

**CENTRAL SUB REGIONAL RESILIENCE FORUM**  
**Minutes, 12<sup>th</sup> September 2017, Southwark Council, Tooley Street**

Sector/Organisation Represented	Name
<b>Category 1 Responders</b>	
Chief Executive of Southwark (Chair)	Eleanor Kelly
MPS	Adam Wyn-Jones
NHS England	Graham Leedham
NHS England	Jess Child
PHE	Peter Davison
Environment Agency	Hayley Deakin
LB Southwark	Harriet Phillips
LB Southwark	Barry Hall
Westminster	Mike Wilkins
LB Lambeth	Jo Couzens
City of London	Gary Locker
RBKC	David Kerry
<b>Other Organisations</b>	
British Red Cross (BRC)	Christina Dalton
Victim Support	Caroline Birkett
Met Office	Mark Rogers
HQ London District - Military	Lt Col Sarah Streete
Canary Wharf Group	Michael Lewis
Salvation Army	Karl Gray
HM Coastguard	Terry Leach
<b>Secretariat</b>	
London Resilience	Kelly Dallen John Hetherington Philip Cooper (Minutes) Graham Burbage
<b>Apologies</b>	
Tower Hamlets	Steve Crawley
Tower Hamlets	Andrea Stone
LB Southwark	Andy Snazell
Westminster	Tony Andrews

**Actions and Decisions**

No	Actions	Action by
C01: 09/17	MPS to consider blue light transfer of coroners if required for a mass fatalities incident.	Metropolitan Police Service
C02: 09/17	Boroughs with DMMs to consider finance in relation to hotel rooms in DDM plans.	Boroughs with DDMs
C03: 09/17	Secretariat to follow up the MPS Westminster Bridge debrief.	Secretariat
C04: 09/17	Harris to be included on the next agenda.	Secretariat

## 1. Welcome & Introductions

The Chair welcomed attendees. The introductions were made and the apologies noted.

## 2. Minutes of Previous Meeting (Paper 03)

2.1. The Forum agreed the minutes of the 23<sup>th</sup> February 2017 meeting were accurate.

## 3. SRRF Workshop Programme

### Review of Spring Workshops

3.1. The Chair asked for updates, particularly for actions 1, 2, 4 and 5.

3.2. Westminster gave an update that after Grenfell, their DDM was opened, but the DDM plan wasn't followed exactly. The Coroner was happy with how the mortuary was running and it was functioning correctly. The DDM plan would be looked at for future events, with the option of having a CT scanner built in, instead of having to bring one in.

3.3. The Chair asked MPS about action 9, and the blue light transfers of coroners if required for a blue light incident. Adam Wyn-Jones, who said he would redraw attention to this.

3.4. The Chair raised action 7, regarding all agencies reviewing their own plans to support responders, especially DVI teams. This has been taken over by actual events this summer with a multi-agency response.

3.5. RBKC raised an additional recommendation that the borough who payed the bill should invoke the DDM plan. The financial side of dealing with the DDM not easy and it became clear that boroughs did not have enough high limit purchase cards. This needed to be looked at for the future. Westminster said that part of the learning was that a number of council staff now have purchase cards, due to the amount of hotel rooms that needed to be booked. The Chair mentioned that following Grenfell the finance for hotel rooms needed to be reviewed for future events.

3.6. The Chair raised action 8 (responsibility for casualties if occurring on a borough boundary). City of London said that the only event that this has been applicable to had been the London Bridge attack, and that Southwark and the City of London worked together well and there has been no problems.

3.7. Kelly Dallen noted that the off the shelf exercise package for Mass Fatalities was now available on Resilience Direct and welcomed any feedback on it.

**Action – MPS to consider blue light transfer of coroners if required for a mass fatalities incident.**

**Action – Boroughs with DMMs to consider finance in relation to hotel rooms for DDM staff.**

### Brief on Autumn workshop

3.8. The Secretariat updated the Forum on the next series of workshops on humanitarian assistance (details in Paper 03).

### 2018 Workshop Programme

3.9. The Secretariat provided an overview of the SRRF workshop programme 2018 and said that the finalised programme would be shared with all SRRF areas by the end of the calendar year.



## 4. SRRF Members' Update (Paper 04)

4.1. **The Chair** invited any updates in addition to those in Paper 04.

4.2. **The Military** gave an update on Operation Temperer that was originally going to include soldiers on the street, but was now going to be a table top exercise due to the military having rehearsed the plan for real earlier in the year.

4.3. **NHS England** noted that they were focussing on preparation for winter.

4.4. **The Met Office** encouraged everyone to attend the emergency responder course in October, and keep an eye out for large scale storms that might occur this winter. The first named storm of the year 'Aileen' occurred this week.

## 5. BRF Reporting Dashboard (Paper 05)

5.1. **The Secretariat** explained LRG had taken on the feedback, and slimmed down the dashboards, and noted that it was interesting that some dashboards had changed from Green, to Amber or Red following Grenfell. This might be due to people paying closer attention to their RAG statuses. **The Secretariat** explained that the SRRF dashboards would be collated and provided for the next LRF meeting.

5.2. **LB Southwark** explained their change in status saying that they would rather change the dashboard to Amber or Red, than leave it as Green as they were unsure. They would go back and reassess this.

5.3. **RBKC** apologised that they could not complete their dashboard, due to work pressures following Grenfell.

5.4. **The Secretariat** said that LRG would try and give more notice for when the dashboards would be next required, to give boroughs more time.

