Kensington & Chelsea TMO 2011 / 2012

Phase	Block	Total . 8	Not Surveyed	Hold	Refused	С	6 M	SC	рр	Fitted
Priority 1	Gilray House	29	0	0	2	0	0	0	27	0
Priority 1	Riley House	25	0	0	0	0	0	0	25	0
Priority 1	Lacland House	26	0	0	0	0	0	2	22	14
Priority 1	Milmans House	27	0	0	0	0	0	0	27	2
Priority 1	Lonsdale House	62	0	2	0	0	4	0	56	52
Priority 1	9 Colville Square	4	2	0	0	0	0	0	2	0
Priority 1	11-12 Colville Square	11	2	0	0	2	1	0	6	0
Priority 1	Grenfell Tower	1 06		U	U	n	U	U	106	
Priority 2	King Charles House	29	0	0	0	b	0	0	29	25
Priority 2	Kensal House	64	0	64	0	0	0	0	0	0
Priority 3	Winchester House	38	0	38	0	0	5	0	32	0
Priority 3	Dacre House	42	2	42	0	0	5	0	35	0
Priority 3	Burleigh House	26	0	26	0	Ü	3	0	21	0
Priority 3	Cadogan House	31	1		0	U	10	0	20	0
Priority 3	Kingsley House	29	2	29	0	0	8	0	л <b>с</b> 15	0
Priority 4	32 Dawson Place	3	3	0	0	0	0	0	0	0
Priority 4	140 Lexham Gardens	8	0	0	0	0	7	1	0	0
Priority 4	Hereford Hse 370-372 Fulham Rd	7	0	0	0	0	0	0	0	0
Priority 4	Hesketh Place	23	0	0	0	0	16	0	7	0
Priority 4	7 Runcorn Place	22	22	0	0	0	0	0	0	0
Priority 4	68 Flood Street	7	7	0	0	0	0	0	0	0
Priority 4	361 Fulham Road	10	10	0	0	0	0	0	0	0
Priority 4	172 -174 Lancaster Road	5	5	0	0	0	0	0	0	0
Priority 4	65 Elgin Crescent	6	6	0	0	0	0	0	0	0
Priority 4	67 Elgin Crescent	8	8	0	0	0	0	0	0	0
Priority 4	Cecil Court Fawcett St	12	1	0	0	0	4	7	0	0
Priority 5	Whitstable House	71	0	0	0	0	3	0	67	55
Priority 5	Frinstead House	75	0	7	0	0	1	0	67	63
Priority 5	Dixon House	74	0	0	0	0	2	0	72	63
Priority 5	Mulberry Close	23	0	0	1	0	1	0		0
Priority 5	Grove House	43	Ŏ	Ŏ	0	Ŏ	8	Ŏ	20 34	16
Priority 5	Markland House	70	0	0	0	0	1	1	68	60
Priority 5	Elm Park	48	0	0	0	0	14	0	34	0
Priority 5	Morgan Road	9	9	0	0	0	0	0	0	0
Priority 5	94 Ladbroke Grove	2	2	0	0	0	0	0	0	0
Priority 5	Longlands Court Westboume Grove	41	10	0	0	0	18	0	ů 0	0
Priority 5	62 Finborough Road	33	33	Ŏ	Ŏ	Ŏ	0	Ŏ	Ŏ	Ō
Priority 5	Walnut Tree Hse 58 Tregunter Rd	23	23	0	0	0	0	0	0	0

148

<sup>AC</sup> A 451 |

MAS00000187/1

TOTALS

Block	Total Doors	Not Surveyed	Hold	Refused	CNS	SNC	SC	PP	Fitted	Comments
Gilray House	29	0	0	2	0	0	0	27	0	11 & 19 say they are fire doors
Riley House	25	0	0	0	0	0	0	25	0	
Lacland House	26	0	0	0	0	0	2	22	14	
Milmans House	27	0	0	0	0	0	0	27	2	
Lonsdale House	62	0	2	0	0	4	0	56	52	Electrics to sort on some by Suredor
9 Colville Square	4	2	0	0	0	0	0	2	0	Access problems- start when all in due to parking restrictions
11-12 Colville Square	11	2	0	0	2	1	0	6	0	Access problems- start when all in due to parking restrictions
Grenfell Tower	106	0	0	0	0	0	0	106	101	

TOTALS 290

2 271 169

Block	Total Doors	Not Surveyed	Hold	Refused	CNS	SNC	SC	PP	Fitted	Comments
King Charles House	29	0	0	0	0	0	0	29	25	4 delivered not fitted due to access problems
Kensal House	64	0	64	0	0	0	0	0	0	Listed building awaiting TMO - 4 choices already received
TOTALS	93	0	64	0	0	0	0	29	25	

Block	<b>Total Doors</b>	Not Surveyed	Hold	Refused	CNS	SNC	SC	PP	Fitted	Comments
Winchester House	38	0	38	0	0	5	0	32	0	
Dacre House	42	2	42	0	0	5	0	35	0	
Burleigh House	26	0	26	0	0	3	0	21	0	
Cadogan House	31	1	31	0	0	10	0	20	0	No 48 not surveyed as Janice and Lorna
Kingsley House	29	2	29	0	0	8	0	15	0	9 & 30 not surveyed
							•			
TOTALS	166	5	166	0	0	31	0	123	0	

Block	<b>Total Doors</b>	Not Surveyed	Hold	Refused	CNS	SNC	SC	PP	Fitted	Comments
32 Dawson Place	3	3	0	0	0	0	0	0	0	
140 Lexham Gardens	8	0	0	0	0	7	1	0	0	
Hereford Hse 370-372 Fulham Rd	7	0	0	0	0	0	0	0	0	
Hesketh Place	23	0	0	0	0	16	0	7	0	
7 Runcorn Place	22	22	0	0	0	0	0	0	0	
68 Flood Street	7	7	0	0	0	0	0	0	0	
361 Fulham Road	10	10	0	0	0	0	0	0	0	
172 -174 Lancaster Road	5	5	0	0	0	0	0	0	0	
65 Elgin Crescent	6	6	0	0	0	0	0	0	0	
67 Elgin Crescent	8	8	0	0	0	0	0	0	0	
Cecil Court Fawcett St	12	1	0	0	0	4	7	0	0	
TOTALS	111	62	0	0	0	27	8	7	0	

Block	<b>Total Doors</b>	Not Surveyed	Hold	Refused	CNS	SNC	SC	PP	Fitted	Comments
Whitstable House	71	0	0	0	0	3	0	67	55	
Frinstead House	75	0	7	0	0	1	0	67	63	7 No already firedoors
Dixon House	74	0	0	0	0	2	0	72	63	
Mulberry Close	23	0	0	1	0	1	0	20	0	
Grove House	43	0	0	0	0	8	0	34	16	
Markland House	70	0	0	0	0	1	1	68	60	
Elm Park	48	0	0	0	0	14	0	34	0	
Morgan Road	9	g	0	0	0	0	0	0	0	
94 Ladbroke Grove	2	2	0	0	0	0	0	0	0	
Longlands Court Westbourne Grove	41	10	0	0	0	18	0	0	0	21 omitted by Lorna
62 Finborough Road	33	33	0	0	0	0	0	0	0	
Walnut Tree Hse 58 Tregunter Rd	23	23	0	0	0	0	0	0	0	
TOTALS	512	77	7	1	0	48	1	362	257	



## 0 5 AUG 2011

code		no	value
OM REF		ا د	
HLD		82	
ON O		0	
CNS SNC	not priced	3 <b>104</b>	
SC	not priced	21	
PP	not yet priced	3	
PP	priced	299	202,619.90
DEL		68	45,327.20
Fitted		428	280,042.00
Addit charge - parking			60.00
		1194	528,049.10
of which £267,316.70 included on valuation to July	)		
VAT		20%	101,979.26
Totals processed			611,875.56

## **CONTRACT QUANTITIES**

Contract: Kensington & Chelsea 2011 /2012

Date: 27-Jul-11 05-Aug-11 12-Aug-11 19-Aug-11 26-Aug-11

AII	1196	1195
No Information	157	152
On Hold	82	82
Omissions	9	31
Refusals	2	2
Survev no TIC	139	99
TIC no Survey	2	3
Survey & TIC	38	59
Passed Production	347	329
Fitted	410	428
Total	1186	1185
Differential	10	10

#### K & C - Summary

#### Surveys

Surveyed 963 surveys over 20 weeks gives an average of 48 per week 48% of the requirement of 100 that will allow for 60 going into manufacture each week.

This figure includes omissions, refusals and 17 that are on hold, balance 923.

#### Installation

Installed 427 doors over 13 weeks gives an average of 32 doors per week 53% of the required target of 60 per week.

Installation target achieved once in 13 weeks with a quantity of 63.

Doors delivered but not installed = 185 gives 6 weeks work at 32 per week.

At 60 per week gives 3 weeks work.

The current average door price of £664 will provide 1,144 doors at an estimated cost of £759,616.00.

1,144 doors less 427 installed leaves 717 that still require fitting, at 32 per week it will take 22 weeks 06 Jan 12. At 60 per week it will take 12 weeks 21 Oct 11. This assumes that all surveys are processed in time for production, manufacturing and installation to take place.

Projected spend on processed doors = £528,049.10 + VAT.

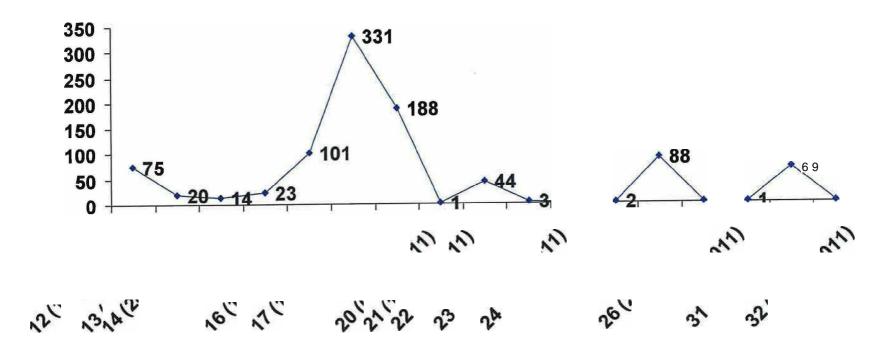
Priority 3 Does - Snucre 166 does on Hold - Supply only K& C administrator appointed Ear administration of contract process.

Town to arrows surveys for result week.

