

**Public Inquiry Information Request No 1 section 1d**

This report details hard data drawn from London Fire Brigade mobilising and information recording systems, from the time of the first call at 00:54hrs until 20:00hrs on the 14/06/17.

**Paragraph 1d When key decisions were made on the night**

Key Colour	Type of Information
RED	Change of Incident Commander Change of Tactical Mode
PURPLE	Tactical Co-ordination Meeting
BLUE	Make-ups and general messages
BLACK	Informative messages

00:54:29 First call to incident

00:55:14 Pre-determined attendance (PDA) for call to fire: G271, G272 (North Kensington) G331 (Kensington) assigned to the incident

00:59:12 G362 (Hammersmith) also assigned to the incident as part of PDA, when high rise incident ascertained

01:13:39 MESSAGE FROM INCIDENT: G331 'MAKE PUMPS SIX AND ONE HP'

**(HP – HYDRAULIC PLATFORM)**

**Original request for 'ONE HP' changed to one 'AERIAL APPLIANCE' at 01:14:12**

01:16:02 MESSAGE FROM INCIDENT: G272 'INFORMATIVE FROM G272 RESIDENTIAL BLOCK OF FLATS OF 20 FLOORS, 25M X 25M, FIVE ROOMED FLAT ON 4TH FLOOR 75 PER CENT ALIGHT, HIGH RISE PROCEDURE IMPEMETED, MOBILE DATA TERMINAL IN USE, TACTICAL MODE OSCAR'

01:19:35 MESSAGE FROM INCIDENT: G272 'MAKE PUMPS EIGHT'

01:24:34 MESSAGE FROM INCIDENT: G271 'MAKE PUMPS TEN'

01:27:59 MESSAGE FROM INCIDENT: G271 'MAKE PUMPS 15, AERIALS X 2'

01:28:47 MESSAGE FROM INCIDENT: G271 'PERSONS REPORTED'

01:29:46 MESSAGE FROM INCIDENT: G271 'MAKE PUMPS TWENTY, FIRE RESCUE UNITS X 2'  
**(FRU - FIRE RESCUE UNIT)**

01:31:48 MESSAGE FROM INCIDENT: G271 'MAKE PUMPS TWENTY FIVE'

01:32:54 MESSAGE FROM INCIDENT: G271 'MAKE FRU X 2' (First requested at 01:29:46)

01:40:12 H41S SM Andrew Walton - Status 3  
**(STATUS 3 – ARRIVAL AT INCIDENT)**

01:50est H41S STATION MANAGER (SM) WALTON IS NOW INCIDENT COMMANDER (IC)

02:01:43 MESSAGE FROM CONTROL: Fire Survival Guidance (FSG) information passed to fire ground: 'FLAT 161, 23RD FLOOR 10 PERSONS, FLAT 204 ON 23RD FLOOR, ONE PERSON, FLAT 14, ONE PERSON, FLAT 9, 2 ADULTS, 3 CHILDREN, ONE IN WHEELCHAIR, FLAT 175 20TH FLOOR, 5 PERSONS INSIDE ALL CALLS PASSED TO CU8 AT APPROX 01:50'  
**(CU8 – COMMAND UNIT FULHAM)**

02:04:09 MESSAGE FROM INCIDENT: 'CU8 MAKE PUMPS 40'

02:05:04 INCIDENT STATUS: FORTY PUMP FIRE, PERSONS REPORTED, AERIAL X 2, FRU X 2, HIGH RISE PROCEDURE, FIRE SURVIVAL GUIDANCE IN PROGRESS

02:05:43 MESSAGE FROM INCIDENT: 'CU8 MAKE CU X 4'

02:06:38 MESSAGE FROM INCIDENT: 'CU8 FROM GM WELCH THIS IS A MAJOR INCIDENT'

02:11:46 MESSAGE FROM INCIDENT: 'CU8 MAKE FRU X 6'

02:15:07 MESSAGE FROM INCIDENT: 'CU8 MAKE CU X 6'

02:15est E6 DEPUTY ASSISTANT COMMISSIONER (DAC) O'LOUGHLIN NOW IC

02:16:58 MESSAGE FROM INCIDENT: 'CU8 FROM DAC O'LOUGHLIN MAKE FRU X 10'

