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From: BUTLER, PHIL[O=LONDON FIRE AND CIVIL DEFENCE AUTHORITY/OU=BRIGADE HQ/CN=RECIPIENTS/CN=SARAVAN-BUTLERP]
Sent: Tue 07/04/2015 8:50:32 AM (UTC+01:00)
Subject: LFB Direction to Incorporate Key Features of Command as Part of the Incident Command Training Review II

All,

Please find below a revised draft text to be used to direct Babcocks to include or exclude those aspects of incident command discussed at our meeting of the 2nd February:

The LFB recognises that at present it is awaiting the production of national guidance before it develops any policies that relate to a number of key features of incident command that will form part of the National Operational Guidance for Incident Command. At present the guidance will not be published before the end of the Incident Command Review. In recognition of this and the importance of the anticipated changes within the national guidance, it is necessary that the Incident Command Training Review ought to include the following:

- Command Skills, i.e. the human factors of incident command that describe how to be an effective incident commander to reduce the likelihood of human error. Specifically:
 - Leadership
 - Decision Making
 - Situational Awareness
 - Teamwork
 - Personal Resilience
 - Interpersonal Communication
- The Decision Control Process, i.e. the revised Decision Making Model which includes the addition of decision controls and reflects the decision making methods used by incident commanders.
- Revised definitions of the Tactical Modes: Offensive and Defensive; and the removal of the Transitional Mode to be replaced with a communication of the tactical modes in each sector, whenever they are different.
- Operational Discretion, incorporating the new LFB policy

The LFB acknowledges that there is a nationally produced doctrine for Joint Emergency Services Interoperability (known as JESIP). JESIP includes a Joint Decision Model (JDM) and sets out the principles of effective joint working. At present middle managers in the LFB are receiving JESIP training, however, within London the protocols to deliver a multi-agency response to a major incident within London is determined by the London Emergency Services Liaison Panel's (LESLP) Major Incident Procedure (MIP). Whilst work is on-going to integrate the two documents, it is necessary to develop training in accordance with the existing LESLP MIP (8th Edition).

The LFB also recognises the discrepancy between an Assistant Commissioner's job description and its mobilising policy for incidents. However, in order to provide effective support to incident commanders and to take over when necessary it is important that Assistant Commissioners receive incident command training.

Please advise if further changes need to be made.

Regards,

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