# Rbkc - Replacement Of [it Entrance & Ass iated Works

Graph to show the quantity of surveyed doors by week

Quantity



## Kensington & Chelsea

## Survey & Choice

Total

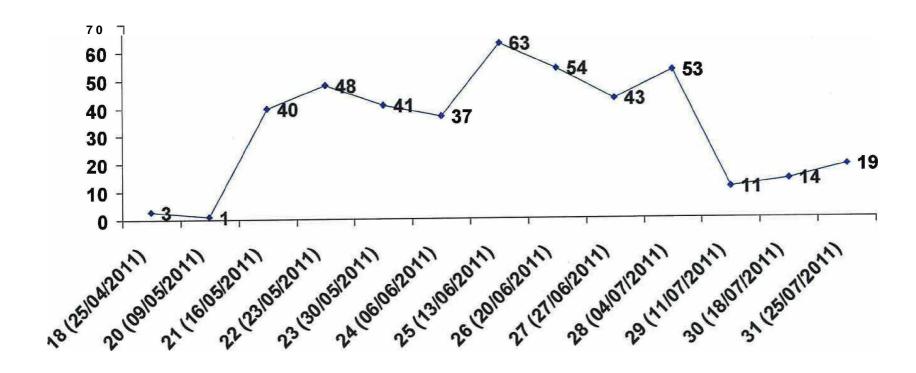
Delivered With factory ref No factory ref	1 30 28	64 Whitstable House Should be Passed to Production Should be Passed to Production Should be Passed to Production
Total	59	These doors should be moved to the correct category.
Surveyed no Choice		
With factory ref	1	22 Winchester House - No information
Total	1	This door should be moved to Passed to Production
On Hold		
Oli fiola		
Kensall House	64	Grade 2 Listed Building - Can we omit from this phase.
Elm Park	14	No information. Reason for being on Hold required.
Kingsley House	1	Activist What action is required.
Grove House	1	No information. Reason for being on Hold required.
Gilray House	2	Tenants claim already fire door - Can we these into refused

82

2011

Graph to show the quantity of fitted doors by week

**Quantity** 



From: Graham Pollard [graham.pollard@masterdor.co.uk]

**Sent:** 04 August **2011** 15:23 **'Andy** Webster'

Subject: RE: Assisted door closers

#### Andy

Having looked at the Information my initial comments are:

- This product is for the American market that appears to have no British or European accreditation.
- · No guarantee specified, this Is normally a good selling point.
- · No fire rating mentioned.
- · UK supplier and availability required.
- Only one mounting type, will this have any Impact on the installations it will be used, only a survey will determine this.
- Exterior minimum door width 914mm with no weight restriction.
- Electrical works required for a switched fused unit will be required.
- · All electrical wiring will have to comply with Building Regs Part P.
- Consideration should also be given to the Construction Products Regulation in respect of European marking to be introduced as law in 2013.

We should discuss this further in respect of anticipated quantities, as small quantities my not be an option unless there is a UK based supplier.

Regards

Graham

From: Andy Webster [mailto:andy.webster@masterdor.co.uk]

Sent: 03 August 2011 15:51

To: 'Graham Pollard'

Subject: FW: Assisted door closers

Graham

Could you look at this please

**Thanks** 

Andy

From: Abigail Acosta [mailto:aacosta@kctmo.org.uk]

Sent: 03 August 2011 14:17

To: 'Andy Webster'

**Cc:** Janice Wray; Lorna Cunningham **Subject:** FW: Assisted door closers

Andy hi

Could you look at a similar provision to the attached and confirm the costing if we where to install In specific blocks where elderly residents are having issues

**Thanks** 

#### Abigail Acosta

Project Manager of Assets, Investment & Engineering

## & Cheesea TMO

taacosta@kctmo.org.uk www.kctmo.org.uk

🖂: The Network Hub, Units 102-108, 292A Kensal Road, London W10 5BE

Before printing, please think about the environment

From: Mike Hallimond Sent: 03 August 2011 14:15

To: Lorna Cunningham; Abigail Acosta

Subject: Assisted door closers

May be of use for elderly/frail residents as it has a hold open facility

This e-mail message has been scanned for Viruses and Content and cleared by MailMarshal

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Please note that any views or opinions presented in this email are solely those of the author and do not necessarily represent

those of Kensington & Chelsea TMO Ltd Finally, the recipient should check this email and any attachments for the presence of viruses. Kensington & Chelsea TMO Ltd accepts no liability for any damage caused by any Virus transmitted by this email.

++++ Message Scanning REF:387-avs4-1312377437 ++++

From: Andy Webster [andy.webster@masterdor.co.uk]

Sent: 03 August 2011 15:51
To: 'Graham Pollard'

Subject: FW: Assisted door closers

Attachments: http\_\_www.allmar.com\_ICEFile.aspx\_app=Allmar&file=downloads\_LCN\_Auto\_Door\_Operator\_4630.pdf

Graham

Could you look at this please

Thanks Andy

From: Abigail Acosta [mailto:aacosta@kctmo.org.uk]

Sent: 03 August 2011 14:17

To: 'Andy Webster'

Cc: Janice Wray; Lorna Cunningham Subject: FW; Assisted door closers

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Thanks

Abigail Acosta
Project Manager of Assets, investment & Engineering
S



\*\* aacosta@kctmo.org.uk www.kctmo.org.uk|

\*\* The Network Hub, Units 102-108, 292A Kensal Road, London \*\*W10 5BE

\*\*Before printing, please think about the environment

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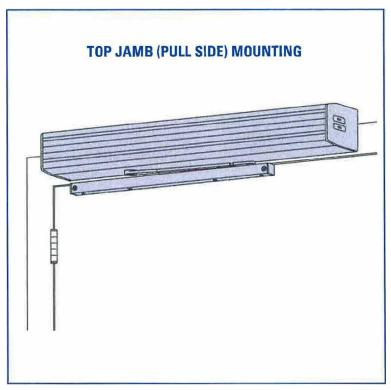
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information and is intended only for the individual named. If you are not the named addressee you should not

## 4630 SERES



Standard, top jamb (pull side) mounted 4630 series closer shipped with single lever (standard) arm, metal cover, standard track, and wood and machine screw pack. Actuators available separately, see pages 52-55. Meets ADA, Section 4.13.12 requirements.

Non-sized cylinders for interior doors to 4'0" and exterior doors to 3'0". Non-handed for either right or left swinging door,

Easily accessible switches provide on/off and continuous hold-open functions. Control module provides all timing and sequential door functions, electric strike controls and adjustments for opening speed and force.

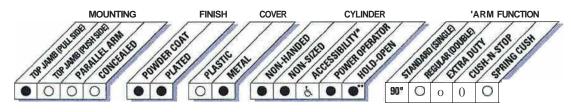
Standard or optional custom powder coated finish, end caps are black.

Optional plated finish on cover, arm, and fasteners.

4630 AUTO-EQUALIZEB™ The RFI IARI F SMARTS electrically powered low-energy power operator. Ιt provides people with disabilities, frail. orthe Designed primarily for manual opening applications that occasionally reauired opening. automatic

- ► NEW Digital Control Suite
- Utilizes a 10 Million Cycle Heavy Duty Door Closer
- On-Board Diagnostics
- Dn-board Power Supply
- Factory-Default Memory
- Plug-and-Play Connections
- No Destruct Feature
- No Guard Rails or Safety MatsRequired

4630 Series is UL and ULC listed with standard arm for self-closing doors and meets the provisions of ANSI Standards A17.1, A156.19, and the Americans with Disabilities Act.



AVAILABLE

MOT AVAILABLE

NOT AVAILABLE

Closer available with less than 5.0 lbs. opening force on 36" door. See individual series for maximum manual opening.

\*\*\* switch provided for continuous Hold-Open.

LCN.

ION CLOSES
121 W. RAIROAD AVE,
RO BOX 100
PRINCETON, IL, USA 613560100

PHONE FAX | www.icnclosers.com 108

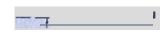
## LC 4630 SERIES

# TOP JAMB (PULL SIDE) MOUNTING

#### **MAXIMUM OPENING**

Templating allows 90° power opening and 170° manual opening.

Consult factory for all pivot mounted installations.



48 mm





- ▶ Butt Hinges should not exceed 5" (127 mm) in width.
- Auxiliary Stop is recommended.
- ► Reveal should not exceed 1/8" (3 mm).
- ► Head Frame minimum 2" (51 mm).
- ► Top Rail minimum 1 1/8" (29 mm).
- Opening Time and Force are variable by adjustments to the electronic control module located on the operator assembly. Maximum hold-open time adjustable up to approximately five minutes.
- ► System Diagram See "POWER OPERATORS" section page 7 for typical system wiring and page 8 for electrical data.

## **Special Templates**

Customized installation templates or products may be available to solve unusual applications.
Contact LCN for assistance.

LCN

ICN CLOHES 121 W. RAIROAD AVE RO BOX 100 RINCEION IL, USA 61356-0100

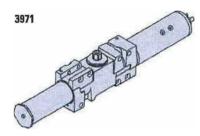


# **4630**SERIES

## **CYLINDERS**

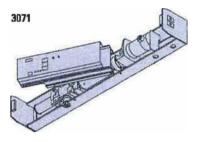
## **CYLINDER ONLY, 4631-3971**

Standard, non-handed, cast iron cylinder.



#### CYLINDER ASSEMBLY, 4631-3071

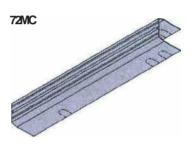
Standard, non-handed, cast iron cylinder and mounting plate. Includes; 4630-3454 Motor Clutch, 4630-3180 I/O Board Assembly and 4630-3462 Controller.



## **COVERS**

#### **COVER, 4630-72MC**

Standard, non-handed metal cover.



## **TRACKS**

## STANDARD TRACK, 4630-3038

Standard non-handed track.

Will not accept hold-open clip or bumper assembly.



## **ARMS**

#### **STANDARD ARM, 4630-3077T**

Non-handed arm.

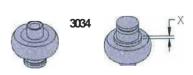
Track roller not included with arm.



## **INSTALLATION ACCESSORIES**

**TRACK ROLLER, 4630-3034** 

Quiet low friction roller assembly. Shoulder dimension "X" = 1/8" (3mm).



LCN.

LON CLOSERS 121 W. RATROAD AVE RO. BOX 100 PRINCETON, IL, USA 813560100

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## **4630 SERIES**

## INSTALLATION ACCESSORIES

#### **SWITCH END CAP, 4630-334**

End cap (black powder coat only) with cut outs for installing on/off and hold-open switches.

## BLANK END CAP, 4630-334-2

Black power coat only.

#### ON/OFF SWITCH ASSEMBLY, 4630-3179-1

Red rocker switch. Plugs into high voltage PC board.

#### HOLD-OPEN SWITCH ASSEMBLY, 4630-3179-2

Black rocker switch. Plug into low voltage PC board.

#### PC BOARD ASSEMBLY, 4630-3180

High and low voltage PC boards connected to mounting bracket,

#### MOTOR/CLUTCH ASSEMBLY, 4630-3454

A geared assembly in an LCN power operator that incorporates a "no destruct" feature.

