INQUIRY

EXHIBIT ZC/9

This is the Exhibit marked “ZC/9”
referred to in the witness statement
of Shkelzen Canaj

Defect

JSW11701



J S WRIGHT & CO LTD

Date To Attend 13/06/2017
Time To Attend 2:30PM - 03:00PM

Your Job Reference

JSW Job Number 11701
Contract Number 9497
Contract Name CLOSED - Grenfell Tower
Principle Contractor Rydon Maintenance
Date Defect Received 13/06/2017
Time Received 12.14
Priority Routine
Defect Details complete loss of hot water throughout.

Property Number 65
Property Address Grenfell Tower, Grenfell Walk, Notting Barns, W11 1TQ
Contact Name Mr Laci
Contact Number [REDACTED]
Occupier Contacted? N/A

Date	Recorded By	Comment
15/06/2017 07:50:58	Steve Brown	Defect record closed.
15/06/2017 07:49:13	Steve Brown	The defect will be closed due to the unfortunate fire incident that took place on the 14th of June at Grenfell Tower. No update has been sent to Rydon's.
13/06/2017 18:40:01	Zeni Canaj	Engineer report submitted R8362
13/06/2017 12:21:32	Antony Willmott	Call made to the occupier @ 12.21 who has informed us that this morning she has lost all hot water but does not know if the heating is working as she has not got this on. The occupier has informed us that there was an issue with the plant room on the 12th June which has now been resolved by others but her property is still being affected. We have arranged an appointment for the 13th June between 2:30 - 3. The occupier will be at the property and has been made aware of the appointment date and times.

If any of the details are incorrect, please telephone a member of the Aftercare team on [REDACTED] or email aftercare@jswright.co.uk.

Once the detailed works have been completed and our office receives the Aftercare Engineer's report, you will be emailed with the details of works carried out and clarification that the defect has been closed.


Should you need any further information, please do not hesitate to contact us.

Work Carried Out

JSW11701



J S WRIGHT & CO LTD

Date	Engineer	Completed	Reason	Work Carried Out	Signature
13/06/2017	Zeni Canaj	Yes	Tested and left complete	Checked HIU and straight away found the valves on top of the HIU were turned off. Tenant had just moved in the apartment. Turned the valves on, tested the hot water, hot water started to come out. Checked the pressure on HIU, found the pressure was below 1 bar. Topped the pressure up to 1 bar, vented radiators. Tested and left complete.	Sharon Iaci Occupier 

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