02:17:44 MESSAGE FROM INCIDENT: 'CU8 FIRST REQUEST FOR DANGEROUS STRUCTURE ENGINEER, GAS AND ELECTRICITY BOARD AND LOCAL AUTHORITY LIAISON OFFICER'

02:23:33 MESSAGE FROM INCIDENT: 'CU7 RUN ALL FSG CALLS VIA CU7'  
**(CU7 – COMMAND UNIT WEMBLEY)**

02:26:13 INCIDENT STATUS: FORTY PUMP FIRE, PERSONS REPORTED, AERIAL X 2, FRU X 10, CU X 6, HIGH RISE PROCEDURE, FIRE SURVIVAL GUIDANCE IN PROGRESS – MAJOR INCIDENT DECLARED, RVP BRAMLEY ROAD ENTER VIA HOLLAND PARK AVENUE  
**(RVP – RENDEVOUS POINT)**

02:32:01 MESSAGE FROM INCIDENT: 'CU8 MAKE AERIALS X 4'

02:38:21 MESSAGE FROM INCIDENT: 'CU8 - REQUEST DANGEROUS STRUCTURES ENGINEER, GAS AND ELECTRIC BOARD AND LOCAL AUTHORITY LIAISON OFFICER'

02:42 MESSAGE FROM INCIDENT: 'CU8 FROM DAC O'LOUGHLIN, A RESIDENTIAL BLOCK OF FLATS 27 FLOORS 25M X 25M, FIRE ON ALL FLOORS FROM 2ND TO 27TH FLOOR, LARGE NUMBER OF PERSONS INVOLVED, FSG CALLS BEING DEALT WITH, MAJOR INCIDENT DECLARED, HIGH RISE PROCEDURE IMPLEMENTED, TL, ALP, EDBA, MAIN CONTROL, FSG, GROUND MONITOR, 5 JETS, SAFETY CORDON IN PLACE, TACTICAL MODE OSCAR'

**(TL – TURNTABLE LADDER)**

**(ALP – AERIAL LADDER PLATFORM)**

**(EDBA – EXTENDED DURATION BREATHING APPARATUS)**

02:42 MESSAGE FROM INCIDENT: 'CU8 - 58 ADULTS AND 16 CHILDREN BELIEVED INVOLVED **TACTICAL MODE OSCAR**'

02:44:15 MESSAGE FROM INCIDENT: 'CU8 - AC ROE IS NOW IC'

**(AC – ASSISTANT COMMISSIONER)**

02:45est From this time, London Fire Brigade control operators begin advising those persons trapped in the building to self evacuate.

02:52 MESSAGE FROM INCIDENT: 'CU8 - MAKE BA SUPPORT UNIT X 2, SEND TO LEISURE CENTRE'

03:09:05 MESSAGE FROM INCIDENT: 'FROM CU8 MAKE DAC ADDITIONAL X 1'

03:15:32 MESSAGE FROM INCIDENT: 'CU8 - REQUEST URGENT ATTENDANCE OF DANGEROUS STRUCTURE ENGINEER AND STRESS THIS IS MATTER OF URGENCY AND PRIORITY'

03:37:32 MESSAGE FROM INCIDENT: 'CU8 – REFERENCE DANGEROUS STRUCTURES ENGINEER, CAN WE HAVE AN ETA AND A CONTACT NUMBER TO SPEAK WITH THEM DIRECTLY AND TO LET US KNOW IF THEY NEED BLUE LIGHT ASSISTANCE TO GET THEM TO THE INCIDENT, AS THEY ARE A PRIORITY'

03:44:20 MESSAGE FROM INCIDENT: 'CU8 REQUEST URGENT ATTENDANCE OF RADIO ENGINEER TO ASSIST WITH CHANNEL 2 FOR FIRE GROUND'

03:48:00 MESSAGE FROM INCIDENT: 'CU8 FROM AC ROE, A RESIDENTIAL BLOCK OF 24 FLOORS 25M X 25M, FIRE FROM 2ND TO 24TH FLOOR, APPROX 100 INDIVIDUALS INVOLVED FSG, MAJOR INCIDENT DECLARED, HIGH RISE PROCEDURE IMPLEMENTED, TL ALP EDBA MAIN CONTROL, GROUND MONITORS, 5 JETS, SAFETY CORDON IN PLACE, TACTICAL MODE OSCAR,

