

Lakanal (03/07/09) Sequence of events Brigade Control

Time	Summary	Operator	Following Actions
16:18:40	999 call (01) received from occupant of Flat 65 reporting fire in bedroom. occupant on way out with baby	NDM	
16:20:09	999 call (02) received from resident reporting fire on 6th floor	SAL	
16:20:56	999 call (03) received reporting fire on 6th floor	HJK	
16:21:27	999 call (04) received from occupant of flat 79. Fire survival guidance given to caller	SAL	
16:21:34	999 call (05) received from occupant reporting fire on 11th floor - resident evacuating from 9th floor with her baby	NDM	
16:21:47	999 call (06) reporting fire on 9th floor	DR	
16:21:50	999 call (07) resident reporting smoke issuing from Lakanal	PWR	
16:22:04	999 call (08) resident of 5th floor reporting fire between 7th & 9th floors	RC	
16:22:17	999 call (09) reporting fire at Lakanal	VB1	
16:22:21	Radio message received from E371 booking status 3	LB	
16:22:24	999 call (10) reporting fire in block of flats, Dalwood Street, in Central Place	HJK	
16:22:28			

DRAFT

Lakanal Sequence of events (Brigade Control)

Time	WAV Ref.	Summary	Operator	Following Actions
16:18:40	1	999 call (01) received from occupant of Flat 65 reporting fire in bedroom. occupant on way out with baby	NDM	
16:20:09	2	999 call (02) received from resident reporting fire on 6th floor	SAL	
16:20:56	3	999 call (03) received reporting fire on 6th floor	HJK	
16:21:27	4	999 call (04) received from occupant of flat 79. Fire survival guidance given to caller	SAL	RT: 16:25:45, 16:28:54, 16:33:00, 16:36:44 OPU: 16:44:40, 16:49:49, 17:04:05, 17:11:52, 17:24:19, 18:31:39 & 19:07:12
16:21:34	5	999 call (05) received from occupant reporting fire on 11th floor - resident evacuating from 9th floor with her baby	NDM	
16:21:47	6	999 call (06) reporting fire on 9th floor	DR	
16:21:50	7	999 call (07) resident reporting smoke issuing from Lakanal	PWR	
16:22:04	8	999 call (08) resident of 5th floor reporting fire between 7th & 9th floors	RC	

65

79

DRAFT

Lakanal Sequence of events (Brigade Control)

Time	WAV Ref.	Summary	Operator	Following Actions
16:22:17	9	999 call (09) reporting fire at Lakanal	VB1	
16:22:21	11	Radio message received from E371 booking status 3	LB	
16:22:24	10	999 call (10) reporting fire in block of flats, Dalwood Street, in Central Place	HJK	
16:22:28	12	999 call (11) Resident of flat 64 (knocking at neighbours door)	TW	64
16:22:34	15	Radio message received from E372 booking status 2	LB	
16:22:35	13	999 call (12) Calling from Lakanal on 9th floor - on way out	LAH	
16:22:36	14	999 call (13) reporting fire on 9th floor	NDM	
16:22:41	16	999 call (14) to fire in big building near Southampton Way	JB	

DRAFT

Lakanal Sequence of events (Brigade Control)

Time	WAV Ref.	Summary	Operator	Following Actions
16:22:54	17	Radio message to E371 informing them that multiple calls are being received and that a further attendance sent	LB	
16:23:08	18	999 call (15) from resident of Flat 30 - reports smoke issuing high above her	RC	30
16:23:13	19	999 call (16) reporting fire at Lakanal House	NDM	
16:23:15	20	999 call (17) reporting smoke issuing from 91 Lakanal House	HJK	91
16:23:19	21	Tel call from PM at Stratford fallback offering to take calls	HFS	
16:23:34	22	999 call (18) reporting fire at Sceaux Gardens (Fire Brigade already there)	VB1	
16:23:41	23	Radio messages from E355 booking Status 2 and E371 booking status 3	LB	
16:23:47	24	999 call (19) from resident of flat 61- reports fire going on over roof - on way out	NDM	61

DRAFT

Lakanal Sequence of events (Brigade Control)

Time	WAV Ref.	Summary	Operator	Following Actions
16:23:50	25	999 call (20) reporting fire at Southampton Way	RC	
16:23:55	26	999 call (21) reporting fire off Southampton Way	JB	
16:23:59	27	Radio messages from E351 booking status 2 and E352 booking status 2	LB	
16:24:16	28	Radio message from E371 stating "Make Pumps 4"	LB	
16:25:05	29	Tel call to LAS Control to inform them of persons involved and to request their attendance	DR	
16:25:32	30	999 call (22) reporting fire at Sceaux Gardens	HJK	
16:25:45	32	Radio message to E351 regarding occupant of flat 79 - E351 booked status 3	LB	16:21:27 (EMG 04 - Flat 79)
16:25:48	31	999 call (23) calling from office building - can see flats on fire	LH	

79

DRAFT

Lakanal Sequence of events (Brigade Control)

Time	WAV Ref.	Summary	Operator	Following Actions
16:25:50	33	Tel call from CU4 booking status 2	VB1	
16:26:02	34	999 call (24) Calling from Camberwell College of Art - can see fire in Camberwell	VB1	
16:26:12	35	999 call (25) reporting fire at Lakanal, Sceaux Gardens	TW	
16:26:26	36	Radio message from E355 booking status 2	LB	
16:26:53	37	999 call (26) reporting fire in Southampton Way	JB	
16:27:02	38	Radio message from E352 booking status 3	LB	
16:27:16	39	999 call (27) reporting fire in Tower block - seen from Commercial Way	TW	
16:27:19	40	Tel call to Police informing them of 4PF	NDM	

DRAFT

Lakanal Sequence of events (Brigade Control)

Time	WAV Ref.	Summary	Operator	Following Actions
16:27:54	41	Tel call from OK16 booking status 2	JB	
16:28:08	42	999 call (28) from Resident flat 68. Fire Survival Guidance given	HJK	EMG: 16:32:46 RT: 16:33:00, 16:36:44, OPU: 16:44:40, 16:49:49, 17:11:52, 17:24:19, 19:07:12
16:28:26	43	Radio operator calling E351 but no response	LB	
16:28:33	44	Tel call to Police informing them that the LAS are attending incident	DR	
16:28:39	45	Radio message from E355 booking status 3 then offering to take message for E351	LB	
16:28:54	46	Radio message to E355 passing information regarding occupant in flat 79 - E355 to pass message on to E351	LB	16:21:27 (EMG 04 - Flat 79)
16:29:11	47	999 call (29) reporting a fire in a 10 storey building Peckham High Street	NDM	
16:29:21	48	Tel call from OE70 to obtain incident information as ordered to attend as Press Officer	RC	

68

79

DRAFT

Lakanal Sequence of events (Brigade Control)

Time	WAV Ref.	Summary	Operator	Following Actions
16:29:50	49	Tel call from ORT - informed of 4PF and of 26 calls received	PWR	
16:29:56	50	Radio message from E351 booking them as Incident Command Pump and WM Howling as Incident Commander	LB	
16:30:35	51	999 call (30) reporting fire in a block of flats behind Peckham Road	AG	
16:30:46	52	Radio Operator calling E351 but no response	LB	
16:32:17	53	Radio operator calling E351 but no response	VB1	
16:32:37	54	Radio Operator calling E352 but no response - E372 offer to pass message on	VB1	
16:32:46	55	999 call (31) from resident of flat 68 (2nd call from woman - call 28). Fire Survival Guidance given	AG	EMG: 16:28:04 RT: 16:33:00, 16:36:44 OPU: 16:44:40, 16:49:49, 17:11:52, 17:24:19, 19:07:12
16:33:00	56	Radio message to E372 passing information regarding occupants of flats 79 & 68	VB1	16:21:27 (EMG 04 - Flat 79) 16:28:08 (EMG 28 - Flat 68)

82

79, 68

DRAFT

Lakanal Sequence of events (Brigade Control)

Time	WAV Ref.	Summary	Operator	Following Actions
16:33:08	57	999 call (32) reporting fire at the corner of Havil Street	LB	
16:33:33	58	999 call (33) reporting fire at Havil Street - can see people inside on top floor	RC	
16:34:21	59	Tel call from OE57 booking status 2 - advised of 2 FSG calls	TW	
16:34:36	60	999 call (34) resident calling from 173 Havil Estate - can see 3 flats on fire	LB	
16:35:05	61	Radio operator calling E372 but no response	VB1	
16:35:20	62	Radio operator calling E351 but no response	VB1	
16:35:29	63	Radio operator calling E351 but no response	VB1	
16:35:40	64	Radio operator calling E372 but no response	VB1	

