

Fire Survival Guidance

Updates

Background

- Policy 790

Policies/Instructions

The changes to FSG Calls are reflected in:

- FSG RIF (will be updated for go live)
- High Rise Policy
- Policy 790 Fire Survival Guidance Calls
- Policy 539 Emergency Call Management

What is a FSG Call?

When the caller believes that they are unable to leave the premises due to the effects of fire and where the Control Officer remains on the line providing the appropriate advice.

The call continues until either the caller is able to leave by their own means is rescued by the LFB or the telephone line is cleared.

When FSG isn't necessary

If the fire is **NOT** in the caller's flat and they are **NOT** affected by **HEAT** or **SMOKE** it is usually safest for them to remain in their flat - **If they ARE being affected They should get out and stay out**

If they remain in their flat and their situation changes they should **GET OUT AND STAY OUT** - If they cannot get out, **CALL THE FIRE BRIGADE**

10/93

Control should deal with calls in accordance with Fire Survival Circular 10/93 as per previous Fire Survival Guidance training using the 4 principles

ESCAPE, ASSESS, PROTECT, RESCUE.

Assess and Escape

Can the caller get out of the property?

YES – Get out and stay out!

NO – Why not, what is preventing this? Do you have an alternative escape route?

Protect and Rescue

You have established the caller cannot get out of the premise.

- Protect - get to a place further from the fire, a balcony, a flat roof etc. Offer Fire Safety advice.
- Rescue – Assess the situation, has an escape route become available. Assist in rescue.

Attendance for FSG Calls

Two levels of attendance

- Single FSG Call in premise other than HR
- Single FSG Calls in HR **or**
- Multiple FSG Calls (any premise type)

Single FSG – NOT High Rise

- Persons Reported ITC PR to be used (along with initial ITC)
- Initiated by Control
- No change to PR attendance/Plans
- IC should still send a message confirming
PERSONS REPORTED

Multiple FSG calls or Single FSG call in High Rise

- New ITC FSG to be used (along with PR and initial ITC)
- Initiated by Control
- Generates – 1 x SM 1 x CU 1 x PL
Plan item to inform Duty BCSM

(as well as the PR attendance of 1 x SM 1 X CU 1 X FIU)

Passing information to IC

- Initial details – number of persons involved, their location...
- FSG Continues – Gather further information whilst providing advice
- Information required as per Control Information form (see handout)
- Changing Talk Group

Control Information Form

- Control will gather required information for each FSG Call
- RT Op will pass all information recorded word for word to IC as a priority message
- ICP will complete the form for each FSG call and pass to the CU

All messages to and from the incident ground are to be recorded in ProCAD and repeated back to confirm information is correct as is current procedure.

Control Information Form

- Premise Number
- Name of caller (not to be passed via RT)
- Number of persons within location
- Location within premises and access points
- Condition within property (heavy smoke etc)
- Proximity to fire
- Advice given to caller by control (stay low, shut doors etc.)
- Time call received by control
- Time updated (time control updated ICP)
- Addition information (elderly, disabled, child, near to church etc.)

Example of message from Control

E351 FROM M2FS PRIORITY OVER

**E351 FROM M2FS FSG CALLER IN FLAT 61 2 PERSONS IN
MAISONETTE IN REAR BEDROOM ACCESS VIA FRONT DOOR ON 5TH
FLOOR PREMISES FILLING WITH SMOKE ABOVE SCENE OF FIRE
ADVISED TO STAY BY WINDOW CALL RECEIVED AT 2300HRS
ADDITIONAL INFORMATION WINDOW FACES LONDON BRIDGE
OVER**

E351 REPEATS MESSAGE BACK TO CONTROL

Informing Control of actions taken

- Control kept informed of actions taken to resolve FSG Call
- Further information provided to control from the incident ground.
- IC may consider informing Control to alter advice given to caller in exceptional circumstances e.g. "attempt to leave property".

Example message from Incident

M2FS REFERENCE FLAT 61 ONE ADULT
FEMALE AND ONE CHILD RESCUED FROM
FLAT 61 BY BA CREW VIA INTERNAL
STAIRCASE SUFFERING SMOKE INHALATION
TACTICAL MODE OSCAR OVER

Casualty Information Form

- Carried on CUs
- Use to record information in relation to casualties trapped or missing
- Allows accurate transfer of information between CUs and incident ground
- Command Support System (CSS)

Staff Welfare

- Traumatic experience
- Investigations/inquiry
- A&C – Provide support

Re-cap – Control functions

- **Caller cannot Escape – FSG Identified – Open FSG RIF**
- **Use PR if single call (not HR)**
- **Use PR and FSG if Single call in HR or Multiple calls (any premise)**
- **FIRE SURVIVAL GUIDANCE IN PROGRESS in Add field – Mobilise further attendance**
- **Pass initial details to IC via RT (Clear precise messages)**
- **Protect the caller and re- assess the situation**
- **Gather information to be passed to IC as per Control Information Form**
- **Re-assess situation and assist with Rescue**

Operational

- The Control Information Form will be completed on the Incident Ground for each FSG Call
- The Casualty Information Form will be completed and stored on the CU
- Control will receive updates in regards to FSG Calls and any advice to be given

Any questions?

Now for the Q&A!!