

To: BAGNELLE, VIC[vic.bagnelle@london-fire.gov.uk]
From: HAYWARD, SCOTT
Sent: Fri 08/02/2013 8:23:43 AM (UTC)
Subject: RE: Control Report

Morning Vic,

Thanks Vic, I agree this should have been picked up before the report was submitted and we all had the opportunity to review the report before it went to the Coroner. I would have picked it up, had I been sighted on the change to the training, but I wasn't! Regardless we as a managerial team have been caught out, hopefully it will not come up in court, but if it does it is going to be difficult to mask over the fact that we have said one thing and do another.

I have had discussion about role play before and I find the mitigation of worried staff a weak excuse for not carrying out the training as detailed in the Government training documentation that we are stating we abide by. I have carried out training in both environments, roleplay and passive roleplay. Roleplay has the impact that the passive one don't.

Chris is not a supporter of roleplay, that is very clear, but documentation and audit state the contrary and until there is a change to those documents I suggest we follow them. Not only that Vic but it wasn't ratified at our meetings and therefore we did not all have the information available to us.

Perhaps we can discuss the way forward at our next meeting .

Regards,

Scott

Scott Hayward

Principal Operations Manager

Brigade Control

London Operations Centre

Jubilee Way

Merton

SW19 3XD

From: BAGNELLE, VIC
Sent: 07 February 2013 14:06
To: HAYWARD, SCOTT

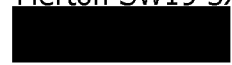
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Happy to discuss if you wish.

Regards

Vic

Vic Bagnelle
Senior Operations Manager
Brigade Control
London Operations Centre
Merton SW19 3XD



Sent from a Wireless Device

From: HAYWARD, SCOTT
Sent: Thursday, February 07, 2013 06:13 AM
To: BAGNELLE, VIC
Subject: FW: Control Report

Morning Vic,

Can you let me know who managerially changed the role play element of the FSG? This is a fundamental part of the training to confirm understanding and was highlighted in the training audit and directed by the original FSG training. Listening to mock calls as stated by Nikki is not what we expected.

I would like role play to be introduced into our training as a matter of course and not skipped over because the staff are uncomfortable with it.

Thanks

Scott

Scott Hayward
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