DRAFT

Lakanal Sequence of events (Brigade Control)

Time	WAV Ref.	Summary	Operator	Following Actions
16:35:43	65	999 call (35) Calling from office in Southwark - can see block of flats on fire	HJK	
16:35:58	66	999 call (36) reporting fire in flat near Southampton Way	RC	
16:36:14	67	Radio operator calling E372 but no response	VB1	
16:36:25	68	Radio operator calling E351 but no response	VB1	
16:36:27	69	999 call (37) from resident of flat 80 trapped in flat	LB	RT: 16:36:44 OPU: 16:49:49, 17:11:52, 17:24:19, 18:31:39, 19:07:12
16:36:44	70	Radio message from OK16 booking status 3	VB1	
16:36:44	70	Radio message from E351 (WMM Howling) stating "Make Pumps 6"	VB1	
16:36:44	70	Radio message to E351 passing information regarding occupants of flats 68, 79 & 80	VB1	16:21:27 (EMG 04 - Flat 79) 16:28:08 & 16:32:46 (EMG 28 & 31 - Flat 68) 16:36:27 (EMG 37 - Flat 80)

80

68, 79, 80

DRAFT

Lakanal Sequence of events (Brigade Control)

Time	WAV Ref.	Summary	Operator	Following Actions
16:36:44	70	Radio message from CU4 booking status 3	VB1	
16:37:08	71	999 call (38) from resident of flat 57, 9th floor with neighbour and baby Fire Survival Guidance given	HJK	RT: 16:46:16
16:38:56	72	Tel call to SOM LT informing of 6PF and multiple FSG calls - LT states she will attend Control	HFS	
16:39:08	73	Radio ordering for H242 to 6PF	VB1	
16:40:08	74	Tel call to TWA requesting turncock for 6PF	RC	
16:40:54	75	Radio message from OE70 booking status 2 - advised of multiple FSG calls	LB	
16:41:19	76	Radio message from H242 booking status 3	VB1	
16:41:19	76	Radio ordering for H222 to 6PF	VB1	

57

DRAFT

Lakanal Sequence of events (Brigade Control)

Time	WAV Ref.	Summary	Operator	Following Actions
16:41:29	77	Tel call to PM asking him to check attendance on make-up	HFS	
16:42:16	78	Tel call from OK12 booking status 2	JB	
16:42:19	79	Tel call to Police informing them of the 6PF	RC	
16:42:48	80	999 call (39) received from husband of woman with baby - reports they are trapped in flat 81 (He is 3 mins away by car)	LB	RT: 17:37:28 EMG: 17:24:55, 17:30:13 OPU: 17:24:19, 17:26:19, 17:29:40, 18:31:39, 18:40:12, 19:07:12
16:43:08	81	Radio operator calling E351 but no response	VB1	
16:43:13	82	Tel call from OG51 booking status 2 as Press Officer - advised of FSG calls	JB	
16:43:18	84	Radio operator calling E351 but no response	VB1	
16:43:20	83	999 call (40) reporting smoke issuing off Havil Street	TW	

81

DRAFT

Lakanal Sequence of events (Brigade Control)

Time	WAV Ref.	Summary	Operator	Following Actions
16:43:29	85	Tel call to Environment Agency to inform them of the 6PF	RC	
16:44:20	86	999 call (41) reporting smoke issuing at Havil Street	NDM	
16:44:26	87	999 call (42) reporting block on fire in SE5	LB	
16:44:27	88	Radio operator calling E312 but no response	VB1	
16:44:40	89	Tel call to CU4 passing information regardin occupants of flats 68 & 79 - informed of FSG calls	PWR	16:21:27 (EMG 04 - Flat 79) 16:28:08 & 16:32:46 (EMG 28 & 31 - Flat 68)
16:45:05	90	Radio message from E351 passing first informative message from IC WM Howling	VB1	
16:45:10	91	999 call (43) from woman at Flat 82 trapped with baby - Fire Survival Guidance given	NDM	RT: 17:37:28 EMG: 17:24:55, 17:30:13 OPU: 16:49:49, 17:11:52, 17:24:19, 18:31:39, 18:40:14, 19:07:12
16:45:10	92	Tel call from E111 booking status 2 as GM	JB	

68, 79

82

DRAFT

Lakanal Sequence of events (Brigade Control)

Time	WAV Ref.	Summary	Operator	Following Actions
16:45:10	93	Tel call to ORT informing them of multiple FSG calls	HFS	
16:45:56	94	Radio message continuation of first informative message fom E351 to Control	VB1	
16:46:12	95	999 call (44) call received from Kings College Hospital - can see building on fire (due East of hospital)	HJK	
16:46:16	96	Radio message from Control to E351 confirming first informative message	VB1	
16:46:16	96	Radio message to E351 passing information regarding flat 57 - young baby inside with persons. Smoke logging	VB1	16:37:06 (EMG 39 - Flat 57)
16:46:36	97	Tel call from Stratford Fallback control confirming attendance	HFS	
16:48:35	98	Radio message from CU2 booking status 2	VB1	
16:48:59	99	Tel call from G7 booking status 2 - Informative message passed and advised of FSG calls	JB	

57

DRAFT

Lakanal Sequence of events (Brigade Control)

Time	WAV Ref.	Summary	Operator	Following Actions
16:49:24	100	Radio message from E351 WM Howling - Make Pumps 8	VB1	
16:49:49	101	Tel call to CU4 regarding flats 68,79,80,82 - asked for any news on these flats - CU4 also advised of fallen ceiling in flat 79	PWR	16:21:27 (EMG 04 - Flat 79) 16:28:08, 16:32:46 (EMG 28 & 31 - Flat 68) 16:36:25 (EMG 37 - Flat 80) 16:42:45, 16:45:06, 17:24:55, 17:30:13 (EMG 39, 43, 57,
16:49:53	102	Tel call from HFS to PM asking him to make a list of calls and flat numbers	HFS	
16:50:10	103	Radio messages from H222 booking status 3 and H251 booking status 5	VB1	
16:50:46	104	999 call (45) from resident reporting the fire is moving from 7th to 3rd floor - states they are out of the block but has left bird in flat	LB	
16:51:01	105	Tel call from E22 (Greenwich) querying why their PL and not their P was ordered as standby	NDM	
16:51:42	106	Radio messages from E312 booking status 3	VB1	
16:53:06	107	Tel call to O208 (Canteen Van) requesting attendance at incident - O208 not available	RC	

68, 79, 80, 82

DRAFT

Lakanal Sequence of events (Brigade Control)

Time	WAV Ref.	Summary	Operator	Following Actions
16:53:10	108	Tel call from E221 booking status 6 to Old Kent Road	HJK	
16:54:09	109	Tel call from E29A querying if they are needed to take anything to incident	TW	
16:54:21	110	Tel call from OG51 booking status 3	JB	
16:54:35	111	Tel call to O207 (Canteen Van) requesting attendance at incident - O207 available and attending	RC	
16:54:44	112	Tel call from OE78 booking status 2 as SM - Informative message passed	JB	
16:55:00	113	Radio message from E439 booking status 2	VB1	
16:55:03	114	Tel call to CU4 regarding concern for occupant of flat 79 - she has stopped talking / Control can't hear her breathing	PWR	16:21:27 (EMG 04 - Flat 79)
16:55:23	115	Radio message from CU4 confirming CU4 now ICP and SM Cartwright now IC	VB1	

79

DRAFT

Lakanal Sequence of events (Brigade Control)

Time	WAV Ref.	Summary	Operator	Following Actions
16:55:23	115	Radio message from OE57 booking status 3	VB1	
16:55:43	116	Tel call to unknown recipient from Control ref. person collapsed - no reply	LB	
16:57:29	117	Radio message from E111 booking status 3 - E70 booking status 2	VB1	
16:58:42	118	Radio message from E29A booking status 2	VB1	
16:58:51	119	Tel call from E103 responding as TA - informed of multiple FSG calls and people trapped	AG	
16:59:17	120	Radio messages from H38A booking status 2 and CU2 booking status 3	VB1	
16:59:42	121	Tel call from E121 responded to paging - stated it had gone 5pm and that he was now off-duty - did not attend	JB	
16:59:45	122	Tel call to LAS informed them of the 8PF	RC	

DRAFT

Lakanal Sequence of events (Brigade Control)