#### CONTROLLER ASSEMBLY, 4630-3462

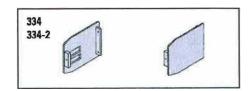
Digital controller with built-in 12/24 VDC power supply. Programming and timing functions are adjusted on controller.

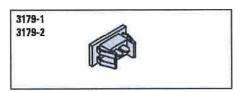
#### AC POWER CABLE, 4630-3498-2

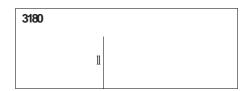
2 wire cable to connect 120 VAC from PC board assembly to controller.

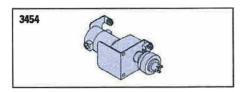
#### RIBBON CABLE CONNECTOR, 4630-3498-1

16 wire ribbon cable connecting 1-24 pin terminal connectors to controller.















LCN. 1

ICN CLOSES PHONE
121 W, RATROAD AVE FAX
RO BOX 100 www.indoessom
RNCEION, IL, USA 61 3560100 108

## LCN 4630 SERIES

#### **TABLE OF SIZES**

Non-Sized 4630 series cylinder is adjustable from size 1 through size 4 and is shipped set to size 3. Closing power of 4630 Series closers may be increased 50%.

\* Indicates recommended range of door width for closer size. Note: Minimum door width 36" (914 mm).

#### EXTERIOR (and VESTIBULE) DOOR WIDTH

#### 4631

Minimum Door Width

Door

Width

#### INTERIOR DOOR WIDTH

	01120011	******			
36	6" 38"		48"		
914	mm 965m	m	1219mm		
	size 3	size 4			
4631					
Vlinir	mum				

## HOW-TO-ORDER 4630 SERIES CLOSERS

#### 1. SPECIFY FINISH.

Standard Powder Coat\_\_\_\_\_
Aluminum, Dark Bronze, Tan, Statuary,
Light Bronze, Black. Brass.

Closer will bs shipped with:

- -STANDARD CYLINDER,
- STANDARDMETAL COVER.
- •STANDARD ARM.
- TRACK ROLLER,
- STANDARD TRACK and
- WOOD and MA CHINE SCREW PA CK, unless options listed below are selected.

#### **CLOSER OPTIONS**

#### FINISH

- Custom Powder Coat (RAL)
- Plated Finish, US\_\_

#### SCREW PACK

- ☐ TB\*, Wood & Machine Screw (TBWMS)
- TORX Machine Screw (TORX)
- TB\* & TORX Machine Screw (TBTRX)
- \*Specify door thickness if other than 1 3/4",

#### SPECIAL TEMPLATE

• ST-\_\_\_\_

LCN

ICN CLOSHES HTD

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RO BOX 100 www.
RINCEION IL, USA 61356-0100 1/03

15

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#### Register





#### Setting standards for

## electrical installation

- Home
- Wiring Regulations
  - o Wiring Regulations Digital
  - o Forms
  - o <u>Technical help</u>
  - o <u>Updates</u>
  - o <u>Draft for Public Comment</u>
  - o Ca<u>ble c</u>olour changes
  - o <u>BS 7671 CD-ROM</u>
- Books
  - o Wiring Regulations
  - o Guidance notes
  - o Inspection, test and maintenance
  - o Exam guides
  - o Ships and offshore installations
  - o e-books
- Courses
  - o Fundamentals
  - o Electrical installation
  - o Test and maintenance
- Wiring Matters
  - o 2010
  - o 2009
  - o 2008
  - o 2007
  - o 2006
  - o 2005
- Building Regulations
  - o Part P (England and Wales)
  - o Part P certification schemes
  - o Part P FAQs
  - o Scotland and Northern Ireland
  - o Electrotechnical Assessment Scheme
- Forum

Building Regulations - Part P



## In this section

- Building Regulations
- Part P (England and Wales)
- Part P <u>cer</u>tification <u>sch</u>emes
- Part P FAQs
  Scotland and Northern Ireland
- Electrotechnical Assessment Specification (EAS)

Part P (England and Wales)

Part P has been changed. The original approved document P Electrical Safety came into force on 1 January 2005.

The document's purpose, as with all other approved documents, was to provide practical guidance for some of the more common building situations. Part P of Schedule 1 to the Building Regulations (England and Wales) has been amended in an attempt to provide greater clarity of the requirement and to make enforcement more proportionate to the risk.

To reflect these amendments, a new version of approved document P was issued by the Department for Communities and Local Government (CLG). This came into effect on 6 April 2006, and may be obtained from the <u>CLG</u> website.

Articles about the original Part P were published in the Autumn 2004 edition of Wiring Matters.

Articles about the 2006 amended Part P were published in the Summer 2006 edition of Wiring Matters.

There are five Government-approved competent persons <u>self-certification schemes</u>, from BRE Certification Ltd, British Standards Institution (BSI), ELECSA Ltd, NAPIT Certification Ltd, and NICEIC Certification Services Ltd.

There are also defined competence self-certification schemes, aimed at those who carry out installation work only as an adjunct to or in connection with the primary activity of their business.

#### Background

In May 2003 the Government announced that it was introducing a new Part to the Building Regulations, Part P, which would bring domestic electrical installation work in England and Wales under the legal framework of the Building Regulations. It will, for the first time, place a legal requirement for safety upon electrical installation work in dwellings, although the sector is highly regarded for its high levels of conformity with its chief standard, BS 7671.

It was announced that Part P would only be introduced in law when self-certification schemes were in place to ensure competency of the work undertaken. Such schemes are now in place. Part P of the Building Regulations became a legal requirement on January 1st 2005.

#### The requirements

As of 5 April 2006 Part P contains the following requirement

Design and installation

Reasonable provision shall be made in the design and **installation** of electrical installations in order to protect persons operating, maintaining or altering the installations from fire or **injury**.

In addition, electrical installation work must comply with the Building Regulations in general. Such requirements include those placed by:

- Part A Structure
- Part B Fire Safety
- Part C Site preparation and resistance to moisture
- Part E Resistance to the passage of sound
- Part F Ventilation
- Part L Conservation of Fuel and Power
- Part M Access to and use of buildings





High or low voltage? Whatever your testing needs



Experts In electical test and measurement



## Wiring Regulations

- Wiring Regulations Digital
- Forms
- Technical help
- Updates
- Draft for Public Comment
- <u>Cable colour changes</u>
- BS 7671 CD-ROM

#### Books

- Wiring Regulations
- Guidance notes
- Inspection, test etc.
- Exam guides
- Ships and offshore
- e-books

#### Courses

- Fundamentals
- Electrical installation
- · Test and maintenance

## **Building Regulations**

- Part P (England and Wales)
- · Part P certification schemes
- Part P FAOs
- · Scotland and N, Ireland
- <u>Electrotechnic</u>al Assessment Scheme

## INTERIM VALUATIONS

## Kensington & Chelsea

Budget	£761,000.00	+ VAT								
	No 1	<b>No</b> 2	No 3	No 4	<b>No</b> 5	No 6	<b>No</b> 7	No 8	No 9	No 10
Value of Work To Date	250,000.00	267,376.70								
Previously Certified	0.00	250,000.00								
Amount Due	250,000.00	17,376.70								
VAT	50,000.00	3,475.34								
Total Due	300,000.00	20,852.04								
Total spend exc VAT	250,000.00	267,376.70								
D i d l VAT		500 000 00								
Projected spend exc VAT		509,896.30								
Intrim projection 05 Aug 11		528,049.10								

From: Liz Foster [liz.foster@masterdor.co.uk]

**Sent:** 27 July **2011** 15:03

To: 'Abigail Acosta'

Cc: 'Graham Pollard'; 'Andy Webster'

Subject: Valuation fo July11

Attachments: K+C val Jul11.xls; K+C Jul11 val.pdf

#### Dear Abi

Valuation and associated invoice for work carried out to last Friday Is attached. will put hard copy of the invoice in tonight's post.

Regards Liz

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REGISTERED IN ENGLAND & WALES. REGISTERED ADDRESS: FIRS WORKS, NETHER HEAGE, DERBY, DE56 2JJ.

COMPANY REGISTRATION NUMBER: 3530099

Manse Masterdor Ltd, Hambleton Grove, Knaresborough, HG5 0DB, United Kingdom

FAX Email: Info@masterdor.co.uk
Website: www.masterdor.co.uk

27/07/2011

code		no	value	on Valuation
OM REF HLD NS CNS SNC SC PP PP DEL Fitted	not priced not priced not yet priced priced	9 2 84 226 3 84 13 4 351 10 408	235.715.30 6.804.30 267,316.70	267,316.70
Addit charge -	parking		60.00	60.00
		1,194.00	509,896.30	267,376.70
Less valuation 1				250,000.00
				17,376.70
VAT		20%	101,979.26	3,475.34
Totals processed			611,875.56	
this valuation	2			20,852.04

## masterdor and suredor

Manse Masterdor Ltd Halfpenny Lane Knar<u>esborough</u> HG5 OSL

TEL: FAX:

Email: info@masterdor cv uk www.masterdor.co.uk

VAI Rsg No. GB 509 3067 53 Company Reg No. 3530099 FENSA

MASTERDOR AND SUREDOR ARE REGISTERED TRADE MARKS OF MANSE MASTERDOR I-TD MANSE MASTEROOR LTD IS A MEMBER OF THE LTCHFIELD GHOUP OF COMPAN ES

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if you have any queries regarding time invoice please contact accounts on 01423 799762

## **CONTRACT QUANTITIES**

Contract:	Kensington & Chelsea 2011 / 2	2012
O O I I I I I I I I I I I I I I I I I I	Ronolligion a Onologa <b>EU I I I</b>	

410

1186

10

	•
Date:	27-Jul-11
AII	1196
No Information	157
On Hold	82
Omissions	9
Refusals	2
Survey no T/G	139
T/C nn Survey	2
Survey & T/C	38
Passed Production	347

Fitted

Total

Difference

From: Abigail Acosta [aacosta@kctmo.org.uk]

**Sent:** 26 July **2011** 12:40 **To:** 'Andy Webster'

Cc: 'Graham Pollard'; steven.mocklow@masterdor.co.uk; 'Natasha Brown'; Lorna Cunningham;

Janice Wray; Verona Sang

Subject: RE: Door programme

Andy

See below in red

#### Abigail Acosta

Project Manager of Assets, Investment & Engineering



1: aacosta@kctmo.org.uk

🖂: The Network Hub, Units 102-108, 292A Kensal Road, London **W10**5BE

Before printing, please think about the environment

From: Andy Webster [mailto:andy.webster@masterdor.co.uk]

Sent: 26 July 2011 09:19

To: Abigail Acosta

Cc: 'Graham Pollard'; steven.mocklow@masterdor.co.uk; 'Natasha Brown'; Lorna Cunningham; Janice Wray;

Verona Sang

Subject: Door programme

Importance: High

Abi

I would like to clarify a few points on progress of the contract

Cremorne Estate We had a meeting with the residents, as requested and to date we have not

progressed any further. You **said** in an e-mail that all was OK pending you manager's approval, when he returned last Monday. We have not heard anything else, Is their a problem? **Please go ahead, thought you done so** 

already.

