

National Operational Effectiveness Working Group

Meeting Date: 01/03/2017

Report: NOEWG Business Plan 2017/18

Presented by: Mat Walker

For information or decision Information

Summary

The NOEWG business plan was produced for the Command & Control capability that incorporates the key areas of work to be progressed within 2017/18.

The draft plan is to be presented and subjected to amendment at the 1st March meeting of the NOEWG.

Background

A business plan is required for the Command & Control capability each year to ensure that the capability is progressed in the direction approved by CFO Courtney and the National Operational Effectiveness Working Group.

The plan is based on outstanding risks or identified key areas of work that are required to be completed to enable command and control to be fully embedded within FRSs and support operational development.

The business plan will also be used to provide the National Operations Committee (NOC) and the National Resilience Board (NRB) with a report on the progress made with operational effectiveness and command and control. Reports to the NRB and NOC will be made by the NOEWG Chair.

The NOEWG structure (page 2 of the business plan) and the key actions contained within the detail of the plan will be reviewed as required throughout the year and amended as approved by the Chair.

Recommendation

That the NOEWG note and agree the revised C&C business plan 2017/18.

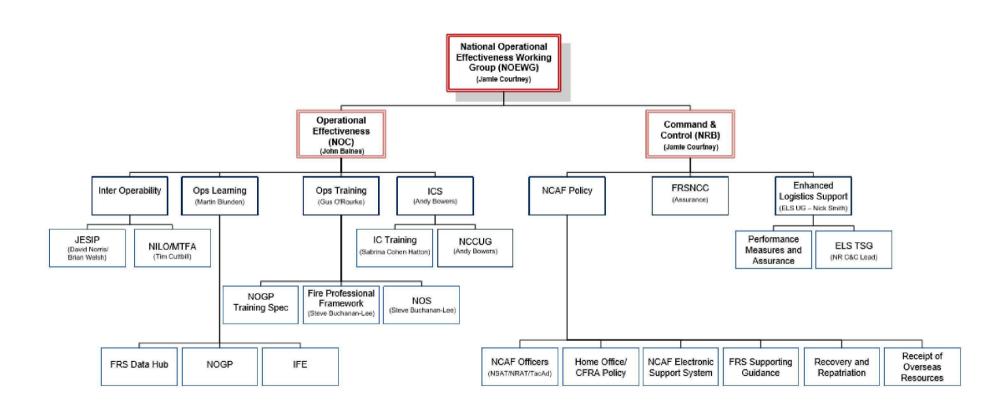
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National Operational Effectiveness Working Group (NOEWG) Structure 2017/18



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National Operational Effectiveness Working Group - Business Plan 2017-2018

The plan is based on outstanding risks or identified key areas of work that are required to be completed to enable Command and Control to be fully embedded within FRSs and support operational development. The business plan is produced on behalf of the Command & Control capability and approved by the CFOA lead officer and the National Operational Effectiveness Working Group. The plan was agreed at the March meeting of the NOEWG.

Interoperability

INTEROPERABILITY - JESIP

- Support the national multi agency JESIP meeting
- Oversee compliance and implementation of the final year of JESIP
- Develop the legacy arrangements for JESIP, including joint organisational learning (JOL)
- Consider the future CFOA operational collaboration opportunities which do not sit within other existing work-streams.
- Consider the national multi agency courses that exist and their suitability for the future e.g. Magic, CBRN gold.

INTEROPERABILITY - MTFA

- Continue to support the NJC Work stream to secure a national agreement for MTFA
- Publish and oversee the MTFA assurance process as agreed at NRB
- Support the governmental renewal/ extension of ballistic protection
- Oversee the changes to the national MTFA response as directed by governments new planning assumptions
- Secure recognition that MTFA is a national resilience capability overseen at NRB

INTEROPERABILITY - NILO

- Renegotiate the NILO course service level agreement
- Improve NILO CPD and develop a NILO annual refresher course
- Secure IFE accreditation for the NILO course as a qualification and for CPD hours
- Record NILO CTPOR officers on the FRSNCC database
- Review the NILO policy
- Consider the wider role of NILO and their associated qualification and attributes e.g. CBRN Silver

Start Date
April 17

Target Date

March 18

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Operational Learning	 Promote a culture that encourages reporting, extracts learning, action implementation and improvement evaluation. Provide a mechanism for analysing, and reporting information gathered through the national operational learning process. Share with the CFOA workstreams and/or wider stakeholders, for decision, the analysis of the information gathered to inform, a broad section of the fire and rescue sector and response partners e.g. firefighter safety, firefighter competence, operational policy, operational procedures, equipment etc. Measure the effectiveness of the operational learning process across all FRS. 	Start Date April 17 Target Date March 18
	 Analyse, manage and share decisions and directives received from the NFCC Operational Coordinating Committee to relevant stakeholders for action. Analyse and act upon Health and Safety events, incidents and reports, taking immediate action, via the NFCC NOEWG Chair as appropriate. Identify and share good practice with regards to operational assurance and monitoring. 	
Incident Command	 Explore a wide range of methods to replace elements of incident command lost through the decline in operational incidents, giving consideration to methods such as tactical decision making exercises and other forums to share experiences. Review methods of debriefing to ensure they are appropriately informative. Embedment of the Decision Control Process (DCP) in training and operations. Consider a formalised and recognised national process to qualify or licence individuals to practice incident command across the sector. Develop an incident command peer review process for organisational assurance. Develop a behavioural marker scheme for Incident Commanders in line with operational guidance. 	April 17 Target Date March 18
National Coordination Advisory Framework	 Support the implementation and embedding of the Home Office National Resilience and Fire Directorate operational support team. Engage and support the devolved administrations to share best practice and learning opportunities, and where possible ensure alignment of NCAF procedures. Support the development of the NCAF cadre through exercises and training. Promote the awareness of the new National Coordination Advisory Framework 	Start Date April 17 Target Date

Develop the NCAF ESS database with new assets or capabilities as directed by the lead authority and the NFCC

• Monitor the performance of the LAFC and undertake an assurance review as directed by the NFCC

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March 18

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Enhanced Logistics Support	 Undertake a review of the SHA criteria and documentation, in addition to developing SHA awareness within FRS. Identify and develop partnerships for distributed learning for the delivery of ELS training. Deliver the revised ELS assurance process. Enhance and develop ELS capability awareness within FRS as part of the wider NR awareness programme. Develop an ELS concept of Operations to ensure standardisation of delivery of the ELS capability. Investigate the impact of ESN on ELS and prepare National Resilience for its implementation. Review current ELS Key Performance Indicators to ensure alignment with the requirements of the new ELS concept of operations. Review the ELS capability minor asset refresh requirements and support the implementation of new equipment. Review the ELS maintenance of skills and develop a MOS recording facility. 	April 17 Target Date March 18
Operational Training		Start Date April 17 Target Date March 18