Time	WAV Ref.	Summary	Operator	Following Actions
17:00:55	123	Tel call to Police informing them of the 8PF	RC	
17:01:47	124	Tel call to the Environment Agency informing them of the 8PF	RC	
17:01:59	125	Tel call to Duty Press Officer informing them of the multiple FSG calls	HFS	
17:02:37	126	999 call (46) Calling from Kings College Hospital - can see fire towards Camberwell Green	LB	
17:03:20	127	Tel call to SM Foster mobilising him as Press Officer	HFS	
17:03:59	129	Radio message from Radio Officer (RW4) - Radio quality check	PWR	
17:04:01	128	999 call (47) reporting a fire in a block of flats in Camberwell	HJK	
17:04:05	130	Tel call to CU4 expressing concerns for occupant of flat 79 - asked for update	DR	16:21:27 (EMG 04 - Flat 79)

79

DRAFT

Lakanal Sequence of events (Brigade Control)

Time	WAV Ref.	Summary	Operator	Following Actions
17:04:22	131	999 call (48) reporting a fire in a high rise building near Camberwell Road	NDM	
17:04:31	132	Tel call to Stratford Fallback control regarding problem with printer at Stratford	HFS	
17:04:43	133	Radio message from CU4 SM Cartwright - Make pumps 12, Aerials 2	VB1	
17:05:11	134	Tel call to SOM Joanne Stibbards informing her of 12PF with multiple FSG calls - SOM Lindsay Turner in attendance in Control - SOM Stibbards not required to attend	PWR	
17:05:11	135	Radio message to CU4 confirming - Make Pumps 12, aerials 2	VB1	
17:05:16	136	999 call (49) Calling from Kings College Hospital - can see building burning not far from Tower Bridge	RC	
17:05:26	137	Tel call from E80 booking status 2 - informed incident now a 12PF	AG	
17:06:57	138	999 call (50) reporting a man inside a top floor flat while building is alight	NDM	

DRAFT

Lakanal Sequence of events (Brigade Control)

Time	WAV Ref.	Summary	Operator	Following Actions
17:07:21	139	999 call (51) 2nd call from resident (45) Block is falling, she has left animal inside	AG	45
17:07:23	140	Radio message passing priority ordering to F222, E221 & H251	VB1	
17:07:27	141	Tel call to Stratford Fallback control requesting that PM check for appliances that may be in wrong place	HFS	
17:07:45	142	Tel call from OE64 booking status 2 as SM	JB	
17:09:21	143	Tel call from OF55 booking status 2 as SM	JB	
17:09:59	144	Radio message from OK13 booking status 3	VB1	
17:10:39	145	999 call (52) reporting fire in a high rise block - seen from office (Camberwell Green Magistrates Court)	NDM	
17:10:54	146	999 call (53) 3rd call from resident (45, 51) says should be more water	AG	45, 51

DRAFT

Lakanal Sequence of events (Brigade Control)

Time	WAV Ref.	Summary	Operator	Following Actions
17:11:14	147	Radio message to H241 confirming they are status 3	VB1	
17:11:14	147	Radio message to CU4 regarding man trapped in flat on top floor	VB1	
17:11:14	147	Radio message from G7 booking status 3	VB1	
17:11:40	148	Tel call from BM7 booking status 2 as AC1	JB	
17:11:52	149	Tel call from CU4 confirming knowledge of flats 68, 79, 80, 82 - CU4 advised of man burning on top floor. CU4 then request attendance of Local Authority Liaison Officer (LALO)	NDM	16:21:27 (EMG 04 - Flat 79) 16:28:08, 16:32:46 (EMG 28 & 31 - Flat 68) 16:36:25 (EMG 37 - Flat 80) 16:42:45, 16:45:06, 17:24:55, 17:30:13 (EMG 39, 43, 57,
17:12:11	150	Tel call from RMC to OOW confirming AC Turek as monitoring officer	PWR	
17:13:17	151	999 call (54) 2nd call from (caller 50) - people are shouting. It's spreading. A man is shouting	HJK	
17:14:35	152	Radio message from CU4 booking DAC Chidgey status 3	VB1	

68, 79, 80, 82

DRAFT

Lakanal Sequence of events (Brigade Control)

Time	WAV Ref.	Summary	Operator	Following Actions
17:14:43	153	Tel call to LB of Southwark attempting to request LALO - put through to Gas Authority	AG	
17:15:34	154	Tel call from F241 booking status 5 to E35	RC	
17:17:05	155	Radio message from CU4 (SM Cartwright) confirming RVP at Southampton Way	VB1	
17:17:55	156	Tel call to Police informing them of the 12PF	DR	
17:19:10	157	Radio message from CU4 confirming E211 now status 3.	VB1	
17:19:10	157	Radio message from CU4 confirming GM Freeman now IC	VB1	
17:19:10	157	Radio message from CU4 GM Freeman passing second informative message	VB1	
17:19:18	158	Tel call to Environment Agency informing them of the 12PF	DR	

DRAFT

Lakanal Sequence of events (Brigade Control)

Time	WAV Ref.	Summary	Operator	Following Actions
17:19:45	159	Radio message from CU4 GM Freeman continuing second informative message	VB1	
17:19:51	160	999 call (55) reporting a fire in block opposite 'Letsom'	JB	
17:19:55	161	Radio message from CU4 GM Freeman continuing second informative message	VB1	
17:19:55	161	Radio message from CU4 confirming DAC Chidgey as IC	VB1	
17:21:51	162	Radio message from CU4 requesting one further FRU	VB1	
17:23:00	163	999 call (56) reporting a fire in building off Peckham Road	HJK	
17:23:00	164	Radio message to CU4 stating incident has been made a Persons Reported by HFS - confirmed by CU4	VB1	
17:23:28	165	Tel call to LB of Southwark attempting to request LALO	AG	

DRAFT

Lakanal Sequence of events (Brigade Control)

Time	WAV Ref.	Summary	Operator	Following Actions	
17:24:19	166	Tel call from CU4 regarding confirmation of flat Nos still involved in FSG calls - flats 68,79,80,81 & 82 passed	LB	16:21:27 (EMG 04 - Flat 79) 16:28:08, 16:32:46 (EMG 28 & 31 - Flat 68) 16:36:25 (EMG 37 - Flat 80) 16:42:45, 16:45:06, 17:24:55, 17:30:13 (EMG 39, 43, 57,	68, 79, 80, 81, 82
17:24:19	166	Tel call from CU4 regarding confirmation of flat Nos still involved in FSG calls - flats 68,79,80,81 & 82 passed	PWR	16:21:27 (EMG 04 - Flat 79) 16:28:08, 16:32:46 (EMG 28 & 31 - Flat 68) 16:36:25 (EMG 37 - Flat 80) 16:42:45, 16:45:06, 17:24:55, 17:30:13 (EMG 39, 43, 57,	68, 79, 80, 81, 82
17:24:43	167	Tel call from E80 booking status 3	RC		
17:24:52	168	Tel call to LB of Southwark attempting to request LALO	AG		
17:25:03	169	999 call (57) from a Community Midwife re: woman/baby trapped in bathroom in flat 82	HJK	RT: 17:37:28 EMG: 16:42:45, 16:45:06, 17:24:55, 17:30:14 OPU: 16:49:49, 17:11:52, 17:24:19, 17:26:19, 17:29:40, 18:31:39, 18:40:14, 19:07:12	82
17:25:36	170	Tel call from LAS declaring Lakanal a major incident for the LAS	NDM		
17:26:19	171	Tel call to occupant of flat 81 - FSG given	HJK	16:42:45, 16:45:06, 17:24:55, 17:30:13 (EMG 39, 43, 57, 58 - Flat 81/82)	81
17:26:30	172	Tel call to LB of Southwark attempting to request LALO - direct line phone number given to AG	AG		

DRAFT

Lakanal Sequence of events (Brigade Control)

Time	WAV Ref.	Summary	Operator	Following Actions	
17:27:35	173	Tel call to LB of Southwark attempting to request LALO - no reply from number given	AG		
17:28:36	174	Tel call from RMC - HFS advised them that he has made incident PR and entered this on the incident report	HFS		
17:29:40	175	Tel call to CU4 regarding concern for mother and baby in bathroom of flat 81	PWR	16:42:45, 16:45:06, 17:24:55, 17:30:13 (EMG 39, 43, 57, 58 - Flat 81/82)	81, 82
17:29:42	176	Tel call from E312 confirming status 1 at New Cross	NDM		
17:30:17	177	999 call (58) 2nd call from Community Midwife - flat number containing mother and baby is 81 not 82. Baby can't breathe	RC	RT: 17:37:28 EMG: 16:42:45, 16:45:06, 17:24:55, 17:30:13 OPU: 16:49:49, 17:11:52, 17:24:19, 17:26:19, 17:29:40, 18:31:39, 18:40:14, 19:07:12	81
17:30:43	178	Tel call from RMC confirming information passed by HFS regarding LAS declaring Lakanal a Major Incident	DR		
17:30:58	179	Tel call to LB of Southwark requesting attendance of a LALO - confirmed LALO is attending	AG		
17:31:13	180	Tel call from F73 responding to paging - advised JN that FS tag removed - did not attend	JB		

