




Slide 1 - Fire Survival Guidance Calls

Text Captions: Awareness of Brigade Control's FSG
procedures and practices


Watch Training package

Aim



The aim of this session is to inform operational staff of how Control Room staff manage the gathering, recording and sharing of information during Fire Survival Guidance calls (FSGs).

Click Box





Slide 2 - Aim

Objectives

At the end of this session you will be able to:

- List the key actions of Control staff.
- Identify the enabling triggers for ESGs.
- Explain the impact of information from Control on operational tactics and priorities.
- Explain the importance of information flowing back to Control from the incident.



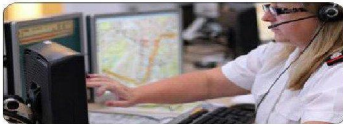
Slide 3 - Objectives

Definition

A Fire Survival Guidance call is where a Control Officer provides guidance to aid the survival of a caller in a fire situation.

Example 1: Click here to listen to a FSG call.

Example 2: Click here to listen to a FSG call.




Click Box

Slide 4 - Definition

Text Captions: Example 1: Click here to listen to a FSG call.

Example 2: Click here to listen to a FSG call.

Enabling Triggers




Any number of FSG calls to any building type will attract the following attendance:

- Two Command Units (CU) - 1 for FSG
- Two Station Managers (SM) - 1 for FSG
- One Pumping Appliance (with WM) for FSG
- One Fire Investigation Unit (FIU)

If attendance has already been made up, i.e. Persons Reported or otherwise, only resources with FSG attributes will be ordered.

This slide must be read in conjunction with the Trainer Guide



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Slide 5 - Enabling Triggers

Text Captions: Any number of FSG calls to any building type will attract the following attendance:

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One Pumping Appliance (with WM) for FSG

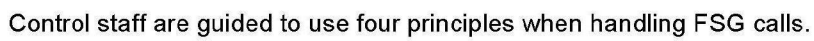
One Fire Investigation Unit (FIU)

If attendance has already been made up,

i.e. Persons Reported or otherwise,

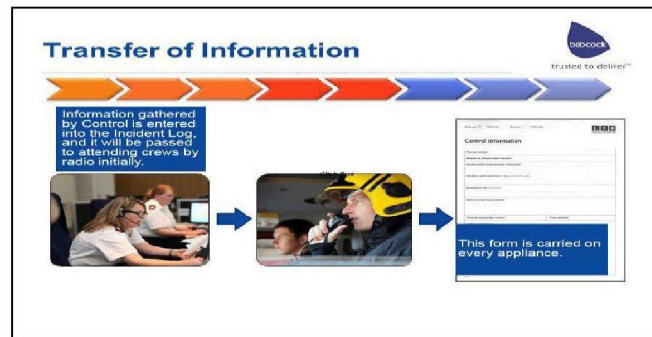
only resources with FSG attributes will be ordered.

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Slide 7 - Information Gathering






Slide 8 - Transfer of Information

Text Captions: This form is carried on every appliance.

Information gathered by Control is entered into the Incident Log, and it will be passed to attending crews by radio initially.

Arrival at an Incident



-  Information from the incident ground greatly enhances advice given to FSG callers and will also assist in the management of other calls from premises not directly affected by the fire.
-  All information exchanged between Control and the incident ground should include house or flat numbers as the single point of reference for each premises where FSG occurs.

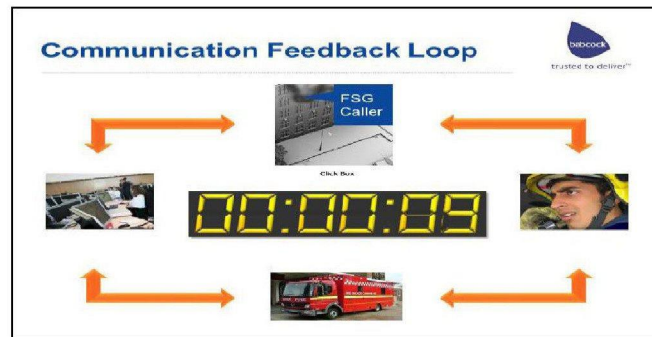
Slide 9 - Arrival at Incident

Slide notes: Time line indicates that although the responding crews are now at the incident, the FSG is not necessarily finished. FSG's can continue for considerable periods of time after crews arrive. This may be for a number of operational reasons:

Crews cannot get to the FSG callers location

Crews cannot locate the FSG callers location


Crews have made a judgement that the FSG caller is safest remaining in their current location while other operational matters are dealt with.




