
From: KENNY, LAURIE
Sent: 03 November 2016 13:01
To: Lawson, Alistair
Subject: RE: Missing Course Materials - Issue 24 (UNCLASSIFIED)

Hi Al,

We discussed this earlier. It was one of the TCAP's long grassed due to IT issues. Gary is trying to get a position on it from our perspective. Once he does I will get back to you.

Kind regards

Laurie Kenny
Group Manager
Personal Development

London Fire Brigade HQ
169 Union Street
London
SE1 0LL

T: [REDACTED]
M: [REDACTED]

E: laurie.kenny@london-fire.gov.uk



From: Lawson, Alistair [mailto:Alistair.Lawson@babcockinternational.com]
Sent: 03 November 2016 12:57
To: KENNY, LAURIE
Subject: FW: Missing Course Materials - Issue 24 (UNCLASSIFIED)

Classification: UNCLASSIFIED

Hi Laurie

I will await your steer as to way forward -:seems strange if it wasn't signed off

Rgds

Al

Alistair Lawson FCMI | Design Performance Manager
Skills and Learning | Support Services
Babcock International Group
Wyvil Court | Wyvil Road | Vauxhall | London | SW8 2TG
Mob: [REDACTED] | Alistair.Lawson@babcockinternational.com
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-----Original Message-----

From: Patel, Shilla
Sent: Thursday, November 03, 2016 10:30 AM GMT Standard Time
To: Lawson, Alistair
Cc: Burak, Hannah
Subject: RE: Missing Course Materials - Issue 24

Classification: UNCLASSIFIED

Hi Al

I've been liaising with Gary Pratt who is Peter Rickard's successor. He has reviewed the questions and we've identified the question with the error.

However, he has informed me this morning that the package and I'm assuming the TCAP 'Use of authority issued radio communication equipment (TCAP 0039)' was never signed off. He has suggested reviewing the package and amending it as this was created at least 3 years ago. Can I leave this with you to discuss with Laurie and Gary?

Many thanks

Shilla

Shilla Patel | Training Designer, Design Team
Skills and Learning | Support Services
Babcock International Group
Babcock Emergency Services Training Centre (Park Royal) | Park Royal Metro Centre | Britannia Way | Ealing | London | NW10 7PA
Tel: [REDACTED] | Shilla.Patel@babcockinternational.com
www.babcockinternational.com

From: Lawson, Alistair
Sent: 27 October 2016 16:49
To: Patel, Shilla
Cc: Burak, Hannah
Subject: RE: Missing Course Materials - Issue 24

Classification: UNCLASSIFIED

Can you speak to Arti pls as it is a missing course materials log issue

Thanks

Al

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From: Patel, Shilla
Sent: 27 October 2016 13:45
To: Lawson, Alistair
Cc: Burak, Hannah
Subject: RE: Missing Course Materials - Issue 24

Classification: UNCLASSIFIED

Hi Al

Who's the contact for this? I'm trying to figure out which question has the error as it doesn't state it below.

Many thanks

Shilla

Shilla Patel | Training Designer, Design Team
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Babcock International Group
Babcock Emergency Services Training Centre (Park Royal) | Park Royal Metro Centre | Britannia Way | Ealing | London | NW10 7PA
Tel: [REDACTED] | Shilla.Patel@babcockinternational.com
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From: Lawson, Alistair
Sent: 26 October 2016 16:02
To: Patel, Shilla
Cc: Burak, Hannah
Subject: Missing Course Materials - Issue 24

Classification: UNCLASSIFIED

Shilla

Are you aware that this remains outstanding?

Could you have a look and advise of how we resolve?

Thanks

24	08/12/2015	Use of authority issued radio communication equipment (TCAP 039)	course materials to be updated	The senior officer CBT package for Use of authority issued radio communication equipment (TCAP 039) has an answer that flags up as incorrect even when you provide the correct answer.	08/12/15	This has been updated - can you please test? I have raised this with Shilla Patel and will update you with a resolution date once I have a response from her.	10.08.16: Peter Rickard confirmed that the issue is still not resolved and same problem is occurring i.e. answer that flags up as incorrect even when you provide the correct answer. Babcock have been notified. 16.08.16: LFB chased for a response. 03.10.16: LFB chased Babcock to resolve this issue, awaiting response.
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