DRAFT

Lakanal Sequence of events (Brigade Control)

Time	WAV Ref.	Summary	Operator	Following Actions
17:31:17	181	Tel call from Duty Press Officer regardin a problem getting information from Press Officer attending incident	DR	
17:31:40	182	Tel call to CU4 stating the LAS have declared Lakanal a major incident	PWR	
17:32:26	183	Radio message from CU4 requesting additional Press Officer	LB	
17:32:53	184	Radio message to CU4 confirming request for additional Press Officer	LB	
17:33:38	185	Tel call to RMC confirming that 'Persons Reported' has been added to incident log	HFS	
17:34:51	186	Radio message from CU4 DAC Chidgey - Make FRU's 3	VB1	
17:35:24	187	Tel call from F108 booking status 2	SAL	
17:35:37	188	Radio message to CU4 confirming F108 now status 2	VB1	

DRAFT

Lakanal Sequence of events (Brigade Control)

Time	WAV Ref.	Summary	Operator	Following Actions
17:35:50	189	Radio message from CU4 requesting one additional CU	VB1	
17:36:16	190	Radio message to CU4 confirming request for one additional CU	VB1	
17:37:17	191	Radio message to CU4 - no response	VB1	
17:37:28	192	Radio message to CU4 regarding baby stuck in bathroom with female in flat 81	VB1	16:42:45, 16:45:06, 17:24:55, 17:30:13 (EMG 39, 43, 57, 58 - Flat 81/82)
17:39:26	193	Tel call to CU4 regarding E80 attending as FS now to attend as GM - further FS to be ordered as replacement	DR	
17:41:25	194	Tel call from CU8 booking status 2	NDM	
17:42:04	195	Tel call to H27 - books status 2 - advised of FSG calls	JB	
17:42:12	196	Radio message from CU4 DAC Chidgey - 3rd informative message passed - HART team and BA crews committed	VB1	

81

DRAFT

Lakanal Sequence of events (Brigade Control)

Time	WAV Ref.	Summary	Operator	Following Actions
17:42:56	197	Tel call from E39 querying reason for restricted attendance	HJK	
17:43:28	198	Radio message from CU4 DAC Chidgey - Make Pumps 15 + 2 additional Station Managers	VB1	
17:46:09	199	Tel call from H212 booking status 1 at E37	LB	
17:46:26	200	Radio message calling E312 - No response	VB1	
17:46:26	200	Radio ordering for F241 and G341 to attend 15PF	VB1	
17:48:18	201	Tel call from OG59 booking status 2	HJK	
17:48:34	202	Tel call from E312 booking status 2	LB	
17:48:38	203	Radio message from CU4 booking OE64 status 3	VB1	

DRAFT

Lakanal Sequence of events (Brigade Control)

Time	WAV Ref.	Summary	Operator	Following Actions
17:48:54	204	Radio message from CU4 DAC Chidgey - 4th informative message passed - Gas & Electric supplies involved	VB1	
17:49:05	205	Tel call from E29 booking status 2	JB	
17:49:24	206	Tel call to Police informing of 15PF	NDM	
17:49:44	207	Radio message to CU4 confirming 4th informative message	VB1	
17:49:47	208	Tel call from A30 booking status 2	LB	
17:50:42	209	Tel call from BM7 booking status 3	JB	
17:51:25	210	Tel call to RMC regarding welfare issues - Control / Operational staff	HFS	
17:52:10	211	Radio message from CU4 DAC Chidgey - 5th informative message passed	VB1	

DRAFT

Lakanal Sequence of events (Brigade Control)

Time	WAV Ref.	Summary	Operator	Following Actions
17:52:19	212	999 call (59) 4th call from resident (45, 51, 53) The water has stopped, but fire continues downstairs	RAG	
17:52:21	213	Tel call from E110 booking status 2	PWR	
17:52:22	214	Tel call to Environment Agency informing them of 15PF	NDM	
17:52:23	215	Tel call to Gas Authority requesting attendance and ETA	AG	
17:54:29	216	Radio message to CU4 confirming 5th informative message	VB1	
17:56:18	217	Tel call from RMC requesting that Control ask Police for access to Heli-Teli downlink	HFS	
17:57:26	218	Tel call from ORT 0701 - given details of 5th informative message	PWR	
17:57:49	219	Tel call to Police requesting Heli-Teli downlink	HFS	

DRAFT

Lakanal Sequence of events (Brigade Control)

Time	WAV Ref.	Summary	Operator	Following Actions
17:58:55	220	Tel call requesting attendance of EDF Energy	AG	
18:00:26	221	Tel call from AOD advising of a probable 8 Pump relief request for 19:00	DR	
18:01:43	222	Tel call from Radio Officer (RW4) - Radio quality check	DR	
18:02:05	223	Tel call from London Traffic Control (LTC) regarding traffic cordons	PWR	
18:02:20	224	Radio message to CU4 passing ETA for gas board	VB1	
18:03:31	225	Tel call from RPE1 - passed latest informative message	DR	
18:03:40	226	Tel call to RMC regarding access to Heli-Teli	HFS	
18:06:15	227	Tel call from CU4 - ID of 3rd CU identified by RAG as CU8 - A30 booked status 3	RAG	

DRAFT

Lakanal Sequence of events (Brigade Control)

Time	WAV Ref.	Summary	Operator	Following Actions
18:06:58	228	Tel call to CU4 regarding traffic cordons	PWR	
18:08:25	229	Tel call to LTC regarding traffic cordons	PWR	
18:10:35	230	Tel call from Non-Uniform Duty Press Officer regarding inability to contact incident PR officer	HFS	
18:15:41	231	Tel call requesting telephone number of Emergency Planning Officer (EPO)	HFS	
18:17:13	232	Radio message from CU4 DAC Chidgey - Make FRU's 6	VB1	
18:17:46	233	Radio message to CU4 confirming Make FRU's 6	VB1	
18:17:46	233	Radio message to CU4 confirming H252 now status 3	VB1	
18:19:04	234	Tel call to RMC passing contact details etc for EPO	PWR	

DRAFT

Lakanal Sequence of events (Brigade Control)

Time	WAV Ref.	Summary	Operator	Following Actions
18:19:16	235	Radio message from CU4 stating BM Turek now IC	VB1	
18:19:16	235	Radio message from CU4 requesting attendance of further FIU with camera	VB1	
18:19:49	236	Radio message to CU4 confirming request for a further FIU with camera	VB1	
18:21:30	237	Radio message to CU4 regarding type of camera required	DI	
18:22:05	238	Radio ordering for H276 to the 12PF	DI	
18:25:26	239	Radio message from CU4 BM Turek requesting 8 pump relief + 6 WMs for 19:00	WL	
18:25:58	240	Tel call from BBC Press - informative passed	PB	
18:26:52	241	Radio message to CU4 confirming relief request	WL	

DRAFT

Lakanal Sequence of events (Brigade Control)

Time	WAV Ref.	Summary	Operator	Following Actions
18:28:22	242	Radio message from CU4 giving RVP for reliefs as Peckham Road J/O Havil Street	WL	
18:29:38	243	Radio message to CU4 confirming RVP for reliefs	WL	
18:31:13	244	Radio message from CU4 booking BM Dobson & SM Bird status 3	WL	
18:31:39	245	Tel call from CU4 regarding phone numbers for flats 80 & 81 and update on flat 79	LJ	16:36:25 (EMG 37 - Flat 80) 16:42:45, 16:45:06, 17:24:55, 17:30:13 (EMG 39, 43, 57, 58 - Flat 81/82)
18:32:20	246	Tel call from RMC querying how to use / switch on Heli-Teli	YAH	
18:32:40	247	Tel call from OK15 booking status 2 to 15PF with cameras	PAC1	
18:35:49	248	Tel call to RMC regarding the 8 pump relief	BRE	
18:38:31	249	Radio message from CU4 BM Turek requesting one additional CU	WL	