Sir Thomas Moor Estate Again this Is on hold, is there any movement. am awaiting a date from Mrs

Thomas for open evening to take place ie same

exercise as Cremorne, left message this morning.

Colville Square We are still outstanding access for surveys and also require choices, I asked

for assistance at the last meeting from your team as we need to suspend parking outside to enable fitting. I have had no feedback from anyone. What

#### assistance do you want, caretaker details is Pat Dunlea on 07967 586 405 he will give you access

Priority 4 and 5

I gave dates for surveys to take place for the remaining surveys/choices and the letters from TMO either went out for the wrong day, did not go at all, were late and to the wrong blocks. This resulted In a shortfall of productivity which has a knock on effect for production/fitting. Amendment letters have been made and correct dates have been sent which Natasha and yourself have been copied in. Letters did go out late due Lorna playing catch up. Verona is now assisting with mail outs so this should not happen for future installations.

Hesketh Place

We were told that we would be furnished with a contact at this hostel to facilitate access etc fro the remaining choices and for the fitting as again we need to suspend parking. No information has been forwarded. Sorry Lorna was meant to send info as part of her action in minutes, Contact at hostel is Susan Anim-Boadu she is **contactable** on 020 7605 **6315** 

Default door

We all agreed in the meeting that this would happen, and again this has faltered.

Would a way forward be to omit these properties from this year's contract and add in other properties that could be done and would assist in spending TMO's budget? Andy we did agree In Mtg No 2 but then due to residents not happy we where making the choice for them we have reverted, we are a tenants management organisation and we have to be seen to allow this to residents. You can add the **Orpren** House to this one.

Janice do you have a shortfall progamme we may be able to omit some this year and do next and add, have any new properties have been identified

We have around 30 doors available to fit, and some of these have access issues, but after that we will not be on site until the issues above are addressed. Obviously this will have a knock on effect for the programme and **spend**.

We will not complete the contract until around mid January 2012 as things stand at the moment, and further delay In receiving information will move this date back further. I therefore ask for your team's assistance to move things along.

**Thanks** 

Andy

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From: Andy Webster [andy.webster@masterdor.co.uk]

**Sent:** 26 July **2011** 09:50 **To:** 'Graham Pollard'

Subject: FW: Non access properties

Importance: High

FYI

From: Natasha Brown [mailto:natasha.brown@masterdor.co.uk]

Sent: 26 July 2011 09:34 To: 'Lorna Cunningham'

Cc: 'Abigail Acosta'; 'Verona Sang'; 'Andy Webster'

Subject: Non access properties

Hi Lorna

As requested, I have listed non access properties below:

30 Whitstable House - A new tenant has moved in since the choice was made so I have no contact details and are not responding to any of my calling cards

17 Dixon House - No response to any of my calling cards or Verona's messages

43 Frinstead House - Tenant have moved out since making their choice. Door is on site ready for Installation

202 Grenfell Tower - is refusing to have door fitted as they have a default door she **said** she was going to get in touch with TMO

151 Grenfell Tower - has refused to have the door fitted as she feels it will be

73 Markland & 67 Whitstable - Unable to fit due to security gates. Fitters are unable to remove gates are these are welded on to the door frame

10 King Charles - No response to any of my calling cards

Regards

Natasha

From: Andy Webster [andy.webster@masterdor.co.uk]

Sent: 26 July 2011 09:19

To: Abigail Acosta'

Cc: 'Graham Pollard'; steven.mocklow@masterdor.co.uk; 'Natasha Brown'; 'Lorna

Cunningham'; 'Janice Wray'; Verona Sang

Subject: Door programme

Importance: High

Abi

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We will not complete the contract until around mid January 2012 as things stand at the moment, and further delay In receiving information will move this date back further. I therefore ask for your team's assistance to move things along.

Thanks

Andy

Graham Pollard [graham.pollard@masterdor.co.uk] From:

Sent: 25 July 2011 11:36

To: Andy Webster (andy.webster@masterdor.co.uk)

Subject: Kensington & Chelsea

#### Andy

A quick overview of the above contract.

Doors that we are unable to process:

No Info 228 On Hold 84 Survey no T/C 94 T/C no Survey 3

Survey & T/C 5 (5 also in this category with factory references that require moving)

Total 414

#### Doors processed wk12 to wk 32

Total 773 over 21 wks = 36 doors per week, this is only 60% of the agreed quantity of 60 per week. (Door Programme shows 894)

Possible door total at this time:

Passed to production 361

Fitted 397

Unable to process 414

Total 1172

1172 doors would give us the budget figure.

Doors delivered not fitted 123.

No doors have been processed in weeks 29 - 30 - 31.

Doors processed in week 32 1 No.

Doors still to be delivered:

Total 254

30

31

Averages:

Surveys 55 over 16 wks Delivered 43 over 12 wks Fitted 32 over 12 wks

0

n

On this basis it will take 24 weeks to fit 1172 doors at the present average, this will take us to the second week in January 2012. Why is Abi still talking about completion in October 2011.

The first priority will be to deal with the **414** doors that we are unable to process, can we do anything about this and more importantly do they understand the effect they are having on the programme of works because of their working practices.

Regards

Graham

# Weekly Surveyed Totals Year Total 1:

Below 100 \_\_\_ Above 10

Rbkc - Replacement Of Flat Entrance & Associated Works

101 5001 188 1 44 3 1 2 66 4 1

MAS00000187\_0036

MAS00000187\_0037

Below 100 | Above 100

MAS00000187\_0038

# **Weekly Fitted Totals**

MOD Above 100 Above 1:

MAS00000187/39

MAS00000187\_0039

### **Graham Pollard**

Graham Pollard [graham.pollard@masterdor.co.uk] 25 July 2011 10:11 From:

Sent:

To: Liz Foster (Ilz.foster@masterdor.co.uk) Subject: FW: Capital Programme Cash flow

FYI

From: Abigail Acosta [mailto:aacosta@kctmo.org.uk]

Sent: 25 July 2011 09:34

To: 'Andrew Hall'; 'Terry Hardy'; GRAHAM POLLARD; 'Mark Page'

Subject: FW: Capital Programme Cash flow

#### **Dear** Team

See below from my manager, please certify works and invoice as a matter of urgency, could I have by Weds at the latest, pis scan over so I can get authorised and send hard copies in post for audit purposes.

#### Abigail Acosta

Project Manager of Assets, Investment & Engineering



TMO

1: aacosta@kctmo.org.uk

Before printing, please think about the environment

From: Mike Hallimond Sent: 21 July 2011 17:08

To: Abigail Acosta; Ayo Sobowale; Simon Clark; 'dwilliams@arkconsultancy.co.uk'

Cc: Magda Nowak

Subject: Capital Programme Cash flow

Could you please ensure that invoices are received (if not already posted) for the following before the July shutdown:

#### Abi

G2154-DDA works

G3466 - FRA works - even if this is only survey/site set up costs G3853 - Little Chelsea House Roof - P Comp 97.5% payment

G3309 - Danvers St - P Comp 97.5% payment

#### Ayo

G4275 - 70 Tavistock Rd - P Comp 97.5% payment

G3777 - Mulberry/Burgess lifts

#### David

G4273 - Trellick Phase 4

#### ΑII

Can you also chase consultants for invoices especially where the projects are up to tender stage where 50% fees are payable.

Thanks

#### Mike Hallimond

Capital Programme and Investment Manager, Asset Investment & Engineering

t:

w: www.kctmo.org.uk

a: Network Hub, First Floor 300 Kensal Road, W10 5BE

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#### **Graham Pollard**

From: John.Tapscott Oohn.tapscott@masterdor.co.uk]

Sent: 13 July 2011 11:09

To: aacosta@kctmo.org.uk

Cc: GRAHAM POLLARD; mike.hudson@masterdor.co.uk; 'Liz Foster'

Subject: Our Company Secretary

Hi Abi

The Company Secretary of Manse Masterdor Ltd is Mark Llewellyn, BA, ACMA, ACIS.

Best wishes

John

#### JOHN TAPSCOTT

Associate Director

#### masterdor and suredor

Office Tel: Manse Masterdor Ltd Halfpenny Lane Office Fax: Knaresborough Direct Tel: Direct Fax: North Yorkshire HG5 OSL Mobile:

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Manse Masterdor Ltd, Hambleton Grove, Knaresborough, HG5 ODB, United Kingdom

TEL

FAX Email: info@masterdor.co.uk Website: www.masterdor.co.uk

# Summary of items on definative program sheet

	ПО	value
FIT	384	251,695.90
DEL	92	60,318.00
PP - Priced	256	173,790.20
PP - not priced	8	
SC	2	
CNS	2	-
SNC	114	
HLD	100	
NS	226	
OM	7	
REF	2	im
	1193	485,804.10
ae - parkina		60.00

Addit charge - parking 60.00

NB doors fitted, includes 324 doors fitted to end of June at a value of £212,592.70
Under normal circumstances these would have been on a claim to end June, but we received advance payment of £250,000 plus VAT

# **Graham Pollard**

Graham Pollard [graham.pollard@masterdor.co.uk] 08 July **2011** 16:55

Sent:

To: John Tapscott (john.tapscott@masterdor.co.uk)

Subject: Kensington & Chelsea

John

Abi Acosta at Kingston & Chelsea would like written confirmation of our company secretary via email, can you oblige.