03:56:35 E82 GM PUGSLEY MOBILISED AS FIRE INVESTIGATION

**(GM – GROUP MANAGER)**



04:01:27 LRG RESPONDED AND INFORMED TO CONTACT KENSINGTON AND CHELSEA RE BOROUGH SURVEYOR / DANGEROUS STRUCTURE ENGINEER

**(LRG – LONDON RESILLIANCE GROUP)**

04:28:12 MESSAGE FROM INCIDENT: 'CU8 FROM AC ROE, REQUEST IMMEDIATE 20 PUMP RELIEF WITH 5 X WM IN CHARGE, TO RVP AT ELGIN CRESCENT'

**(WM – WATCH MANAGER)**

04:37:13 MESSAGE FROM INCIDENT: 'CU8 FROM AC ROE, ORDER OSU FOR DERV'

**(OSU – OPERATIONAL SUPPORT UNIT)**

05:18:11 MESSAGE FROM INCIDENT: 'CU8 FROM AC ROE, A RESIDENTIAL BLOCK OF FLATS OF 24 FLOORS 25M X 25M, FIRE FROM 2<sup>ND</sup> TO 24<sup>TH</sup> FLOOR, APPROX 100 INDIVIDUALS INVOLVED, MAJOR INCIDENT DECLARED, HIGH RISE PROCEDURE IMPLEMENTED, CORDON IN PLACE, APPROX 30 ADJACENT FLATS IN GRENELL WALK EVACUATED BY POLICE, TL, ALP, BA MAIN CONTROL, 2 X GROUND MONITORS AND 5 X JETS, TACTICAL MODE OSCAR'

**(BA - BREATHING APPARATUS)**

05:29:56 MESSAGE FROM INCIDENT: 'CU8 FROM AC ROE, REQUEST 8 GROUP MANAGERS AND 10 STATION MANAGERS FOR RELIEF AT 0800 HOURS, ALL OFFICERS TO GO ENROUTE ON BLUE LIGHTS, ALL OFFICERS TO BE DAY SHIFT OFFICERS'

06:02:20 MESSAGE FROM INCIDENT: 'CU8 FROM AC ROE, REQUEST ATTENDANCE OF BULK MEDIA ADVISOR'

06:09:20 MESSAGE FROM INCIDENT: 'CU8 FROM AC ROE, TACTICAL COORDINATION MEETING CONCLUDED, FURTHER MEETING SCHEDULE FOR 0700 HOURS'

06:48:43 MESSAGE FROM INCIDENT: 'CU8 FROM AC ROE, RESIDENTIAL BLOCK OF 24 FLOORS 25M X 25M, FIRE ON ALL FLOORS FROM 2<sup>ND</sup> TO 24<sup>TH</sup>, APPROX 100 INDIVIDUALS INVOLVED, MAJOR INCIDENT DECLARED, HIGH RISE PROCEDURE IMPLEMENTED, SAFETY CORDON IN PLACE, TL, ALP, GROUND MONITORS, 5 X JETS, BA MAIN CONTROL, STEADY PROGRESS BEING MADE, TACTICAL MODE OSCAR'

07:47:02 OE53 (SM JIM FLIN) - 'ATTENDING AS FIRE ENGINEER AT REQUEST OF GM PUGSLEY'

08:21:26 MESSAGE FROM INCIDENT: 'N245 LEATHERHEAD ALP IN ATTENDANCE AT INCIDENT 0819 HRS'

08:37:02 MESSAGE FROM INCIDENT: BY TELEPHONE FROM CU7 – 'ICP AT INCIDENT NOT SENDING ANY FURTHER RESCUE MESSAGES BY RT, AS TOO MANY RTS ON AND TOO MANY PERSONS IN VICINITY. HOWEVER, CALLER THAT WAS AT WINDOW ON 11<sup>TH</sup> FLOOR SEEN BY POLICE HELICOPTER FROM FLAT 83 HAS NOW BEEN RESCUED POLICE INFORMED.'