80, 81, 79

DRAFT

Lakanal Sequence of events (Brigade Control)

Time	WAV Ref.	Summary	Operator	Following Actions
18:39:22	250	Radio message to CU4 confirming request for one additional CU	WL	
18:39:53	251	Radio message from CU4 confirming RVP details for reliefs	WL	
18:40:14	252	Tel call to CU4 requesting update re. occupants of flat 81 - CU4 confirms occupants now in care of LAS	LJ	16:42:45, 16:45:06, 17:24:55, 17:30:13 (EMG 39, 43, 57, 58 - Flat 81/82)
18:40:16	253	Radio message to CU4 confirming RVP details for relief appliances	WL	
18:40:17	254	Tel call to RMC regarding identity of relief appliances	BRE	
18:42:33	255	Tel call from RMC querying whether the LALO has been requested from incident	LJ	
18:44:55	256	Tel call from Duty Press Officer requesting H27 contact Steve Cox in the Press Office	YAH	
18:45:00	257	Tel call from E311 booking status 1 at E35	RAG	

81, 82

DRAFT

Lakanal Sequence of events (Brigade Control)

Time	WAV Ref.	Summary	Operator	Following Actions
18:45:13	258	Tel call from Bonnie Royal (LALO) requesting to speak to Alex (AN)	SP	
18:46:27	259	Tel call from E131 booking status 2 to assist in fire investigation	JW	
18:46:38	260	Radio message from CU4 BM Turek - Make Pumps 18, FRU's 9	WL	
18:47:12	261	Radio message to CU4 confirming make pumps 18, FRU's 9	WL	
18:47:50	262	Tel call from RMC OOD requesting that E131 as FS & OE90 as PR are attached to the incident	LJ	
18:48:24	263	Radio message from H38A & OK15 both booking status 3	WL	
18:48:34	264	Tel call to RMC confirming reliefs for 18PF	BRE	
18:49:01	265	Tel call from RMC confirming Stage 1 SR and reliefs	LJ	

DRAFT

Lakanal Sequence of events (Brigade Control)

Time	WAV Ref.	Summary	Operator	Following Actions
18:51:27	266	Tel call from CU4 regarding shutdown of gas supply	SP	
18:51:46	267	Tel call from F282 booking status 2 for relief	PB	
18:51:58	268	Radio message from CU4 BM Turek requesting attendance of 3 further SM's	WL	
18:52:39	269	Radio message to CU4 requesting confirmation of RVP	WL	
18:53:12	270	Radio message to CU4 confirming details of RVP	WL	
18:54:12	271	Tel call to RMC regarding ordering of extra officers to incident	LJ	
18:54:35	272	Radio messages from E311 & H212 booking status 3	WL	
18:55:07	273	Tel call from H311 booking status 2	DH1	

DRAFT

Lakanal Sequence of events (Brigade Control)

Time	WAV Ref.	Summary	Operator	Following Actions
18:55:11	274	Tel call to gas board requesting their reference	SP	
18:55:55	275	Radio message to CU4 requesting they contact OOW urgently	WL	
18:57:10	276	Tel call to RMC/AOD regarding authority to order on extra officers	YAH	
18:57:24	277	Extra officers	BRE	
18:57:57	278	Tel call to LAS informing them of the 18PF	GW1	
18:58:32	279	Tel call to Police informing them of the 18PF	GW1	
18:59:44	280	Tel call from H321 booking status 2 as relief	PAC1	
18:59:50	281	Tel call to Thames Water Authority informing them of the 18PF	GW1	

DRAFT

Lakanal Sequence of events (Brigade Control)

Time	WAV Ref.	Summary	Operator	Following Actions
19:00:21	282	Tel call from G28 booking status 2	JW	
19:01:47	283	Tel call to Environment Agency informing them of the 18PF	GW1	
19:02:16	284	Tel call from BM4 booking status 2	JW	
19:03:31	285	Tel call from E43 responding to paging as an additional SM - books status 2	PAC1	
19:06:51	286	Tel call from CU4 booking OK15 status 3	WL	
19:06:51	286	Tel call from CU4 requesting ID of 4th CU attending	WL	
19:07:12	287	Tel call to CU4 DAC Chidgey regarding occupants of flats 68, 79, 80, 81 & 82	LJ	16:21:27 (EMG 04 - Flat 79) 16:28:08, 16:32:46 (EMG 28 & 31 - Flat 68) 16:36:25 (EMG 37 - Flat 80) 16:42:45, 16:45:06, 17:24:55, 17:30:13 (EMG 39, 43, 57, 58 - Flat 81/82)

68, 79, 80,
81, 82

DRAFT

Lakanal Sequence of events (Brigade Control)

Time	WAV Ref.	Summary	Operator	Following Actions
19:07:47	288	Radio message to CU4 confirming CU5 attending	WL	
19:08:55	289	999 call (60) reporting woman or man on top floor balcony facing Dalwood Street	PAC1	
19:11:48	291	Radio message to CU4 regarding further call received from a MOP stating there is a woman trapped on a top floor balcony facing Dalwood Street	WL	
19:11:48	290	Radio message from H346 booking status 3	WL	
19:12:02	291	Tel call from RPE confirming RPE unit is attending incident - EDBA also being sent - OSU to go on bell	LJ	
19:15:00	292	Tel call to G25 regarding G25A attending incident with EDBA	LJ	
19:16:16	293	Tel call to RMC re. G25A attending incident for EDBA	LJ	
19:16:56	294	Tel call from G28 booking status 3 as SM	JW	

DRAFT

Lakanal Sequence of events (Brigade Control)

Time	WAV Ref.	Summary	Operator	Following Actions
19:17:13	295	Tel call from RMC regarding E21 attending Saint Thomas's Hospital for injured FF - FRU to be on request only	YAW	
19:18:31	296	Radio message from CU4 requesting details of flat number for woman on top floor on balcony	WL	
19:19:09	297	Tel call from OOW to JM (Stratford Fallback) re. request for FRU	YAW	
19:19:37	298	Tel call from GM FIU (F77) re. attendance at incident from off-duty status	JW	
19:20:25	299	Tel call from AOD requesting GM FIU (F77) to incident due to multiple fatalities	YAW	
19:22:12	300	Radio message to CU4 calling them up	WL	
19:22:12	301	Radio message to CU4 confirming no further information available re. person on balcony	WL	
19:22:20	302	Tel call from RPE3 booking status 3 to Croydon	BRE	

DRAFT

Lakanal Sequence of events (Brigade Control)

Time	WAV Ref.	Summary	Operator	Following Actions
19:27:20	303	Tel call from RMC re. instructions for attendance of G25A	BRE	
19:29:28	304	Tel call from E131 booking status 3	PAC1	
19:29:59	305	Tel call from G25 - address of incident passed for G25A	RAG	
19:30:29	306	Tel call from Andy Barretts staff officer requesting details of last informative	YAW	
19:31:39	307	Tel call to G25 regarding G25A attending incident with EDDBA	BRE	
19:33:11	308	Tel call from CU4 regarding informative message	BRE	
19:37:57	309	Tel call from RPE1 confirming attendance at E37 to meet G25A	RAG	
19:45:03	310	Tel call from E21 confirming attendance at Saint Thomas' Hospital for injured FF	PAC1	

DRAFT

Lakanal Sequence of events (Brigade Control)

Time	WAV Ref.	Summary	Operator	Following Actions
19:46:09	311	RT message from CU4 confirming AC Barrett now in attendance	PB	
19:48:06	312	Radio message from CU4 BM Turek - 6th informative message passed	PB	
19:49:25	313	RT message from M2FS to CU4 confirming details of 6th informative message	PB	
19:54:13	314	Tel call from Press Association requesting to speak to the Duty Press Officer	RAG	
19:58:04	315	Tel call from BBC News requesting to speak to the Duty Press Officer	RAG	
20:02:16	316	Tel call from London Traffic Control Centre (LTCC) requesting an update on the 18PF	LJ	
20:02:17	317	Tel call from Al Jazeera TV requesting details of the 18PF Lakanal House - details taken	YAW	
20:03:36	318	Tel call from the Daily Mirror requesting to speak to the Duty Press Officer re. Lakanal House	RAG	

DRAFT

Lakanal Sequence of events (Brigade Control)

