

Q&A – FSG Updates

1. What are the four principles of a FSG Call?

ESCAPE, ASSESS, PROTECT, RESCUE

2. You have taken a call to Fire, the caller is still inside. What is the first piece of advice you should give?

Get out and stay out.

3. What is a FSG Call?

When the caller confirms they are unable to leave the premise and you have established why i.e. smoke, disabled etc.

4. You have established that the caller is unable to leave the premise and the reason why. What information do you need from the caller?

How many people inside, location within the property, location to the fire, floor level etc.

5. What should you do with this information?

Pass to the OIC

6. The IC requires specification information in relation to each FSG Call. Where can you find details of the information required?

Control Information Form

7. Why are we NOT to pass the callers name over the radio?

In case the press publish names before the police have spoken to families regarding injuries/fatalities.

8. What are the two ITCs in relation to FSG Calls.

PR and FSG

9. When would you use PR?

When dealing with a single FSG Call – NOT in a HR premise

10. When would you use PR and FSG together?

When dealing with a single FSG Call in a HR premise or multiple FSG Calls any premise type.

11. What information should be typed in the Additional Field

FIRE SURVIVAL GUIDANCE IN PROGRESS