**(ICP – INCIDENT COMMAND POINT)**

**(RT – RADIO TRANSMISSION)**

09:09:17 MESSAGE FROM INCIDENT: 'CU8 AC ROE, 08:40 TACTICAL CO-ORDINATION MEETING NOW CONCLUDED, NEXT MEETING AT 10:10HRS'

09:41:14 OE66 SM GARY PRYCE - STATUS 7 - Proceeding to Paddington A21 to take statements from crews, authorised by DAC COHEN-HATTON at 08:38 14/06/2017

**(STATUS 7 – NOT IMMEDIATELY AVAILABLE FOR EMERGENCY CALLS)**

09:53:51 MESSAGE FROM INCIDENT: 'AT REQUEST OF OK15, X3 FIU REQUIRED TO ATTEND RVP FOR THESE APPLIANCES ONLY, AT SIRDAR ROAD JO STONELEIGH ROAD - OK12 OK14 OK16 ORDERED AND BOOKED STATUS 2

**(FIU - FIRE INVESTIGATION UNIT)**

**(OK CALLSIGNS – FIUs BASED AT A28 DOWGATE)**

**(STATUS 2 – MOBILISED TO INCIDENT)**

10:28:51 MESSAGE FROM CONTROL: 'GROUP COMMANDER FROM SURREY FIRE AND RESCUE SERVICE ATTENDING INCIDENT AS CROSS BORDER REFERENCE OFFICER. DAVE NICHOLSON, CALLSIGN SS038. 07968 834595 - INFORMATION AGREED WITH F41S DUTY ILO.'

**(F41S – SM GLEED)**

**(ILO – INTER AGENCY LIAISON OFFICER)**

10:43:16 MESSAGE FROM INCIDENT: 'KENT FIRE BRIGADE DRONE REQUESTED AND ALSO REQUESTING ETA TO INCIDENT'

10:47:19 MESSAGE FROM INCIDENT: 'AC ROE TCM MEETING NOW CONCLUDED NEXT TACTICAL CO-ORDINATION MEETING SCHEDULED FOR 13:00 HOURS TMO'

**(TMO – TACTICAL MODE OSCAR)**

10:50 MESSAGE FROM INCIDENT: 'CU8 AS PER PHONE CONVERSATION, REQUEST 10 PUMP RELIEF'

10:55:19 MESSAGE FROM CONTROL: 'KENT DRONE IS AVAILABLE, ETA UPTO 2 HOURS, BCC NOTIFIED'

**(BCC – BRIGADE COORDINATION CENTRE)**

11:06 MESSAGE FROM INCIDENT: 'AC ROE REQUEST ATTENDANCE OF TWO SAIs'

**(SAI – SENIOR ACCIDENT INVESTIGATOR)**

11:20:04 MESSAGE FROM INCIDENT: 'AC ROE, REQUEST IMMEDIATE ATTENDANCE OF A WATER BOWSER'

11:32:10 MESSAGE FROM INCIDENT: 'CU8 - AC ROE, RESIDENTIAL BLOCK OF FLATS OF 24 FLOORS, 25M X 25M, SYSTEMATIC SEARCH OF FLOORS 1 – 12 COMPLETED, CREWS PROGRESSING AND FIREFIGHTING AND SEARCHING ON 13<sup>TH</sup> FLOOR. 40% OF WHOLE BUILDING REMAINS ALIGHT, MAJOR INCIDENT DECLARED, HIGH RISE PROCEDURE



IMPLEMENTED, SAFETY CORDON IN PLACE, TL, ALP, GROUND MONITOR AND 5 JETS, BA MAIN CONTROL, TMO'

- 11:32:55 MESSAGE FROM INCIDENT: 'CU8 - REQUEST IMMEDIATE 2 GM RELIEFS'
- 11:36:40 MESSAGE FROM INCIDENT: 'AC ROE - REQUEST 2 SM IMMEDIATE RELIEFS, ALL ONCOMING RELIEFS TO TRAVEL ON BLUE LIGHT'
- 11:40:36 MESSAGE FROM INCIDENT: 'AC ROE REQUEST ATTENDANCE OF DUTY SCIENTIFIC ADVISOR'
- 11:59:59 MESSAGE FROM INCIDENT: 'AC ROE - REQUEST 10 PUMP RELIEF AT 14:30 HOURS'
- 12:08:41 MESSAGE FROM INCIDENT: 'CU8 - AS PER TELEPHONE CONVERSATION WITH OOW, REQUEST ATTENDANCE OF BABCOCK ENGINEER, DUE TO MULTIPLE APPLIANCES WITH MINOR DEFECTS'