Time	WAV Ref.	Summary	Operator	Following Actions
20:04:35	319	Tel call to Steve Cox (Duty Press Officer) passing details for Al Jazeera TV	YAW	
20:07:53	320	Tel call from The Guardian - details taken	SP	
20:09:26	321	Tel call from CNN News (USA) - details taken	YAW	
20:12:42	322	Tel call from Steve Cox (Duty Press Officer) re. attendance at the Press Office	YAW	
20:12:51	323	Tel call from Italian State TV re. Lakanal incident - details taken	PAC1	
20:16:39	324	Tel call from BBC Radio 5 Live re. Lakanal incident - details taken	SP	
20:17:34	325	Tel call to Press Office re. The Guardian & BBC Radio 5 Live	YAW	
20:20:12	326	Tel call from CU5 requesting details of appliances attending incident	YAW	

DRAFT

Lakanal Sequence of events (Brigade Control)

Time	WAV Ref.	Summary	Operator	Following Actions
20:23:35	327	Tel call from Press Association - put through to Press Office	RAG	
20:27:26	328	Tel call from unknown Press agency - put through to Press Office	YAW	
20:29:34	329	RT message from E225 booking status 0 defective - confirms a further ALP not required at scene of 18PF	WL	
20:30:32	330	Tel call from CU4 requesting an SM to pick up CU crew at A30	BRE	
20:33:25	331	RT message from CU4 requesting 6 pump 3 Watch Manager relief at 2110 hrs	WL	
20:34:08	332	RT message from M2FS confirming details of relief request	WL	
20:36:07	333	Tel call from OG74 re. picking up crew at A30 to take to scene of 18PF	BRE	
20:43:54	334	RT message from CU4 passing "Fire Surrounded" message	WL	

DRAFT

Lakanal Sequence of events (Brigade Control)

Time	WAV Ref.	Summary	Operator	Following Actions
20:44:44	335	Tel call from BBC News - put through to Press Office	GW1	
20:46:12	336	RT message to CU4 confirming Fire Surrounded message	WL	
20:47:38	337	RT message to CU4 trying to confirm Fire Surrounded message	WL	
20:48:02	338	RT message from CU4 confirming Fire Surrounded	WL	
20:48:19	339	RT message to CU4 confirming receipt of Fire Surrounded message	WL	
20:59:42	340	Tel call from Associated Press requesting update on Lakanal House	JW	

Lakanal Sequence of events (Brigade Control)

Start Time	Hour	Qtrhour	Duration	End time	Type	From	To	Message Type	Brief details	Op Name
00/01/1900 16:22	16	15	00:00:17	16:23:11	RT	Control	E371	Information passed	Multiple calls received - further attendance sent	Lorraine Bushell
00/01/1900 16:25	16	15	00:00:32	16:26:17	RT	Control	E351	Information passed	Flat 79 (Info regarding occupant) / E351 status 3	Lorraine Bushell
00/01/1900 16:26	16	15	00:00:16	16:26:42	RT	Control	E355	Status update	E355 Status 2	Lorraine Bushell
00/01/1900 16:28	16	15	00:00:07	16:28:33	RT	Control	E351	No response	No response	Lorraine Bushell
00/01/1900 16:30	16	30	00:00:07	16:30:53	RT	Control	E351	No response	No response	Lorraine Bushell
00/01/1900 16:32	16	30	00:00:18	16:32:55	RT	Control	E352	No response	No response - E372 offered to pass message on	Vicki Barnett
00/01/1900 16:33	16	30	00:00:41	16:33:41	RT	Control	E372	Information passed	Flat 79, 68 (Info regarding occupants)	Vicki Barnett
00/01/1900 16:35	16	30	00:00:07	16:35:27	RT	Control	E351	No response	No response	Vicki Barnett
00/01/1900 16:35	16	30	00:00:08	16:35:37	RT	Control	E351	No response	No response	Vicki Barnett
00/01/1900 16:35	16	30	00:00:14	16:35:54	RT	Control	E372	No response	No response	Vicki Barnett
00/01/1900 16:36	16	30	00:00:07	16:36:21	RT	Control	E372	No response	No response	Vicki Barnett
00/01/1900 16:36	16	30	00:00:07	16:36:32	RT	Control	E351	No response	No response	Vicki Barnett
00/01/1900 16:36	16	30	00:02:10	16:38:54	RT	Control	Any mobiles	Status update	OK16 Status 3	Vicki Barnett
00/01/1900 16:36	16	30	00:02:10	16:38:54	RT	Control	Any mobiles	Make up	Make Pumps 6 - E351 (WM Howling)	Vicki Barnett
00/01/1900 16:36	16	30	00:02:10	16:38:54	RT	Control	Any mobiles	Information passed	Flat No. 68, 79, 80 (Info regarding occupants passed to E351)	Vicki Barnett
00/01/1900 16:36	16	30	00:02:10	16:38:54	RT	Control	Any mobiles	Status update	CU4 Status 3	Vicki Barnett
00/01/1900 16:39	16	30	00:00:56	16:40:04	RT	Control	H242	Ordering	H242 - 6PF	Vicki Barnett
00/01/1900 16:43	16	30	00:00:08	16:43:16	RT	Control	E351	No response	No response	Vicki Barnett
00/01/1900 16:43	16	30	00:00:08	16:43:26	RT	Control	E351	No response	No response	Vicki Barnett
00/01/1900 16:44	16	30	00:00:19	16:44:46	RT	Control	E312	No response	No response	Vicki Barnett
00/01/1900 16:46	16	45	00:01:52	16:48:08	RT	Control	E351	Control Confirmed	Confirmation of informative (1)	Vicki Barnett
00/01/1900 16:46	16	45	00:01:52	16:48:08	RT	Control	E351	Information passed	Flat 57 - young baby inside with persons, with smoke logging	Vicki Barnett
00/01/1900 17:05	17	0	00:00:14	17:05:25	RT	Control	CU4	Control Confirmed	Message 17 04 11	Vicki Barnett
00/01/1900 17:11	17	0	00:01:36	17:12:50	RT	Control	H241 CU4	Status update	H241 Status 3	Vicki Barnett
00/01/1900 17:11	17	0	00:01:36	17:12:50	RT	Control	CU4	Information passed	Man trapped in flat on top floor	Vicki Barnett

Lakanal Sequence of events (Brigade Control)

Start Time	Hour	Qtrhour	Duration	End time	Type	From	To	Message Type	Brief details	Op Name
00/01/1900 17:23	17	15	00:00:37	17:23:37	RT	Control	CU4	Information passed	Persons Reported (by Harry Simmons - confirmed by CU)	Vicki Barnett
00/01/1900 17:32	17	30	00:00:07	17:33:00	RT	Control	CU4	Control Confirmed	Message 17:32:26	Lorraine Bushell
00/01/1900 17:35	17	30	00:00:09	17:35:46	RT	Control	CU4	Control Confirmed	Message 17:35:24	Vicki Barnett
00/01/1900 17:36	17	30	00:00:09	17:36:25	RT	Control	CU4	Control Confirmed	Message 17:35:50	Vicki Barnett
00/01/1900 17:37	17	30	00:00:07	17:37:24	RT	Control	CU4	No response	No response	Vicki Barnett
00/01/1900 17:37	17	30	00:00:36	17:38:04	RT	Control	CU4	Information passed	Flat 81 Re baby stuck in bathroom with female	Vicki Barnett
00/01/1900 17:46	17	45	00:01:32	17:47:58	RT	Control	E312	No response	No response	Vicki Barnett
00/01/1900 17:46	17	45	00:01:32	17:47:58	RT	Control	F241 G341	Ordering	F241 and G341 - 15PF	Vicki Barnett
00/01/1900 17:54	17	45	00:00:47	17:55:16	RT	Control	CU4	Control Confirmed	Message 17:52:10	Vicki Barnett
00/01/1900 18:02	18	0	00:00:42	18:03:02	RT	Control	CU4	Information passed	ETA for gas board	Vicki Barnett
00/01/1900 18:17	18	15	00:00:30	18:18:16	RT	Control	CU4	Control Confirmed	Message 18:17:13	Vicki Barnett
00/01/1900 18:17	18	15	00:00:30	18:18:16	RT	Control	CU4	Status update	H252 Status 3	Vicki Barnett
00/01/1900 18:19	18	15	00:00:20	18:20:09	RT	Control	CU4	Control Confirmed	Message 18:19:16	Vicki Barnett
00/01/1900 18:21	18	15	00:00:24	18:21:54	RT	Control	CU4	Request	Re: T type of camera required	Dawn Ives
00/01/1900 18:22	18	15	00:01:11	18:23:16	RT	Control	H276	Ordering	H276-12PF	Dawn Ives
00/01/1900 18:26	18	15	00:00:16	18:27:08	RT	Control	CU4	Control Confirmed	Message 18:25:26	Wai-hing Liu
00/01/1900 18:29	18	15	00:00:31	18:30:09	RT	Control	CU4	Control Confirmed	Message 18:28:22	Wai-hing Liu
00/01/1900 18:39	18	30	00:00:29	18:39:51	RT	Control	CU4	Control Confirmed	Message 18:38:31	Wai-hing Liu
00/01/1900 18:40	18	30	00:00:28	18:40:44	RT	Control	CU4	Control Confirmed	Message 18:39:53	Wai-hing Liu
00/01/1900 18:47	18	45	00:00:15	18:47:27	RT	Control	CU4	Control Confirmed	Message 18:46:38	Wai-hing Liu
00/01/1900 18:52	18	45	00:00:26	18:53:05	RT	Control	CU4	Request	Confirmation of RVP requested	Wai-hing Liu
00/01/1900 18:53	18	45	00:00:11	18:53:23	RT	Control	CU4	Control Confirmed	Message 18:52:39	Wai-hing Liu
00/01/1900 18:55	18	45	00:00:25	18:56:20	RT	Control	CU4	Request	Contact OOW urgently	Wai-hing Liu
00/01/1900 19:07	19	0	00:00:47	19:08:34	RT	Control	CU4	Information passed	Confirmed CU5 attending	Wai-hing Liu
00/01/1900 19:11	19	0	00:01:15	19:13:03	RT	Control	CU4	Information passed	Further call Received MOP Ref woman trapped on top floor balcony facing Dalwood Street	Wai-hing Liu

