

Message

From: COMMUNICATIONS TEAM Mailbox [communications.team@london-fire.gov.uk]
Sent: 08/08/2019 12:23:35
To: ^All Operational Officers [allops@london-fire.gov.uk]; * All Watch & Crew Managers BRIGADE [AllWatchManagersBRIGADE@london-fire.gov.uk]
Subject: Immediate action to check Express Drop Release Keys

This message is from Deputy Commissioner and Director of Operations Tom George and is for all Watch and Crew Managers

Immediate action to check Express Drop Release Keys

We have been made aware that a number of lift keys are available to purchase via various websites, which may not work correctly or may damage lift mechanisms.

The correct and incorrect key are shown in the images below. Checks have been made to ensure the correct express drop release key is available from the Brigade Distribution Centre and can be ordered using POMS, item code S8119.

Officers in charge are immediately required to carry out a physical check to ensure that the correct express drop release key is stowed on appliances at all stations. When this check is complete you are required to [email the Central Operations Team mailbox](#) confirming the correct key is in use or a replacement is being ordered. Please inform all other watch officers at the station that the check has been carried out to avoid duplication.

A return must be completed for each station as soon as possible and all firefighters must be advised to use the correct key.

The key at the bottom of this image is the correct express drop release key



The key on the left of this image is the correct express drop release key (drop key end)



The key on the left of the image below is the correct express drop release key (express key end)



Tom George
Deputy Commissioner and Director of Operations

London Fire Brigade

For advice about how to stay safe from fire and other emergencies, please go to london-fire.gov.uk/Safety

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