aacosta@kctmo.org.uk

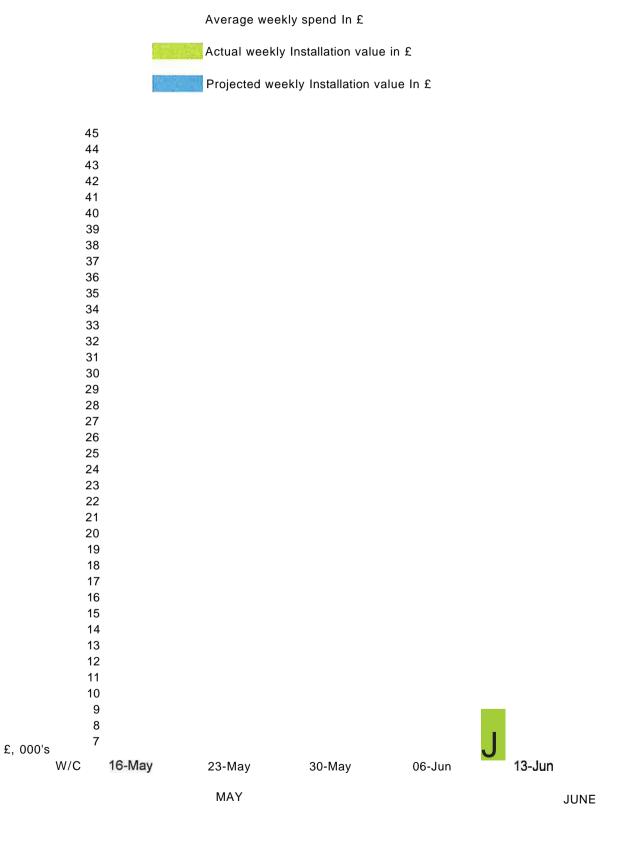
Thanks

Graham

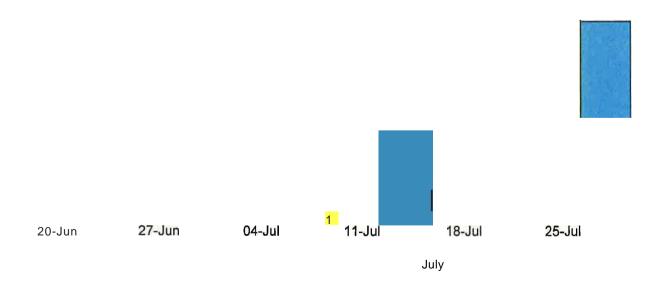
# Kensingston and Chelsea TMO

8TH July 2011

## PROJECTED CONTRAC

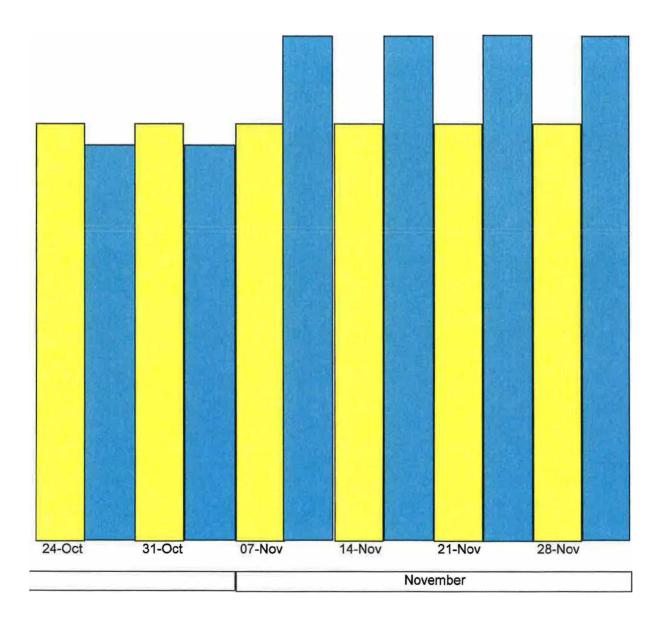


# TFORECAST ONLY (Should not be construde as actual, final or valuation figures)



**01-Aug** 08-Aug **15-Aug** 22-Aug 29-Aug 05-Sep

12-Sep 19-Sep 26-Sep 03-Oct 10-Oct 17-Oct
September October



#### Kensington and Chelsea TMO

12TH May **2011** 

#### **PROJECTED SPEND**

For guidance only, this should not be interpreted as a confirmed cost.

Priority number	Number of doors	Av cost per door £	total
1	285	650	185250
2	108	650	70200
3	166	650	107900
4	81	650	52650
5	531	650	345150
	1171		<u>761150</u>

#### **Assumptions**

Average door value supplied and installed, £650.00, excluding any fanlights, sidelights, existing doors with steel frames or additional trimming.

No allowance has been made at this stage for communal doors in priority 5, Longsdale Court

Doors at Kensal have been included in our projection although at this stage are on hold pending listed building outcome.

All five blocks, on Sir Thomas Moore Est., Burleigh, Cadogan, Dacre, Winchester and Kingsley were included in the original address list.

The extra over cost for removal of existing steel framed doors has not been included in the above figure. A further 20,000 should be included.

# Revised 8th July 2011

#### PROJECTED SPEND

For guidance only, this should not be interpreted as a confirmed cost.

Priority number Number of doors Av cost per door £ total

	<u>1193</u>		<u>775450</u>
5	533	650	346450
4	111	650	72150
3	166	650	107900
2	93	650	60450
1	290	650	188500

#### **Assumptions**

Average door value supplied and installed, £650.00, excluding any fanlights, sidelights, existing doors with steel frames or additional trimming.

No allowance has been made at this stage for communal doors in priority 5, Longsdale Court

Doors at Kensal have been included In our projection although at this stage are on hold pending listed building outcome.

All five blocks, on Sir Thomas Moore Est., Burleigh, Cadogan, Dacre, Winchester and Kingsley were included in the original address list.

The extra over cost for removal of existing steel framed doors has not been Included in the above figure. A further 20,000 should be included.

To date we have identified the following fanlights, which are not costed into our average door value;

Coalville square 20 King Charles 30 St Thomas Estate 128

178 **£115.00** E/A

Total 20470 <u>Not included in the in the £775450</u>

Please note that 220 surveys remain outstanding where the possibility of fanlights is still to be established.

# **Graham Pollard**

From: Graham Pollard [graham.pollard@masterdor.co.uk]

**Sent:** 08 July **2011** 16:43

To: Liz Foster (liz.foster@masterdor.co.uk)

Subject: Kensington & Chelsea

Liz

I attended a meeting with Abi yesterday, she registered her concerns that she had not received a valuation to date.

Can we arrange a valuation to be sent and a projected spend on the product we have costed as a matter of urgency. With the work we have been issued, this will take us close to the £761K budget.

Andy & Steve have been asked for this information on a number of occasions by Abi, obviously nothing was reported. Abi requested that this information be with her by Monday 11 July, I informed her that you were on leave and that would not be practical, my offer was Tuesday or Wednesday next week.

I'll see you on Monday.

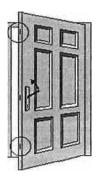
Regards

Graham

# Operating, Care & Maintenance

# of your masterdor

# How to operate:



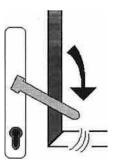
To close the door, lift the handle. This will automatically engage strong security bolts, which ensure that the door closes firmly against its seals and keeps the door stable in its frame.

Your door is only latched NOT deadlocked.

# 1

#### To deadlock:

To deadlock the door from the inside, turn the key or thumbturn (as provided) anticlockwise. From the outside, turn the key clockwise. You will be reassured the multipoint hooks are both engaged and deadlocked because the handles cannot be pressed down.



## To unlock

To unlock the door from the outside, turn the key anticlockwise. From the inside, turn the key or thumbturn (as provided) clockwise and depress the handle, as with conventional doors.

Note: If your door is fitted with a split-action lock, it can only be opened from the outside by using a key. Some handles incorporate a hold-back device to prevent you from being locked out.

## Care & Maintenance:

Masterdors are designed to be maintained. They will have a long and efficient life rather than be replaced as soon as a problem occurs. Following these guidelines will give you many years of trouble free use.

#### Frame:

Keep weather stripping and threshold free from grease, dirt, grit and other obstructions.

#### Hardware:

Periodically treat hinges and locking mechanisms with a light lubricant, such as WD40, to maintain the easy operation of your door and keep hardware in sound condition. Wipe away any lubricant that may have strayed onto the frame or painted surface of the door.

#### Door:

For maximum durability and quality of appearance, your door has been factory finished using proven microporous paint systems. To ensure the continuing durability of the finish, we recommend the following:

- 1. Wash down and inspect the door annually. Washing removes the surface pollutants and prevents the formation of bacterial/fungal growth. Use a mild detergent solution and rinse using clean water.
- **2.** Ensure that all gutters or overhead canopies, etc, are not leaking water onto the door surface, as this can cause permanent marks.

Manse Masterdor Ltd Halfpenny Lane Knaresborough HG5 OSL

Tel: Fax:

email: info@masterdor.co.uk

## Remember also:

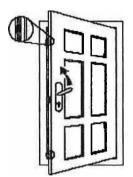
Where fitted put the door chain/restrictor on before answering. Those with young children should be mindful to out the door chain/restrictor on at all times.

D	Issue: 06 Date: Jan 10	Doc No. QCS 909 - Operating, Care & Maintenance	MANSE MASTERDOR LTD
	Printed: 08/07/2011 -16:04	Approved by: R. Moore - Quality Manager	Page 1 of 1

# Operating, Care & Maintenance

# of your masterdor

**Please Retain For Future Reference** 



## How to operate

To **close** the door, lift the handle. This will automatically engage strong security bolts, which ensure that the door closes firmly against its seals and keeps the door stable in its

Your door is only latched NOT deadlocked.



To deadlock the door from the Inside, tum the key or provided) thumbtum (as anticlockwise. From the outsid tum the key clockwise. You be reassured the multipoint hooks are both engaged and deadlocked because handles cannot be pressed down.



To unlock the door from the outside, Jum the key anticlockwise. From the inside, tum the key or thumbturn (as provided) clockwise and depress the handle, as with nventional doors. Note: If your door fitted with a split-action lock, it can only be opened from the outside by using a key. Some handles incorporate a hold-back device to prevent you from being locked out.

Manse Masterdor Ltd **Hambleton Grove** Knaresborough **HG5 ODB** 

Tel:

Fax:

email: info@masterdor.co.uk

# Care and maintenance

Masterdors are designed to be maintained. They will have a long and efficient life rather than be replaced as soon/as, a problem occurs. Following these guidelines will give you many years of trouble free use.

Fram£ Keep weather stripping and threshold free from grease, dirt, grit and other obstructions.

Irdware. Periodically treat hinges and 5cking mechanisms with a light lubricant, such as WD40, to maintain the easy operation of your door and keep hardware in sound condition. Wipe away any lubricant that may have strayed onto the frame or painted surface of the door.

Door. For maximum durability and quality of appearance, your door has been factory finished using proven microporous paint systems.

To ensure the continuing durability of the finish, we recommend the following:

- 1. Wash down and Inspect the door annually. Washing removes the surface pollutants and prevents the formation of bacterial/fungal growth. Use a mild detergent solution and rinse using clean
- 2. Ensure that all gutters or overhead canopies, etc, are not leaking water onto the door surface, as this can cause permanent marks.

Refurbishment

Refurbishment of your door will hormally be de with by cyclical maintenance. The door will be

ote: avoid sanding the surface as this removes factory applied protection

3: Any damage should be notified to the provider.

#### Rememberalso:

Where fitted put the door chain/restrictor on before answering.

Those with young children should be mindful to put the door chain/restrictor on at all times.

T:\Documents - Official documents produced\Operating masterdor black.pdf



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# Minutes of Meeting for Fire Flat Door Replacement 2011/12 Programme Project Progress Meeting No 4

Date of Meeting: 7<sup>th</sup> July 2011 at 10.00 am.