**(OOW – OFFICER OF THE WATCH - AT CONTROL)**

- 12:33:35 MESSAGE FROM INCIDENT: 'CU8 - AC ROE REQUEST ATTENDANCE OF OSU WITH DIESEL FOR ON GOING PUMPING APPLIANCES'
- 12:37:42 MESSAGE FROM CONTROL: 'GM DISSANYAKE CONFIRMS THAT HE IS ATTENDING THIS INCIDENT TO OVERSEE G33S H42S OG59 AND OE73, WHO ARE ALL ATTENDING AS SAI. OE73 CURRENTLY DOES NOT SHOW THE ATTRIBUTE SAI ,HOWEVER E77 HAS CONFIRMED THAT HE IS AN SAI'

**(SAI – SENIOR ACCIDENT INVESTIGATOR)**

**(E77 – GM DISSANYAKE)**

- 12:49:31 MESSAGE FROM INCIDENT: 'CU8 - CONTACT ENGINEER FROM RADIO WORKSHOP IF HE IS STILL ON FIRE GROUND, MAKE HIMSELF KNOWN TO CU8 IF HE STILL IN ATTENDANCE, IF HE HAS LEFT THE SCENE OF 40 PUMP FIRE CAN WE ASK HIM TO RE ATTEND AS WE HAVE COMMS ISSUES'
- 13:02:05 MESSAGE FROM INCIDENT: 'CU8 FROM 40 PUMP FIRE, AC ELLIS IS NOW INCIDENT COMMANDER FROM THIS SCENE'
- 13:21:46 MESSAGE FROM INCIDENT: 'CU8 TACTICAL CO-ORDINATION MEETING NOW COMPLETED, NEXT TACTICAL MEETING IS AT 15:30 HOURS.'
- 14:19:22 MESSAGE FROM INCIDENT: 'CU8-AC ELLIS, 40 PF- RESIDENTIAL BLOCK OF FLATS OF 24 FLOORS, 25M X 25M, SYSTEMATIC SEARCH OF FLOORS 1 – 14COMPLETED, CREWS PROGRESSING AND FIREFIGHTING AND SEARCH AND RESCUE ON 15<sup>TH</sup> AND 16<sup>TH</sup> FLOOR. 40% OF WHOLE BUILDING REMAINS ALIGHT, MAJOR INCIDENT DECLARED ,HIGH RISE PROCEDURE IMPLEMENTED, SAFETY CORDON IN PLACE, BA MAIN CONTROL, TL, ALP, GROUND MONITOR AND 6 JETS, STEADY PROGRESS BEING MADE TMO'
- 14:25:22 MESSAGE FROM BCC - 'CU1 CONFIRM WATER CARRIER/WATER BOWSER NO LONGER REQUIRED.'

14:39 MESSAGE FROM INCIDENT: 'CU8 - AC ELLIS INFORM NPAS THAT WE HAVE COMMITTED A DRONE, BUT WILL NOT GO ABOVE 24 FLOORS OF BUILDING.

**(NPAS – NATIONAL POLICE AIR SERVICE)**

14:56:53 MESSAGE FROM INCIDENT: 'FROM CU8 X TEL TO OOW - REQUEST ROLLING 10 PUMP RELIEF UNTIL FURTHER NOTICE. CONFIRM REQUIRED FOR 17:30, CHANGE OF WATCH AND 23:00 HOURS'

**(XTEL – EXCHANGE TELEPHONE – COMMAND UNIT TELEPHONE)**

15:20 hrs MESSAGE FROM MET POLICE: 'DO WE STILL REQUIRE THE POLICE HELI TELI DOWNLINK?' Updated to ANSWER NO FOR HELI TELI DOWNLINE – CONFIRMED WITH CU8