Slide 10 - Communication Feedback Loop

Officers Should Consider

- Resourcing levels for FSG types.
- Use information from FSG who decide resourcing levels.
- Ensure that crews utilise information from FSG call.






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Slide 11 - Officers Should Consider

Key Learning Points

- Information from callers may change, or be unclear.
- Control officers will stay in contact with FSG caller until crews arrive, the caller clears the line or escapes, or the Control Officer has to clear the line to answer other emergency calls.
- Flow of information is two-way
(see communication feedback loop on previous slide)





Slide 12 - Key Learning Points

Summary

You will now be able to:

- List the key actions of Control staff.
- Identify the enabling triggers for FSGs.
- Explain the impact of information from Control on operational tactics and priorities.
- Explain the importance of information flowing back to Control from the incident.






Slide 13 - Summary



Slide 14 - Questions

Slide notes:

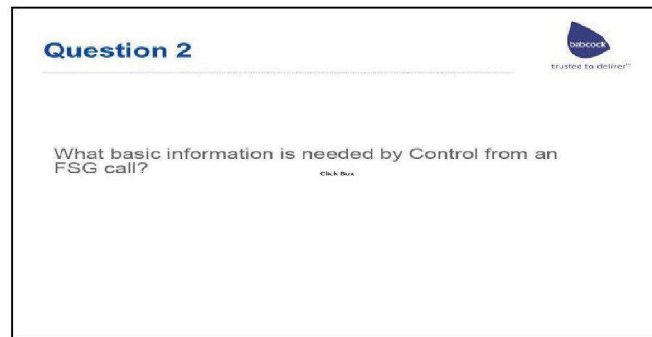
Question 1



What determines a FSG call?

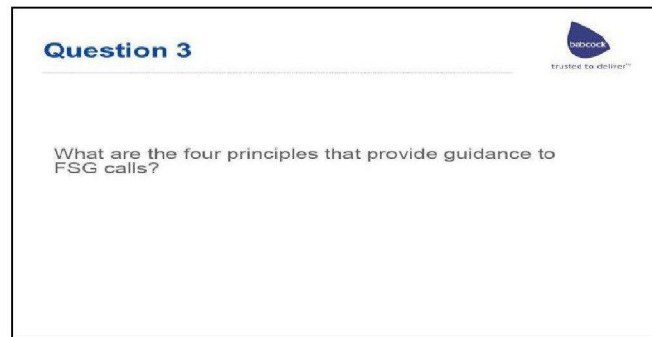
Click Box

Slide 15 - Question 1



Slide 16 - Question 2


Text Captions: What basic information is needed by Control from an FSG call?



Slide 17 - Question 3

Text Captions: What are the four principles that provide guidance to FSG calls?

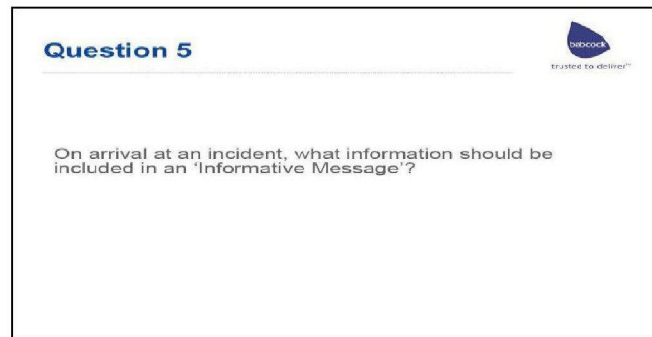
Question 4



Where would you find a Control Information form?

Click Box

Slide 18 - Question 4



Slide 19 - Question 5

Text Captions: On arrival at an incident, what information should be included in an 'Informative Message'?



Slide 20