EMB Offices,

Lancaster West Estate

Those Present: Abigail Acosta (AA)

**KCTMO** 

**Project Manager** 

Tel:

Mobile:

Email: aacosta@kctmo.orq.uk

Janice Wray (JW)

**KCTMO** 

Health and Safety Manager

Tel:

Email: iwrav@kctmo.ora.uk

Lorna Cunnignham (LC)

**KCTMO** 

Resident Liaison Officer

Tel:

Email: Icunninaham@kctmo.ora.uk

Andy Webster (AW) Manse Masterdor Project Manager

Email: andv.webster@masterdDr.co.uk

Natasha Brown (NB) Manse Masterdor Resident Liaison Officer

Telliason Onicci

i ei:

Email: natasha.brown@masterdor.co.uk

Graham Pollard (GP) Manse Masterdor

Director

Email: graham.pollard@masterdor.co.uk



www.kctmo.org.uk

Mij Rahman (MR)

Project Delivery Manager

LHC

Email: mij.rahman@lhc.gov.uk

Apologies: Alex Fomin and Steven Mocklow

Next Meeting: 11<sup>th</sup> August 2011 at 10:00am

EMB Offices.

Lancaster West Estate

**Distribution:** Those present plus Alex Fornin

# 1. Introductions and apologies

**ACTION** 

1.1 Done, apologies from Steven Mocklow and Alex Fornin.

## 2. Matters Arising From Previous Meeting

2.1 All those present agreed the previous Minutes were an accurate representation of discussions held.

## 3. Contractor's Progress Report

- 3.1 AA requested for the report to be emailed prior to meeting taking place. This is to be done ahead of future meetings.

  AW
- 3.2Priority 1 Update (Grenfell Tower, 9 Colville Sq, 11-12 Colville Sq, Lonsdale House, Milman House, Lacland House, Riley House and Gilray House) Total of doors are 290 of which 140 have been fitted, 132 In production, 1 awaiting survey and 2 on hold.

Priority 2 Update (King Charles House and Kensal House) Total of doors 93, of which 23 have been fitted, 6 in production and 64 on hold. Kensal House on hold as Grade II listed building and FD doors have been installed in the last 6 yrs. AA is seeking further clarity on this matter.

Priority 3 Update (Winchester House, Dacre House, Burleigh House, Cadogan House, Kingsley House) Total of doors 166, no doors fitted to date, 70 doors in production, 25 resident choices received, 66 awaiting survey and resident choice, 1 awaiting resident choice and 1 on hold (Flat 9 Kingsley Hse!!!!).

Evening Meeting with residents will take place on the 18<sup>th</sup> July with regards to programme, may help priority 3 update, will inform at next meeting.

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Priority 4 Update (Dawson Place, Lexham Gdns, Hereford House, Hesketh Place, Runcorn Place, Flood Street, 361 Fulham Road, 172-174 Lancaster Rd, 65 + 67 Elgin Crescent, Cecil Court) Total of doors 111, no doors fitted to date, 7 in production, 16 awaiting survey and resident choice, 88 to be surveyed.

Priority 5 Update (Whitstable House, Frinstead House, Dixon House, Mulberry Close, Grove House, Markland House, Elm Park House, Morgan Road, 94 Ladbroke Grove, Longlands Court, 62 Finborough Road, Walnut Tree House) Total doors 533, of which to date 179 have been fitted, **151** in production, 8 sun/eyed, 59 awaiting survey and resident choice, 1 refusal, 5 on hold pending further clarification, 130 to be surveyed.

- 3.3 NB to send details re (Patricia Shepherd) as resident has refused.

  NB to scan over information.
- **3.4 Survey** but no choices In total **187** (Lonsdale House, Gilray House, Riley House, Lacland House, Colville Square, Frinstead House, Winchester House, Dacre House, Mulberry House, Grove House, Markland House, Hesketh Place
- 3.5 LC to write introductory letters to be sent.

LC ONGOING

3.6 LC /NB to arrange a visit with 66 Frinstead House

LC/NB

3.762 dwellings are on hold due to listed building, Kensal House, awaiting further clarity from English Heritage. AA to chase.

## 4. Resident Liaison Matters

**4.1 NB** updated the below:-

NB/LC

AA to re chase Housing Management in LC absence regarding Lonsdale front electric gates. Try and get copy of fob for Masterdor whilst works are being undertaken to block.

AA

6 Frinstead and 43 Frinstead House have been identified as voids. AA to liaise with Void and Housing Management team to gain access to dwellings to undertake door installation.

AA

NB highlighted that 6 Whitstable has swamped her original choice with 74 as a mutual preference.

NB confirmed that making good to **plaster** at 39 King Charles House had been undertaken.



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NB confirmed that new closer for 13 King Charles House had been ordered and will arrange for making good with resident in due course.

NB

#### 5. Client Matters

- 5.1 LC mentioned that Seamus (Grenfell Tower caretaker) would like to see an installation taking place for future maintenance issues. AW to arrange with Seamus
- 5.2 Orpren House to be added to Priority List 5.
- 5.3 Residents at 11 Gilray Hse and 14 Dixon House have already had fire door installed. Residents to send KCTMO documents/certificates of door warranty, specification, door installer etc. JW will run by our FRA to confirm if meet's current requirements.

**Ongoing** 

5.4 LC /NB to arrange a visit to 38 King Charles House

LC/NB

5.5 JW to seek clarification to Cadogan House if works are required.

JW

# 6. Technical Officer Reports

6.1 Awaiting fourth report to been sent.

AF

# 7. Project Manager's Issues/Financial Matters

- 7.1 AA has requested for a monthly updated cashflow forecast for remainder of project, to be updated prior to monthly meetings and sent electronically to enable AA to update internal financial systems.

  AW
- 7.2 GP to send across by 11.07.11 cashflow monthly valuation breakdown and updated programme, this is at critical path.
- 8 H&S Matters/Site Waste Management

Me BUA of somme of

- 8.1 None at present
- 8.2 Recycle waste collected until the end of May is 5.63 (tonnes)

## 9 Any other Business

9.1 GP confirmed that John Tapscott is Company Secretary, for KCTMO audit files.





www.kctmo.org.uk & Chelsea TMO

# 10 Date of Next Meeting

10.1 To be held on 11<sup>th</sup>August 2011 at 10am at EMB Site Offices.

# Kensington & Chelsea

# 05-Jul-11

# **Projected Spend**

Budget £761,000.00 + VAT

# Quantities Projected Spend: Using an average of £650 per door.

A.II	070		020 250 00		
All	979		636,350.00		
No <b>Info</b>	8				0.00
On Hold	143				92,950.00
Omissions	8				0.00
Sur no T/C	89				57,850.00
T/C no Sur	6				3,900.00
Sur & T/C	25				16,250.00
Pass Prod	408				265,200.00
Installed	291				189,150.00
Totals	978				625,300.00 Excluding VAT
					125,060.00
					750,360.00
Budget		761,000.00			
Less Projected Sum		625,300.00			
Balance		135,700.00	<b>div</b> by 650.00	208 Doors	
Dalarioc		100,700.00	Dy 000.00	200 00013	

# Notes

Signed contract not returned. Requested again 07 Jul 11.

We are still working on the LOI with a value of £5,000.00 + VAT Dated 10 February 2011.

#### Graham Pollard

From: Natasha Brown [natasha.brown@masterdor.co.uk]

Sent: 30 June 2011 14:10

To: graham.pollard@masterdor.co.uk

Subject: FW: Fire Door Installation - Non Accesses

Attachments: image003.jpg; image001.jpg

#### Hi Graham

Andy has asked me to forward the below email to you and he will ring you once back in the office for discussion.

#### Regards

#### Natasha

From: Abigail Acosta [mailto:aacosta@kctmo.org.uk]

**Sent:** 30 June 2011 13:29 **To:** 'Natasha **Brown'** 

Subject: FW: Fire Door Installation - Non Accesses

#### 

From: Lorna Cunningham Sent: 30 June 2011 12:58

To: Janice Wray
Cc: Abigail Acosta

Subject: Fire Door Installation - Non Accesses

Hi Janice, please can we have some clarification.

Manse Masterdor are requesting the TMO to provide them a list of default doors for the residents who have failed to provide accesses and/or responded to Manse Masterdor letters.

I have requested that we do not order any default doors to non-accesses and lack of responses. We will end up with loads of doors, nowhere to store them and it will be costly. It is agreed that defaults doors should be ordered for void dwellings only.

I will contact the non-accesses and lack of responses and will involve the neighbourhood housing officers and seek legal advice. Verona at present has been phoning the residents. The legal route can take months. I have suggested we can bring them back into the programme in the next phase of works.

There will be priority one list doors not installed by October 2011 because of the lack of response. Abi is very concerned and understood from earlier meetings with yourself and Valerie Sharpies, if the TMO do not Install all the priority one list doors by October 2011 the TMO will be served a notice. I was not involved in these early meetings.

I appreciate that there has to be a cut off time and it is not open ended.

I would appreciate some clarification in what is our position.

Thank you

Lorna Cunningham

Resident Liaison Officer
Project Services - Assets, Investment & Engineering



e: lcunningham@kctmo.org.uk www.kctmo.org.uk 292a Kensal **Road**, London **W10** 5BE