Lakanal Sequence of events (Brigade Control)

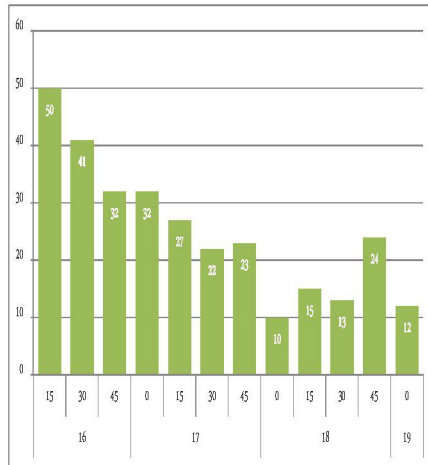
Start Time	Hour	Qtrhour	Duration	End time	Type	From	To	Message Type	Brief details	Op Name
00/01/1900 19:11	19	0	00:01:15	19:13:03	RT	Control	CU4	Status update	H346 Status 3	Wai-hing Liu

Count of Type				
Op Name	999	OP URG	RT (blank)	Grand Total
Angie Gd	4	10		14
Bre Overton		4		4
Davin Ives			2	2
Debbie Harvie		1		1
Debbie P	1	11		12
Gavin Wilson		4		4
Harry Simmons		18		18
Heidi Kid	12	4		16
Jody Williamson		3		3
Julie Bro	4	15		19
Lorraine	7	5	16	28
Lorraine	2			2
Lyn Juby		9		9
Natasha	11	8		19
Pam Burke		2		2
Paul Pea	1	16		17
Ray Gar	1	2		3
Ruth Her	7	11		18
Shashi Patel		2		2
Sheila Le	2	1		3
Tina Ves	4	2		6
Trish Col	1	2		3
Vicki Bar	3	1	66	70
Wai-hing Liu			22	22
Yvonne Woodhams		3		3
(blank)		1		1
Grand Tot	60	135	106	301

Count of Type					
Hour	Qtrhour	999	OP URG	RT (blank)	Grand Total
16	15	29	8	13	50
	30	13	10	18	41
	45	3	18	11	32
17	0	9	16	7	32
	15	3	15	9	27
	30	1	11	10	22
	45	1	15	7	23
18	0		9	1	10
	15		3	12	15
	30		8	5	13
	45		16	8	24
19	0	1	6	5	12
(blank)	(blank)				
Grand Total		60	135	106	301

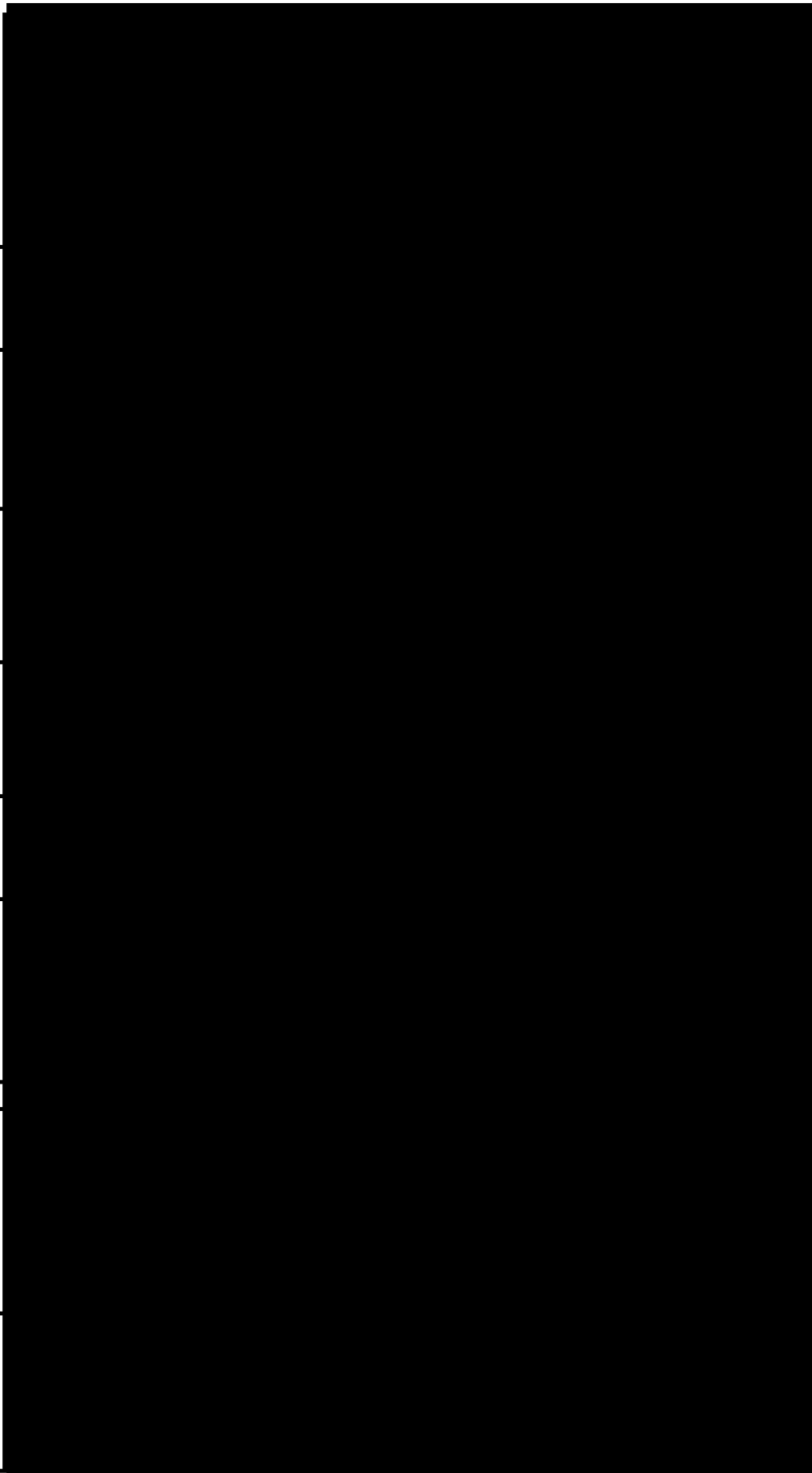
Hour	Qtrhour	Total
16	15	50
	30	41
	45	32
17	0	32
	15	27
	30	22
	45	23
18	0	10
	15	15
	30	13
	45	24
19	0	12