16:08:21 MESSAGE FROM INCIDENT: 'CU8 - AC ELLIS - REQUEST A 5 GM, 10 SM, AS IMMEDIATE RELIEF AND ALL ON COMING OFFICERS ARE TO PROCEED ON THE BELL AND REPORT TO THE RVP ON LADBROKE GROVE'

**(TERM "ON THE BELL" – RESPONDING AS EMERGENCY RESPONSE ON BLUE LIGHTS)**

16:15:17 MESSAGE FROM INCIDENT: 'CU8-AC ELLIS BLOCK OF FLATS OF 24 FLOORS 25M X 25M, SYSTEMATIC SEARCH OF FLOORS 14 – 17 NOW COMPLETE. 10% OF BUILDING REMAINS ALIGHT, 6 JETS, BA MAIN CONTROL, TL, ALP, AND GROUND MONITORS IN USE STEADY PROGRESS BEING MADE TMO'

16:21:00 MESSAGE FROM INCIDENT: 'CU8 - AC ELLIS- 1430 RELIEF NOW IMPLEMENTED TMO'

16:48:36 MESSAGE FROM INCIDENT: 'CU8 AC ELLIS AT 16:30 HRS, TACTICAL WITHDRAWAL WITH ALL PERSONNEL IN BUILDING HAS BEEN CARRIED OUT, HAZARDOUS ZONE HAS BEEN ESTABLISHED, **TACTICAL MODE DELTA.**'

16:51:13 MESSAGE FROM INCIDENT: 'CU8 AT GRENFELL TOWER, 6 PERSONS CONFIRMED DECEASED AND REMOVED. TWO PERSONS LOCATED ON 9<sup>TH</sup> FLOOR, ONE PERSON LOCATED 13<sup>TH</sup> FLOOR, TWO ON 14<sup>TH</sup> FLOOR, ONE PERSON ON 15<sup>TH</sup>, 17<sup>TH</sup> AND 18<sup>TH</sup> FLOORS, TWO PERSONS ON 19<sup>TH</sup> FLOOR, ONE PERSON ON 23<sup>RD</sup> FLOOR. ALL APPARENTLY DEAD AND LEFT IN SITU.'

17:08:59 MESSAGE FROM INCIDENT: 'CU8 - AC ELLIS REQUEST OPS SUPPORT UNIT AS IMMEDIATE RELIEF, TO TRAVEL ON BLUE LIGHTS TO FACILITATE PROVISION OF DERV'

17:41:31 MESSAGE FROM INCIDENT: 'CU8 AC ELLIS REQUEST OSU CARRYING 4 MAJOR LIGHTING UNITS

17:51:52 MESSAGE FROM INCIDENT: 'CU8 AC ELLIS FOLLOWING TACTICAL WITHDRAWAL ROLE CALL HAS BEEN TAKEN ALL BRIGADE PERSONNEL ACCOUNTED FOR'

18:33:24 MESSAGE FROM INCIDENT: 'CU8 AC ELLIS FOLLOWING SIGNS OF INTERNAL COLLAPSE, ALL BRIGADE PERSONNEL WITHDRAWN AND INTERNAL OPERATIONS CEASED, HAZARD ZONE ESTABLISHED, EXTERNAL OPERATIONS CONTINUING, 1 TL,

1 GROUND MONITOR, 2 JETS, GAS AUTHORITY IN ATTENDANCE AND ATTEMPTING TO ISOLATE SUPPLY REMOTELY **TACTICAL MODE OSCAR'**

- 19:44:43 MESSAGE FROM INCIDENT: 'CU8 AC ELLIS 18:30 TACTICAL CO-ORDINATION MEETING NOW COMPLETE, NEXT MEETING SCHEDULED FOR 21:30 HOURS.
- 19:55:00 MESSAGE FROM AC ELLIS TO COMMISSIONERS GROUP: HIS PROFESSIONAL VIEW IS THAT THERE IS NO LONGER ANY SAVEABLE LIFE IN THE BUILDING.
- 20:00 est LFB VIEW THAT THERE IS NO FURTHER SAVEABLE LIFE WITHIN THE GRENFELL TOWER PASSED TO MULTI AGENCY GOLD GROUP VIA LFB GOLD COMMANDER, AC RICHARD MILLS.