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Phase	Block	Total Doors	N irveyed	Hold	Refused	CNS		SC	PP	Fitted
Priority 1	Gilray House	29	0	2	0	0		0	27	0
Priority 1	Riley House	25	0	0	0	0	0	0	25	0
Priority 1	Lacland House	25	0	0	0	0	0	0	25	0
Priority 1	Milmans House	27	0	0	0	0	0	0	27	0
Priority 1	Lonsdale House	62	0	0	0	0	8	1	12	41
Priority 1	9 Colville Square	4	0	0	0	0	0	0	0	2
Priority 1	11-12 Colville Square	11	0	0	0	1	1	0	6	0
Priority 1	Grenfeil Tower	107	0	0	0	0	0	0	10	97
Priority 2	King Charles House	29	0	0	0	0	0	0	6	23
Priority 2	Kensal House	64	0	64	0	0	0	0	0	0
Priority 3	Winchester House	38	0	0	0	0	12	2	24	0
Priority 3	Dacre House	42	1	0	0	1	17	2	21	0
Priority 3	Burleigh House	26	0	0	0	0	10	6	10	0
Priority 3	Cadogan House	31	1	0	0	0	15	0	15	0
Priority 3	Kingsley House	29	1	1	0	0	12	15	0	0
Priority 4	32 Dawson Place	3	3	0	0	0	0	0	0	0
Priority 4	140 Lexham Gardens	8	8	0	0	0	0	0	0	0
Priority 4	Hereford Hse 370-372 Fulham Rd	7	7	0	0	0	0	0	0	0
Priority 4	Hesketh Place	23	0	0	0	0	16	0	7	0
Priority 4	7 Runcorn Place	22	22	0	0	0	0	0	0	0
Priority 4	68 Flood Street	7	7	0	0	0	0	0	0	0
Priority 4	361 Fulham Road	10	10	0	0	0	0	0	0	0
Priority 4	172 174 Lancaster Road	5	5	0	0	0	0	0	0	0
Priority 4	65 Elgin Crescent	6	6	0	0	0	0	0	0	0
Priority 4	67 Elgin Crescent	8	8	0	0	0	0	0	0	0
Priority 4	Cecil Court Fawcett St	12	12	0	0	0	0	0	0	0
Priority 5	Whitstable House	<b>71</b>	0	0	0	0	3	1	31	36
Priority 5	rrinstead House	75 10	n	5 5	' <u>'</u>	n	J	1	15	50
Priority 5	Dixon House	74	0	0	0	0	2	0	22	50
Priority 5	Mulherry Close	23	1	0	0	0	0	5	14	8
Priority 5	Grove House	43	0	0	0	0	16	1	22	0
Priority 5	Markland House	70	0	0	0	0	2	0	32	35
Priority 5 Priority 5	Elm Park	48	0	0	0	0	33	0	15	0
Priority 5	Morgan Road	9	9	0	0	0	0	0	0	0
Priority 5	94 Ladbroke Grove	2	2	0	0	0	0	0	0	0
Priority 5	Longlands Court Westboume Grove	62 33	62 33	0 0	0	0 0		0	0 0	0
Priority 5	62 Finborough Road Walnut Tree Hse 58 Tregunter Rd	23	23	0	0	0	0	0	0	0
	wamut free rise so fregumer Ru	23	23	U	U	U	U	U	U	U

TOTALS 1193 221 72 1 2 150 34 366 342

To Friday Sth July 2011

342 doors fitted which is 28.67% of **the** contract and all the average cost per door of £650-00 equates to £ 222,300

At an average of £650-00 per door 1193 doors with no fanlights or extra's will be at least £ 775,450

Block	Total Doors	Not Surveyed	Hold	Refused	CNS	SNC	SC	PP	Fitted	Comments
Gilray House	2 9	0	2	0	0	0	0	27	0	Awaiting start que to resident committee lock query
Riley House	25	0	0	0	0	0	0	25	0	Awaiting start duetn resident committee lock query
Lacland House	25	0	0	0	0	0	0	25	0	AWattility start due to resident committed lock query
Milmans House	27	0	0	0	0	0	0	27	0	Awaiting start due to resident committee lock query
Lonsdale House	62	0	0	0	0	8	1	12	41	Electrics to sort on some by Suredor
9 Colville Square	4	0	0	0	0	0	0	0	2	Access problems- start when all in due to parking restrictions
11-12 Colville Square	11	0	0	0	1	1	0	6	0	Access problems- start when all in due to parking restrictions
Grenfell Tower	107	0	0	0	0	0	0	10	97	
TOTALS	290	0	2	0	1	9	1	132	2 140	

<b>PRIORITY 2</b>	
Dlask	-

Block	Total Doors	Not Surveyed	Hold	Refused	CNS	SNC	SC	PP	Fitted	Comments
King Charles House	29	0	0	0	0	0	0	6	23	Listed building awaiting TMO Hot Sestel,
Kensal House	64	0	64	0	0	0	0	0	0	Listed building awaiting TMO - 4 choices already received

TOTALS	93	0	64	0	0	0	0	6	23	

# PRIORITY 3

Block	<b>Total Doors</b>	Not Surveyed	Hold	Refused	CNS	SNC	SC	PP	Fitted	Comments
Winchester House	38	0	0	0	0	12	2	24	0	
Dacre House	42	1	0	0	1	17	2	21	0	
Burleigh House	26	0	0	0	0	10	6	10	0	
Cadogan House	31	1	0	0	0	15	0	15	0	No 48 not surveyed awaiting date through Lorna
Kingsley House	29	1	1	0	0	12	15	0	0	1 No access plus on hold No 9 (!!!)
TOTALS	166	3	1	0	1	66	25	70	0	

Block	<b>Total Doors</b>	Not Surveyed	Hold	Refused	CNS	SNC	SC	PP	Fitted	Comments
32 Dawson Place	3	3	0	0	0	0	0	0	0	Surveys start Tuesday 19th July for 2 weeks
140 Lexham Gardens	8	8	0	0	0	0	0	0	0	Surveys start Tuesday 19th July for 2 weeks
Hereford Hse 370-372 Fulham Rd	7	7	0	0	0	0	0	0	0	Surveys start Tuesday 19th July for 2 weeks
Hesketh Place	23	0	0	0	0	16	0	7	0	Access problems- start when all in due to parking restrictions 💢
7 Runcorn Place	22	22	0	0	0	0	0	0	0	Surveys start Tuesday 19th July for 2 weeks
68 Flood Street	7	7	0	0	0	0	0	0	0	Surveys start Tuesday 19th July for 2 weeks
361 Fulham Road	10	10	0	0	0	0	0	0	0	Surveys start Tuesday 19th July for 2 weeks
172 -174 Lancaster Road	5	5	0	0	0	0	0	0	0	Surveys start Tuesday 19th July for 2 weeks
65 Elgin Crescent	6	6	0	0	0	0	0	0	0	Surveys start Tuesday 19th July for 2 weeks
67 Elgin Crescent	8	8	0	0	0	0	0	0	0	Surveys start Tuesday 19th July for 2 weeks
Cecil Court Fawcett St	12	12	0	0	0	0	0	0	0	Surveys start Tuesday 19th July for 2 weeks
TOTALS	111	88	0	0	0	16	0	7	0	

Block	Total Doors	Not Surveyed	Hold	Refused	CNS	SNC	SC	PP	Fitted	Comments
Whitstable House	71	0	0	0	0	3	1	31	36	
Frinstead House	75	0	5	1	0	3	1	15	50	5 on hold for clarification of F/D - 66 refused Mulli; Sec
Dixon House	74	0	0	0	0	2	0	22	50	
Mulberry Close	23	1	0	0	0	0	5	14	8	
Grove House	43	0	0	0	0	16	1	22	0	
Markland House	70	0	0	0	0	2	0	32	35	
Elm Park	48	0	0	0	0	33	0	15	0	
Morgan Road	9	9	0	0	0	0	0	0	0	Surveys start Tuesday 19th July for 2 weeks
94 Ladbroke Grove	2	2	0	0	0	0	0	0	0	Surveys start Tuesday 19th July for 2 weeks
Longlands Court Westbourne Grove	62	62	0	0	0	0	0	0	0	Surveys start Tuesday 19th July for 2 weeks
62 Finborough Road	33	33	0	0	0	0	0	0	0	Surveys start Tuesday 19th July for 2 weeks
Walnut Tree Hse 58 Tregunter Rd	23	23	0	0	0	0	0	0	0	Surveys start Tuesday 19th July for 2 weeks
								1		
TOTALS	533	130	5	1	0	59	8	151	179	

Page 1

ID	Task Mode	Task Name	Duration	Start	Finish	<u>27 Jun</u> '11 M T W T	F	S	04 Jul '11 S   M   T   W   T   F	S	11 Jul '11 S   M   T   W   T   F	S S	<b>18 Jul '11</b> M <u>  T   W</u> T
12		1-12 Morgan Road <b>W10</b> 1 day 5YT		Thu 14/07/11	Thu 14/07/11								
		94 Ladbroke Grove <b>W11 2HE</b>	1 day	Thu 14/07/11	Thu 14/07/11								
		Start: Tue 19/07/11	1d	Tue 19/07/11	Tue 19/07/11								Start
		Longlands Court Westbourne Grove W I I 2QE	1 day	Tue 19/07/11	Tue 19/07/11								
		Start: Wed 20/07/11	1d	Wed 20/07/11	Wed 20/07/11								St
		Finborough Road <b>SW10</b> 9EF	1 day	Wed 20/07/11	Wed 20/07/11								
	T	Walnut Tree House 58	1 day	Wed	Wed								
		Tregunter Road <b>SW10</b> 9HJ		20/07/11	20/07/11								

External Milestone Task Manual Summary Rollup == Split Inactive Task Manual Summary Milestone Inactive Milestone Start-only Project: Projectl TMO Date: Tue 28/06/11 Inactive Summary Summary Finish-only Project Summary Manual Task Deadline **Duration-only** External Tasks Progress

Page 2

# KENSINGTON & CHELSEA TMO EXTERNAL DECORATIONS 2010/11 PROGRESS MEETING NO.3

91 JUNE AT 11 AM AT LANCASTER WEST EMB OFFICES, HENRY DICKENS ESTATE

Agenda	
1.0	INTRODUCTION/ APOLOGIES
2.0	MATTERS ARISING FROM PREVIOUS MEETING
3.0	CONTRACTORS REPORT
4.0	RESIDENTISSUES
5.0	CLIENTISSUES
6.0	CLERK OF WORKS REPORT
7.0	PROJECT MANAGERS ISSUES / FINANCIAL MATTERS
8.0	H&S MATTERS / SITE WASTE MANAGEMENT
9.0	ANY OTHER BUSINESS
10.0	DATE OF NEXT MEETING



Freephone: 0800 137 111

Mnww.kctmo.org.uk

# Minutes of Meeting for Fire Flat Door Replacement 2011/12 Programme Project Progress Meeting No 3

Date of Meeting: 9<sup>th</sup> June 2011 at 1.30 pm.

EMB Offices,

Lancaster West Estate

Those Present: Abigail Acosta (AA)

**KCTMO** 

Project Manager

Tel:

Mobile:

Email: aacosta@kctmo.org.uk

Janice Wray (JW)

**KCTMO** 

Health and Safety Manager

Tel:

Email: jwray@kctmo.org.uk

Lorna Cunnignham (LC)

**KCTMO** 

Resident Liaison Officer

Tel:

Email: |cunningham@kctmo.org.uk

Andy Webster (AW) Manse Masterdor Project Manager

Email: andy.webster@masterdor.co.uk

Natasha Brown (NB) Manse Masterdor

Resident Liaison Officer

l el:

Email: natasha.brown@masterdor.co.uk

Steven Mocklow (SM) Manse Masterdor

Regional Sales Manager

Email: steven.mocklow@masterdor.co.uk

**Apologies:** Alex Fornin



Freephone: 0800 137 111

www.kctmo.org.uk



Next Meeting: 4<sup>th</sup> March 2011 at 11a.m.