999	OP URG	RT
29	8	13
13	10	18
3	18	11
9	16	7
3	15	9
1	11	10
1	15	7
9		1
3		12
8		5
16		8
1	6	5

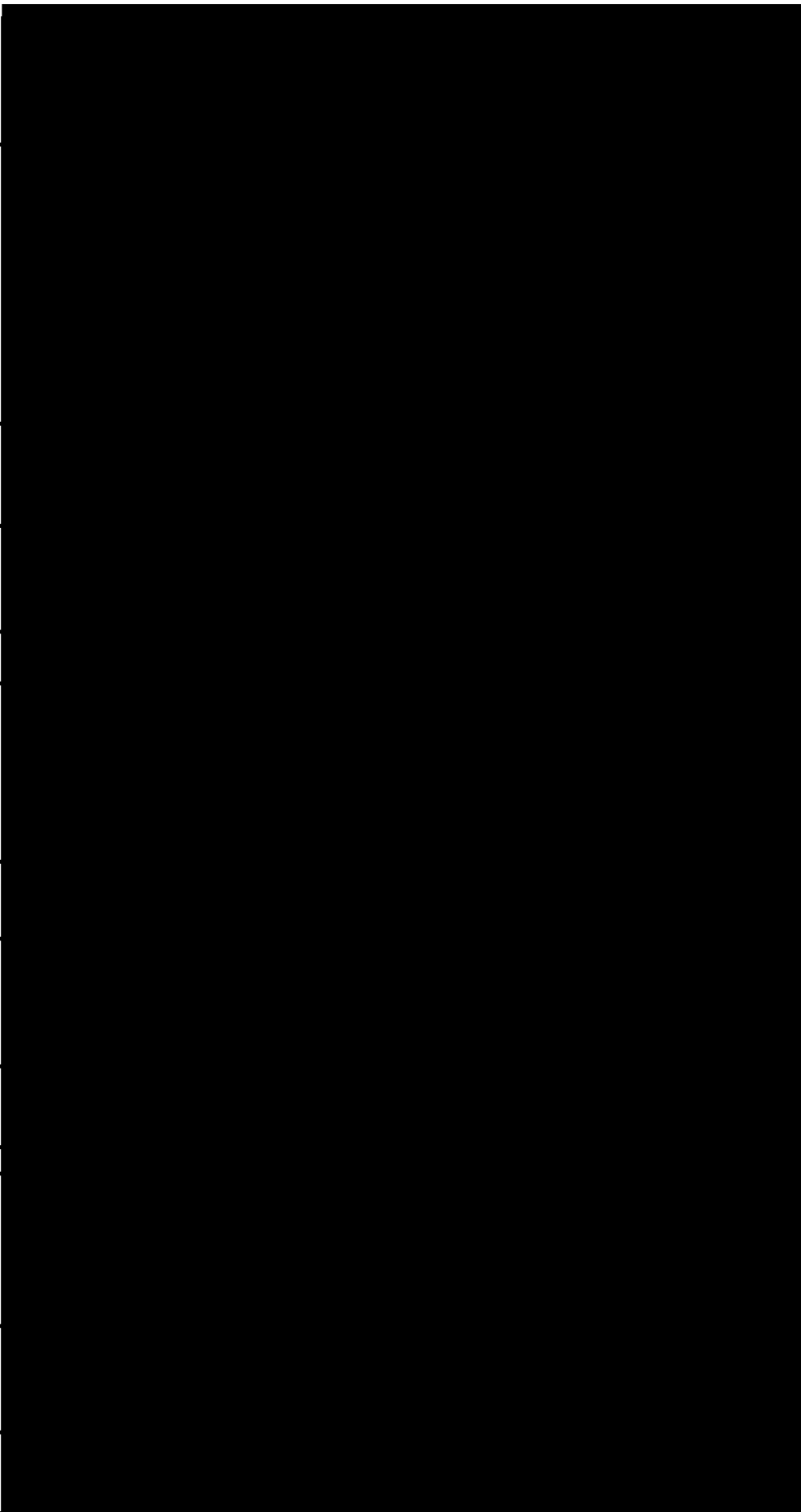


Time	CO	Activity
1618:40:00	CO Di Muro	
1620:09:00	CO Lewis	
1620:56:00	CO Kidd	
1621	CO Lewis	
1622	radio operator on Channel 2 M2FS	
1623	SCO May (at Stratford Fallback)	
1623	SCO Paul Real	
1623:41:00		
1624		
	CO Heidi Kidd	
1629		
1630		

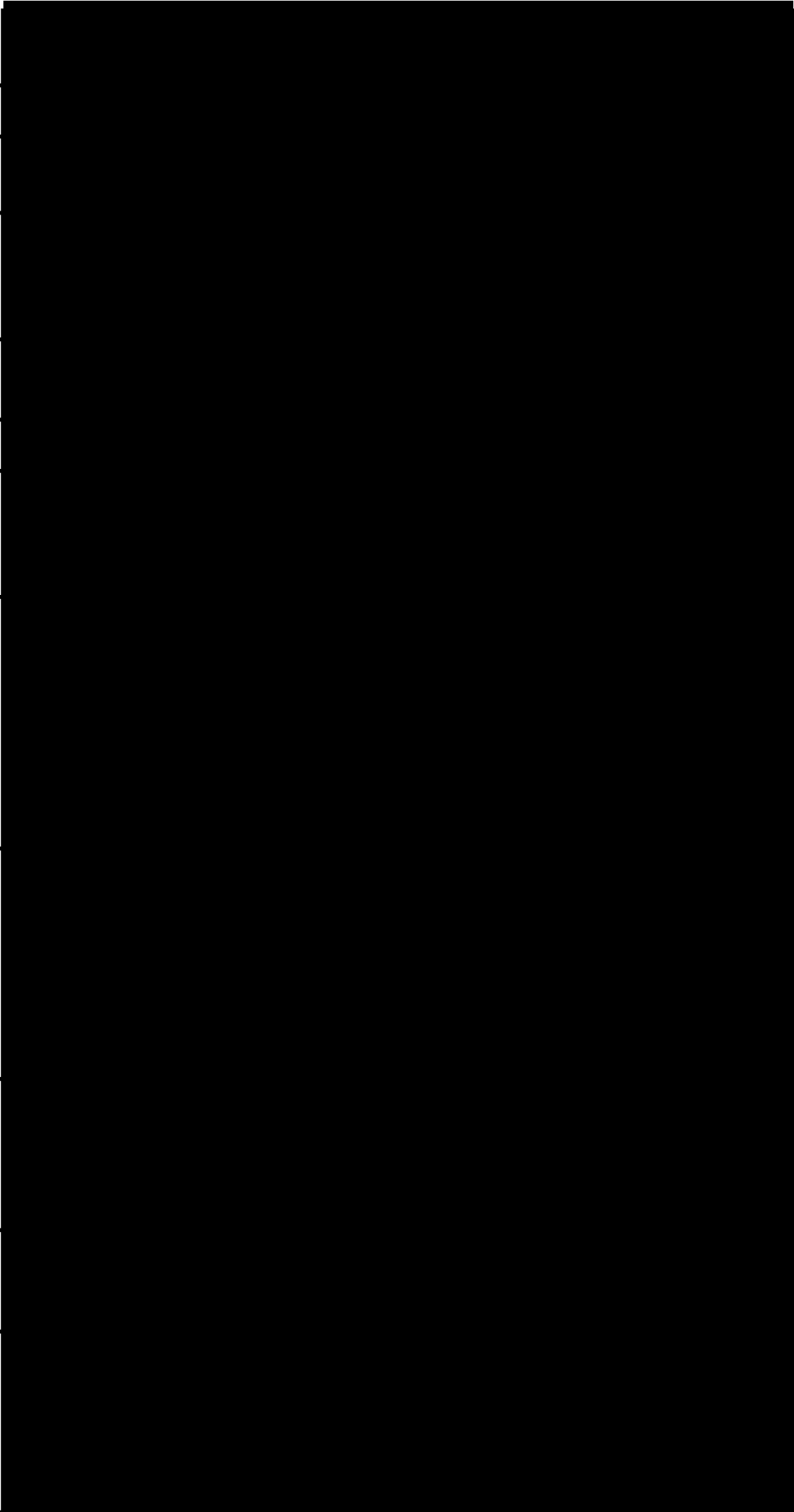
1632	CO Angela Gotts.
1636	CO Bushell
1636:44:00	
1637	CO Kidd
	CC Simmons
1642	CO Bushell
1643-1644	
1644	
1645	



1646	
1649	
1650	
1655	
1655	SCO Paul Real
1655 - 1701	CO Ruth Clark
1704	SCO Debbie Real
1704	
1705:11:00	
1705	SOM Stibbard s
1706	CO Natasha Di Muro
1707	CO Gotts



1710	CO Gotts
1711	
1713	
1719 - 1723	
1724	
1742	
1725	
1726	CO Kidd
1729	SCO Paul Real
1730	



1737	
1751	CC Simmons
1831	
1840	
1907	
1911	
2046	