## 6. London Resilience Group Update (Papers 06 and 07)

6.1. **The Secretariat** noted that this paper was prepared by Manuela Roedler, and that the Severe Weather and Natural Hazards Framework had been renamed. It would be uploaded to Resilience Direct. **PHE** noted that if the STAC plan was going to be accessible on a public website, such as London Prepared, then some information would need to be redacted. This was acknowledged by **The Secretariat**.

6.2. **The Secretariat** informed the forum that there had been important changes to some risks from the last meeting and summarised the update from the London Risk Advisory Group (Paper 06).

6.3. **The Secretariat** mentioned that the Grenfell debrief proposal would be available in the next few weeks. **John Hetherington** noted that there would be a multi-agency debrief meeting on the 22<sup>nd</sup> of September, and the local authorities would be represented by John Barradell.

6.4. **The Chair** asked about each of the events in London this summer, and **John Hetherington** noted that MPS had declared each one a major incident. **The Chair** mentioned that there was good learning that could be taken on board from each event, especially regarding Humanitarian Assistance, as a wide range of people had been impacted. **The Chair** mentioned how the report from the multi-agency debrief on the Westminster bridge incident held by MPS has not been released yet. **John Hetherington** said he would chase this.

6.5. **The Chair** noted that the Harris review appeared to have been overlooked and it needed to be brought back into the forefront, so the recommendations could be actioned. **The Secretariat** said that there should be an official update on Harris by the end of the year.

**Action – Secretariat to follow up the MPS Westminster Bridge debrief.**

Action – Harris to be included on the next agenda.

## 7. Recent Incidents

**7.1.** The Chair noted that London Gold's official help finished on the 8<sup>th</sup> of September, with exception of the Coroner, and that LB of Harrow was still present helping with recovery on the Grenfell site. The Chair mentioned that they had done a staff survey, and there was a high percentage of staff who were not sure about the resilience plans in their areas. The Chair asked about each agencies continued involvement in the events of the summer.

**7.2.** The SRRF members reported their current involvement as follows:

- **Westminster** provided mortuary and financial services.
- **RBKC** were bolstering the Comms' team, and wanted to note how grateful they were when their BECC opened, the amount of mutual aid that was received. **RBKC** also mentioned that they were reviewing lessons on control centre operations, BECC structure, job descriptions and training exercises for their volunteers. Senior staff were now on a rota, up until Christmas, which would then be extended through the new year.
- **City of London** mentioned that they are having a debrief on the SRC, and providing training courses for volunteers.
- **Environment Agency** have made sure that their comms to staff were effective, and that they only had minor involvement with Grenfell.
- **NHS** reported that the psychosocial care aspect of the response was only really just starting, as everyone else was starting to stand down, the NHS response was growing. **NHS** commented that their plans for such an event had worked well, and that they were picking up work with the Police and the FLO's.
- **Salvation Army** were still supporting the DVI teams, operating from their centre on the Portobello road.
- **Victim Support** reported that the homicide team had been deployed to Grenfell, and it has been a very busy period for them. The incident in Barcelona has also produced referrals, so the busy period would continue.
- **The British Red Cross** mentioned that Grenfell was the only event they were currently involved with, although the response had now been far reduced.
- **HM Coastguard** brought up the misinformation that was produced in different events, and with Operation Plato being announced, it changed their response. If declared, then Plato means guns and danger, so the Coastguard policy was to withdraw. This happened even though the Police were the only people with firearms. The Police were now aware of the repercussions of this response, and will look at this in the future in respect to other response. **HM Coastguard** explained how the wording 'car had gone off the bridge' meant that they were searching for a car in the river, when in fact the car had just exited the north side of the Bridge.

**7.3.** The Chair emphasised the point that there should not be any ambiguity on wording.

- **MPS** explained how Grenfell was still in the forefront, supporting recovery, and DVI. The DVI process was being looked at internally, and there would be training arranged with all the local police boroughs, regarding DVI and the response in terms of documenting casualties with hospitals. A pilot scheme had been started regarding this, and MPS were hoping to roll it out MPS wide.



- **PHE** reported that they were still monitoring the air quality at Grenfell, and responding to questions from the public regarding hazards. This was going to be passed to RBKC. Interpretation will still be provided by PHE. PHE were looking at their internal mass messaging, and how they would contact staff to disperse messages, and make sure that they were all safe.

**7.4. The Chair** noted that the PHE representatives at the first residents meetings after Grenfell should be commended, as they did an outstanding job in a very difficult situation, receiving abuse that was driven by fear and anger.

- **LB Southwark** fed back that they were strengthening their team with volunteers and training. Mass messaging was being looked at, trying to get a system up and running by November, which would be able to both call staff in when needed, and make sure that all staff were safe. Southwark mentioned that the sustained events over the summer meant that a strain on people had started to develop.

**7.5. The Chair** noted that staff could work a couple of long days, but after 8 weeks of constant work, it was challenging. Having to keep on top of all the day to day work as well as managing the incidents of the summer was extremely draining.

- **LB Lambeth** reported that the last social worker had now handed over, so Lambeth had concluded mutual aid to Grenfell. There was now a large focus around public protection. Post Grenfell there had been an urgent review around fire risk assessments.

**7.6. The Chair** noted that there had been an impact on local business as a result of the London Bridge and Borough Market attacks.

- **John Hetherington** said that the LRG were supporting its volunteers, and reviewing how the LLACC worked to help local authorities. A staffing update was given, including that Matthew Hogan had been seconded to support Michael Lockwood with site remediation of Grenfell, and India Norton was leaving the LRG.

**The Chair** congratulated everyone in the room on getting through a difficult summer.

## 7. Any Other Business

None was raised.

The next meeting will be in Spring 2018.

**London Resilience Group, September 2017.**