EMB Offices,

Lancaster West Estate

**Distribution:** Those present plus Alex Fornin

1. Introductions ACTION

1.1 Done.

## 2. Matters Arising From Previous Meeting

2.1 All those present agreed the previous Minutes were an accurate representation of discussions held

## 3. Contractor's Progress Report

- 3.1 AA requested for the report to be emailed prior to meeting taking place. This is to be done ahead of future meetings.
- 3.2979 have been identified on current programme (Grenfell Tower, King Charles House, Markland House, Whistable House and Dixon House) ♣ ♣ •
- 3.3480 doors are currently in production.(Cremorne, Colville Square, Grenfell Tower, King Charles House, Whitstable House, Frinstead House, Dixon House, Winchester House, Dacre House, Mulberry House, Grove House, Markland House, Elm Park House and Hesketh Place)
- 3.4NB to send across final list of three attempts, LC to write to residents and get Housing Management input.
  NB/LC
- 3.5 Survey and Choice (Dacre House, Burleigh House, Cadogan House and Kingsley House) 37 have choice but surveys to be undertaken.
- 3.6 Survey but no choices In total **187** (Lonsdale House, Gilray House, Riley House, Lacland House, Colville Square, Frinstead House, Winchester House, Dacre House, Mulberry House, Grove House, Markland House, Hesketh Place
- 3.7 LC to write introductory letters to Elm Park House, Mulberry House and Grove House. LC to amend letter with regards to old locks being removed from old door frame (KCTMO/Masterdor will not be liable for any damage)







- 3.862 dwellings are on hold due to listed building, Kensal House, awaiting further clarity from English Heritage. AA to chase.
- 3.98 dwellings to be omitted. NB to send across list action at the NB
- 3.10 Awaiting surveys to be sent by residents from 68 dwellings. NB to chase NB
- 3.11 No refusals to date.

## 4. Resident Liaison Matters

4.1 LC updated the below:-

**NB/AW** 

18 King Charles House, entry phone damaged, Masterdor to go back to rectify.

77 Silchester House, Phone wire damaged as unforeseen behind external frame. A Masterdor to pay for works once resident receives bill by Talk Talk.

3 King Charles House, resident is deaf and non English speaker, Masterdor will revise his choice due to this as a good will gesture.

Flat 21 Whistable House, elderly resident requires door to be eased and adjusted. \ 54 Dixon House, loose handle, Mastedor to revisit and rectify.

All parties agreed that residents should be issued an instruction sheet at handover of how to use the mechanism of the doors. LC to revise and confirm ok to send/hand out to all residents on programme.

## 5. Client Matters

- 5.1 Residents at 11 Gilray House, 14 Dixon House, 50 Lonsdale House have already had fire doors installed. Residents must send KCTMO documents/certificate of door warranty, specification of doors, door installer etc, so JW can run through our FRA to confirm it's meeting our current requirements.
- 5.250 Lonsdale has provided the suffice information and it has been confirmed they can be omitted of programme.

  NB
- 5.3 LC to visit resident at 38 King Charles House.
- 5.4 NB confirmed that there are a large number of dwellings that have external gates, where possible Masterdor will endeavour to do their best to fit door where possible if not residents will have to arrange for gates to be removed temporarily prior to installation. NB to send across list. We show how will have to arrange for gates to be removed temporarily prior to
- 5.56 Whitstable House has now become a void since making choice. AA to arrange for keys to be provided to Masterdor.

Freephone: 0800 137 111



www.kctmo.org.uk

- 5.6 Fobs are required for electric gates at Lonsdale House. LC to arrange. LC
- 5.79 Kingsley House, Mrs Thomas, opposing to works, await further information as no formal complaint as been made as yet.

  NOTE
- 5.848 Cadogan House studios, if enclosed communal we will undertake works if not required. Masterdor to survey and confirm.
- 5.9 It was agreed by all parties if leaseholders wish to have same doors via Masterdor they will have to arrange a private arrangement directly with Masterdor, NB to keep note if this does happen for our records.

  NB/AA
- 6. Technical Officer Reports
- 6.1 Third report has been sent, awaiting amendments made by our FRA. **AF**
- 7. Project Manager's Issues/Financial Matters
- 7.1 AA has requested for a monthly updated cashflow forecast for remainder of project, to be updated prior to monthly meetings and sent electronically to enable AA to . update internal financial systems.
- 8 H&S Matters/Site Waste Management
- 8.1 None at present
- 9 Any other Business
- 9.1 It was suggested by Director to do an open day demonstrating to residents how to use locks etc prior to installation. Installation to caretaker door has been postponed until LC arranges for date for this to take place.
- 9.2 Concerns have been raised by Community Safety Team at Worlds End Estate due to Previous door installation. **AA to** liaise directly with Officer in charge and send across relevant information required.
  - 10 Date of Next Meeting
  - 10.1 To be held on 7th July 2011 at 10am at EMB Site Offices.





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Was

### **Graham Pollard**

From: Natasha Brown [natasha.brown@masterdor.co.uk]

Sent: 02 June 2011 16:18

To: 'Andy Webster'; 'Lorna Cunningham'

Cc: 'Abigail Acosta'; graham.pollard@masterdor.co.uk

Subject: RE: Mrs Constance Thomas -

Lorna

Just to confirm our recent telephone conversation. I have passed Mrs Constance message onto yourself that she would like for someone to call her before 12:30pm tomorrow.

Kind regards

Natasha

From: Andy Webster [mailto:andy.webster@masterdor.co.uk]

**Sent:** 02 June 2011 15:58 **To: 'Natasha** Brown'

Subject: FW: Mrs Constance Thomas -

FYI

From: Graham Pollard [mailto:graham.pollard@masterdor.co.uk]

Sent: 02 June 2011 15:12

To: Abi Acost Cc: Andy Webster

Subject: Mrs Constance Thomas -

Hi Abi

I have had a long discussion with this tenant earlier today regarding the door for her property. You may be aware of her, as she has already been communicating with Lorna Cunningham and informed me she would be submitting a complaint against Lorna.

She claims that they have not been consulted by KCTMO about the door replacements, the first time they were made aware of this was by the letter you sent out instructing tenants that we would be visiting to take manufacturing details. I was informed that a partition was being put together, she and others are refusing the doors, contacted the Fire Officer, contacted a Solicitor, the list goes on.

I did try and explain the situation regarding fire doors but she was not prepared to listen, I advised her that she contact KCTMO to try and resolve the matter as the decision on the provision of doors was beyond our remit. She refused point blank to contact KCTMO so my suggestion would be that you contact her.

Mrs Thomas has again been back in touch by telephone at our offices in Knaresborough requesting we call before 1230 hrs tomorrow.

We are unfortunately unable to offer any further assistance on this matter and therefore will not be calling her back tomorrow.

Contact number that she left with our receptionist

Kind regards

Graham

		no	Value	
NS		16		
NS		41		Grove House - but no prop numbers
SNC		231		
CNS		12		
SC	priced	1	634.70	
SC	not priced	3		
PP	priced	443	290,810.70	
PP	not priced	7		
HLD	priced	32	23,545.40	
HLD	not priced	108		
		894	314.990.80	

## **Graham Pollard**

From: Graham Pollard [graham.pollard@masterdor.co.uk]

**Sent:** 17 May **2011** 11:15

To: Andy Webster (andy.webster@masterdor.co.uk)

Subject: Kensington & Chelsea

#### Andy

I have done a quick overview of this contract as of 16 May 11 for consideration and discussion.

#### Quantities

ΑII 894 No Info 57 Hold 140 Omit 0 Refused 0 S no C 234 C no S 12 PP 450 (7,5 weeks @ 60/week) Fitted 0 (Commenced 16 May 11)

#### Budget 760K

Average door price £650.00 = **1,169** doors. Potential 894 doors less 450 PP = 444 outstanding. Additional doors required approx 275.

We need to be cautious about taking on additional addresses, as we have committed to the above **quantities**. If we did achieve the present total of doors we would only require a further 275 doors approximately to meet the spend.

As discussed we still require doors for processing, it would be a helpful if you can release any of the 57 with no information, 140 on hold, 234 surveyed without choice, 12 choice without survey.

We also have a factory shut down looming from the 27 May to 05 June, it would assist us if we had further doors for next week's production and for week 23 when the factory returns.

## Regards

Graham

## **Graham Pollard**

From: Andy Webster [andy.webster@masterdor.co.uk]

**Sent:** 17 May 2011 10:50

To: 'Paul Birkett'; 'RICHARD MOORE'

Cc: 'Graham Pollard'; 'Ivan Bilbie'; 'Steven Mocklow'

Subject: Kensington Deliveries

Importance: High

Dear All

Stop all future deliveries with concealed closer until the problem with the closers is satisfactorily resolved.

We are once again fitting today, and have adjusted some but the doors will not shut.

These doors should not have left the factory in this state, this is the first batch of doors for a new client and we have not fitted a door that can be signed off.

This needs resolving quickly.

Thanks

Andy

Adorn & Barlow, Clarendon Road, W II Balfour of Burleigh, Ladbroke Grove, W10 3 st Outrith Estate, W10 Blechynden House & Whitchurch House, Kingsdown Close, W II Blechynden House & Whitchurch House, Kingsdown Close, W II Blechynden House & Whitchurch House, Kingsdown Close, W II Blechynden House, Bramley Road, W10 Camborne Mews, W II Camborne Mews, W II Camborne Mews, W II Cambridge Gardens, W10 Camborne Mews, W II Cambridge Gardens, W10 Camborne House, Cambridge Gardens, W II Clydesdale House, 25 Westbourne Park Road, W II Convent Estate, Ladbroke Grove, W II Downing House, Cambridge Gardens, W10 Avondale Park Road Estate, 18-36 Avondale Park Road, W II Elgin Mews, W II Elgin Mews, W II Figh	Site No.	Site Address	
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295	10 Stadium Street, SW10	10
296	24 Stadium Street, SW10	10
296	38-40 Stoneleigh Street, WII	3
297	45 Stoneleigh Street, WII	3
297 298	29 Stadium Street, SW10	fall at the compression of the c
298	35 Stadium Street, SW10	10
299	1 Swinbrook Road, W10	2
299	51-65 Stadium Street, SW10	10 10
300	13-26 Tadema Road, SW10 27-28 Tadema Road, SW10	10
301	31-33 Tadema Road, <b>SW10</b>	10
302	11 Tetcott Road, <b>SW10</b>	10
303	47 Tetcott Road, <b>SW10</b>	
304	10 Threshers Place, WII	
305	7 Treadgold Street, WII	3
306	45-55 Upcerne Road, <b>SW10</b>	10
307	57-61 Upcerne Road, <b>SW10</b>	10
308	63-69 Upcerne Road, SW10	10
309	39 Uverdale Road, <b>SW10</b>	10
310	43 Uverdale Road, <b>SW10</b>	10
311	49-55 Uverdale Road, <b>SW10</b>	10
312	50-52 Uverdale Road, <b>SW10</b>	10
313	66-70 Uverdale Road, <b>SW10</b>	10